
PUBLIC TRANSIT IN FLORIDA

This Handbook offers a general overview of public transit in the State of Florida. The information in the following pages provides insight into transit's contribution to meeting the statewide transportation objectives and mission of the Florida Department of Transportation (FDOT).

Public transit plays an important role in maintaining the livability of Florida's growing communities. Transit not only helps alleviate traffic congestion and improve air quality, but also provides mobility for many of Florida's citizens, as well as visitors and tourists to the Sunshine State. Transit also plays a critical role in meeting the mobility and accessibility needs of transit-dependent Floridians and visitors who, due to physical handicap, age, or economic disadvantage, cannot drive or own an automobile. By providing mobility and accessibility to millions of Florida's residents and visitors, transit helps to improve the overall quality of life in Florida's communities.

This Handbook provides a synopsis of FDOT's transit resources, a profile of Florida's transit systems, and a snapshot of their performance in 2010. Although there are rural and urban transit systems in Florida, the focus of this handbook is on Florida's urban fixed-route transit systems. Information about Florida's demand response transit systems and rural fixed-route systems can be obtained from the Annual Operations Report published by Florida's Commission for the Transportation Disadvantaged. In 2010, 28 of Florida's 35 fixed-route transit systems (including bus, rail, and vanpool modes) provided transportation for more than 245 million trips.*

FDOT Mission

Supporting and improving public transportation in Florida is an integral part of FDOT's mission, which is *"to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities."*

For more information on FDOT and public transit in Florida, please visit the FDOT website: www.dot.state.fl.us, or call (850) 414-4500.

*SunTran in Ocala is an urban fixed-route system that receives a reporting waiver for NTD. Citrus County Transit, JTrans, Key West Transit, Putnam Transit, Sumter County Transit and Big Bend Transit also operate fixed-routes, but are classified as rural systems and do not report to NTD.

FLORIDA TRANSIT HANDBOOK

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FDOT Public Transit Office

Transit Mission—The mission of the FDOT Transit Office is to “identify, support, advance, and manage cost-effective, efficient, and safe transportation systems and alternatives to maximize the passenger-carrying capacity of surface transportation facilities.”

The FDOT Transit Office consists of three sections (Transit Planning; Grants Administration; Transit Operations and Safety), each of which has specific areas of responsibility.

Transit Planning

The transit planning unit is responsible for statewide transit planning, legislative, and policy analysis, developing and monitoring the implementation of state transit development planning (TDP) rules and guidelines, performance monitoring, TDP reviews, transit information systems, transit facilities planning, transit oriented development, technical assistance, and training. Some of the programs and activities implemented and managed by the planning unit in fulfillment of these responsibilities are:

Development of Florida’s transit strategic plan; preparation of transportation development plan (TDP) policy guidance and training; development and support of the Florida Transit Information System (FTIS), Transit Boardings Estimation and Simulation Tool (TBEST), Florida Transit Planning Network (FTPN), and FDOT’s transit grant management program, TransCIP; integration of transit in intelligent transportation systems (ITS) and travel demand modeling; sponsorship of transit planning and operations research; promotion of transit’s role in enhancing the environment, including air quality, energy and greenhouse gas reduction; and development of transit performance measures and transit capacity and quality of service measures.

Grants Administration and Commuter Assistance

The Grants Administration and Commuter Assistance unit provides financial and technical assistance to Florida’s transit agencies and commuter assistance services. Staff also coordinates with and provides technical assistance to the Commission for the Transportation Disadvantaged. This unit’s responsibilities fall into eight areas: Federal Transit Administration coordination; grant management; financial management; rural transit technical assistance; urban transit technical assistance; innovative finance; commuter assistance; and legislative analysis.

Transit Operations and Safety

The Transit Operations and Safety unit is responsible for developing and implementing transit programs that provide services and technical assistance to support transit operational and maintenance functions and activities. This unit also develops standards and oversees compliance with State and Federal regulations.

Some of the programs administered by the Transit Operations and Safety unit include the Florida Operations Network, the Transit-Research-Inspection-Procurement Services, and the Transit Maintenance Analysis & Resource Center.

Additional information about FDOT transit programs can be found at the following web addresses:

FDOT Web page

www.dot.state.fl.us/transit

Florida Transit Planning Network

<http://planfortransit.com>

Transit 2020: Florida's Strategic Plan for Transit

www.dot.state.fl.us/transit/pages/transit2020plan.shtm

Florida Transit Forum

<http://cutrlist.eng.usf.edu/read/?forum=ft-forum>

Transit-Research-Inspection-Procurement Services (TRIPS)—The TRIPS program provides Florida's public transportation providers with the opportunity to purchase vehicles as a consortium. For more information, please visit:

www.tripsflorida.org

Transit Maintenance Analysis and Resource Center (TMAARC)

www.tmaarc.org

State Bus Fleet Program—The purpose of this program is to establish the requirements for the lease and management of State Public Transportation Fleet Equipment.

For more information, please visit:

www.dot.state.fl.us/transit/pages/statebusfleetprogram.shtm

Substance Abuse Review

[www.dot.state.fl.us/transit/pages/Substance Abuse Review.doc](http://www.dot.state.fl.us/transit/pages/Substance%20Abuse%20Review.doc)

Transit Bus Safety Resource Guide

www3.cutr.usf.edu/bussafety

Transit Safety Programs

www.dot.state.fl.us/transit/pages/transitsafetyprograms.shtm

Commuter Assistance Program

www.commuterservices.com

FDOT District Public Transportation Offices

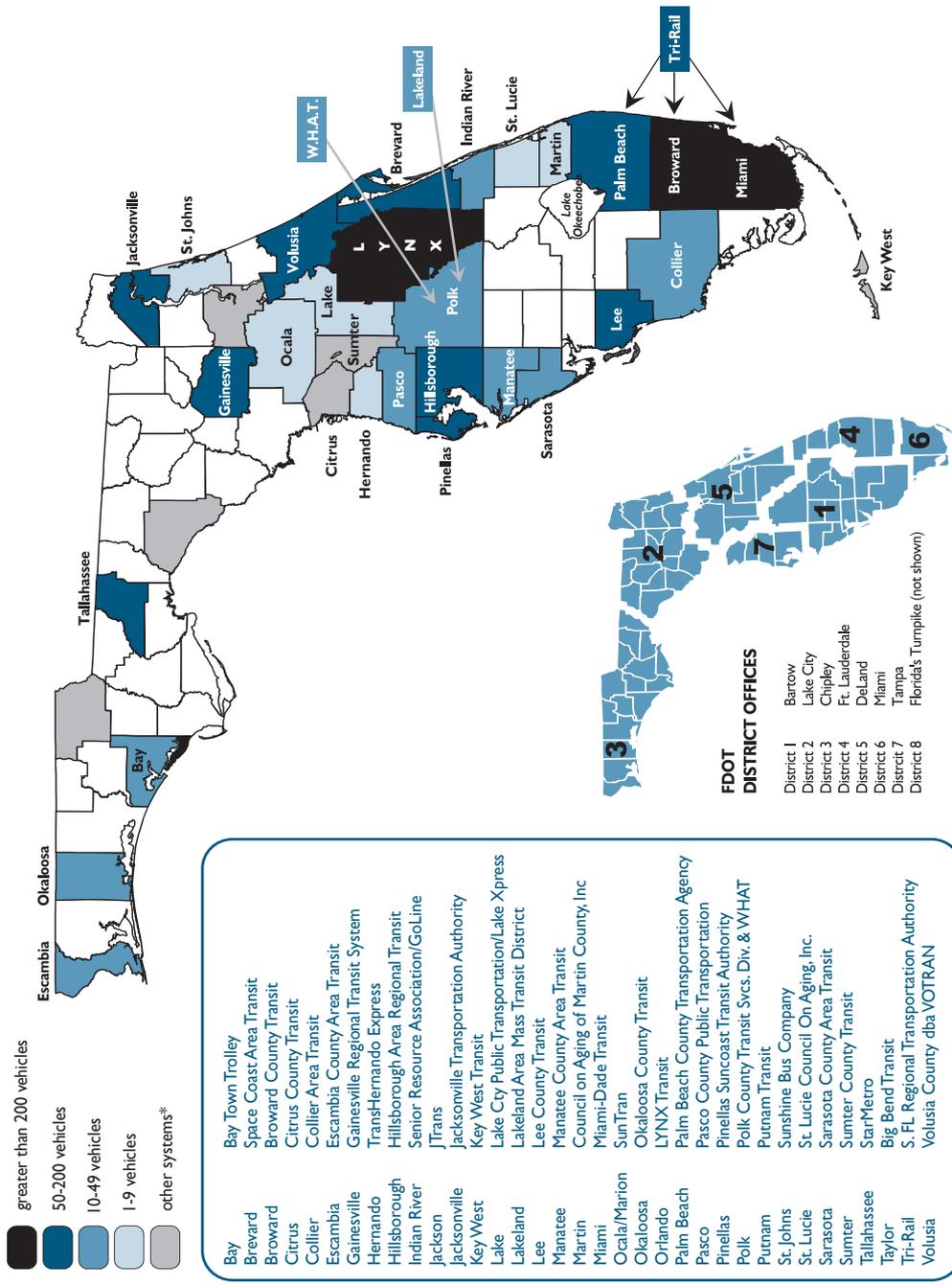
The Florida Department of Transportation is decentralized in accordance with legislative mandates. Each of the seven districts is managed by a District Secretary. The districts vary in organizational structure; however, each district, except for the Turnpike, District 8, has an Office of Public Transportation Operations (PTO), managed by a District Public Transportation Manager.

PTO organizational structures also vary from district to district, but each district PTO is responsible for transit, aviation, rail and seaport functions within their districts.

District PTO Offices coordinate with the FDOT Central Office in policy, planning and technical issues, but they are more involved in the day-to-day administration of FDOT's transit programs at the local level. They work more directly with local governments, transit agencies and Metropolitan Planning Organizations (MPOs) to address transit issues and programs specific to their districts. District PTO staff often represent the FDOT at local transit meetings and serve on local project committees. For information on FDOT transit activities in your district please contact your district PTO at the following addresses and phone numbers:

District	District Address and Phone Number	Transit Agencies
1	801 N. Broadway, Bartow, FL 33830 Phone: (863) 519-2300 1-800-292-3368	Collier Area Transit; Lakeland Area Mass Transit District (Citrus Connection); Lee County Transit (Lee Tran); Manatee County Area Transit (MCAT); Sarasota County Area Transit (SCAT); Polk County Transit Services; Winter Haven Area Transit (WHAT)
2	2198 Edison Ave., Jacksonville, FL 32204-2730 Phone: (904) 360-5457, 1-800-207-8236	Jacksonville Transportation Authority (JTA); Regional Transit System (RTS, Gainesville); St. Johns County (Sunshine Bus)
3	1074 Highway 90 East, Chipley, FL 32428-0607 Phone: (850) 638-0250, 1-888-638-0250	Escambia County Area Transit (ECAT); Okaloosa County (The Wave), Panama City MPO-Bay Town Trolley; City of Tallahassee (StarMetro)
4	3400 W. Commercial Blvd. Ft. Lauderdale, FL 33309-3421 Phone: (954) 777-4110, 1-866-336-8435	Broward County Transit (BCT); Palm Beach County (Palm Tran); St. Lucie Council on Aging; Indian River County; Martin County Council on Aging; South Florida Regional Transportation Authority (Tri-Rail)
5	719 South Woodland Blvd., DeLand, FL 32720 Phone: (386) 943-5475, 1-800-780-7102	Central Florida RTA (Lynx); Space Coast Area Transit; Volusia County dba VOTRAN; Ocala/Marion MPO (SunTran); Lake County (LakeXpress)
6	1000 NW 111th Ave., Miami, FL 33172 Phone: (305) 470-5349, 1-800-435-2368	Miami-Dade Transit (MDT); South Florida Regional Transportation Authority (Tri-Rail); Key West Transit.
7	11201 N. McKinley Drive, Tampa, FL 33612-6403 Phone: (813) 975-6060, 1-800-226-7220	Hillsborough Area Regional Transit Authority (HART); Pinellas Suncoast Transit Authority (PSTA); Pasco County Public Transportation; TransHernando (THE Bus)

Florida Fixed-Route Systems



* SunTran in Ocala received a reporting waiver from NTD in 2010. Citrus County Transit, JTrans, Key West Transit, Putnam Transit, Sumter County Transit and Big Bend Transit are classified as rural systems and do not report to NTD.

FDOT Public Transit Central Office ■ (850) 414-4500
605 Suwannee Street, Mail Station 26, Tallahassee, FL 32399-0450

Florida's Transit Systems

In 2010, there were 35 fixed-route transit systems operating in Florida and 28 of those reported to the National Transit Database (NTD). Four of these systems operated some form of fixed guideway mode. The South Florida Regional Transportation Authority provides regional rail service (Tri-Rail) between Palm Beach, Broward, and Miami-Dade Counties. Miami-Dade Transit operates a heavy rail system (Metrorail) and an automated guideway system (Metromover). Jacksonville Transportation Authority operates an automated guideway system (Skyway Express). Hillsborough Area Regional Transit Authority operates a light rail (TECO Line Streetcar) system.

There are seven additional fixed-route transit systems in Florida that did not report NTD data in 2010. SunTran provides service on six routes in Ocala, but has received a reporting waiver from NTD. Citrus County Transit, JTrans, Key West Transit, Putnam Transit, Sumter County Transit and Big Bend Transit operate fixed routes, but are not classified by the Federal Transit Administration as urban systems and therefore are not required to report to the NTD.

To meet their service objectives, transit agencies across the United States and Florida sometimes find it necessary to contract the operation of portions of their services to private operators. In 2010, 11 of Florida's transit systems, Bay Town Trolley, Broward County Transit, Collier Area Transit, Hernando (TransHernando Express), Jacksonville Transportation Authority, Pinellas Suncoast Transit Authority, the South Florida Regional Transportation Authority, Palm Beach County Transportation Agency, Okaloosa County, Lake County, and St. Johns County (Sunshine Bus) contracted for all or part of their regular fixed-route motorbus service.

During 2010, Florida's transit agencies ranged in size from the three-vehicle system in Hernando County to the 1,131-vehicle system operating in Miami-Dade County. The systems included in this edition of the Handbook represent only those that reported to the National Transit Database in 2010. The map on the previous page shows the location and size of the transit agencies included in this edition of the Handbook, and the following pages contain brief profiles of each of the agencies.

Each profile provides contact information and summarizes NTD information. System total data (for bus, rail, and vanpool modes) are shown except where noted. The first profile represents Florida's fixed-route total information.

