



LET'S GO!

A GUIDE TO GETTING AROUND YOUR COMMUNITY IN FLORIDA

County-by-County Transportation Information
and Services for Persons with
Developmental Disabilities and Their Families

May 2009



Sponsored by the United States Department of Health and Human Services, Administration on Developmental Disabilities and the Florida Developmental Disabilities Council, Inc.



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and

The Florida Developmental Disabilities Council, Inc.

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INTRODUCTION TO COMMUNITY TRANSPORTATION

Community transportation services can meet a wide range of needs for persons with disabilities so they can participate fully in their community and do everyday things such as go to work, go shopping, visit friends, attend church, or go to doctor appointments. In Florida, there are many types of transportation programs for persons with disabilities and their families, and knowing what is available and which to use can be quite confusing.

This guide has been prepared to make it easier for you to find transportation programs that address your specific needs. After a brief introduction to the federal and state community transportation programs, county-by-county information is provided, including specific services available within each county, and contact information for Commuter Service Agencies, Public Transit Agencies, Disaster Planning, and the Community Transportation Coordinators who manage transportation services.

Programs that Serve Individuals with Developmental Disabilities

There are two basic types of community transportation: human services and public. Human services transportation is usually provided by human service agencies such as Tri-County Community Council, Mid-Florida Community Services, or Wakulla County Senior Citizens' Council to provide transportation for specific needs or services. They may use their own vehicles or buy services for their clients.

Public transportation is transit that is available to the general public and often includes transportation on a fixed route or fixed time schedule. Public transportation is often provided by buses, subways, and vans. Paratransit is transportation that can be arranged by request to go to a specific place such as a doctor at a certain time.

The Florida Department of Transportation (FDOT) is responsible for all community transportation systems within the state. Two offices within the Department manage the human service and public transportation programs - the Commission for the Transportation Disadvantaged and the Public Transit Office. The Commission brings together services for each of Florida's 67 counties and provides a **Helpline, 1-800-983-2435**, where someone will listen and document your concerns, provide you with information, refer you to your local community transportation coordinators, and keep a database on information from all callers. The Commission's website at <http://www.dot.state.fl.us/ctd/> provides a listing of community transportation coordinators who manage transportation services or contract with other agencies who do so in each county. **When planning transportation needs, the community transportation coordinator is a good person to call first.**

Most Common Services Available

Depending on each county, services usually available to you are commuter services, general public transportation, or paratransit. For example, general public transportation in Miami-Dade includes buses, commuter rail, and light rail transportation. Miami-Dade also provides paratransit services using vans and private taxicabs. Through the South Florida Commuter Services you can find carpools, vanpools, or other ways to get around the greater Miami-Dade area. Other counties may have both human service transportation and general public transportation provided by vans or small buses. **Most paratransit providers request advance notice for appointments, usually at least 24 hours.**

Getting Started: General Information for Getting on the Go

- **Call the Helpline**
To get help planning your trip, you can call the **Commission for the Transportation Disadvantaged Helpline, 1- (800) 983-2435** or visit their website at <http://www.dot.state.fl.us/ctd/>. The Commission also has two publications that may help you: *the Customer Rights and Responsibilities*, and *Everything You Ever Wanted To Know About Paratransit Eligibility And Didn't Even Know Who To Ask!*
- **Call Your Transportation Coordinator**
Call your local county community transportation coordinator to plan your trip. Their contact information is on the following county pages, and many can be contacted by telephone, email, or through their website. **Each community transportation coordinator has a list of services available in that county, including information on private bus, van, and taxicab services that also may help you to get around.** Each community transportation coordinator and the planning agencies that work with them also have meetings and use other events to give information about transportation services.
- **Visit additional websites that are good resources:**
 - » The FDOT Public Transit Office manages public transit and intercity bus services. There are more than 25 public transit systems in Florida, and many also serve as the community transportation coordinators. <http://www.dot.state.fl.us/transit/Pages/transitagenciesinflorida.htm>

» The FDOT Florida's Commuter Assistance Program provides easy access to the FREE services offered by various commuter assistance programs in Florida. This may include bicycling, public transit, carpools, working from home or other remote job site, vanpools, and walking.
<http://www.commuterservices.com/index.html>

• **Make a Plan to Get to Work**

If you work, it is a good rule of thumb to register with the commuter services agency in your county. In addition to helping you find carpools, vanpools, and other ways to get to work, these agencies have emergency or guaranteed ride home programs that can help you get home if you cannot use your regular ride to get home from work.

• **Check on Requirements**

If you are able to use general public transportation services, there are no special requirements, but you must pay a fare. If you cannot use general public transportation services or need to make a "program" trip, there may be special requirements. The community transportation coordinator can help you or your family to find out how to apply for what is sometimes called door-to-door, paratransit, or specialized transportation services. In most cases, you or a family member must fill out an application and the condition that keeps you from using public transportation must be confirmed. **The local community transportation coordinator can help you with this application.**

• **Know the Costs**

The costs of services or fares vary by the types of service used within each county. A trip on public transportation may cost from \$0.25 to \$2.50 or more for a one-way trip. The differences are due to discounts and types of trips. For example, some counties charge as little as \$0.25 cash for its Neighborhood Connector Routes. Paratransit trips usually cost more, but cannot cost more than twice the fare paid for the fixed route transportation services. The paratransit service, a one-way trip for some counties, costs \$3.00. Medicaid trips cost \$1.00. Most transit systems take cash, but prefer exact change. Always check with the transportation provider. If your trip is sponsored by a program, the fare may be paid for you.

• **Partner with Private Companies**

If your human service or public transportation agency cannot serve your needs, some private companies also work with transportation agencies to help their clients schedule rides. Contact information for Taxicab, Limousine, and Paratransit Association (TLPA) members is provided on county pages, where available.

Getting on the Go by County

This section provides an overview of transportation available in each of Florida's 67 counties. Each county is listed alphabetically by the county name. The overview of transportation resources in each county includes:

- Information about Community Transportation Coordinators (CTC)
- Information about fixed route and paratransit services, if available
- Information about how to plan a trip including fares and pass information
- Information on Disaster Planning

Each public transportation or paratransit agency serves a specific geographic area. After working with the CTC to find out how to get around in your county, contact the provider to plan your trip. Many public transportation agencies list information on fares on their websites. Transportation agencies also provide information by telephone, including areas served, days and hours that the services are available, routes, fares, and use of devices, such as wheelchairs or scooters. Many public transportation agencies also offer travel training to help you learn the routes. Contact information for Taxicab, Limousine, and Paratransit Association (TLPA) members has been provided, where available.

Disaster Preparedness

In addition to disaster planning and transportation information provided in this guide, the Florida Developmental Disabilities Council also has a disaster preparedness guide called *Disaster Ready: Emergency Preparedness Guide for Floridians with Disabilities*. You can get a copy from the Council by:

- Telephone - **(850) 488-4180** or **(800) 580-7801** (toll free);
- Telecommunication device for the deaf - **(850) 488-0956** (TDD) or **(888) 488-8633** (TDD toll free);
- Fax - **(850) 922-6702**
- Email - fddc@fddc.org
- Internet - <http://www.fddc.org>

Each county description includes a map of the county. A list of the symbols used on each map is listed on **page xvi**.

*** Remember that telephone numbers and transportation services may change.**

Let's GO!

We hope you find this transportation guidebook useful. In addition to information about transportation resources in each Florida county, there is a glossary of terms on ***page xiii***. On ***page 143***, there is information about how to get involved in planning transportation services in your community. There is also a list of acronyms on ***page xiii***.

Finally, a **Consumer Satisfaction Survey** is provided at the end of this guide. Please give us your feedback on the usefulness of this guide.

ACRONYMS AND ABBREVIATIONS

ADA	Americans with Disabilities Act of 1990
CTC	Community Transportation Coordinator
CTD	Commission for the Transportation Disadvantaged
CTSP	Community Transportation Service Plan
DD	Developmental Disabilities
DHHS	Department of Health and Human Services
DOT	Department of Transportation
FCTD	Florida Commission for Transportation Disadvantaged
FDOT	Florida Department of Transportation
FTA	Federal Transit Administration, U.S. Department of Transportation
GIS	Geographic Information Systems
LGCP	Local Government Comprehensive Plan
LCB	Local Coordinating Board
L RTP	Long Range Transportation Plan
MOA	Memorandum of Agreement
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MR	Mental Retardation
MRDD	Mental Retardation and Developmental Disabilities
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
TD	Transportation Disadvantaged
TIP	Transportation Improvement Plan
TPO	Transportation Planning Organization
U.S.DOT	U.S. Department of Transportation
U.S. DHHS	U.S. Department of Health and Human Services

GLOSSARY

Carpool	An arrangement where two or more people share the use and cost of private automobiles in traveling to and from a place together.
Coordinated transportation	A cooperative arrangement between transportation providers and agencies needing transportation services. Coordination models include: (1) shared information and referral, (2) shared use of staff, vehicles, facilities, training, and/or maintenance resources, (3) procurement of a common transportation provider (or set of providers) either directly or through a broker, and (4) a fully-integrated service.
Community transportation	Transportation services that meet all the transit needs of a community including general public and specific populations such as youth, seniors, persons with disabilities, and persons with low-income.
Designated recipient	Any State, political subdivision, instrumentality, public or private agency, institution, department or other organizational unit receiving financial assistance from the Federal Transit Administration.
Demand-Responsive	(See Paratransit.) The term sometimes used instead of paratransit or to mean paratransit that is not provided under the auspices of a public transit agency.
Dial-A-Ride	(See Paratransit.) This term sometimes means paratransit for the general public, in contrast to specialized paratransit for specific groups. In many communities, Dial-A-Ride is the sole form of public transportation. In others, it replaces public transit in low-demand periods or in low-demand areas and sometimes is used as feeder service to a public transit service.
Developmental disability	A severe, chronic mental or physical impairment or combination of mental and physical impairments of an individual 5 years of age or older that occurs before the person is age 22, is likely to continue, results in functional limitations in three or more of the major life activity areas and results in the need for a combination of services, supports, or other assistance that is of lifelong or an extended period of time. When applied to infants and young children, it means individuals from birth to age 5 who have substantial developmental delay or specific congenital or acquired conditions with a high chance of resulting in developmental disabilities if services are not provided.
District Office	A Florida Department of Transportation District Public Transportation Office/District Office of Modal Development/Mobility Management and/or staff.
Feeder services	A transit or paratransit service that provides transportation to and from a fixed-route bus stop or train station.
Fixed-route services	A public transportation service that is most often seen in cities using buses following a designated route according to a timetable. Passengers come to the bus stop to wait for the bus.