Following the profiles is a page summarizing all of the system's fare structures as of August 2011. After the fare information, data summarizing trends from 2009 to 2010 for each system are presented. More information on public transit in Florida can be found at the following website: www.dot.state.fl.us/transit.

Florida's Transit Systems—2009 and 2010 Statewide Totals

FDOT Public Transit Office
605 Suwannee Street, Mail Station 26, Tallahassee, FL 32399-0450
(850) 414-4500
www.dot.state.fl.us/Transit



In 2011, 28 fixed-route transit systems in Florida reported ridership and other data. In addition, four systems operate at least one rail mode. The data shown below and on the following pages represent fixed-route bus, rail services, and vanpool services only (excludes demand-response service) for 2009 and 2010 from the National Transit Database. The data shown below represent closed-out, validated numbers as of August 2011. However, it is possible that some figures may be updated in the subsequent reporting year. Please see pages 6 and 7 of this Handbook for more information on Florida's transit systems.

General Information

	2009	2010
Service Area Population	14,308,931	14,445,334
Service Area Population Density	1,209.85	1,217.99
Operating Expense	\$1,015,050,830	\$985,647,670
Operating Revenue	\$233,922,989	\$254,316,041

Service Supplied

Total Annual Revenue Miles	136,368,969	135,812,378
Total Annual Revenue Hours	9,424,031	9,314,916
Total Revenue Vehicles	3,612	3,776
Peak Vehicles	2,915	2,987
Route Miles	13,503.3	14,505.1

Service Usage

Annual Passenger Trips	248,771,366	245,192,620
Annual Passenger Miles	1,369,739,281	1,357,046,407
Average Trip Length	5.5	5.5

Quality of Service

Average Headway (minutes)	19.21	19.98
Weekday Span of Service (hours)	16.8	16.6

Cost Efficiency

Operating Expense per Revenue Mile	\$7.44	\$7.26
Operating Expense per Revenue Hour	\$107.71	\$105.81
Operating Revenue per Operating Expense	23.05%	25.80%
Passenger Trips per Employee FTE	27,400	27,287

Cost Effectiveness

Operating Expense per Passenger Trip	\$4.08	\$4.02
Operating Expense per Passenger Mile	\$0.74	\$0.73
Operating Expense per Capita	\$70.94	\$68.23
Farebox Recovery Ratio	21.02%	22.46%
Average Fare	\$0.86	\$0.90

Service Effectiveness

Passenger Trips per Revenue Mile	1.82	1.81
Passenger Trips per Revenue Hour	26.40	26.32
Passenger Trips per Capita	17.39	16.97
Revenue Miles Between Safety Incidents	160,246	170,191
Revenue Miles Between Failures	4,627	5,302

Bay Town Trolley/Bay Area Transportation

Mr. Greg Meeks, General Manager
 1116 Frankford Avenue, Panama City, FL 32401
 (850) 769-0557
www.baytowntrolley.org



**Bay Area
 Transportation**

Bay Town Trolley provides deviated fixed route service in the Panama City Urbanized area and Bay Area Transportation provides demand response service throughout Bay County. The Bay County Transportation Planning Organization (TPO) governs both services, contracting with Santa Ynez Valley Transportation Services, LLC for the operation of Bay Town Trolley and Tri County Community Council for the operation of Bay Area Transportation. Data representing the Bay Town Trolley's motorbus service for 2009 and 2010 are shown below.

General Information	2009	2010
Service Area Population	85,458	85,458
Service Area Population Density	1,780.4	1,780.4
Operating Expense	\$1,841,988	\$2,198,463
Operating Revenue	\$356,842	\$461,349
Service Supplied		
Total Annual Revenue Miles	597,275	625,828
Total Annual Revenue Hours	36,967	39,123
Total Revenue Vehicles	19	22
Peak Vehicles	13	13
Route Miles	150.0	150.0
Service Usage		
Annual Passenger Trips	670,573	724,613
Annual Passenger Miles	3,315,512	3,579,588
Average Trip Length	4.9	4.9
Quality of Service		
Average Headway (minutes)	42.85	43.28
Weekday Span of Service (hours)	14.5	14.5
Cost Efficiency		
Operating Expense per Revenue Mile	\$3.08	\$3.51
Operating Expense per Revenue Hour	\$49.83	\$56.19
Operating Revenue per Operating Expense	19.37%	20.99%
Passenger Trips per Employee FTE	n/a	n/a
Cost Effectiveness		
Operating Expense per Passenger Trip	\$2.75	\$3.03
Operating Expense per Passenger Mile	\$0.56	\$0.61
Operating Expense per Capita	\$21.55	\$25.73
Farebox Recovery Ratio	17.76%	20.53%
Average Fare	\$0.49	\$0.62
Service Effectiveness		
Passenger Trips per Revenue Mile	1.12	1.16
Passenger Trips per Revenue Hour	18.14	18.52
Passenger Trips per Capita	7.85	8.48
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	6,711	6,954

Broward County Transit (BCT)

Mr. Timothy Garling, Director
One University Drive, Plantation, FL 33324
(954) 357-8361
www.broward.org/bct



Broward County Transit is an agency of Broward County government responsible for operating a fixed-route motorbus service with several routes connecting with Palm Tran (in Palm Beach County), Miami-Dade Transit, and Tri-Rail (commuter rail service). In addition to fixed route bus service, BCT also partners with many municipalities within the county to provide Community Bus service and offers contracted paratransit service. BCT and Broward Community Bus data for the years 2009 and 2010 are provided below.

	2009	2010
General Information		
Service Area Population	1,751,234	1,766,476
Service Area Population Density	4,271.3	4,308.5
Operating Expense	\$100,807,838	\$105,025,195
Operating Revenue	\$24,949,603	\$30,612,800
Service Supplied		
Total Annual Revenue Miles	16,333,518	16,372,108
Total Annual Revenue Hours	1,189,097	1,188,302
Total Revenue Vehicles	362	379
Peak Vehicles	303	307
Route Miles	1,603.7	1,629.9
Service Usage		
Annual Passenger Trips	38,960,217	38,670,324
Annual Passenger Miles	174,056,441	179,624,107
Average Trip Length	4.5	4.6
Quality of Service		
Average Headway (minutes)	23.12	23.12
Weekday Span of Service (hours)	20.0	20.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$6.17	\$6.41
Operating Expense per Revenue Hour	\$84.78	\$88.38
Operating Revenue per Operating Expense	24.75%	29.15%
Passenger Trips per Employee FTE	41,187	37,308
Cost Effectiveness		
Operating Expense per Passenger Trip	\$2.59	\$2.72
Operating Expense per Passenger Mile	\$0.58	\$0.58
Operating Expense per Capita	\$57.56	\$59.45
Farebox Recovery Ratio	23.34%	25.38%
Average Fare	\$0.60	\$0.69
Service Effectiveness		
Passenger Trips per Revenue Mile	2.39	2.36
Passenger Trips per Revenue Hour	32.76	32.54
Passenger Trips per Capita	22.25	21.89
Revenue Miles Between Safety Incidents	122,328	130,977
Revenue Miles Between Failures	25,763	25,621

Collier Area Transit (CAT)

Mr. Thomas Stringer, General Manager
8300 Radio Road, Naples, FL 34104
(239) 252-7777
www.colliergov.net



Collier Area Transit began operating service in February 2001. The General Manager of CAT reports to the Director of the Alternative Transportation Modes Department of Collier County Transportation, which is governed by the Collier County Board of County Commissioners. CAT provides fixed-route service in Collier County. Demand-response services are provided by Collier Area Paratransit. The data below represent CAT's 2009 and 2010 fixed route purchased motorbus services.

	2009	2010
General Information		
Service Area Population	333,032	333,032
Service Area Population Density	220.1	220.1
Operating Expense	\$5,048,082	\$5,490,980
Operating Revenue	\$988,710	\$1,020,300
Service Supplied		
Total Annual Revenue Miles	1,244,756	1,230,055
Total Annual Revenue Hours	67,043	66,475
Total Revenue Vehicles	23	23
Peak Vehicles	16	16
Route Miles	363.5	376.0
Service Usage		
Annual Passenger Trips	1,109,710	1,064,910
Annual Passenger Miles	8,968,616	8,604,473
Average Trip Length	8.1	8.1
Quality of Service		
Average Headway (minutes)	73.42	76.20
Weekday Span of Service (hours)	16.5	16.5
Cost Efficiency		
Operating Expense per Revenue Mile	\$4.06	\$4.46
Operating Expense per Revenue Hour	\$75.30	\$82.60
Operating Revenue per Operating Expense	19.59%	18.58%
Passenger Trips per Employee FTE	n/a	n/a
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.55	\$5.16
Operating Expense per Passenger Mile	\$0.56	\$0.64
Operating Expense per Capita	\$15.16	\$16.49
Farebox Recovery Ratio	19.11%	18.58%
Average Fare	\$0.87	\$0.96
Service Effectiveness		
Passenger Trips per Revenue Mile	0.89	0.87
Passenger Trips per Revenue Hour	16.55	16.02
Passenger Trips per Capita	3.33	3.20
Revenue Miles Between Safety Incidents	51,865	55,912
Revenue Miles Between Failures	8,766	9,762

Escambia County Area Transit (ECAT)

Mr. Ken Gordon, General Manager
1515 West Fairfield Drive, Pensacola, FL 32501
(850) 595-3228
www.goecat.com



Escambia County Area Transit is a department of the county government. A five-member elected Board of County Commissioners governs the department. In addition to providing fixed-route motorbus service, ECAT contracts to provide demand-response transportation services. 2009 and 2010 motorbus data for ECAT are shown below.

	2009	2010
General Information		
Service Area Population	307,220	307,220
Service Area Population Density	1,920.1	1,920.1
Operating Expense	\$6,805,860	\$6,755,135
Operating Revenue	\$1,176,008	\$1,358,322
Service Supplied		
Total Annual Revenue Miles	1,362,523	1,388,505
Total Annual Revenue Hours	104,396	97,371
Total Revenue Vehicles	39	46
Peak Vehicles	32	32
Route Miles	311.0	312.0
Service Usage		
Annual Passenger Trips	1,131,853	1,152,375
Annual Passenger Miles	5,489,487	5,588,563
Average Trip Length	4.8	4.8
Quality of Service		
Average Headway (minutes)	44.68	41.02
Weekday Span of Service (hours)	15.0	13.5
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.00	\$4.87
Operating Expense per Revenue Hour	\$65.19	\$69.38
Operating Revenue per Operating Expense	17.28%	20.11%
Passenger Trips per Employee FTE	12,904	13,324
Cost Effectiveness		
Operating Expense per Passenger Trip	\$6.01	\$5.86
Operating Expense per Passenger Mile	\$1.24	\$1.21
Operating Expense per Capita	\$22.15	\$21.99
Farebox Recovery Ratio	16.09%	18.01%
Average Fare	\$0.97	\$1.06
Service Effectiveness		
Passenger Trips per Revenue Mile	0.83	0.83
Passenger Trips per Revenue Hour	10.84	11.83
Passenger Trips per Capita	3.68	3.75
Revenue Miles Between Safety Incidents	n/a	462,835
Revenue Miles Between Failures	9,595	9,382

Gainesville Regional Transit System

Mr. Jesus Gomez, Director
 100 S.E. 10th Avenue, Gainesville, FL 32601
 (352) 334-2600
www.go-rtts.com



The Regional Transit System (RTS) is a department of the City of Gainesville. An elected seven-member Commission governs the RTS. The Commission receives input from an advisory board comprised of citizens from the community. The RTS serves the City of Gainesville and parts of Alachua County with fixed-route motorbus service and contracts to provide demand-response transportation services throughout the City of Gainesville and up to three-quarters of a mile beyond its fixed-route network. The data shown below represent fixed-route motorbus data for RTS in 2009 and 2010.

General Information	2009	2010
Service Area Population	151,294	151,294
Service Area Population Density	1990.7	1990.7
Operating Expense	\$16,578,691	\$16,673,905
Operating Revenue	\$10,157,183	\$10,722,646
Service Supplied		
Total Annual Revenue Miles	2,821,703	2,808,703
Total Annual Revenue Hours	248,819	255,786
Total Revenue Vehicles	105	105
Peak Vehicles	88	88
Route Miles	205.6	208.3
Service Usage		
Annual Passenger Trips	8,939,980	9,373,060
Annual Passenger Miles	25,031,944	26,244,568
Average Trip Length	2.8	2.8
Quality of Service		
Average Headway (minutes)	12.36	12.93
Weekday Span of Service (hours)	20.2	21.2
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.88	\$5.94
Operating Expense per Revenue Hour	\$66.63	\$65.19
Operating Revenue per Operating Expense	61.27%	64.31%
Passenger Trips per Employee FTE	41,171	40,574
Cost Effectiveness		
Operating Expense per Passenger Trip	\$1.85	\$1.78
Operating Expense per Passenger Mile	\$0.66	\$0.64
Operating Expense per Capita	\$109.58	\$110.21
Farebox Recovery Ratio	58.65%	61.52%
Average Fare	\$1.09	\$1.09
Service Effectiveness		
Passenger Trips per Revenue Mile	3.17	3.34
Passenger Trips per Revenue Hour	35.93	36.64
Passenger Trips per Capita	59.09	61.95
Revenue Miles Between Safety Incidents	705,426	936,234
Revenue Miles Between Failures	4,180	5,475

Hernando Express Bus (TransHernando Express)

Mr. Richard Cook, Director
1122 Ponce De Leon Blvd., Brooksville, FL 34601
(352) 799-1510
www.hernandobus.com



The County contracts with Trans-Hernando, a division of Mid Florida Community Services, Inc., to operate THE Bus, Hernando County's fixed-route transportation service. Trans-Hernando reports to the Metropolitan Planning Organization and a five-member Board of County Commissioners. The transit system provides fixed-route transit service to the cities of Brooksville and Spring Hill, with a shuttle connecting the two areas. Trans-Hernando Para-Transit also provides demand-response service throughout Hernando County. 2009 and 2010 data representing THE Bus's fixed-route motorbus service are shown below.

	2009	2010
General Information		
Service Area Population	164,907	165,843
Service Area Population Density	345.0	347.0
Operating Expense	\$1,463,297	\$747,022
Operating Revenue	\$94,507	\$104,279
Service Supplied		
Total Annual Revenue Miles	304,991	147,415
Total Annual Revenue Hours	17,491	8,360
Total Revenue Vehicles	10	5
Peak Vehicles	6	3
Route Miles	60.2	60.2
Service Usage		
Annual Passenger Trips	129,197	69,945
Annual Passenger Miles	605,030	440,070
Average Trip Length	4.7	6.3
Quality of Service		
Average Headway (minutes)	34.52	68.28
Weekday Span of Service (hours)	14.0	12.5
Cost Efficiency		
Operating Expense per Revenue Mile	\$4.80	\$5.07
Operating Expense per Revenue Hour	\$83.66	\$89.36
Operating Revenue per Operating Expense	6.46%	13.96%
Passenger Trips per Employee FTE	n/a	n/a
Cost Effectiveness		
Operating Expense per Passenger Trip	\$11.33	\$10.68
Operating Expense per Passenger Mile	\$2.42	\$1.70
Operating Expense per Capita	\$8.87	\$4.50
Farebox Recovery Ratio	5.58%	6.95%
Average Fare	\$0.63	\$0.74
Service Effectiveness		
Passenger Trips per Revenue Mile	0.42	0.47
Passenger Trips per Revenue Hour	7.39	8.37
Passenger Trips per Capita	0.78	0.42
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	3,961	2,680

Hillsborough Area Regional Transit Authority (HART)

Mr. Phillip Hale, Interim Executive Director
 4305 E. 21st Avenue, Tampa, FL 33605
 (813) 623-5835
www.gohart.org



The Hillsborough Area Regional Transit Authority (HART) operates motor bus service, as well as a streetcar connecting downtown with the Ybor City Historic District. Paratransit service is provided for the City of Tampa, the City of Temple Terrace, and unincorporated Hillsborough County. Contracted vanpool services are also provided. The authority is governed by a Board of Directors comprised of twelve representatives appointed by the governing bodies of its members and the Governor of the State of Florida. 2009 and 2010 data for HART's fixed-route and vanpool services are shown below.

	2009	2010
General Information		
Service Area Population	821,306	821,306
Service Area Population Density	3,379.9	3,379.9
Operating Expense	\$61,598,943	\$61,473,492
Operating Revenue	\$13,184,576	\$13,790,252
Service Supplied		
Total Annual Revenue Miles	8,140,805	8,280,099
Total Annual Revenue Hours	612,449	631,880
Total Revenue Vehicles	238	245
Peak Vehicles	197	195
Route Miles	978.2	1,021.3
Service Usage		
Annual Passenger Trips	13,714,254	13,233,764
Annual Passenger Miles	67,687,285	63,367,321
Average Trip Length	4.9	4.8
Quality of Service		
Average Headway (minutes)	22.41	23.98
Weekday Span of Service (hours)	21.5	21.3
Cost Efficiency		
Operating Expense per Revenue Mile	\$7.57	\$7.42
Operating Expense per Revenue Hour	\$100.58	\$97.29
Operating Revenue per Operating Expense	21.40%	22.43%
Passenger Trips per Employee FTE	21,799	21,671
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.49	\$4.65
Operating Expense per Passenger Mile	\$0.91	\$0.97
Operating Expense per Capita	\$75.00	\$74.85
Farebox Recovery Ratio	19.83%	20.12%
Average Fare	\$0.89	\$0.93
Service Effectiveness		
Passenger Trips per Revenue Mile	1.68	1.60
Passenger Trips per Revenue Hour	22.39	20.94
Passenger Trips per Capita	16.70	16.11
Revenue Miles Between Safety Incidents	142,821	107,534
Revenue Miles Between Failures	5,745	4,356

Jacksonville Transportation Authority (JTA)

Mr. Michael Blaylock, Executive Director
100 N. Myrtle Avenue, Jacksonville, FL 32204
(904) 630-3181
www.jtafla.com



Jacksonville Transportation Authority is an independent authority that is governed by a seven-member, appointed Board of Directors. The Jacksonville system provides its services within Duval County and northern Clay County (Orange Park). JTA transportation services include fixed-route motorbus, automated guideway (Skyway Express), and demand-response. The data below represent JTA's 2009 and 2010 fixed-route services (motorbus and automated guideway).

	2009	2010
General Information		
Service Area Population	827,453	853,300
Service Area Population Density	3,419.2	3,080.5
Operating Expense	\$59,699,687	\$60,925,241
Operating Revenue	\$10,285,482	\$9,801,838
Service Supplied		
Total Annual Revenue Miles	9,098,872	9,384,591
Total Annual Revenue Hours	605,315	626,177
Total Revenue Vehicles	192	193
Peak Vehicles	169	162
Route Miles	645.4	1,037.0
Service Usage		
Annual Passenger Trips	10,703,555	11,227,845
Annual Passenger Miles	54,873,285	62,393,143
Average Trip Length	5.1	5.6
Quality of Service		
Average Headway (minutes)	15.24	25.63
Weekday Span of Service (hours)	21.7	21.8
Cost Efficiency		
Operating Expense per Revenue Mile	\$6.56	\$6.49
Operating Expense per Revenue Hour	\$98.63	\$97.30
Operating Revenue per Operating Expense	17.23%	16.09%
Passenger Trips per Employee FTE	17,214	17,388
Cost Effectiveness		
Operating Expense per Passenger Trip	\$5.58	\$5.43
Operating Expense per Passenger Mile	\$1.09	\$0.98
Operating Expense per Capita	\$72.15	\$71.40
Farebox Recovery Ratio	14.37%	14.42%
Average Fare	\$0.80	\$0.78
Service Effectiveness		
Passenger Trips per Revenue Mile	1.18	1.20
Passenger Trips per Revenue Hour	17.68	17.93
Passenger Trips per Capita	12.94	13.16
Revenue Miles Between Safety Incidents	197,802	260,683
Revenue Miles Between Failures	8,010	8,730

Lake County Public Transportation/LakeXpress

Mr. Kenneth Harley, Director
 Lake County Public Transportation Division
 1300 S. Duncan Drive, Building E, Tavares, FL 32778
 (352) 742-6580
www.ridelakexpress.com

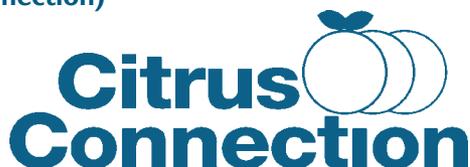


LakeXpress is a newer Florida transit agency under the Lake County Board of County Commissioners. The County contracts with MV Transportation to operate the service. Services provided include fixed-route LakeXpress and the Lake County Connection for demand response service. LakeXpress was started in May 2007 and the County has served as the Community Transportation Coordinator since 2001. Data for 2009 and 2010 are shown below.

	2009	2010
General Information		
Service Area Population	97,497	97,497
Service Area Population Density	1,373.2	1,373.2
Operating Expense	\$1,784,224	\$1,620,604
Operating Revenue	\$214,202	\$244,121
Service Supplied		
Total Annual Revenue Miles	331,978	384,653
Total Annual Revenue Hours	20,828	23,249
Total Revenue Vehicles	10	12
Peak Vehicles	7	7
Route Miles	147.3	148.0
Service Usage		
Annual Passenger Trips	156,972	232,794
Annual Passenger Miles	1,059,688	1,198,889
Average Trip Length	6.8	5.1
Quality of Service		
Average Headway (minutes)	79.21	76.67
Weekday Span of Service (hours)	13.8	13.8
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.37	\$4.21
Operating Expense per Revenue Hour	\$85.66	\$69.71
Operating Revenue per Operating Expense	12.01%	15.06%
Passenger Trips per Employee FTE	n/a	n/a
Cost Effectiveness		
Operating Expense per Passenger Trip	\$11.37	\$6.96
Operating Expense per Passenger Mile	\$1.68	\$1.35
Operating Expense per Capita	\$18.30	\$16.62
Farebox Recovery Ratio	5.02%	6.43%
Average Fare	\$0.57	\$0.45
Service Effectiveness		
Passenger Trips per Revenue Mile	0.47	0.61
Passenger Trips per Revenue Hour	7.54	10.01
Passenger Trips per Capita	1.61	2.39
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	13,279	4,869

Lakeland Area Mass Transit District (Citrus Connection)

Mr. Tom Phillips, Executive Director
1248 George Jenkins Blvd., Lakeland, FL 33815
(863) 688-7433
www.ridecitrus.com



Lakeland Area Mass Transit District is an independent district governed by a five member Board of Directors. The District serves the greater Lakeland area via fixed route motorbus services (Citrus Connection) and demand response services. The data below represent 2009 and 2010 motorbus data.

	2009	2010
General Information		
Service Area Population	110,000	110,000
Service Area Population Density	1,428.6	1,428.6
Operating Expense	\$7,064,440	\$7,709,659
Operating Revenue	\$1,307,128	\$1,226,367
Service Supplied		
Total Annual Revenue Miles	1,266,448	1,274,537
Total Annual Revenue Hours	79,235	79,625
Total Revenue Vehicles	41	41
Peak Vehicles	24	23
Route Miles	219.9	255.1
Service Usage		
Annual Passenger Trips	1,450,988	1,459,429
Annual Passenger Miles	7,291,873	7,336,287
Average Trip Length	5.0	5.0
Quality of Service		
Average Headway (minutes)	34.39	41.57
Weekday Span of Service (hours)	13.8	13.9
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.58	\$6.05
Operating Expense per Revenue Hour	\$89.16	\$96.82
Operating Revenue per Operating Expense	18.50%	15.91%
Passenger Trips per Employee FTE	16,199	15,794
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.87	\$5.28
Operating Expense per Passenger Mile	\$0.97	\$1.05
Operating Expense per Capita	\$64.22	\$70.09
Farebox Recovery Ratio	16.67%	14.86%
Average Fare	\$0.81	\$0.79
Service Effectiveness		
Passenger Trips per Revenue Mile	1.15	1.15
Passenger Trips per Revenue Hour	18.31	18.33
Passenger Trips per Capita	13.19	13.27
Revenue Miles Between Safety Incidents	115,132	127,454
Revenue Miles Between Failures	7,722	5,956

Lee County Transit (LeeTran)

Mr. Steve Myers, Transit Director
6035 Landing View Road, Fort Myers, FL 33907
(239) 533-8726
www.rideleetrans.com



Lee County Transit is an independent division of the Lee County Government. The Lee County Board of County Commissioners, a five-member public policy body, governs the division. LeeTran provides public transportation services to Lee County via fixed-route motorbus services and demand-response services. In addition, LeeTran contractually provides vanpool service. LeeTran's fixed-route motorbus and vanpool data for 2009 and 2010 are shown below.

General Information	2009	2010
Service Area Population	444,837	443,696
Service Area Population Density	3,676.3	3,666.9
Operating Expense	\$14,946,864	\$14,745,092
Operating Revenue	\$2,953,633	\$3,050,856
Service Supplied		
Total Annual Revenue Miles	3,158,087	3,241,809
Total Annual Revenue Hours	188,282	185,442
Total Revenue Vehicles	68	67
Peak Vehicles	54	53
Route Miles	416.4	412.1
Service Usage		
Annual Passenger Trips	3,064,820	3,035,272
Annual Passenger Miles	16,597,504	16,302,712
Average Trip Length	5.4	5.4
Quality of Service		
Average Headway (minutes)	31.75	30.67
Weekday Span of Service (hours)	17.1	17.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$4.73	\$4.55
Operating Expense per Revenue Hour	\$79.39	\$79.51
Operating Revenue per Operating Expense	19.76%	20.69%
Passenger Trips per Employee FTE	18,506	18,223
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.88	\$4.86
Operating Expense per Passenger Mile	\$0.90	\$0.90
Operating Expense per Capita	\$33.60	\$33.23
Farebox Recovery Ratio	14.87%	15.34%
Average Fare	\$0.73	\$0.75
Service Effectiveness		
Passenger Trips per Revenue Mile	0.97	0.94
Passenger Trips per Revenue Hour	16.28	16.37
Passenger Trips per Capita	6.89	6.84
Revenue Miles Between Safety Incidents	150,910	239,046
Revenue Miles Between Failures	10,928	12,421

LYNX Transit
(Central Florida Regional Transit Authority)



Mr. John Lewis, Jr., Chief Executive Officer
 455 North Garland Avenue, Orlando, FL 32801
 (407) 841-2279
www.golynx.com

LYNX is an independent authority that is governed by a Board of Directors. The authority provides service to Orange County (including Orlando, Winter Park, Maitland, and others), Seminole County (including Altamonte Springs, Casselberry, and Sanford), and Osceola County (including Kissimmee and St. Cloud). LYNX provides fixed-route motorbus service, paratransit service, transportation-disadvantaged coordination, a five-county regional ride-sharing assistance program, and vanpool service. 2009 and 2010 fixed-route motorbus and vanpool data for LYNX are provided below.

	2009	2010
General Information		
Service Area Population	1,811,366	1,805,921
Service Area Population Density	713.7	711.6
Operating Expense	\$85,317,886	\$83,275,858
Operating Revenue	\$23,663,272	\$25,817,266
Service Supplied		
Total Annual Revenue Miles	15,339,677	15,776,292
Total Annual Revenue Hours	1,055,387	1,057,718
Total Revenue Vehicles	375	346
Peak Vehicles	298	290
Route Miles	1,295.8	1,492.5
Service Usage		
Annual Passenger Trips	23,930,156	24,970,296
Annual Passenger Miles	142,718,751	139,469,224
Average Trip Length	6.0	5.6
Quality of Service		
Average Headway (minutes)	17.95	20.70
Weekday Span of Service (hours)	23.0	23.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.56	\$5.28
Operating Expense per Revenue Hour	\$80.84	\$78.73
Operating Revenue per Operating Expense	27.74%	31.00%
Passenger Trips per Employee FTE	26,788	27,835
Cost Effectiveness		
Operating Expense per Passenger Trip	\$3.57	\$3.33
Operating Expense per Passenger Mile	\$0.60	\$0.60
Operating Expense per Capita	\$47.10	\$46.11
Farebox Recovery Ratio	24.02%	25.61%
Average Fare	\$0.86	\$0.85
Service Effectiveness		
Passenger Trips per Revenue Mile	1.56	1.58
Passenger Trips per Revenue Hour	22.67	23.61
Passenger Trips per Capita	13.21	13.83
Revenue Miles Between Safety Incidents	159,788	138,389
Revenue Miles Between Failures	9,492	10,366

Manatee County Area Transit (MCAT)

Mr. Chad Butzow, Interim Transit Manager
1108 26th Avenue East, Bradenton, FL 34208
(941) 747-8621

www.mymanatee.org



Manatee County Area Transit is a division within the Community Services Department of Manatee County. The Board of County Commissioners governs the division. MCAT provides service to the urbanized parts of Manatee County via fixed-route motorbus services and demand-response services. 2009 and 2010 data for MCAT's fixed-route motorbus services are provided on this page.