Intercity Bus Service

Regularly scheduled service for the general public which operates with limited stops over fixed routes connecting two or more urban areas not in close proximity, has the capacity for transporting baggage carried by passengers, and which makes connection with scheduled service to more distant points.

Local Coordinating Boards (LCB)

People selected by the Transportation Disadvantaged Planning Agency to advise the community transportation coordinator on local service needs, review the coordinated community transportation disadvantaged service plan, review coordination strategies, and perform other work to improve local services.

Medical Needs Shelter

(See also Special Needs Shelter.) A temporary emergency facility that gives care to persons whose medical condition is greater than the care given at a Red Cross Shelter, but is not severe enough to require hospital care.

Nonurbanized (or Rural) Area

All territory, population, and housing units located outside of urbanized areas and urban clusters with populations less than 50,000

Paratransit

(Also called Demand-Responsive Service or Dial-A-Ride.) Any form of transportation used to connote non-fixed route/schedule transit and involves placing trip requests. Taxis, other for-hire vehicles, and ridesharing services such as carpooling and vanpooling may be included in the definition. The ADA requires that transit operators provide accessible paratransit service for persons with disabilities that is comparable to regular transportation services; such service is often referred to as ADA Paratransit.

Program Trip

(See Sponsored Trip.) A transportation trip paid for by a sponsoring agency or program such as Medicaid, the Transportation Disadvantaged (TD) program, or a human-service agency contract.

Public Transit or Public Transportation

Transporting people by vehicles or systems of vehicles that travel locally or regionally on land or water and are available for use by the general public. Public transit includes those forms of transportation commonly known as "paratransit," characterized by their nonscheduled, non-fixed route nature.

Ridesharing

A form of transportation where more than one person shares the use of the vehicle such as a van or car to make a trip. Also known as "buspooling", "carpooling", or "vanpooling."

Route Deviation

A mix of fixed-route and demand-response service. The vehicle will leave the regular route to pick up or drop off a passenger at a requested location and will then go back to the regular route. Deviations are usually small—not more than a few blocks away from the regular route.

Special Needs Shelter

(See also Medical Needs Shelter.) A temporary emergency facility that gives care to persons whose medical condition is greater than the care given at a Red Cross Shelter, but is not severe enough to require hospital care.

Sponsored Trip

A transportation trip paid for by a sponsoring agency or program such as Medicaid, the Transportation Disadvantaged (TD) program, or a human-service agency contract.

Transportation Demand Management	A number of strategies used to change travel behavior in order to reduce the number of vehicles and to provide choices. TDM strategies are often used to reduce traffic congestion, improve air quality, and decrease energy consumption. Employers use TDM to reduce costs and help employees to get to work.
Transit Development Plan (TDP)	A locally adopted document which includes: (1) an assessment of the need for transit services in the local area, (2) identifies the local transit policies, existing services and proposed service improvements, (3) capital and operating costs of the proposed services, (4) existing and proposed sources of funding, and (5) a staged implementation plan.
Transit System	An organization (public or private) providing local or regional multi-passenger vehicle service.
Transportation Disadvantaged (TD)	Those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk.
Transportation Improvement Program (TIP)	A continuing, cooperative and comprehensive planning process which delineates transportation improvements recommended for federal and state funding during the program period.
Transportation Planning Organization (TPO)	A local intergovernmental transportation policy board serving an urbanized area. A TPO consists of local government officials who make transportation-related decisions at a regional level.
Urban cluster	An area with a population of 2,500 to 49,999.
Urbanized Area (UA)	An area with a population of at least 50,000.
Vanpool	An arrangement where a group of people share the use and cost of a van in traveling to and from a place together.

LIST OF SYMBOLS USED IN COUNTY MAPS

Transportation

 **Transit Route**

Fixed routes of public bus systems. Routes change often and may not be up to date. Always contact the transit provider for updated route maps.

 **Transit Center**

The main centers of the public bus systems.

 **CTC**

Community Transportation Coordinators (CTCs) are responsible for arranging transportation for people who are elderly, low-income, or who have a disability.

Important Resources

 **APDs & DSIs**

The Agency for Persons with Disabilities (APDs) supports people with developmental disabilities in living, learning, and working in their communities. Please contact your local office for more information. Developmental Service Institutions (DSIs) are large congregate residential facilities that are owned and operated by the State of Florida. Room and board, training, therapies, medical, dental, and nursing services are offered in a DSI. Contact the Family Care Council of Florida **(800) 470-8101** (toll free) for information on local agencies and institutions.

 **Independent Living**

Independent Living Centers are typically non-residential, private, non-profit, consumer-controlled, community-based organizations providing services and advocacy by and for persons with all types of disabilities. The goal is to help persons with disabilities to achieve their maximum potential within their families and communities. Please contact the statewide Independent Living Council for information about your local center.

 **Family Care Councils**

Family Care Councils, partnering with the Agency for Persons with Disabilities, advocate, educate, and empower individuals with developmental disabilities and their families, to bring quality services to individuals for dignity and choice. Contact the Family Care Council of Florida **(800) 470-8101** (toll free) for information on local councils.

 **Affordable Housing**

Subsidized housing available to the older persons and persons with disabilities.

 **Planning Agency**

Planning agencies are typically responsible for promoting and coordinating comprehensive long-range planning, growth management, transportation, and environmental protection.

Employment/Shopping

Shopping Mall

Shopping malls contain a variety of places to buy clothes, books, jewelry, and other items.

Target Store

Target stores. Visit www.target.com, online, for additional information.

Publix Supermarket

Publix Supermarkets. Visit <http://www.publix.com>, online, for additional information.

Entertainment/Leisure

Movie Theater

Places to go to watch a movie with family or friends.

Playhouse

Places to see a live play with family or friends.

Stadium

Places to see people play sports like baseball, football, soccer, and hockey.

Library

Places to go to borrow books, movies, or CDs.

Other Resources

Hospital

Major hospitals.

Airport

International airports.

Social Security

Social Security offices.

Post Office

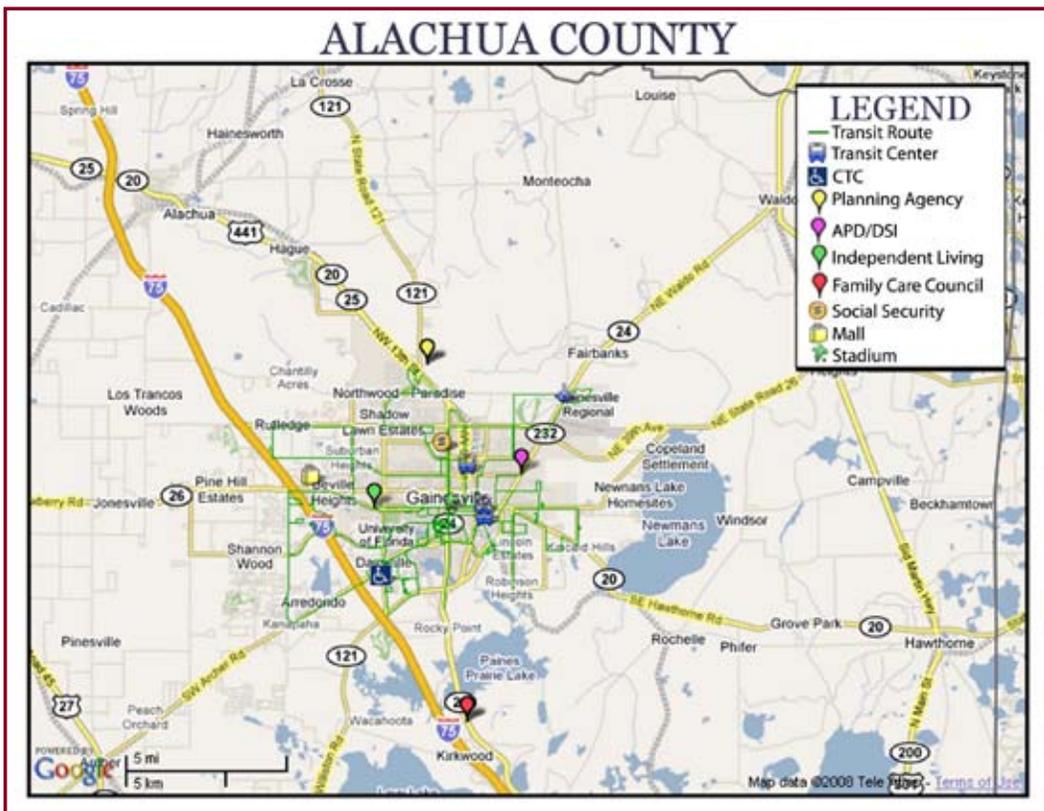
United States post offices.