	2009	2010
General Information		
Service Area Population	103,000	103,000
Service Area Population Density	1,144.4	1,144.4
Operating Expense	\$6,650,649	\$6,844,330
Operating Revenue	\$989,450	\$1,051,284
Service Supplied		
Total Annual Revenue Miles	1,309,485	1,328,753
Total Annual Revenue Hours	86,978	86,981
Total Revenue Vehicles	31	27
Peak Vehicles	19	19
Route Miles	252.0	252.0
Service Usage		
Annual Passenger Trips	1,403,104	1,441,558
Annual Passenger Miles	6,621,251	6,705,272
Average Trip Length	4.7	4.7
Quality of Service		
Average Headway (minutes)	52.86	52.09
Weekday Span of Service (hours)	16.5	16.5
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.08	\$5.15
Operating Expense per Revenue Hour	\$76.46	\$78.69
Operating Revenue per Operating Expense	14.88%	15.36%
Passenger Trips per Employee FTE	19,132	21,172
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.74	\$4.75
Operating Expense per Passenger Mile	\$1.00	\$1.02
Operating Expense per Capita	\$64.57	\$66.45
Farebox Recovery Ratio	9.89%	10.83%
Average Fare	\$0.47	\$0.51
Service Effectiveness		
Passenger Trips per Revenue Mile	1.07	1.08
Passenger Trips per Revenue Hour	16.13	16.57
Passenger Trips per Capita	13.62	14.00
Revenue Miles Between Safety Incidents	n/a	664,377
Revenue Miles Between Failures	1,502	1,649

The Council on Aging of Martin County, Inc.

Ms. Barbara A. Kauffman, President/CEO
 900 SE Salerno Road, Stuart, FL 34997
 (772) 223-7800
www.coamc.org



Community Coach, a service of the Council on Aging of Martin County, is the public transportation service for Martin County as designated by the Martin County Board of County Commissioners. Community Coach provides a curb-to-curb, advance reservation, shared ride transportation service and also operates deviated fixed-route services in Indiantown and Stuart. 2009 and 2010 motorbus data are displayed below.

	2009	2010
General Information		
Service Area Population	137,956	137,956
Service Area Population Density	248.6	248.6
Operating Expense	\$202,053	\$235,525
Operating Revenue	\$5,031	\$3,213
Service Supplied		
Total Annual Revenue Miles	30,861	67,278
Total Annual Revenue Hours	2,473	3,656
Total Revenue Vehicles	3	7
Peak Vehicles	2	4
Route Miles	26.8	181.4
Service Usage		
Annual Passenger Trips	11,361	4,626
Annual Passenger Miles	83,425	36,813
Average Trip Length	7.3	8.0
Quality of Service		
Average Headway (minutes)	64.43	147.86
Weekday Span of Service (hours)	9.8	9.8
Cost Efficiency		
Operating Expense per Revenue Mile	\$6.55	\$3.50
Operating Expense per Revenue Hour	\$81.70	\$64.42
Operating Revenue per Operating Expense	2.49%	1.36%
Passenger Trips per Employee FTE	3,011	1,436
Cost Effectiveness		
Operating Expense per Passenger Trip	\$17.78	\$50.91
Operating Expense per Passenger Mile	\$2.42	\$6.40
Operating Expense per Capita	\$1.46	\$1.71
Farebox Recovery Ratio	2.43%	1.15%
Average Fare	\$0.43	\$0.59
Service Effectiveness		
Passenger Trips per Revenue Mile	0.37	0.07
Passenger Trips per Revenue Hour	4.59	1.27
Passenger Trips per Capita	0.08	0.03
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	n/a	13,456

Miami-Dade Transit (MDT)

Ms. Ysela Llord, Interim Director
Overtown Transit Village
701 NW 1st Court, Suite 1700, Miami, FL 33136
(786) 469-5675
www.miamidade.gov/TRANSIT



Miami-Dade Transit is the largest transit agency in Florida, operating throughout Miami-Dade County, southern Broward County, and northern Monroe County. MDT is governed by Miami-Dade County, and is responsible for the management, construction, and operation of its services and facilities. Passengers have access to Metrobus, Metrorail (a 22-station heavy rail system), and Metromover (an automated people-mover system that serves the downtown Miami, Brickell and Omni areas). Paratransit is available through MDT's Special Transportation Service. Vanpool service is provided by Miami Lakes—VPSI, Inc. The data shown below represent all of MDT's fixed-route services and area vanpool services (excluding paratransit operations) for 2009 and 2010.

	2009	2010
General Information		
Service Area Population	2,402,208	2,500,625
Service Area Population Density	7,850.4	8,172.0
Operating Expense	\$437,906,325	\$406,540,509
Operating Revenue	\$103,032,863	\$114,604,809
Service Supplied		
Total Annual Revenue Miles	42,487,660	40,255,102
Total Annual Revenue Hours	3,104,860	2,921,790
Total Revenue Vehicles	1,241	1,373
Peak Vehicles	1,023	1,131
Route Miles	1,900.6	1,939.2
Service Usage		
Annual Passenger Trips	102,573,888	96,285,797
Annual Passenger Miles	545,980,507	531,009,637
Average Trip Length	5.3	5.5
Quality of Service		
Average Headway (minutes)	8.15	7.47
Weekday Span of Service (hours)	24.0	24.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$10.31	\$10.10
Operating Expense per Revenue Hour	\$141.04	\$139.14
Operating Revenue per Operating Expense	23.53%	28.19%
Passenger Trips per Employee FTE	29,528	29,162
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.27	\$4.22
Operating Expense per Passenger Mile	\$0.80	\$0.77
Operating Expense per Capita	\$182.29	\$162.58
Farebox Recovery Ratio	21.69%	23.91%
Average Fare	\$0.93	\$1.01
Service Effectiveness		
Passenger Trips per Revenue Mile	2.41	2.39
Passenger Trips per Revenue Hour	33.04	32.95
Passenger Trips per Capita	42.70	38.50
Revenue Miles Between Safety Incidents	132,360	131,553
Revenue Miles Between Failures	2,442	2,983

Okaloosa County Transit (The Wave)

Mr. Barry Peterson, Program Manager
 600 Transit Way, Fort Walton Beach, FL 32547
 (850) 833-9168
www.rideoct.org



The Okaloosa County Board of County Commissioners contracts to operate The Wave, a fixed-route bus system providing service in Fort Walton Beach and Crestview that began operating in 2001. In addition, demand-response services are provided (Okaloosa County Transit). 2009 and 2010 data representing The Wave's fixed-route motorbus service are presented below.

General Information	2009	2010
Service Area Population	170,498	170,498
Service Area Population Density	852.5	852.5
Operating Expense	\$1,099,672	\$1,209,075
Operating Revenue	\$118,605	\$130,929
Service Supplied		
Total Annual Revenue Miles	445,586	407,695
Total Annual Revenue Hours	36,643	34,734
Total Revenue Vehicles	17	17
Peak Vehicles	14	14
Route Miles	162.9	167.2
Service Usage		
Annual Passenger Trips	172,122	162,820
Annual Passenger Miles	825,175	796,190
Average Trip Length	4.8	4.9
Quality of Service		
Average Headway (minutes)	57.41	61.05
Weekday Span of Service (hours)	13.0	13.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$2.47	\$2.97
Operating Expense per Revenue Hour	\$30.01	\$34.81
Operating Revenue per Operating Expense	10.79%	10.83%
Passenger Trips per Employee FTE	n/a	n/a
Cost Effectiveness		
Operating Expense per Passenger Trip	\$6.39	\$7.43
Operating Expense per Passenger Mile	\$1.33	\$1.52
Operating Expense per Capita	\$6.45	\$7.09
Farebox Recovery Ratio	9.38%	8.73%
Average Fare	\$0.60	\$0.65
Service Effectiveness		
Passenger Trips per Revenue Mile	0.39	0.40
Passenger Trips per Revenue Hour	4.70	4.69
Passenger Trips per Capita	1.01	0.95
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	29,706	33,975

Palm Beach County Transportation Agency (Palm Tran)

Mr. Charles D. Cohen, Executive Director
 3201 Electronics Way, West Palm Beach, FL 33407
 (561) 841-4200
www.palmtran.org



Palm Tran is a not-for-profit corporation owned by Palm Beach County that is governed by the seven-member Board of County Commissioners. The corporation provides transit services throughout Palm Beach County. Palm Tran operates fixed-route motorbus services and feeder bus services to the Tri-Rail system. In addition, Palm Tran offers route deviation service through the LINK and demand-response services through its paratransit operation, Palm Tran CONNECTION. 2009 and 2010 motorbus data for Palm Tran are provided below.

General Information	2009	2010
Service Area Population	982,900	982,900
Service Area Population Density	2,692.9	2,692.9
Operating Expense	\$47,915,349	\$47,225,045
Operating Revenue	\$8,116,040	\$7,445,623
Service Supplied		
Total Annual Revenue Miles	6,899,573	6,954,202
Total Annual Revenue Hours	408,777	404,478
Total Revenue Vehicles	160	157
Peak Vehicles	125	123
Route Miles	1,074.0	1,182.1
Service Usage		
Annual Passenger Trips	10,045,345	10,343,531
Annual Passenger Miles	50,715,280	56,742,413
Average Trip Length	5.0	5.5
Quality of Service		
Average Headway (minutes)	30.54	33.54
Weekday Span of Service (hours)	16.6	17.8
Cost Efficiency		
Operating Expense per Revenue Mile	\$6.94	\$6.79
Operating Expense per Revenue Hour	\$117.22	\$116.76
Operating Revenue per Operating Expense	16.94%	15.77%
Passenger Trips per Employee FTE	23,587	24,202
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.77	\$4.57
Operating Expense per Passenger Mile	\$0.94	\$0.83
Operating Expense per Capita	\$48.75	\$48.05
Farebox Recovery Ratio	14.24%	13.66%
Average Fare	\$0.68	\$0.62
Service Effectiveness		
Passenger Trips per Revenue Mile	1.46	1.49
Passenger Trips per Revenue Hour	24.88	25.65
Passenger Trips per Capita	10.22	10.52
Revenue Miles Between Safety Incidents	265,368	204,535
Revenue Miles Between Failures	6,804	6,095

Pasco County Public Transportation (PCPT)

Mr. Michael Carroll, Public Transportation Manager
 8620 Galen Wilson Boulevard, Port Richey, FL 34668
 (727) 834-3322
www.ridepcpt.com



Pasco County Public Transportation is a division of Pasco County Government, governed by the five-member Pasco County Commission. Fixed-route bus service is provided in urbanized West Pasco County and the municipalities of East Pasco County. Demand-response (advance reservation) service is available throughout Pasco County. The data provided below represent PCPT's fixed-route motorbus data for 2009 and 2010.

	2009	2010
General Information		
Service Area Population	462,715	471,709
Service Area Population Density	621.1	633.2
Operating Expense	\$4,087,859	\$3,876,444
Operating Revenue	\$655,968	\$814,021
Service Supplied		
Total Annual Revenue Miles	1,112,571	1,088,923
Total Annual Revenue Hours	66,508	64,956
Total Revenue Vehicles	29	29
Peak Vehicles	16	16
Route Miles	235.0	236.0
Service Usage		
Annual Passenger Trips	926,076	779,606
Annual Passenger Miles	5,860,895	5,112,293
Average Trip Length	6.3	6.6
Quality of Service		
Average Headway (minutes)	52.68	52.79
Weekday Span of Service (hours)	15.6	15.6
Cost Efficiency		
Operating Expense per Revenue Mile	\$3.67	\$3.56
Operating Expense per Revenue Hour	\$61.46	\$59.68
Operating Revenue per Operating Expense	16.05%	21.00%
Passenger Trips per Employee FTE	17,350	15,561
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.41	\$4.97
Operating Expense per Passenger Mile	\$0.70	\$0.76
Operating Expense per Capita	\$8.83	\$8.22
Farebox Recovery Ratio	16.05%	21.00%
Average Fare	\$0.71	\$1.04
Service Effectiveness		
Passenger Trips per Revenue Mile	0.83	0.72
Passenger Trips per Revenue Hour	13.92	12.00
Passenger Trips per Capita	2.00	1.65
Revenue Miles Between Safety Incidents	139,071	136,115
Revenue Miles Between Failures	4,346	3,457

Pinellas Suncoast Transit Authority (PSTA)

Mr. Brad Miller, Executive Director
3201 Scherer Drive, St. Petersburg, FL 33716
(727) 540-1800
www.psta.net



The Pinellas Suncoast Transit Authority (PSTA) is the public transit provider for Pinellas County. In addition, two express routes travel between Pinellas County and Tampa, located in neighboring Hillsborough County. PSTA is an independent agency governed by an eleven-member Board of Directors comprised of elected officials and private citizen appointees. PSTA provides fixed-route motorbus service and demand-response service. PSTA's fixed-route motorbus data for 2009 and 2010 are shown below.

General Information	2009	2010
Service Area Population	883,631	871,480
Service Area Population Density	3,681.8	3,661.7
Operating Expense	\$51,392,031	\$50,341,339
Operating Revenue	\$12,153,794	\$11,625,802
Service Supplied		
Total Annual Revenue Miles	8,762,280	9,000,501
Total Annual Revenue Hours	611,629	628,430
Total Revenue Vehicles	210	233
Peak Vehicles	172	167
Route Miles	917.0	914.1
Service Usage		
Annual Passenger Trips	11,953,082	12,811,835
Annual Passenger Miles	61,725,595	66,590,897
Average Trip Length	5.2	5.2
Quality of Service		
Average Headway (minutes)	22.33	22.93
Weekday Span of Service (hours)	21.0	21.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.87	\$5.59
Operating Expense per Revenue Hour	\$84.02	\$80.11
Operating Revenue per Operating Expense	23.65%	23.09%
Passenger Trips per Employee FTE	22,509	23,588
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.30	\$3.93
Operating Expense per Passenger Mile	\$0.83	\$0.76
Operating Expense per Capita	\$58.16	\$57.77
Farebox Recovery Ratio	22.41%	21.86%
Average Fare	\$0.96	\$0.86
Service Effectiveness		
Passenger Trips per Revenue Mile	1.36	1.42
Passenger Trips per Revenue Hour	19.54	20.39
Passenger Trips per Capita	13.53	14.70
Revenue Miles Between Safety Incidents	105,570	409,114
Revenue Miles Between Failures	4,510	5,921

**Polk County Transit Services Division/
Winter Haven Area Transit**

Mr. Paul Simmons, Division Director
1290 Golfview Avenue, Drawer HS09,
P.O. Box 9005, Bartow, FL 33831
(863) 534-5500

www.polk-county.net



Winter Haven Area Transit (WHAT) began operating in 1999 with Polk County Transit Services as the Administrative Agent and Project Manager. Polk County Transit Services operates two-fixed routes and also contracts with Citrus Connection (Lakeland) to jointly provide fixed-route motorbus services in the City of Winter Haven. The WHAT system is governed by a Policy Board. Demand-response services are also provided. 2009 and 2010 motorbus data for Polk County and WHAT are presented below.