Achua County

MV Transit is the community transportation coordinator (CTC) for Achua County. MV Transit can provide information on available transportation, including other transportation providers and assistance in using the public transportation or paratransit service. They can also help you apply for paratransit service. Contact MV Transit at **(352) 375-2784** or toll free **(800) 423-1752**.

If you or a family member live in Achua County and are able to use public transportation, you have three choices.

- The City of Achua’s Transit System, AlachuWay CATS, provides transportation between Achua and Gainesville, Monday through Friday. There is a morning route and an afternoon route. **Contact the City of Achua Public Services Department at (386) 418-6140 for more information.** Information on AlachuWay CATS can also be found on the Internet: <http://www.cityofalachua.com>.
- The second public transit option is the City of Gainesville Regional Transit System (RTS). The Regional Transit System also is the commuter rideshare agency. **Contact the Regional Transit System at (352) 334-2600 for help planning your trip.** (All routes are wheelchair accessible. Drivers announce stops. Hours of service vary by route. Some begin as early as 6:00 a.m. and end as late as 11:30 p.m. There also is limited weekend service.) The Gainesville Metropolitan Planning Organization also provides general transportation planning.
- If you live or work in Achua or Bradford Counties, a third option is available through free registration in the web-based carpooling program, FloridaWorks GreenRide. After registering by computer, you can look for others with similar work schedules and destinations. The person can be contacted by email to arrange travel.



Achua County

Planning a Trip in Alachua County

A good way to start planning a trip is to call the Regional Transit System for help at **(352) 334-2600** or **(352) 334-2650**. The Regional Transit System also may be able to help you find transportation to work, especially if you work days or times that do not fit the fixed route schedule.

If you cannot use the fixed route system, call MV Transit at least one day before you want to travel at **(352) 375-2784**. (Allow more time if you are not already ADA certified for paratransit travel).

The Regional Transit System provides a listing of several points of interest on its website, RTS Points of Interest, at **<http://www.go-rts.com/interest.html>**.

This includes:

- The Social Security Administration
- Gainesville City Hall
- Forest Park
- City College
- Gainesville Mall
- Royal Park Cinemas and
- Other points of interest

From the Regional Transit System Points of Interest Internet website, the Regional Transit System provides links to routes and maps. If you do not have a computer, you can call the Regional Transit System at **(352) 334-2650** to get help. Most Regional Transit System buses have bicycle racks on the front that hold up to two bicycles. To use the bike rack, signal the driver that you are going to the front of the bus. You must load and unload your bike.

RTS Fare & Pass Information

The Regional Transit System requires exact fares because drivers do not carry change. You can also buy passes from the bus driver, the Santa Fe Community College Main Campus Bookstore, or the RTS Downtown Station. Please contact the Regional Transit System at **(352) 334-2650** for the current fares.

ADA Paratransit Service

ADA certified persons can ride any Regional Transit System fixed route service for free – just show your valid ADA card. The Regional Transit System also offers door-to-door paratransit service in lift-equipped vehicles for those ADA paratransit certified riders who are unable to use the fixed-route service. A service request must be made the day before the trip by calling MV Transportation at **(352) 375-2784** for certification information and to set up a travel reservation. Medicaid fares are \$1.00 per one-way trip.

If you work, don't forget to register with the commuter services program!

In Case of a Disaster

In case of a natural or other disaster, you might want to pre-register with the Division of Emergency Management of Alachua County. The Emergency Management Division maintains the Special Needs Program to help with evacuation. Call the Division of Emergency Management to request a registration form as soon as possible at **(352) 264-6500**. Registrations should be mailed to:
Division of Emergency Management of Alachua County

P.O. Box 548
Gainesville, FL 32602

Or, download and complete the form from the website, **<http://www.alachuacounty.us/government/depts/fr/em/>**

Any resident of Alachua County with disabilities is eligible if they:

- Do not have any local family assistance for transportation and sheltering in a disaster event such as a hurricane.
- Do not have any other option but to request public transportation and shelter.
- Live alone or with another person with disabilities.
- Reside in unsafe housing during a storm, such as a manufactured or mobile home.
- Cannot drive or access any transportation to a safe shelter.

Community Transportation Coordinator

MV Transit
To Schedule a Ride: **(352) 375-2784**
3713 SW 42nd St. Suite 2 and 3
Gainesville, FL 32608
Phone: **(352) 375-2784** x 11600
Fax: **(352) 378-6117**

Commuter Service Agencies

City of Alachua, AlachuWay CATS
15100 NW 142nd Terr.
Alachua, FL 32615
Phone: **(386) 418-6100**
Website: <http://www.cityofalachua.com>

City of Gainesville Regional Transit System (RTS)
Regional Transit System
1330 NW 6th Street, Suite A
Gainesville, FL 32601
Phone: **(352) 334-2650** or **(352) 334-2600**
Email: rts@ci.gainesville.fl.us
Website: <http://www.go-rts.com>

FloridaWorks GreenRide
Phone: **(352) 955-2245**
Website: <http://portal.greenride.com/floridaworks/home.aspx>

Public Transit Agency

City of Gainesville Regional Transit System (RTS)
Regional Transit System
1330 NW 6th Street, Suite A
Gainesville, FL 32601
Phone: **(352) 334-2650**
Email: rts@ci.gainesville.fl.us
Website: <http://www.go-rts.com>

Disaster Planning

Special Needs Program
Alachua County Emergency Management
Phone: **(352) 264-6500**
Website: <http://www.alachuacounty.us/government/depts/fr/em/>

Baker County

Baker County Council on Aging is the community transportation coordinator (CTC) and provides human service and public transportation. The Council on Aging does not have a fixed route system, but provides dial-a-ride or demand-responsive services. This means that trips must be scheduled at least 24 hours in advance.

Planning a Trip in Baker County

To schedule a trip in Baker County, call **(904) 259-9315** at least 24 hours before you want to make the trip. If you need to find out if you are eligible for assistance for a sponsored trip such as Medicaid, call more than 24 hours in advance to apply. The community transportation coordinator can also help you find out about other services in the county that sponsor trips and how to apply for these.



Baker County



Points of interest for transportation users in Baker County may include:

- Baker Square Shopping Center
- Barwood Shopping Center
- Cedarwood Shopping Center
- Ed Fraser Memorial Hospital
- Lake City Community College
- Northeast Florida State Hospital
- US 90 West Shopping Center
- Village Square Shopping Center
- ADA Paratransit or TD Service

A service request must be made at least 24 hours before the trip by calling the Council on Aging, **(904) 259-9315**, for certification information and to set up a travel reservation.

Contact the Baker County Council on Aging, **(904) 259-2223**, to get the most recent fare information.

In Case of a Disaster

The Baker County Special Needs Program is designed for those who may require evacuation or shelter assistance in the event of an emergency. If you need special/ ambulance transportation or hospital facilities, the Baker County EOC recommends that you make these arrangements yourself. You can register with the Baker County Department of Emergency Management using the registration form that you can download at, <http://bakercountyfl.org/eoc/snform.pdf>. You can also call them at **(904) 259-6111**. Fill out and mail the form to:

Baker County Emergency Operations Center

1190 W Macclenny Ave
P.O. Box 958
Macclenny, FL 32063

The form also can be completed online at, <http://bakercountyfl.org/eoc/snform.html>. Complete all fields and click the "Send" button.

Community Transportation Coordinator

Baker County Council on Aging
To Schedule a Ride: **(904) 259-9315**
101 E. Macclenny Avenue
Macclenny, FL 32063
Phone: **(904) 259-2223**
Fax: **(904) 259-6394**