	2009	2010
General Information		
Service Area Population	153,924	153,924
Service Area Population Density	3,206.8	3,206.8
Operating Expense	\$2,469,600	\$2,399,478
Operating Revenue	\$249,112	\$252,057
Service Supplied		
Total Annual Revenue Miles	738,793	725,738
Total Annual Revenue Hours	34,984	34,829
Total Revenue Vehicles	26	14
Peak Vehicles	21	10
Route Miles	223.1	216.3
Service Usage		
Annual Passenger Trips	466,008	473,353
Annual Passenger Miles	2,333,760	2,370,543
Average Trip Length	5.0	5.0
Quality of Service		
Average Headway (minutes)	30.18	62.28
Weekday Span of Service (hours)	13.3	13.3
Cost Efficiency		
Operating Expense per Revenue Mile	\$3.34	\$3.31
Operating Expense per Revenue Hour	\$70.59	\$68.89
Operating Revenue per Operating Expense	10.09%	10.50%
Passenger Trips per Employee FTE	9,975	11,282
Cost Effectiveness		
Operating Expense per Passenger Trip	\$5.30	\$5.07
Operating Expense per Passenger Mile	\$1.06	\$1.01
Operating Expense per Capita	\$16.04	\$15.59
Farebox Recovery Ratio	10.09%	10.50%
Average Fare	\$0.53	\$0.53
Service Effectiveness		
Passenger Trips per Revenue Mile	0.63	0.65
Passenger Trips per Revenue Hour	13.32	13.59
Passenger Trips per Capita	3.03	3.08
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	18,943	22,679

St. Johns County Council on Aging, Inc. (Sunshine Bus)

Mr. George Hesson, Manager
180 Marine Street, St. Augustine, FL 32084
(904) 209-3716
www.sunshinebus.net



The Sunshine Bus Company is a newer Florida transit agency operated under contract by St. Johns County Council on Aging, Inc. Services provided include fixed-route motorbus and demand-response operations. 2007 was the first year that St. Johns County reported information to the National Transit Database; 2009 and 2010 data for the motorbus mode are shown below.

	2009	2010
General Information		
Service Area Population	149,300	149,300
Service Area Population Density	248.8	248.8
Operating Expense	\$535,923	\$870,494
Operating Revenue	\$76,705	\$90,620
Service Supplied		
Total Annual Revenue Miles	347,987	457,381
Total Annual Revenue Hours	17,678	21,846
Total Revenue Vehicles	11	11
Peak Vehicles	7	7
Route Miles	66.0	106.0
Service Usage		
Annual Passenger Trips	137,928	185,863
Annual Passenger Miles	1,011,012	1,362,376
Average Trip Length	7.3	7.3
Quality of Service		
Average Headway (minutes)	28.74	43.40
Weekday Span of Service (hours)	12.0	12.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$1.54	\$1.90
Operating Expense per Revenue Hour	\$30.32	\$39.85
Operating Revenue per Operating Expense	14.31%	10.41%
Passenger Trips per Employee FTE	n/a	n/a
Cost Effectiveness		
Operating Expense per Passenger Trip	\$3.89	\$4.68
Operating Expense per Passenger Mile	\$0.53	\$0.64
Operating Expense per Capita	\$3.59	\$5.83
Farebox Recovery Ratio	14.31%	10.41%
Average Fare	\$0.56	\$0.49
Service Effectiveness		
Passenger Trips per Revenue Mile	0.40	0.41
Passenger Trips per Revenue Hour	7.80	8.51
Passenger Trips per Capita	0.92	1.24
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	49,712	114,345

St. Lucie Council on Aging, Inc.

Ms. Marianne Arbore, Director
1505 Orange Avenue, Fort Pierce, FL 34950
(772) 464-7433

www.treasurecoastconnector.com



Council on Aging of St. Lucie, Inc. operates Community Transit, a demand response system, and the Treasure Coast Connector, a regional fixed route system connecting St. Lucie and Martin Counties. The data shown below represent the fixed-route services for 2009 and 2010.

	2009	2010
General Information		
Service Area Population	265,108	266,502
Service Area Population Density	463.5	465.9
Operating Expense	\$1,194,717	\$1,551,171
Operating Revenue	\$72,134	\$92,984
Service Supplied		
Total Annual Revenue Miles	255,721	336,477
Total Annual Revenue Hours	19,011	24,869
Total Revenue Vehicles	14	14
Peak Vehicles	9	9
Route Miles	94.0	88.0
Service Usage		
Annual Passenger Trips	118,637	173,250
Annual Passenger Miles	977,003	1,378,944
Average Trip Length	8.2	8.0
Quality of Service		
Average Headway (minutes)	46.59	43.36
Weekday Span of Service (hours)	11.0	11.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$4.67	\$4.61
Operating Expense per Revenue Hour	\$62.84	\$62.37
Operating Revenue per Operating Expense	6.04%	5.99%
Passenger Trips per Employee FTE	6,414	7,793
Cost Effectiveness		
Operating Expense per Passenger Trip	\$10.07	\$8.95
Operating Expense per Passenger Mile	\$1.22	\$1.12
Operating Expense per Capita	\$4.51	\$5.82
Farebox Recovery Ratio	5.72%	5.99%
Average Fare	\$0.58	\$0.54
Service Effectiveness		
Passenger Trips per Revenue Mile	0.46	0.51
Passenger Trips per Revenue Hour	6.24	6.97
Passenger Trips per Capita	0.45	0.65
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	7,306	9,614

Sarasota County Area Transit (SCAT)

Mr. Anthony Beckford, Transit General Manager
5303 Pinkney Avenue, Sarasota, FL 34233
(941) 861-5000
www.scgov.net/SCAT



Sarasota County Area Transit is a member of the Sarasota County Government. The five-member Board of County Commissioners governs the agency. SCAT serves the urbanized portion of Sarasota County (including the cities of Longboat Key, Sarasota, Venice, Englewood, and North Port) via fixed-route motorbus service and demand-response service. SCAT's 2009 and 2010 motorbus data are provided below.

	2009	2010
General Information		
Service Area Population	398,854	393,826
Service Area Population Density	1,872.6	1,848.9
Operating Expense	\$12,151,351	\$13,001,413
Operating Revenue	\$1,121,584	\$1,149,931
Service Supplied		
Total Annual Revenue Miles	2,786,480	2,794,925
Total Annual Revenue Hours	189,150	190,489
Total Revenue Vehicles	61	58
Peak Vehicles	44	44
Route Miles	457.4	458.0
Service Usage		
Annual Passenger Trips	2,551,650	2,733,015
Annual Passenger Miles	14,187,172	15,195,563
Average Trip Length	5.6	5.6
Quality of Service		
Average Headway (minutes)	42.34	42.57
Weekday Span of Service (hours)	20.0	19.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$4.36	\$4.65
Operating Expense per Revenue Hour	\$64.24	\$68.25
Operating Revenue per Operating Expense	9.23%	8.84%
Passenger Trips per Employee FTE	17,266	18,219
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.76	\$4.76
Operating Expense per Passenger Mile	\$0.86	\$0.86
Operating Expense per Capita	\$30.47	\$33.01
Farebox Recovery Ratio	7.71%	8.23%
Average Fare	\$0.37	\$0.39
Service Effectiveness		
Passenger Trips per Revenue Mile	0.92	0.98
Passenger Trips per Revenue Hour	13.49	14.35
Passenger Trips per Capita	6.40	6.94
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	5,664	4,574

Senior Resource Association (Indian River County)

(Indian River Transit/GoLine)

Ms. Karen Deigl, CEO
694 14th Street, Vero Beach, FL 32960
(772) 569-0903
www.GoLineIRT.com



Senior Resource Association operates as the Transit Element of Indian River County, in a quasi-governmental status under the five-member elected Board of County Commissioners. It is governed by a volunteer Board of Directors. Community Coach serves the rural and urbanized portions of Indian River County. The system provides point deviation motorbus services, and demand-response van, wheelchair, and stretcher services. The data shown below represent 2009 and 2010 motorbus services.

	2009	2010
General Information		
Service Area Population	107,555	117,237
Service Area Population Density	614.6	669.9
Operating Expense	\$1,153,897	\$1,282,979
Operating Revenue	\$8,191	\$82,637
Service Supplied		
Total Annual Revenue Miles	365,966	564,322
Total Annual Revenue Hours	32,474	38,672
Total Revenue Vehicles	18	21
Peak Vehicles	11	14
Route Miles	248.0	251.0
Service Usage		
Annual Passenger Trips	594,128	707,402
Annual Passenger Miles	2,715,136	2,899,504
Average Trip Length	4.6	4.1
Quality of Service		
Average Headway (minutes)	120.03	73.72
Weekday Span of Service (hours)	11.0	11.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$3.15	\$2.27
Operating Expense per Revenue Hour	\$35.53	\$33.18
Operating Revenue per Operating Expense	0.71%	6.44%
Passenger Trips per Employee FTE	29,952	27,063
Cost Effectiveness		
Operating Expense per Passenger Trip	\$1.94	\$1.81
Operating Expense per Passenger Mile	\$0.42	\$0.44
Operating Expense per Capita	\$10.73	\$10.94
Farebox Recovery Ratio	n/a	n/a
Average Fare	\$0.00	\$0.00
Service Effectiveness		
Passenger Trips per Revenue Mile	1.62	1.25
Passenger Trips per Revenue Hour	18.30	18.29
Passenger Trips per Capita	5.52	6.03
Revenue Miles Between Safety Incidents	n/a	n/a
Revenue Miles Between Failures	18,298	29,701

South Florida Regional Transportation Authority (Tri-Rail)

Mr. Joseph Giuliatti, Executive Director
 800 NW 33rd Street, Pompano Beach, FL 33064
 (954) 942-7245
www.tri-rail.com



The South Florida Regional Transportation Authority is an independent authority established by the Florida Legislature. A nine-member appointed Board of Directors governs the SFRTA. The SFRTA operates and manages the commuter rail system, Tri-Rail, as well as select motorbus services throughout Broward, Miami-Dade and Palm Beach counties. This page shows 2009 and 2010 data for these services.

	2009	2010
General Information		
Service Area Population	5,448,962	5,448,962
Service Area Population Density	1,062.6	1,062.6
Operating Expense	\$57,222,454	\$54,513,796
Operating Revenue	\$10,563,006	\$10,674,542
Service Supplied		
Total Annual Revenue Miles	3,389,697	3,368,257
Total Annual Revenue Hours	135,490	140,992
Total Revenue Vehicles	67	67
Peak Vehicles	52	52
Route Miles	279.5	247.4
Service Usage		
Annual Passenger Trips	4,711,486	4,050,353
Annual Passenger Miles	124,144,539	106,099,537
Average Trip Length	26.3	26.2
Quality of Service		
Average Headway (minutes)	12.89	11.95
Weekday Span of Service (hours)	19.1	19.6
Cost Efficiency		
Operating Expense per Revenue Mile	\$16.88	\$16.18
Operating Expense per Revenue Hour	\$422.34	\$386.64
Operating Revenue per Operating Expense	18.46%	19.58%
Passenger Trips per Employee FTE	n/a	n/a
Cost Effectiveness		
Operating Expense per Passenger Trip	\$12.15	\$13.46
Operating Expense per Passenger Mile	\$0.46	\$0.51
Operating Expense per Capita	\$10.50	\$10.00
Farebox Recovery Ratio	17.03%	18.88%
Average Fare	\$2.07	\$2.54
Service Effectiveness		
Passenger Trips per Revenue Mile	1.39	1.20
Passenger Trips per Revenue Hour	34.77	28.73
Passenger Trips per Capita	0.86	0.74
Revenue Miles Between Safety Incidents	1,129,899	1,122,752
Revenue Miles Between Failures	56,495	177,277

Space Coast Area Transit (SCAT)

Mr. James P. Liesenfelt, Transit Director
401 South Varr Avenue, Cocoa, FL 32922
(321) 635-7815
www.ridescat.com



Space Coast Area Transit is a department of Brevard County. The department is governed by the five-member Brevard County Commission. Space Coast provides transit service throughout Brevard County via fixed-route motorbus services, demand-response services, and vanpool services. 2009 and 2010 data representing Space Coast's motorbus and vanpool services are shown on this page.

General Information	2009	2010
Service Area Population	554,698	554,354
Service Area Population Density	1,284.0	1,283.2
Operating Expense	\$6,235,398	\$6,327,913
Operating Revenue	\$1,033,557	\$1,077,972
Service Supplied		
Total Annual Revenue Miles	2,471,011	2,553,709
Total Annual Revenue Hours	99,989	103,154
Total Revenue Vehicles	94	104
Peak Vehicles	59	62
Route Miles	373.0	371.0
Service Usage		
Annual Passenger Trips	1,551,030	1,733,519
Annual Passenger Miles	13,592,780	14,346,366
Average Trip Length	8.8	8.3
Quality of Service		
Average Headway (minutes)	19.95	18.96
Weekday Span of Service (hours)	17.8	17.8
Cost Efficiency		
Operating Expense per Revenue Mile	\$2.52	\$2.48
Operating Expense per Revenue Hour	\$62.36	\$61.34
Operating Revenue per Operating Expense	16.58%	17.04%
Passenger Trips per Employee FTE	25,590	26,327
Cost Effectiveness		
Operating Expense per Passenger Trip	\$4.02	\$3.65
Operating Expense per Passenger Mile	\$0.46	\$0.44
Operating Expense per Capita	\$11.24	\$11.41
Farebox Recovery Ratio	15.59%	16.06%
Average Fare	\$0.63	\$0.59
Service Effectiveness		
Passenger Trips per Revenue Mile	0.63	0.68
Passenger Trips per Revenue Hour	15.51	16.81
Passenger Trips per Capita	2.80	3.13
Revenue Miles Between Safety Incidents	n/a	425,618
Revenue Miles Between Failures	18,720	17,255

StarMetro (Tallahassee)

Mr. Ron Garrison, Executive Director
555 Appleyard Drive, Tallahassee, FL 32304
(850) 891-5200
www.talgov.com/starmetro



StarMetro is a department of the City of Tallahassee government. It is governed by a Board of Directors that is comprised of four elected commissioners and one elected mayor. StarMetro serves the City of Tallahassee by providing fixed-route motorbus service and demand-response service to its community. Evening, weekend, and holiday demand-response services are provided via contract. StarMetro's 2009 and 2010 motorbus data are provided below.