Disaster Planning

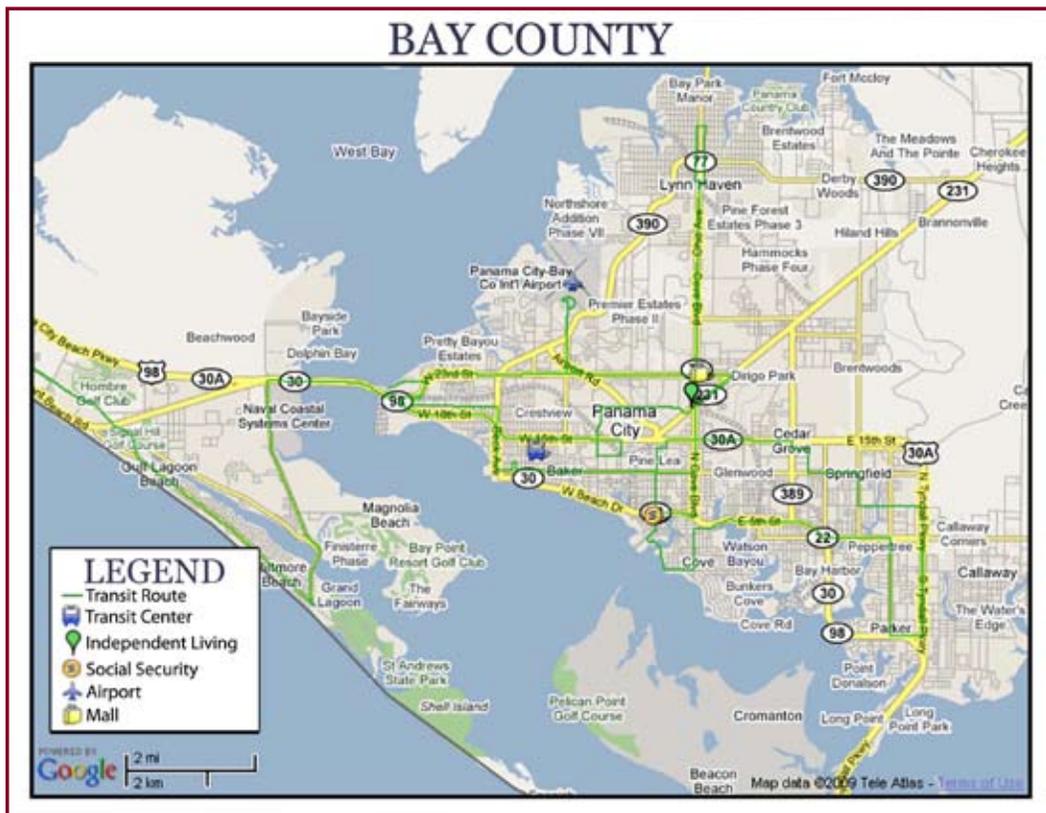
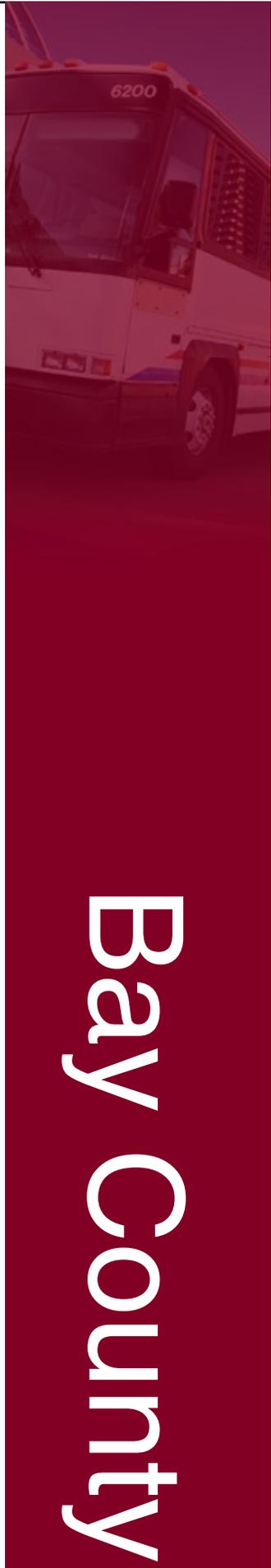
Baker County Sheriff's Office
Department of Emergency Management
Baker County Emergency Operations Center
1190 W. Macclenny Avenue
P.O. Box 958
Macclenny, FL 32063
Phone: **(904)259-6111**, Mon - Fri, 8:30 a.m. - 5:00 p.m.
Phone: **(904)653-HELP (4357)**,
When Emergency Operations Center (EOC) is at Level
1, 2, or 3
Website: <http://bakercountyfl.org/eoc/>

Bay County

Tri-County Community Council is the community transportation coordinator (CTC) for Bay, Holmes, Walton, and Washington counties. In addition to trips within Bay County, you can call the CTC about trips between these counties. The community transportation coordinator may provide these trips if they are sponsored, for example, by Medicaid. Bay County also has a fixed route transit system, Bay Town Trolley. The Trolley also is partnered with RideOn Commuter Services, the commuter ridesharing agency. RideOn provides work trip help in Bay County. RideOn provides a transportation hotline **(1-800-342-5557)** to assist commuters with questions or concerns regarding work trip options. Points of interest in Bay County include:

- Bay County Library
- Bay Medical Center
- Department of Children and Families
- Gulf Coast Hospital
- FSU Panama City Campus
- Gulf Coast Community College
- HealthSouth Rehabilitation Hospital
- Marina Civic Center
- Panama City-Bay County International Airport
- Salvation Army

Bay Town Trolley provides links to routes and maps on the Internet at Route Maps & Service Areas, <http://baytowntrolley.org/route/>. Or, you can call **(850) 769-0557** to get help. The same number can be used to get information on Bay Town Trolley's paratransit service or to request a route deviation.



Planning a Trip in Bay County

The Bay Town Trolley serves Bay County Monday through Friday from 6:00 a.m. until 8 p.m. The last Trolley leaves at 7:30 p.m. If you want to go to the Panama City Mall on Bay Trolley, you can take Route 1 to the downtown area. If you do not live along or near Harrison Avenue, Dr. Martin Luther King, Jr. Blvd., State Road 77, Ohio Avenue, or Pennsylvania Avenue, you will need to take another Trolley—Routes 2 and 4 connect with Route 1 every hour. Route 1 transfers for Routes 3, 5, and 6 every 45 minutes.

Details on each of the routes can be found on the Route Maps & Service Areas website at <http://baytowntrolley.org/route/>. Look for links for Routes 1 through 8 under the heading, Route Maps and Timetables. Click on the numbers to find the links of routes to find places of interest. There also is a Master Route Map under the Route Maps and Timetables heading. Or call **(850) 769-0557** or email comments@baytowntrolley.org.

If you cannot use the fixed route trolley system or need to make a sponsored trip, call Tri-County Community Council, Inc., at least one day before you want to travel at **(850) 785-0808** or **toll free (800) 395-2696**. (Allow more time if you are not already ADA certified for paratransit travel). The same telephone numbers can be used for planning other trips. For destinations that are not listed, call Bay Town Trolley for fixed route travel or Tri-County Community Council for paratransit use.

Bay Town Trolley Fare & Pass Information

The Trolley takes exact change only. Please call Bay Town Trolley at **(850) 769-0557** for the current fares.

Don't forget to register with the commuter services program. Fares for carpools and vanpools are set by the people that use the carpools and vanpools.

In Case of Disaster

If you need help leaving your home during a disaster or emergency, call the Bay County Department of Emergency Management at **(850) 784-4000** to find out about services. Forms are available for special needs registration. A form can be mailed to you or picked up at the Department Office, 644 Mulberry Avenue, Panama City. Ask both the Department of Emergency Management and the community transportation coordinator for transportation information in case of a disaster.

Community Transportation Coordinator

Tri-County Community Council, Inc.
To Schedule a Ride Bay: **(850) 785-0808**
302 N. Oklahoma Street
Bonifay, FL 32425
Phone: **(850) 547-3689**
Fax: **(850) 547-9806**

Commuter Service Agencies

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**

Public Transit Agency

Bay Town Trolley
1116 Frankford Ave.
Panama City, FL
Phone: **(850) 769-0557**

Disaster Planning

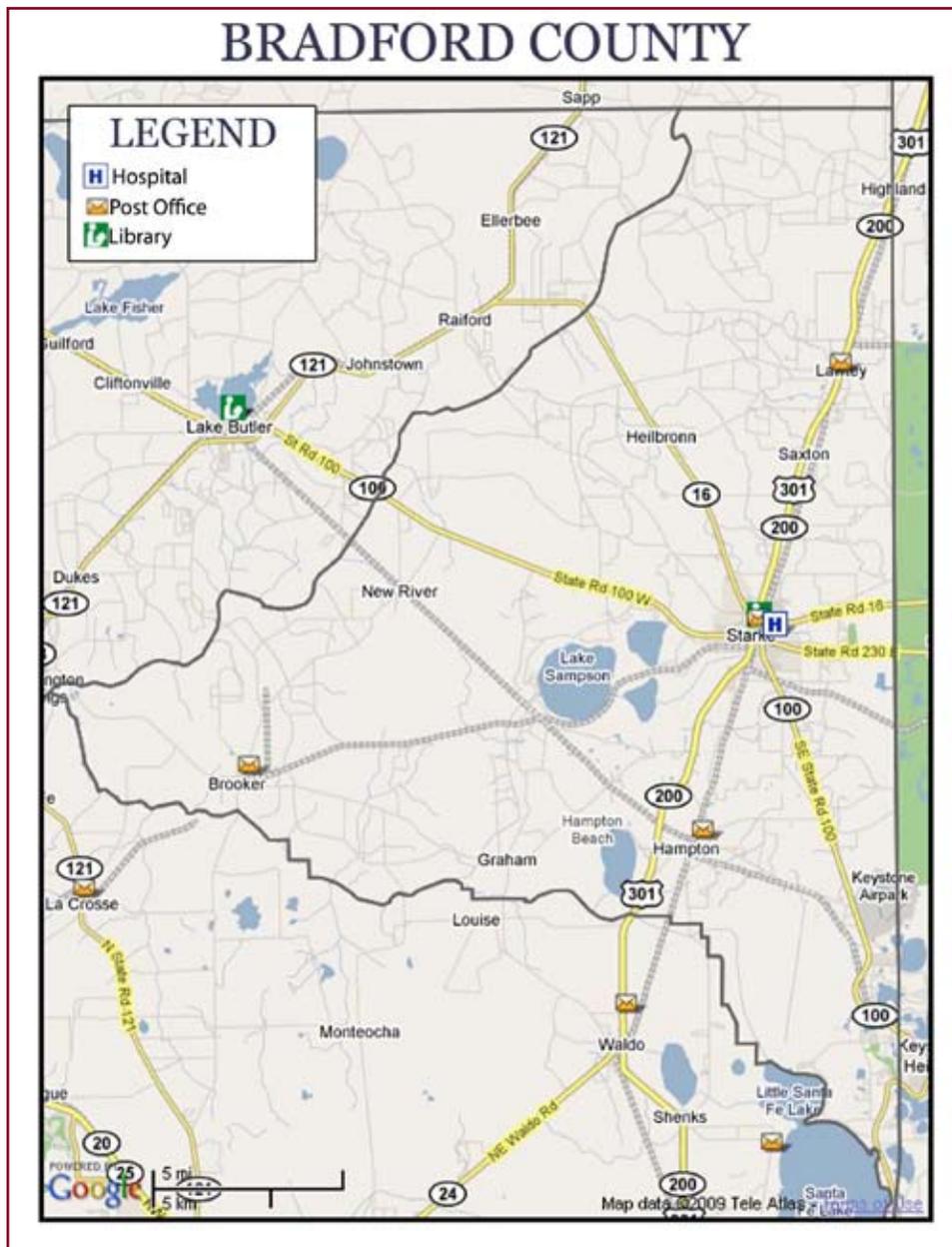
Bay County Department of
Emergency Management
644 Mulberry Avenue
Panama City, FL 32401
Phone: **(850) 784-4000**
Fax: **(850) 784-4010**
Website: <http://co.bay.fl.us/emergency/management.php>