	2009	2010
General Information		
Service Area Population	162,310	162,310
Service Area Population Density	1,591.3	1,591.3
Operating Expense	\$10,500,430	\$11,110,040
Operating Revenue	\$3,853,094	\$4,126,209
Service Supplied		
Total Annual Revenue Miles	1,966,766	1,979,694
Total Annual Revenue Hours	181,869	185,982
Total Revenue Vehicles	66	73
Peak Vehicles	63	56
Route Miles	233.0	232.0
Service Usage		
Annual Passenger Trips	4,409,041	4,762,233
Annual Passenger Miles	12,916,425	13,568,341
Average Trip Length	2.9	2.9
Quality of Service		
Average Headway (minutes)	20.52	23.35
Weekday Span of Service (hours)	21.8	17.3
Cost Efficiency		
Operating Expense per Revenue Mile	\$5.34	\$5.61
Operating Expense per Revenue Hour	\$57.74	\$59.74
Operating Revenue per Operating Expense	36.69%	37.14%
Passenger Trips per Employee FTE	29,386	31,117
Cost Effectiveness		
Operating Expense per Passenger Trip	\$2.38	\$2.33
Operating Expense per Passenger Mile	\$0.81	\$0.82
Operating Expense per Capita	\$64.69	\$68.45
Farebox Recovery Ratio	36.13%	36.48%
Average Fare	\$0.86	\$0.85
Service Effectiveness		
Passenger Trips per Revenue Mile	2.24	2.41
Passenger Trips per Revenue Hour	24.24	25.61
Passenger Trips per Capita	27.16	29.34
Revenue Miles Between Safety Incidents	218,530	n/a
Revenue Miles Between Failures	16,810	17,676

County of Volusia dba VOTRAN

Mr. Kenneth Fischer, General Manager
950 Big Tree Road, South Daytona, FL 32119
(386) 756-7496
www.votran.org



VOTRAN is a part of Volusia County's General Fund. It is governed by a Board of Directors that is comprised of seven County Council members. VOTRAN provides public transportation services throughout Volusia County via fixed-route motorbus services, paratransit services, and vanpool services. 2009 and 2010 data for VOTRAN's motorbus and vanpool services are shown below.

	2009	2010
General Information		
Service Area Population	468,670	468,670
Service Area Population Density	388.3	388.3
Operating Expense	\$11,375,322	\$11,677,473
Operating Revenue	\$2,612,709	\$2,883,012
Service Supplied		
Total Annual Revenue Miles	2,997,899	3,014,826
Total Annual Revenue Hours	170,209	169,550
Total Revenue Vehicles	82	87
Peak Vehicles	71	70
Route Miles	564.0	561.0
Service Usage		
Annual Passenger Trips	3,184,205	3,329,232
Annual Passenger Miles	18,353,910	18,682,773
Average Trip Length	5.8	5.6
Quality of Service		
Average Headway (minutes)	27.06	27.04
Weekday Span of Service (hours)	18.0	18.0
Cost Efficiency		
Operating Expense per Revenue Mile	\$3.79	\$3.87
Operating Expense per Revenue Hour	\$66.83	\$68.87
Operating Revenue per Operating Expense	22.97%	24.69%
Passenger Trips per Employee FTE	23,968	24,170
Cost Effectiveness		
Operating Expense per Passenger Trip	\$3.57	\$3.51
Operating Expense per Passenger Mile	\$0.62	\$0.63
Operating Expense per Capita	\$24.27	\$24.92
Farebox Recovery Ratio	19.92%	21.49%
Average Fare	\$0.71	\$0.75
Service Effectiveness		
Passenger Trips per Revenue Mile	1.06	1.10
Passenger Trips per Revenue Hour	18.71	19.64
Passenger Trips per Capita	6.79	7.10
Revenue Miles Between Safety Incidents	199,860	251,236
Revenue Miles Between Failures	4,535	4,187

Florida Transit System Summary – 2009 & 2010

System	Service Area Population		Service Area Population Density		Operating Expense		Operating Revenue	
	2009	2010	2009	2010	2009	2010	2009	2010
Bay Town Trolley	85,458	85,458	1,780.4	1,780.4	\$1,841,988	\$2,198,463	\$356,842	\$461,349
Broward County Transit	1,751,234	1,766,476	4,271.3	4,308.5	\$100,807,838	\$105,025,195	\$24,949,603	\$30,612,800
Collier Area Transit	333,032	333,032	220.1	220.1	\$5,048,082	\$5,490,980	\$988,710	\$1,020,300
Escambia County Area Transit	307,220	307,220	1,920.1	1,920.1	\$6,805,860	\$6,755,135	\$1,176,008	\$1,358,322
Gainesville Regional Transit System	151,294	151,294	1,990.7	1,990.7	\$16,578,691	\$16,673,905	\$10,157,183	\$10,722,646
Hernando County (TransHernando Express)	164,907	165,843	345.0	347.0	\$1,463,297	\$747,022	\$94,507	\$104,279
Hillsborough Area Regional Transit	821,306	821,306	3,379.9	3,379.9	\$61,598,943	\$61,473,492	\$13,184,576	\$13,790,252
Jacksonville Transportation Authority	827,453	853,300	3,419.2	3,080.5	\$59,699,687	\$60,925,241	\$10,285,482	\$9,801,838
Lake County Public Transp. (LakeXpress)	97,497	97,497	1,373	1,373.2	\$1,784,224	\$1,620,604	\$214,202	\$244,121
Lakeland Area Mass Transit District	110,000	110,000	1,428.6	1,428.6	\$7,064,440	\$7,709,659	\$1,307,128	\$1,226,367
Lee County Transit	444,837	443,696	3,676.3	3,666.9	\$14,946,864	\$14,745,092	\$2,953,633	\$3,050,856
LYNX Transit	1,811,366	1,805,921	713.7	711.6	\$85,317,886	\$83,275,858	\$23,663,272	\$25,817,266
Manatee County Area Transit	103,000	103,000	1,144.4	1,144.4	\$6,650,649	\$6,844,330	\$989,450	\$1,051,284
Council on Aging of Martin County, Inc.	137,956	137,956	248.6	248.6	\$202,053	\$235,525	\$5,031	\$3,213
Miami-Dade Transit	2,402,208	2,500,625	7,850.4	8,172.0	\$437,906,325	\$406,540,509	\$103,032,863	\$114,604,809
Okaloosa County Transit (The WAVE)	170,498	170,498	852.5	852.5	\$1,099,672	\$1,209,075	\$118,605	\$130,929
Palm Beach County Transportation Agency	982,900	982,900	2,692.9	2,692.9	\$47,915,349	\$47,225,045	\$8,116,040	\$7,445,623
Pasco County Public Transportation	462,715	471,709	621.1	633.2	\$4,087,859	\$3,876,444	\$655,968	\$814,021
Pinellas Suncoast Transit Authority	883,631	871,480	3,681.8	3,661.7	\$51,392,031	\$50,341,339	\$12,153,794	\$11,625,802
Polk County Transit Svcs. Div. & WHAT	153,924	153,924	3,206.8	3,206.8	\$2,469,600	\$2,399,478	\$249,112	\$252,057
Sarasota County Area Transit	398,854	393,826	1,872.6	1,848.9	\$12,151,351	\$13,001,413	\$1,121,584	\$1,149,931
Senior Resource Association (Indian River)	107,555	117,237	614.6	669.9	\$1,153,897	\$1,282,979	\$8,191	\$82,637
S. Florida Regional Transportation Authority	5,448,962	5,448,962	1,062.6	1,062.6	\$57,222,454	\$54,513,796	\$10,563,006	\$10,674,542
Space Coast Area Transit	554,698	554,354	1,284.0	1,283.2	\$6,235,398	\$6,327,913	\$1,033,557	\$1,077,972
St. Lucie County Council on Aging, Inc.	265,108	266,502	463.5	465.9	\$1,194,717	\$1,551,171	\$72,134	\$92,984
St. Johns County (Sunshine Bus)	149,300	149,300	248.8	248.8	\$535,923	\$870,494	\$76,705	\$90,620
StarMetro (Tallahassee)	162,310	162,310	1,591.3	1,591.3	\$10,500,430	\$11,110,040	\$3,853,094	\$4,126,209
Volusia County dba VOTRAN	468,670	468,670	388.3	388.3	\$11,375,322	\$11,677,473	\$2,612,709	\$2,883,012

The data shown in this table represent closed-out, validated numbers as of September 2011. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary – 2009 & 2010 (continued)

System	Total Annual Revenue Miles		Total Annual Revenue Hours		Total Revenue Vehicles		Peak Vehicles		Route Miles	
	2009	2010	2009	2010	2009	2010	2009	2010	2009	2010
Bay Town Trolley	597,275	625,828	36,967	39,123	19	22	13	13	150.0	150.0
Broward County Transit	16,333,518	16,372,108	1,189,097	1,188,302	362	379	303	307	1,603.7	1,629.9
Collier Area Transit	1,244,756	1,230,055	67,043	66,475	23	23	16	16	363.5	376.0
Escambia County Area Transit	1,362,523	1,388,505	104,396	97,371	39	46	32	32	311.0	312.0
Gainesville Regional Transit System	2,821,703	2,808,703	248,819	255,786	105	105	88	88	205.6	208.3
Hernando County (TransHernando Express)	304,991	147,415	17,491	8,360	10	5	6	3	60.2	60.2
Hillsborough Area Regional Transit	8,140,805	8,280,099	612,449	631,880	238	245	197	195	978.2	1,021.3
Jacksonville Transportation Authority	9,098,872	9,384,591	605,315	626,177	192	193	169	162	645.4	1,037.0
Lake County Public Transp. (LakeXpress)	331,978	384,653	20,828	23,249	10	12	7	7	147.3	148.0
Lakeland Area Mass Transit District	1,266,448	1,274,537	79,235	79,625	41	41	24	23	219.9	255.1
Lee County Transit	3,158,087	3,241,809	188,282	185,442	68	67	54	53	416.4	412.1
LYNX Transit	15,339,677	15,776,292	1,055,387	1,057,718	375	346	298	290	1,295.8	1,492.5
Manatee County Area Transit	1,309,485	1,328,753	86,978	86,981	31	27	19	19	252.0	252.0
Council on Aging of Martin County, Inc.	30,861	67,278	2,473	3,656	3	7	2	4	26.8	181.4
Miami-Dade Transit	42,487,660	40,255,102	3,104,860	2,921,790	1,241	1,373	1,023	1,131	1,900.6	1,939.2
Okaloosa County Transit (The WAVE)	445,586	407,695	36,643	34,734	17	17	14	14	162.9	167.2
Palm Beach County Transportation Agency	6,899,573	6,934,202	408,777	404,478	160	157	125	123	1,074.0	1,182.1
Pasco County Public Transportation	1,112,571	1,088,923	66,508	64,956	29	29	16	16	235.0	236.0
Pinellas Suncoast Transit Authority	8,762,280	9,000,501	611,629	628,430	210	233	172	167	917.0	914.1
Polk County Transit Svcs. Div. & WHAT	738,793	725,738	34,984	34,829	26	14	21	10	223.1	216.3
Sarasota County Area Transit	2,786,480	2,794,925	189,150	190,489	61	58	44	44	457.4	458.0
Senior Resource Association (Indian River)	365,966	564,322	32,474	38,672	18	21	11	11	248.0	251.0
S. Florida Regional Transportation Authority	3,389,697	3,368,257	135,490	140,992	67	67	52	52	279.5	247.4
Space Coast Area Transit	2,471,011	2,553,709	99,989	103,154	94	104	59	62	373.0	371.0
St. Lucie County Council on Aging, Inc.	255,721	336,477	19,011	24,869	14	14	9	9	94.0	88.0
St. Johns County (Sunshine Bus)	347,987	457,381	17,678	21,846	11	11	7	7	66.0	106.0
StarMetro (Tallahassee)	1,966,766	1,979,694	181,869	185,982	66	73	63	56	233.0	232.0
Volusia County dba VOTRAN	2,997,899	3,014,826	170,209	169,550	82	87	71	70	564.0	561.0

The data shown in this table represent closed-out, validated numbers as of September 2011. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary – 2009 & 2010 (continued)