Bradford County

The community transportation coordinator (CTC) for Bradford, Dixie, Gilchrist, and Lafayette counties is the Suwannee River Economic Council. In addition to travel within Bradford County, you can contact the community transportation coordinator about travel between these counties. FloridaWorks GreenRide is a web-based carpooling program for people who live or work in Alachua or Bradford Counties. After registering by computer, you can look for others with similar work schedules and destinations. Commuters can be contacted by email to arrange travel. FloridaWorks GreenRide registration is free. Currently, there is no fixed route transportation in Bradford County.

Planning a Trip in Bradford County

Most trip planning in Bradford County should begin with a telephone call to the community transportation coordinator, Suwannee River Economic Council. If you are planning a work trip, you may also register through the Internet with FloridaWorks GreenRide or by telephone at **(352) 955-2245**. Because Suwannee River Economic Council is also the community transportation coordinator for



Bradford County

Dixie, Gilchrist, and Lafayette counties, some travel between the counties may also be arranged. Florida Works GreenRide may have connections for commuter trips between Alachua and Bradford counties and beyond.

The Suwannee River Economic Council did not identify specific points of interest in Bradford County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit.

Fare & Pass Information

Call the Suwannee River Economic Council at **(904) 964-6696** or toll free **(800) 824-5308** to find out the most recent information on fares. Don't forget to register with the commuter service agency. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Bradford County has a voluntary registration program but it does not guarantee or imply a guarantee of personal safety. You should only register if you have no other alternative. You can register by downloading and completing the form at <http://www.bradford-co-fla.org/Emergency%20Man/Special%20Needs%20Registration.pdf>

Mail the completed form to:

Emergency Management
Bradford County, Florida
945-B N. Temple Avenue
Starke, Florida 32091

Or, call **(904) 966-6336** to have a copy of the form mailed to you.

Community Transportation Coordinator

Suwannee River Economic Council
To Schedule a Ride: **(904) 964-6696**
P.O. Box 70
Live Oak, FL 32064
Phone: **(386) 362-4115**
Fax: **(386) 362-4078**

Commuter Service Agencies

FloridaWorks GreenRide
Phone: **(352) 955-2245**

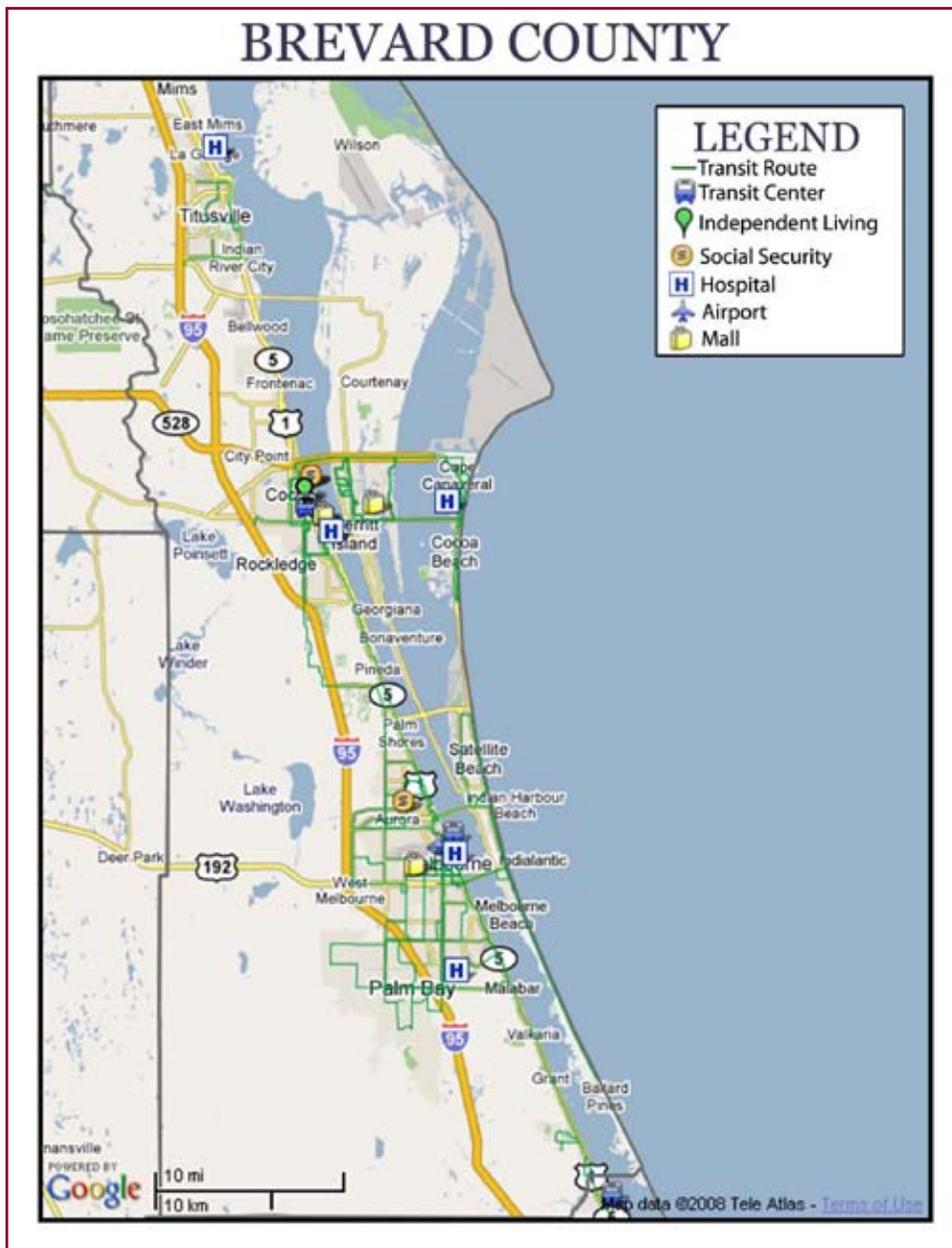
Disaster Planning

Bradford County
Emergency Management, Director's Office
945-B N. Temple Avenue
Starke, Florida 32091
Phone: **(904) 966-6337**
Website: <http://www.bradford-co-fla.org/Emergency%20Man/EMindex.html>

Brevard County

Space Coast Area Transit is the “mobility manager” for Brevard County. In 2003, Space Coast Area Transit was awarded the Outstanding Public Transportation System Award by the American Public Transportation Association. The annual award recognizes a public transportation system providing more than one million and fewer than four million trips annually. For trip planning, Space Coast Area Transit is the “one call” option. Space Coast Area Transit can provide help in planning a trip on public transportation, paratransit services, and for work trips. Other travel assistance may be available for travel that is needed outside Space Coast Area Transit’s regular operating hours. Space Coast Area Transit provides service on 16 weekday routes. Weekend and evening service also is available in some areas. Points of interest in Brevard County include:

- Major shopping centers such as Melbourne Shopping Center, Merritt Square Shopping Center, and Village Green Shopping Center
- Government Centers & Social Services Agencies
- Area colleges, universities & hospitals



Space Coast Area Transit also provides trolley service to Cocoa Beach. The trolleys are really buses designed to look like trolleys. The service runs from Port Canaveral to 13th Street in Cocoa Beach.

Space Coast Area Transit also works with LYNX to help commuters get to work in Orange, Osceola, and Seminole counties.

Planning a Trip in Brevard County

Planning for each trip in Brevard County should begin with a call to Space Coast Area Transit at **(321) 633-1878**. A visit to Space Coast Area Transit's website, <http://www.ridescat.com>, can also provide information on schedules and maps, commuter services, and specialized or paratransit services. The schedules and maps links give detailed information on various stops including shopping, points of interest, such as libraries, the airport, transfer points, and other key destinations.

Fare & Pass Information

Call Space Coast Area Transit for the latest fare and pass information.

Don't forget to register with the commuter service agency. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Brevard County Emergency Management maintains a Special Needs Registry, a confidential listing of those persons who meet program criteria. Call **(321) 637-6670** for information or download the request form at <http://embrevard.com/>.