System	Annual Passenger Trips		Annual Passenger Miles		Avg. Trip (miles)		Avg. Headway (minutes)		Weekday Span of Service (hrs)	
	2009	2010	2009	2010	2009	2010	2009	2010	2009	2010
Bay Town Trolley	670,573	724,613	3,315,512	3,579,588	4.9	4.9	42.85	43.28	14.5	14.5
Broward County Transit	38,960,217	38,670,324	174,056,441	179,624,107	4.5	4.6	23.12	23.12	20.0	20.0
Collier Area Transit	1,109,710	1,064,910	8,968,616	8,604,473	8.1	8.1	73.42	76.20	16.5	16.5
Escambia County Area Transit	1,131,853	1,152,375	5,489,487	5,588,563	4.8	4.8	44.68	41.02	15.0	13.5
Gainesville Regional Transit System	8,939,980	9,373,060	25,031,944	26,244,568	2.8	2.8	12.36	12.93	20.2	21.2
Hernando County (TransHernando Express)	129,197	69,945	605,030	440,070	4.7	6.3	34.52	68.28	14.0	12.5
Hillsborough Area Regional Transit	13,714,254	13,233,764	67,687,285	63,367,321	4.9	4.8	22.41	23.98	21.5	21.3
Jacksonville Transportation Authority	10,703,555	11,227,845	54,873,285	62,393,143	5.1	5.6	15.24	25.63	21.7	21.8
Lake County Public Transp. (LakeXpress)	156,972	232,794	1,059,688	1,198,889	6.8	5.1	79.21	76.67	13.8	13.8
Lakeland Area Mass Transit District	1,450,988	1,459,429	7,291,873	7,336,287	5.0	5.0	34.39	41.57	13.8	13.9
Lee County Transit	3,064,820	3,035,272	16,597,504	16,302,712	5.4	5.4	31.75	30.67	17.1	17.0
LYNX Transit	23,930,156	24,970,296	142,718,751	139,469,224	6.0	5.6	17.95	20.70	23.0	23.0
Manatee County Area Transit	1,403,104	1,441,558	6,621,251	6,705,272	4.7	4.7	52.86	52.09	16.5	16.5
Council on Aging of Martin County, Inc.	11,361	4,626	83,425	36,813	7.3	8.0	64.43	147.86	9.8	9.8
Miami-Dade Transit	102,573,888	96,285,797	545,980,507	531,009,637	5.3	5.5	8.15	7.47	24.0	24.0
Okaloosa County Transit (The WAVE)	172,122	162,820	825,175	796,190	4.8	4.9	57.41	61.05	13.0	13.0
Palm Beach County Transportation Agency	10,045,345	10,343,531	50,715,280	56,742,413	5.0	5.5	30.54	33.54	16.6	17.8
Pasco County Public Transportation	926,076	779,606	5,860,895	5,112,293	6.3	6.6	52.68	52.79	15.6	15.6
Pinellas Suncoast Transit Authority	11,953,082	12,811,835	61,725,595	66,590,897	5.2	5.2	22.33	22.93	21.0	21.0
Polk County Transit Svcs. Div. & WHAT	466,008	473,353	2,333,760	2,370,543	5.0	5.0	30.18	62.28	13.3	13.3
Sarasota County Area Transit	2,551,650	2,733,015	14,187,172	15,195,563	5.6	5.6	42.34	42.57	20.0	19.0
Senior Resource Association (Indian River)	594,128	707,402	2,715,136	2,899,504	4.6	4.1	120.83	73.72	11.0	11.0
S. Florida Regional Transportation Authority	4,711,486	4,050,353	124,144,539	106,099,537	26.3	26.2	12.89	11.95	19.1	19.6
Space Coast Area Transit	1,551,030	1,733,519	13,592,780	14,346,366	8.8	8.3	19.95	18.96	17.8	17.8
St. Lucie County Council on Aging, Inc.	118,637	173,250	977,003	1,378,944	8.2	8.0	46.59	43.36	11.0	11.0
St. Johns County (Sunshine Bus)	137,928	185,863	1,011,012	1,362,376	7.3	7.3	28.74	43.40	12.0	12.0
StarMetro (Tallahassee)	4,409,041	4,762,233	12,916,425	13,568,341	2.9	2.9	20.52	23.35	21.8	17.3
Volusia County dba VOTRAN	3,184,205	3,329,232	18,353,910	18,682,773	5.8	5.6	27.06	27.04	18.0	18.0

The data shown in this table represent closed-out, validated numbers as of September 2011. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary – 2009 & 2010 (continued)

System	Operating Expense per Revenue Mile		Operating Expense per Revenue Hour		Operating Revenue per Operating Expense		Passenger Trips per Employee FTE*	
	2009	2010	2009	2010	2009	2010	2009	2010
Bay Town Trolley	\$3.08	\$3.51	\$49.83	\$56.19	19.37%	20.99%	n/a	n/a
Broward County Transit	\$6.17	\$6.41	\$84.78	\$88.38	24.75%	29.15%	41,187	37,308
Collier Area Transit	\$4.06	\$4.46	\$75.30	\$82.60	19.59%	18.58%	n/a	n/a
Escambia County Area Transit	\$5.00	\$4.87	\$65.19	\$69.38	17.28%	20.11%	12,904	13,324
Gainesville Regional Transit System	\$5.88	\$5.94	\$66.63	\$65.19	61.27%	64.31%	41,171	40,574
Hernando County (TransHernando Express)	\$4.80	\$5.07	\$83.66	\$89.36	6.46%	13.96%	n/a	n/a
Hillsborough Area Regional Transit	\$7.57	\$7.42	\$100.58	\$97.29	21.40%	22.43%	21,799	21,671
Jacksonville Transportation Authority	\$6.56	\$6.49	\$98.63	\$97.30	17.23%	16.09%	17,214	17,388
Lake County Public Transp. (LakeXpress)	\$5.37	\$4.21	\$85.66	\$69.71	12.01%	15.06%	n/a	n/a
Lakeland Area Mass Transit District	\$5.58	\$6.05	\$89.16	\$96.82	18.50%	15.91%	16,199	15,794
Lee County Transit	\$4.73	\$4.55	\$79.39	\$79.51	19.76%	20.69%	18,506	18,223
LYNX Transit	\$5.56	\$5.28	\$80.84	\$78.73	27.74%	31.00%	26,788	27,835
Manatee County Area Transit	\$5.08	\$5.15	\$76.46	\$78.69	14.88%	15.36%	19,132	21,172
Council on Aging of Martin County, Inc.	\$6.55	\$3.50	\$81.70	\$64.42	2.49%	1.36%	3,011	1,436
Miami-Dade Transit	\$10.31	\$10.10	\$141.04	\$139.14	23.53%	28.19%	29,528	29,162
Okaloosa County Transit (The WAVE)	\$2.47	\$2.97	\$30.01	\$34.81	10.79%	10.83%	n/a	n/a
Palm Beach County Transportation Agency	\$6.94	\$6.79	\$117.22	\$116.76	16.94%	15.77%	23,587	24,202
Pasco County Public Transportation	\$3.67	\$3.56	\$61.46	\$59.68	16.05%	21.00%	17,350	15,561
Pinellas Suncoast Transit Authority	\$5.87	\$5.59	\$84.02	\$80.11	23.65%	23.09%	22,509	23,588
Polk County Transit Svcs. Div. & VWHAT	\$3.34	\$3.31	\$70.59	\$68.89	10.09%	10.50%	9,975	11,282
Sarasota County Area Transit	\$4.36	\$4.65	\$64.24	\$68.25	9.23%	8.84%	17,266	18,219
Senior Resource Association (Indian River)	\$3.15	\$2.27	\$35.53	\$33.18	0.71%	6.44%	29,952	27,063
S. Florida Regional Transportation Authority	\$16.88	\$16.18	\$422.34	\$386.64	18.46%	19.58%	n/a	n/a
Space Coast Area Transit	\$2.52	\$2.48	\$62.36	\$61.34	16.58%	17.04%	25,590	26,327
St. Lucie County Council on Aging, Inc.	\$4.67	\$4.61	\$62.84	\$62.37	6.04%	5.99%	6,414	7,793
St. Johns County (Sunshine Bus)	\$1.54	\$1.90	\$30.32	\$39.85	14.31%	10.41%	n/a	n/a
StarMetro (Tallahassee)	\$5.34	\$5.61	\$57.74	\$59.74	36.69%	37.14%	29,386	31,117
Volusia County dba VOTRAN	\$3.79	\$3.87	\$66.83	\$68.87	22.97%	24.69%	23,968	24,170

*excludes purchased transportation information

The data shown in this table represent closed-out, validated numbers as of September 2011. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary – 2009 & 2010 (continued)

System	Operating Expense per Passenger Trip		Operating Expense per Passenger Mile		Operating Expense per Capita		Farebox Recovery Ratio		Average Fare	
	2009	2010	2009	2010	2009	2010	2009	2010	2009	2010
Bay Town Trolley	\$2.75	\$3.03	\$0.56	\$0.61	\$21.55	\$25.73	17.76%	20.53%	\$0.49	\$0.62
Broward County Transit	\$2.59	\$2.72	\$0.58	\$0.58	\$57.56	\$59.45	23.34%	25.38%	\$0.60	\$0.69
Collier Area Transit	\$4.55	\$5.16	\$0.56	\$0.64	\$15.16	\$16.49	19.11%	18.58%	\$0.87	\$0.96
Escambia County Area Transit	\$6.01	\$5.86	\$1.24	\$1.21	\$22.15	\$21.99	16.09%	18.01%	\$0.97	\$1.06
Gainesville Regional Transit System	\$1.85	\$1.78	\$0.66	\$0.64	\$109.58	\$110.21	58.65%	61.52%	\$1.09	\$1.09
Hernando County (TransHernando Express)	\$11.33	\$10.68	\$2.42	\$1.70	\$8.87	\$4.50	5.58%	6.95%	\$0.63	\$0.74
Hillsborough Area Regional Transit	\$4.49	\$4.65	\$0.91	\$0.97	\$75.00	\$74.85	19.83%	20.12%	\$0.89	\$0.93
Jacksonville Transportation Authority	\$5.58	\$5.43	\$1.09	\$0.98	\$72.15	\$71.40	14.37%	14.42%	\$0.80	\$0.78
Lake County Public Transp. (LakeXpress)	\$11.37	\$6.96	\$1.68	\$1.35	\$18.30	\$16.62	5.02%	6.43%	\$0.57	\$0.45
Lakeland Area Mass Transit District	\$4.87	\$5.28	\$0.97	\$1.05	\$64.22	\$70.09	16.67%	14.86%	\$0.81	\$0.79
Lee County Transit	\$4.88	\$4.86	\$0.90	\$0.90	\$33.60	\$33.23	14.87%	15.34%	\$0.73	\$0.75
LYNX Transit	\$3.57	\$3.33	\$0.60	\$0.60	\$47.10	\$46.11	24.02%	25.61%	\$0.86	\$0.85
Manatee County Area Transit	\$4.74	\$4.75	\$1.00	\$1.02	\$64.57	\$66.45	9.89%	10.83%	\$0.47	\$0.51
Council on Aging of Martin County, Inc.	\$17.78	\$50.91	\$2.42	\$6.40	\$1.46	\$1.71	2.43%	1.15%	\$0.43	\$0.59
Miami-Dade Transit	\$4.27	\$4.22	\$0.80	\$0.77	\$182.29	\$162.58	21.69%	23.91%	\$0.93	\$1.01
Okaloosa County Transit (The WAVE)	\$6.39	\$7.43	\$1.33	\$1.52	\$6.45	\$7.09	9.38%	8.73%	\$0.60	\$0.65
Palm Beach County Transportation Agency	\$4.77	\$4.57	\$0.94	\$0.83	\$48.75	\$48.05	14.24%	13.66%	\$0.68	\$0.62
Pasco County Public Transportation	\$4.41	\$4.97	\$0.70	\$0.76	\$8.83	\$8.22	16.05%	21.00%	\$0.71	\$1.04
Pinellas Suncoast Transit Authority	\$4.30	\$3.93	\$0.83	\$0.76	\$58.16	\$57.77	22.41%	21.86%	\$0.96	\$0.86
Polk County Transit Svcs. Div. & WHAT	\$5.30	\$5.07	\$1.06	\$1.01	\$16.04	\$15.59	10.09%	10.50%	\$0.53	\$0.53
Sarasota County Area Transit	\$4.76	\$4.76	\$0.86	\$0.86	\$30.47	\$33.01	7.71%	8.23%	\$0.37	\$0.39
Senior Resource Association (Indian River)	\$1.94	\$1.81	\$0.42	\$0.44	\$10.73	\$10.94	n/a	n/a	\$0.00	\$0.00
S. Florida Regional Transportation Authority	\$12.15	\$13.46	\$0.46	\$0.51	\$10.50	\$10.00	17.03%	18.88%	\$2.07	\$2.54
Space Coast Area Transit	\$4.02	\$3.65	\$0.46	\$0.44	\$11.24	\$11.41	15.59%	16.06%	\$0.63	\$0.59
St. Lucie County Council on Aging, Inc.	\$10.07	\$8.95	\$1.22	\$1.12	\$4.51	\$5.82	5.72%	5.99%	\$0.58	\$0.54
St. Johns County (Sunshine Bus)	\$3.89	\$4.68	\$0.53	\$0.64	\$3.59	\$5.83	14.31%	10.41%	\$0.56	\$0.49
StarMetro (Tallahassee)	\$2.38	\$2.33	\$0.81	\$0.80	\$64.69	\$68.45	36.13%	36.48%	\$0.86	\$0.85
Volusia County dba VOTRAN	\$3.57	\$3.51	\$0.62	\$0.63	\$24.27	\$24.92	19.92%	21.49%	\$0.71	\$0.75

The data shown in this table represent closed-out, validated numbers as of September 2011. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary – 2009 & 2010 (continued)

System	Passenger Trips per Revenue Mile		Passenger Trips per Revenue Hour		Passenger Trips per Capita		Revenue Miles between Safety Incidents		Revenue Miles between Failures	
	2009	2010	2009	2010	2009	2010	2009	2010	2009	2010
Bay Town Trolley	1.12	1.16	18.14	18.52	7.85	8.48	n/a	n/a	6,711	6,954
Broward County Transit	2.39	2.36	32.76	32.54	22.25	21.89	122,328	130,977	25,763	25,621
Collier Area Transit	0.89	0.87	16.55	16.02	3.33	3.20	51,865	55,912	8,766	9,762
Escambia County Area Transit	0.83	0.83	10.84	11.83	3.68	3.75	n/a	462,835	9,595	9,382
Gainesville Regional Transit System	3.17	3.34	35.93	36.64	59.09	61.95	705,426	936,234	4,180	5,475
Hernando County (TransHernando Express)	0.42	0.47	7.39	8.37	0.78	0.42	n/a	n/a	3,961	2,680
Hillsborough Area Regional Transit	1.68	1.60	22.39	20.94	16.70	16.11	142,821	107,534	5,745	4,356
Jacksonville Transportation Authority	1.18	1.20	17.68	17.93	12.94	13.16	197,802	260,683	8,010	8,730
Lake County Public Transp. (LakeXpress)	0.47	0.61	7.54	10.01	1.61	2.39	n/a	n/a	13,279	4,869
Lakeland Area Mass Transit District	1.15	1.15	18.31	18.33	13.19	13.27	115,132	127,454	7,722	5,956
Lee County Transit	0.97	0.94	16.28	16.37	6.89	6.84	150,910	239,046	10,928	12,421
LYNX Transit	1.56	1.58	22.67	23.61	13.21	13.83	159,788	138,389	9,492	10,366
Manatee County Area Transit	1.07	1.08	16.13	16.57	13.62	14.00	n/a	664,377	1,502	1,649
Council on Aging of Martin County, Inc.	0.37	0.07	4.59	1.27	0.08	0.03	n/a	n/a	n/a	13,456
Miami-Dade Transit	2.41	2.39	33.04	32.95	42.70	38.50	132,360	131,553	2,442	2,983
Okaloosa County Transit (The WAVE)	0.39	0.40	4.70	4.69	1.01	0.95	n/a	n/a	29,706	33,975
Palm Beach County Transportation Agency	1.46	1.49	24.88	25.65	10.22	10.52	265,368	204,535	6,804	6,095
Pasco County Public Transportation	0.83	0.72	13.92	12.00	2.00	1.65	139,071	136,115	4,346	3,457
Pinellas Suncoast Transit Authority	1.36	1.42	19.54	20.39	13.53	14.70	105,570	409,114	4,510	5,921
Polk County Transit Svcs. Div. & WHAT	0.63	0.65	13.32	13.59	3.03	3.08	n/a	n/a	18,943	22,679
Sarasota County Area Transit	0.92	0.98	13.49	14.35	6.40	6.94	n/a	n/a	5,664	4,574
Senior Resource Association (Indian River)	1.62	1.25	18.30	18.29	5.52	6.03	n/a	n/a	18,298	29,701
S. Florida Regional Transportation Authority	1.39	1.20	34.77	28.73	0.86	0.74	1,129,899	1,122,752	56,495	177,277
Space Coast Area Transit	0.63	0.68	15.51	16.81	2.80	3.13	n/a	425,618	18,720	17,255
St. Lucie County Council on Aging, Inc.	0.46	0.51	6.24	6.97	0.45	0.65	n/a	n/a	7,306	9,614
St. Johns County (Sunshine Bus)	0.40	0.41	7.80	8.51	0.92	1.24	n/a	n/a	49,712	114,345
StarMetro (Tallahassee)	2.24	2.41	24.24	25.61	27.16	29.34	218,530	199,860	16,810	17,676
Volusia County dba VOTRAN	1.06	1.10	18.71	19.64	6.79	7.10	199,860	251,236	4,535	4,187

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Florida Transit Systems' Motorbus Fares (as of August 2011)

System	Cash Fare		Express Fare		Transfer Fare		Daily Fare		Weekly Pass		Monthly Pass		
	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount	
Bay Town Trolley	\$1.50	\$0.75	n/a	n/a	FREE	FREE	\$3.00	n/a	n/a	n/a	\$25.00	n/a	
Broward County Transit	\$1.75	\$0.85	\$2.35	n/a	varies	n/a	\$4.00	\$3.00	\$16.00	n/a	\$58.00	\$29.00	
Collier Area Transit	\$1.50	\$0.75	\$2.50	\$1.25	\$0.75	\$0.35	\$4.00	\$2.00	\$15.00	\$7.50	\$35.00	\$17.50	
Escambia County Area Transit	\$1.75	\$0.85	n/a	n/a	FREE	n/a	\$5.25	n/a	\$14.50	n/a	\$47.00	\$35.00	
Gainesville Regional Transit System	\$1.50	\$0.75	n/a	n/a	n/a	n/a	\$3.00	n/a	n/a	n/a	\$35.00	\$17.50	
Hernando County (TransHernando Express)	\$1.25	\$0.60	n/a	n/a	\$0.50	n/a	n/a	n/a	n/a	n/a	\$25.00	\$12.50	
Hillsborough Area Regional Transit	\$1.75	\$0.85	\$2.75	\$1.35	n/a	n/a	\$3.75	\$1.85	n/a	n/a	\$60.00	\$30.00	
Senior Resource Association	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Jacksonville Transportation Authority	\$1.00	\$0.25*	\$1.50	n/a	n/a	n/a	n/a	n/a	\$12.00	n/a	\$40.00	n/a	
Lake County Transit	\$1.00	\$0.50	n/a	n/a	FREE	n/a	n/a	n/a	\$15.00	n/a	\$35.00	n/a	
Lakeland Area Mass Transit District	\$1.50	\$0.80	n/a	n/a	FREE	n/a	n/a	n/a	\$12.00	n/a	\$47.00	n/a	
Lee County Transit	\$1.25	\$0.60	n/a	n/a	n/a	n/a	\$3.50	n/a	\$12.50	\$10.00	\$35.00	\$20.00	
LYNX Transit	\$2.00	\$1.00	\$3.50	\$1.75	FREE	n/a	\$4.50	\$2.25	\$16.00	\$8.00	\$50.00	\$25.00	
Manatee County Area Transit	\$1.25	\$0.60	n/a	n/a	\$0.25	n/a	\$3.00	\$1.50	\$15.00	\$7.50	\$30.00	\$15.00	
Council on Aging of Martin County, Inc.	FREE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Miami-Dade Transit	\$2.00	\$1.00*	\$2.35	\$1.15	varies	varies	\$5.00	\$2.50	\$26.00	\$13.00	\$100.00	\$50.00	
Ocalaosa County Transit (The WAVE)	\$1.00	\$0.25	\$1.50	\$0.75	\$0.25	n/a	n/a	n/a	n/a	n/a	\$26.00	\$7.50	
Palm Beach County Transportation Agency	\$1.50	\$0.75	\$2.00	n/a	\$0.50	n/a	\$4.00	\$2.75	n/a	n/a	\$60.00	\$45.00	
Pasco County Public Transportation	\$1.50	\$0.75	n/a	n/a	n/a	n/a	\$3.75	\$1.85	n/a	n/a	\$37.50	\$18.75	
Pinellas Suncoast Transit Authority	\$2.00	\$1.00	\$3.00	\$1.50	n/a	n/a	\$4.50	\$2.25	\$20.00	n/a	\$65.00	\$35.00	
Polk County Transit Servs. Div. & WHAT	\$1.50	\$0.80	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
St. Johns County (Sunshine Bus)	\$1.00	\$0.50	n/a	n/a	n/a	n/a	\$3.00	\$1.50	n/a	n/a	\$25.00	\$12.50	
St. Lucie Council on Aging, Inc.	\$2.00	\$1.00	n/a	n/a	n/a	n/a	\$5.00	\$2.50	n/a	n/a	\$50.00	\$25.00	
Sarasota County Area Transit	\$0.75	\$0.35	n/a	n/a	n/a	n/a	\$3.00	n/a	\$15.00	\$7.50	\$40.00	\$20.00	
Space Coast Area Transit	\$1.25	\$0.60	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$35.00	\$17.00	
StarMetro (Tallahassee)	\$1.25	\$0.60	n/a	n/a	FREE	n/a	\$3.00	n/a	\$10.00	\$7.50	\$41.00	n/a	
SunTran (Ocala/Marion MPO)	\$1.50	\$0.75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$45.00	\$23.00	
Volusia County dba VOTRAN	\$1.25	\$0.60	\$3.50	\$1.75	n/a	n/a	\$3.00	\$1.50	\$12.00	\$6.00	\$40.00	\$20.00	
S. Florida Regional Transportation Authority	Tiered fare system ranging from \$2.50-\$6.90 for one-way trips, depending on number of zones traveled.											\$100.00	\$50.00

* In Miami, those age 65 and over can ride free with a Golden Passport. Also, in Jacksonville, seniors age 60 and over ride free.

Glossary of Terms

Automated Guideway - A fixed-guideway transit system that operates with automated (driverless) individual vehicles or multi-car trains. Service may be on a fixed schedule or in response to a passenger-activated call button.

Commuter Rail - Short-haul rail passenger service operating in metropolitan and suburban areas, whether within or across the geographical boundaries of a state, usually characterized by reduced fare, multiple ride, and commutation tickets and by morning and evening peak period operations.

Demand-Response Service - Any system of transporting individuals, including the provision of designated transportation service by public or private entities, which is not a fixed-route system. This type of service is also known as “paratransit.”

Fixed Guideway - Any public transportation facility that utilizes and occupies a separate right-of-way or rails for the exclusive use of public transportation service including, but not limited to, fixed rail, automated guideway transit, and exclusive facilities for buses and other high-occupancy vehicles.

Heavy Rail - Transit service using rail cars with motive capability, driven by electric power usually drawn from a third rail, configured for passenger traffic, and usually operated on exclusive rights-of-way.

Motorbus - Mode of service involving passenger revenue vehicles operating on fixed routes and schedules on roadways.

Park-and-Ride - Parking garages and/or pavement used for parking passengers’ automobiles, either free or for a fee, while they use transit system facilities. The garages/lots are generally used as collector sites for rail or bus service. They may also serve as collector sites for vanpools or carpools, and may sometimes serve as transit centers.

Purchased Transportation - Transportation service provided to a public agency from a public or private transportation provider based on a written contract. It does not include franchising, licensing operations, management services, or private conventional bus service.

Vanpool - A transit mode comprised of vans, small buses and other vehicles operating as a ride sharing arrangement, providing transportation to a group of individuals traveling directly between their homes and a regular destination within the same geographical area. The vehicles have a minimum seating capacity of seven persons, including the driver.

GENERAL INFORMATION

Operating Expense - Reported total spending on operations, including administration, maintenance, and operation of service vehicles.

Operating Revenue - All revenues generated through the operation of the transit agency. Includes passenger fares, special transit fares, school bus service revenues, freight tariffs, charter service revenues, auxiliary transportation revenues, subsidy from other sectors of operations, and non-transportation revenues.

Service Area Population - This indicator provides a suitable approximation of overall market size for comparison of relative spending and service levels among communities in the absence of actual service area population.

Service Area Population Density - Represents persons per square mile based on the service area population and service area size reported in the National Transit Database.

SERVICE SUPPLIED

Peak Vehicles - This refers to the number of vehicles operated in maximum (peak) service. It represents the number of revenue vehicles operated to meet the annual maximum service requirement, i.e., the revenue

vehicle count during the peak hours of the peak days/weeks of the peak season (typically the rush period). Vehicles operated in maximum service exclude atypical days or one-time special events.

[Route Miles](#) - Number of directional route miles as reported in NTD data; defined as the mileage that service operates in each direction over routes traveled by public transportation vehicles in revenue service.

[Total Annual Revenue Hours](#) - Total hours of operation by revenue service vehicles in active revenue service.

[Total Annual Revenue Miles](#) - Number of annual miles of vehicle operation while in active service (available to pick up revenue passengers). This number is smaller than vehicle miles because of the exclusion of deadhead miles such as vehicle miles from the garage to the start of service, vehicle miles from the end of service to the garage, driver training, and other miscellaneous miles that are not considered to be in direct revenue service.

[Total Revenue Vehicles](#) - Number of vehicles available for use by the transit agency to meet the annual maximum service requirement. Total revenue vehicles includes spares, out-of-service vehicles, and vehicles in or awaiting maintenance, but excludes vehicles awaiting sale and emergency contingency vehicles.

SERVICE USAGE

[Annual Passenger Miles](#) - Number of annual passenger trips multiplied by the system's average trip length (in miles). This number provides a measure of the total number of passenger miles of transportation service consumed, and is typically derived based on sampling.

[Annual Passenger Trips](#) - Annual number of passenger boardings on the transit vehicles. A trip is counted each time a passenger boards a transit vehicle. Thus, if a passenger has to transfer between buses to reach a destination, he/she is counted as making two passenger trips.

[Average Trip Length](#) - Annual passenger miles divided by annual passenger trips.

QUALITY OF SERVICE

[Average Headway](#) - This measure is computed in minutes for the system as a whole using the following data: directional route miles, revenue miles, revenue hours, and the number of vehicles operated in maximum service (peak vehicles). The route mileage figure is divided by the system's calculated average speed (revenue miles per revenue hour) to produce an estimate of the time it would take, in hours, to traverse all the system's total route miles. Finally, this time figure is divided by the system's number of peak vehicles (then multiplied by 60 to convert time in hours to minutes) to determine the number of minutes it takes for a vehicle to complete its portion of the total route miles one time.

[Weekday Span of Service](#) - The number of hours that transit service is provided on a representative weekday in the operation of the transit agency. This indicator is determined by computing the number of hours between the values reported in the NTD for average weekday *time service begins* and *time service ends*. For transit agencies with more than one mode, the system total span of service takes into account the hours of operation for all modes and reports the span of hours that any transit service is provided on a typical weekday.

COST EFFICIENCY

[Operating Expense Per Revenue Hour](#) - Operating expense divided by total annual revenue hours; a key comparative measure which factors out vehicle speed. This is often important because vehicle speed is strongly influenced by local traffic conditions.

[Operating Expense Per Revenue Mile](#) - Operating expense divided by total annual revenue miles; a measure of the efficiency with which service is delivered and is another key comparative indicator.

[Operating Revenue Per Operating Expense](#) - Ratio of revenue generated through operation of the transit agency with respect to total operating expense.

[Passenger Trips Per Employee FTE](#) - Ratio of total passenger trips to system total full-time equivalents. Another measure of overall labor productivity.

[Total Employee FTEs](#) - Total number of payroll employees of the transit agency in terms of full-time equivalents (FTEs). All employees classified as capital are not included in this Handbook.

COST EFFECTIVENESS

[Average Fare](#) - Passenger fare revenues divided by the total number of passenger trips.

[Farebox Recovery Ratio](#) - Ratio of passenger fares to total operating expenses; an indicator of the share of total operating costs that is covered by the passengers' fares.

[Operating Expense Per Capita](#) - Annual operating budget divided by the service area population; a measure of the resource commitment to transit by the community.

[Operating Expense Per Passenger Mile](#) - Operating expense divided by the number of passenger miles; takes into account the impact of trip length on performance because some operators provide lengthy trips while others provide mainly shorter trips.

[Operating Expense Per Passenger Trip](#) - Operating expenditures divided by the total annual ridership; a measure of the efficiency of transporting riders; one of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demands for the service.

[Passenger Fare Revenue](#) - Revenue generated annually from carrying passengers in regularly scheduled service.

SERVICE EFFECTIVENESS

[Passenger Trips Per Capita](#) - Average number of transit boardings per person per year. This number is larger in areas where public transportation is emphasized and in areas where there are more transit dependent persons, and is a measure of the extent to which the public utilizes transit in a given service area.

[Passenger Trips Per Revenue Hour](#) - The ratio of annual passenger trips to total annual revenue hours of operation; reports on the effectiveness of the service because hours are generally a better representation of the resources consumed in providing service.

[Passenger Trips Per Revenue Mile](#) - The ratio of annual passenger trips to total annual revenue miles of service; a key indicator of service effectiveness that is influenced by the levels of demand and the supply of service provided.

[Revenue Miles Between Failures](#) - Number of total annual revenue miles divided by the number of revenue vehicle system failures; an indicator of the average frequency of delays because of a problem with the equipment.

[Revenue Miles Between Safety Incidents](#) - Number of total annual revenue miles divided by the number of incidents; reports the average interval, in miles, between incidents.

[Revenue Vehicle System Failures](#) - Total number of failures that occur during revenue service, deadheading, and layovers. A failure is classified as the breakdown of either a major or minor element of the revenue vehicle's mechanical system. Failures are tabulated regardless of whether they result in a vehicle completing or not completing its trip.

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