For Brevard County residents who need transportation to Red Cross shelters and who are not registered in the Special Needs Shelter & Transportation program, there is an EvacuTrans Program. Call Brevard County Emergency Management at **(321) 637-6670**.

- The transportation vehicles will be school buses.
- Each area of the county selects central locations for bus pick up of these citizens. (Suggested locations are gathering points for the homeless, manufactured or mobile home parks, churches, or parks).
- Once an evacuation has been declared, all municipality and county pick-up locations will be notified by SCAT of estimated bus arrival times.
- Locations will be published countywide.
- Round trip transportation will be provided.

Community Transportation Coordinator and Public Transit Agency

Space Coast Area Transit
To Schedule a Ride: **(321) 633-1878**
401 S. Varr Ave.
Cocoa, FL 32922
Phone: **(321) 633-1878**
Fax: **(321) 633-1905**
Website: <http://www.ridescat.com>

Subcontracted Transportation Provider

TMS of Brevard, Inc.
To Schedule a Ride: **(866) 867-0729**
13825 ICOT Blvd., Suite 613
Clearwater, FL 33760
Phone: **(321) 574-5509**
Fax: **(321) 406-0471**

Commuter Service Agency

LYNX, Central Florida Regional Transportation Authority
455 N. Garland Ave.
Orlando, FL 32801
Phone: **(407) 254-6092**
TDD: **(407) 423-0787**
Fax: **(407) 254-6354**
Website: <http://www.golynx.com/>

Disaster Planning

Brevard County Emergency Management
1746 Cedar St.
Rockledge, FL 32955
Phone: **(321) 637-6670**
Website: <http://embrevard.com/>

Broward County

The Broward County Transit is the community transportation coordinator (CTC) for Broward County. For travel around Broward County, contact Broward County Transit at **(954) 831-4000**, **(954) 357-8494** or **(954) 357-6794**. BCT's website is <http://www.co.broward.fl.us/bct/>.

Broward County Transit provides service to 410 square miles within Broward County. Their buses connect to Palm Beach County and Miami-Dade County transit systems and to Tri-Rail. One of Broward County Transit's prides is the Paratransit or Transportation Options Program which is a recipient of the Community Transportation Association of America's 2003 "President's Award." Call customer service for information at **(954) 357-6794**, **(954) 357-TOPS (8677)**, or toll-free **(800) 599-5432** for general assistance and eligibility. For TTY service call **(954) 357-8330** (teletype machine required), or fax **(954) 978-0795**. Paratransit (TOPS) service is available during Broward County Transit's fixed-route service time, which is from early a.m. until late p.m. Tri-Rail is a good way to travel in the South Florida region. The trains run from Miami to Fort Lauderdale to Palm Beach seven days a week. You can get to work, major airports, South Florida attractions, and special events.

Broward County Transit is also a partner of the South Florida Commuter Services, a commuter agency that serves Miami-Dade, Broward and Palm Beach counties. For work transportation assistance all over the region, contact South Florida Commuter Services toll-free at **(800) 234-7433**. Their website is <http://www.1800234ride.com/>.

South Florida Education Center Transportation Management Association helps students, staff, and faculty at Broward Community College, Florida Atlantic University - Broward, McFatter Technical Center, Nova Southeastern University, and University of Florida to get around the South Florida Education Center campus. The agency can help you with a number of free services, including arranging carpools, vanpools, and free shuttle service in the area. The telephone number is **(954) 262-5303**.



The agency may be able to refer you to other regional providers, including human service, public transportation, and private operators. This includes travel all over the region.

Planning a Trip in Broward County

To plan a trip in Broward County, call Broward County Transit at **(954)357-6794**. You can also call South Florida Commuter Services, **(800)234-7433**, to get help with finding carpools, vanpools, and other ways to get to work all over the region. If you want to get to school or work at Broward Community College, Florida Atlantic University - Broward, McFatter Technical Center, Nova Southeastern University, and University of Florida, call the South Florida Education Center Transportation Management Association at **(954) 262-5303**.

The Broward County Commission did not identify specific points of interest in Broward County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

If you want to plan your own trip, go to the South Florida Regional Transit Trip website, **<http://www.sfrta.fl.gov/>**. Click any of the links on the left side of the webpage to see how to travel with ease all over Broward, Miami-Dade, and Palm Beach counties using public transit. The website has schedules, maps, fare information, service alerts, and much more. You can create a personal schedule.

Fare & Pass Information

Call Broward County Transit at **(954) 357-6794** for the most recent information on fares and passes.

Tri-Rail fares are based on how many zones you travel across. Call **(800) 874-7245**, **(888) 467-3782**, or TDD: **(800) 273-7545** for fare information.

Don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Broward County offers several options for persons who have disabilities, have special medical needs, or are otherwise vulnerable during an emergency. This includes shelters for children with special medical needs and one shelter provides 24-hour electrical support for oxygen use.

- Pre-registration for the Special Medical Needs Shelter is open all year. While not required, pre-registration is strongly encouraged to ensure that the shelter will be adequately prepared to meet your needs. The transportation application can be found at **<http://www.broward.org/atrisk/specialmedical.htm>**, or downloaded from **<http://www.broward.org/atrisk/pdf/transportassistance.pdf>**.

- If you want the latest information on shelter modifications for individuals with disabilities or special needs, contact Broward County Elderly and Veterans Services Division at **(954) 537-2888** or TTY **(954) 537-2882**.
- Broward County Transit's Paratransit Services coordinates transportation for residents with disabilities. Call **(954) 537-2888** or TTY **(954) 537-2882**.

Community Transportation Coordinator

Broward County Transit
To Schedule a Ride: **(954) 357-6794**
Office of Transportation Paratransit Services Section
3201 Copans Road, Bldg 3
Pompano Beach, FL 33069
Phone: **(954) 357-8494**
Fax: **(954) 357-8345**
Website: <http://www.broward.org/bct/>

Subcontracted Transportation Provider

TMS of Brevard, Inc.
To Schedule a Ride: **(866) 867-0729**
13825 ICOT Blvd., Suite 613
Clearwater, FL 33760
Phone: **(321) 574-5509**
Fax: **(321) 406-0471**

Commuter Service Agencies

South Florida Commuter Services
5217 NW 33rd Ave
Fort Lauderdale, FL 33309
Toll free: **(800) 234-RIDE (7433)**
Fax: **(954) 731-7319**

South Florida Education Center Transportation
Management Association
NSU Horvitz Administration Building
3301 College Avenue
Davie, FL 33314
Phone: **(954) 262-5303**
TDD/TTY **(800) 955-8771** (teletype machine required)
Fax: **(954) 916-3947**

Public Transit Agency

Tri-Rail (South Florida Regional Transportation Authority,
SFRTA)
Phone: **(800) TRI-RAIL (874-7245)**
Toll free: **(888) GP-SFRTA (467-3782)**
TDD: **(800) 273-7545**
Website: <http://www.tri-rail.com/>

Disaster Planning

Broward County Emergency Management Division
201 NW 84th Avenue
Plantation, FL 33324
Phone: **(954) 831-3900**
Website: <http://www.broward.org/disaster/welcome.htm>

Calhoun County

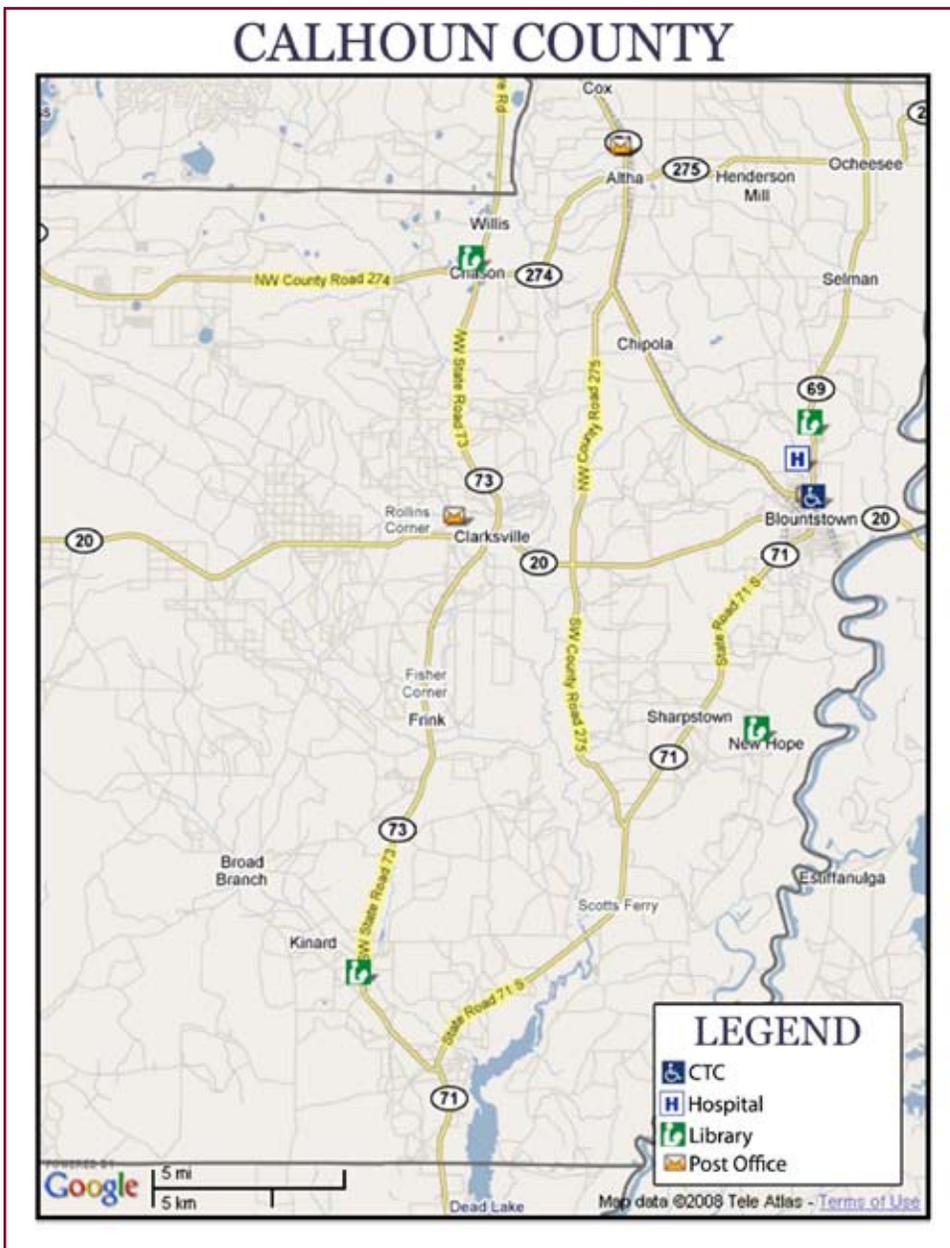
As the community transportation coordinator (CTC), the Calhoun County Senior Citizens' Association manages transportation all over the county. Trips can be made for daycare, education, training and work, medical appointments, nutrition, and other purposes. The community transportation coordinator can be reached at **(850) 674-4496**.

Help with work trips may also be arranged with Commuter Services of North Florida. The commuter services agency serves Calhoun, Franklin, Gadsden, Jackson, Jefferson, Leon, Liberty, and Wakulla counties. By contacting the commuter services agency toll-free at **(888) 454-7433**, it may be possible to arrange work travel to many places in the region.

The RideOn Commuter Services works with people in the 10 counties all over Northwest Florida including Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They provide a transportation hotline **(1-800-342-5537)** to assist commuters with questions or concerns about work trip options.



Calhoun County



Planning a Trip in Calhoun County

Trip planning begins with the Senior Citizens' Association. Call **(850) 674-4496**. If the trip is for work, you also may contact Commuter Services of North Florida toll-free at **(888) 454-7433** or on the Internet at **<http://www.commuterservices.org>**.

Possible trips for education or work may include Chipola Junior College, Florida A&M University, Florida State University, Gulf Coast Community College, Tallahassee Community College, or Troy State University. Trip planning should begin with the community transportation coordinator, Calhoun County Senior Citizens Association. If the community transportation coordinator is unable to provide the trip, the agency may be able to refer you to another transportation provider. If the trip is work-related, also register with the commuter services agencies, Commuter Services of North Florida and RideOn Commuter Services.

Fare & Pass Information

Call Calhoun County Senior Citizens Association at **(850) 674-4496** to get the latest fare and pass information. Medicaid trips are \$1.00 each way.

Don't forget to register with Commuter Services of North Florida for car pool and van pool services. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of Disaster

Contact the Calhoun County Emergency Management Office at **(850) 674-8075** to get the most recent information on disaster planning and to request the special needs/ special needs shelter application form. If you or someone you take care of needs help to evacuate, ask the staff how to register for this type of help. Also, ask the community transportation coordinator at the Calhoun County Senior Citizens Association for disaster planning information.

Community Transportation Coordinator

Calhoun County Senior Citizens Association
To Schedule a Ride: **(850) 674-4496** or
(850) 674-2947
16859 NE Cayson Street
Blountstown, FL 32424
Phone: **(850) 674-4496**
Fax: **(850) 674-8384**

Commuter Service Agencies

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**

Disaster Planning

Calhoun County Emergency Management Office
20859 Central Avenue East- Room G-40
Blountstown, FL 32424
Phone: **(850) 674-8075**
Fax: **(850) 674-4667**
<http://www.calhounflorida.org/index.cfm/referer/content.contentList/ID/545/>

Charlotte County

The Charlotte County Transit Department is both the community transportation coordinator (CTC) and the public transit agency. In addition to coordinating transportation in the county, the agency also provides fixed-route service. The transit department can be reached at **(941) 575-4000**.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work.

Planning a Trip in Charlotte County

The Charlotte County Transit Department's mission is to help you get where you need to go such as health care appointments, jobs, school, shopping, and other life-sustaining activities. Begin your travel by calling **(941) 575-4000**. The agency can help you determine if you are eligible for free or reduced rates and help you plan the right service, routes, and travel times.

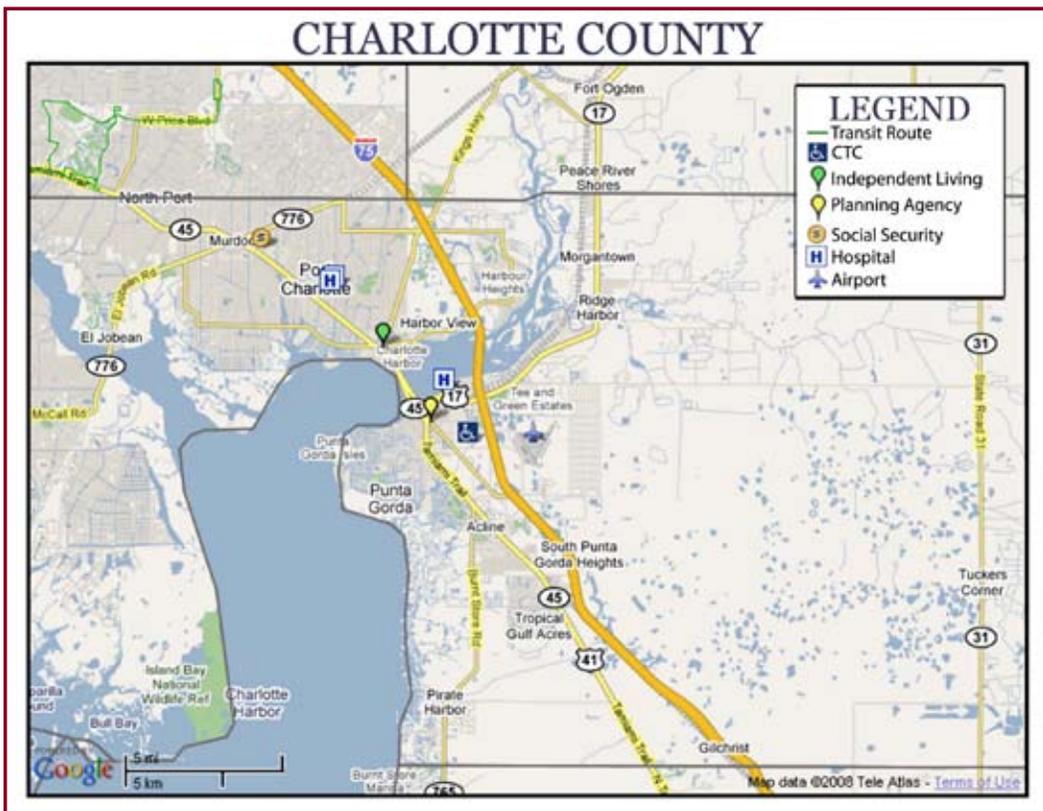
The Charlotte County Transit Department did not identify specific points of interest in Charlotte County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Call Commuter Services for Southwest Florida at **(866) 585-RIDE (7433)** to find out about traveling to work in the 12-county area—Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.



Charlotte County



Fare & Pass Information

There is a fare charged for each one-way trip and exact fare for each trip is required. Drivers cannot make change or provide transportation for non-payment. For the latest fare information call **(941) 575-4000**.

The Dial-a-Ride Service Area includes all of Charlotte County located west of the Myakka River (excluding the barrier islands, but including the Charlotte County portion of Boca Grande Island). It serves all of mid-county, located between the Myakka and the Peace Rivers. It includes the Punta Gorda area, extending as far south as Tropical Gulf Acres, east to the Charlotte County Airport, and north to Peace River Shores on US-17. Service on Burnt Store Road extends to South Punta Gorda Heights (Scham Road).

The Transit Division provides rides with county owned buses operated by county drivers, local cab companies, and wheelchair coach companies. Other agencies including the Veteran's Council, Operation Cooper Street, the Council On Aging, STAR, Community Mental Health, the Charlotte County Homeless Coalition, and "a lot of volunteers" are part of the coordinated system.

Depending on funding, you may be eligible for free or reduced-rate rides if you are:

- 60 years of age or older
- Receiving Medicaid
- Qualified as a person living in a low Income household
- A person living in a rural area.

In Case of a Disaster

Contact the Charlotte County Transit Department at **(941) 575-4000** and the Charlotte County Office of Emergency Management at **(941) 833-4000** to find out what assistance is offered in case of a disaster. The Office of Emergency Management also provides information on registration for persons with disabilities or who may require a special needs shelter.

Community Transportation Coordinator and Public Transit Agency

Charlotte County Transit Department
To Schedule a Dial-a-Ride: **(941) 575-4000**
25490 Airport Road
Punta Gorda, FL 33950
Phone: **(941) 833-6244**
Fax: **(941) 639-7279**
Website: <http://www.charlottecountyfl.com/HumanServices/Transportation/index.asp>

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Jackson Transportation
Punta Gorda, FL
Phone: **(941) 743-2730**

Disaster Planning

Charlotte County Office of Emergency Management
26571 Airport Road
Punta Gorda, FL 33982
Phone: **(941) 833-4000**
Fax: **(941) 833-4081**
Website: <http://www.charlottecountyfl.com/Emergency/>

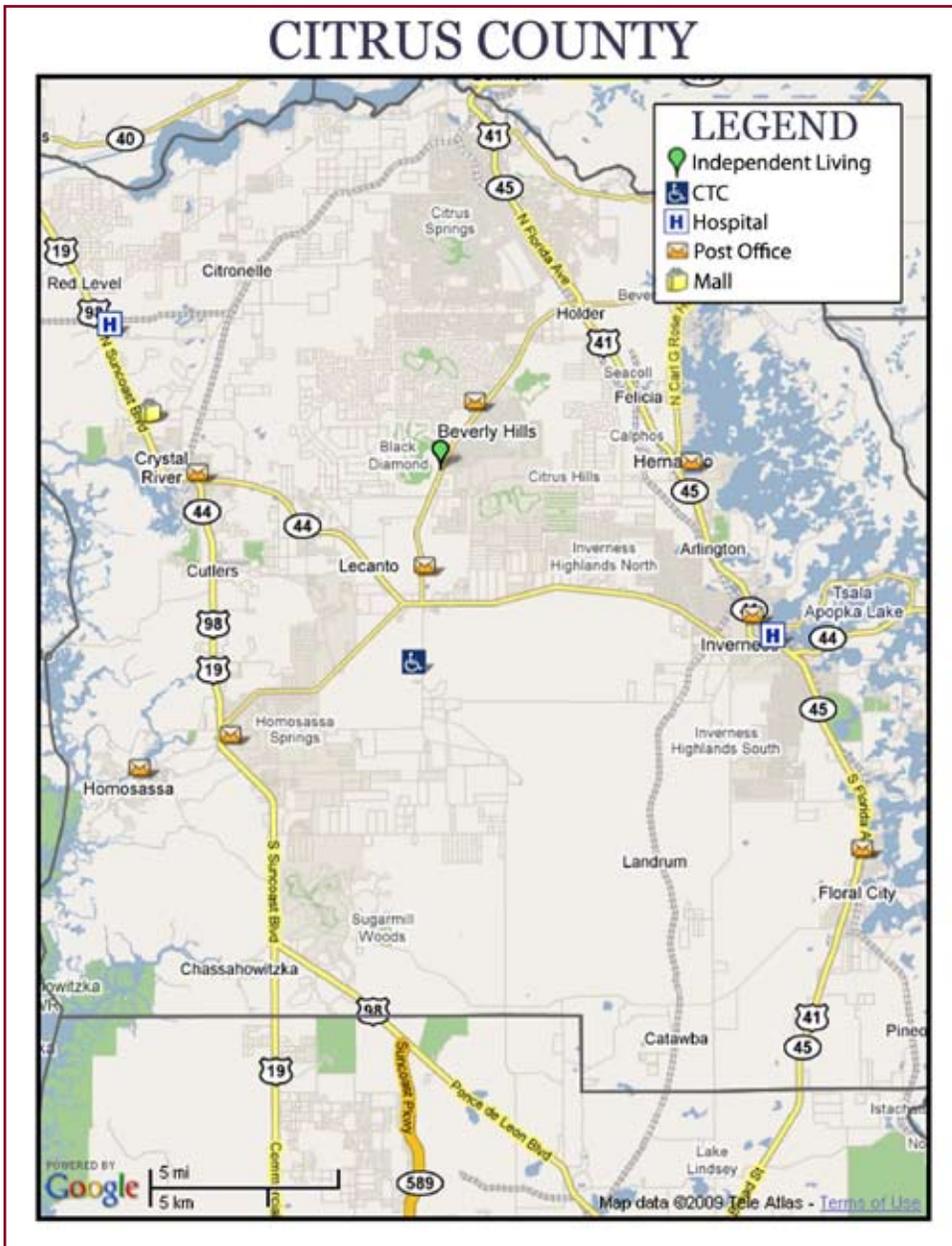
Citrus County

The Citrus County Transit, the community transportation coordinator (CTC), is part of the county Department of Community Services. The Citrus County Commission also is the planning agency. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. For additional information, program certification for fare assistance, and operating hours, contact **(352) 527-7630**.

If you need transportation to go to work in Citrus County or the other four counties in the district, Hernando, Hillsborough, Pasco, or Pinellas, call Bay Area Commuter Services, Inc. at **(813) 282-8200** or **(800) 998-RIDE (7433)**. Bay Area Commuter Services staff can help you find rides in carpools, vanpools, and other ways to get to work in the district.



Citrus County



Planning a Trip in Citrus County

Call **(352) 527-7630** by 12:00 noon at least two (2) business days before you want to travel. Reservations can be made up to seven (7) days in advance. You can travel around Beverly Hills Monday through Friday as early as 8:30 a.m. and return as late as 3:00 p.m., or you can travel from Beverly Hills to Crystal River on Tuesdays and Thursdays as early as 8:30 a.m. and return at 3:00 p.m.

The Citrus County Transit did not identify specific points of interest in Citrus County that are accessible using public transportation.

Fare & Pass Information

For the latest fare information, call **(352) 527-7630**.

Medicaid copay is \$1.00 each way.

Some agencies sponsor trips for their clients. The CTC can provide information on these agencies.

Don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Citrus County Sheriff's Office Emergency Management Division can help you in case of a disaster. The Emergency Operations staff suggests you register for the Special Needs Program. You can get a registration form by calling **(352) 746-6555** or you can download the form at their website http://www.sheriffcitrus.org/EM/eoc_SpecialNeeds.pdf. Complete the form and mail it to:

Citrus County Sheriff's Office

Emergency Operations Center
3549 Saunders Way
Lecanto, FL 34461

Community Transportation Coordinator and Public Transit Agency

Citrus County Transit
To Schedule a Ride: **(352) 527-7630**
3600 West Sovereign Path, Suite 178
Lecanto, FL 34461
Phone: **(352) 527-7630**
Fax: **(352) 527-7635**

Commuter Service Agencies

Bay Area Commuter Services (BACS)
The Towers at Westshore
1408 N. Westshore Boulevard
Suite 704
Tampa, Florida 33607
Phone: **(813) 282-8200**
Toll-free: **(800) 998-RIDE (7433)**
Fax: **(813) 282-8700**

Disaster Planning

Citrus County Sheriff's Office
Emergency Operations Center
3549 Saunders Way
Lecanto, FL 34461
Phone: **(352) 746-6555**
Website: <http://www.sheriffcitrus.org/EM/>

Clay County

The Clay County Council on Aging, Inc. is the community transportation coordinator (CTC) for the county. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. The community transportation coordinator requires three (3) business days advanced notice by 1:00 p.m., Monday through Friday, to allow time for scheduling.

First Coast Metropolitan Planning Organization (MPO) can also help you get to work in Clay, Duval, Nassau, and St. Johns counties. The staff can help you find carpools, vanpools, and other ways to get to work around the region. Call (904) 306-7505 or toll free (888) 488-4898. You also can sign up online at their website, <http://www.firstcoastmpo.com/>.



Clay County



Planning a Trip in Clay County

To plan your trip, call **(904) 284-5977** at least three (3) business days by 1:00 p.m. before you need to travel. If you have used Clay Transit before, call the following reservation number for your area by 1:00 p.m. the working day, excluding holidays, before your trip.

- Green Cove Springs - **(904) 284-5977**,
- Middleburg/Orange Park - **(904) 269-6345** or **264-5699**, or Keystone Heights - **(904) 473-2112** Ext.6540

Remember you also can call First Coast MPO for help with work trips at **(904) 306-7505** or toll free **(888) 488-4898**.

The Clay Transit did not identify specific points of interest in Clay County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Medicaid trips are \$1.00. Call the community transportation coordinator at **(904) 284-5977** for other fare and pass information. For assistance getting to and from work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Clay County Division of Emergency Management Special Needs Program is for those who have special medical needs and may require shelter or evacuation assistance in the event of an emergency. If you anticipate the need for evacuation, you should make arrangements to shelter with relatives, friends, or community organizations. If you require special transportation, you or your care giver should make those arrangements ahead of time.

The Special Needs Shelter is available as a last resort for people who have no other place to go. In an actual emergency, response agencies will try to provide the necessary assistance, but this cannot always be assured. Registered individuals planning to go to the Special Needs Shelter should be accompanied by their personal caregiver. You can register by completing the form found at [http://www.claycountygov.com/Departments/Public_Safety/Special%20Needs%20Registration%202007%20\(2\).pdf](http://www.claycountygov.com/Departments/Public_Safety/Special%20Needs%20Registration%202007%20(2).pdf). Or, call **(904) 284-7703**, toll free: **(877) 252-9362**.

Community Transportation Coordinator

Clay County Council on Aging, Inc./Clay Transit
To Schedule a Ride: **(904) 284-5977**
604 Walnut Street
Green Cove Springs, FL 32043
Phone: **(904) 284-5977**
Fax: **(904) 284-6733**

Commuter Service Agencies

First Coast Metropolitan Planning Organization (MPO)
1022 Prudential Drive
Jacksonville, FL 32207
Phone: **(904) 306-7505**
Toll free **(888) 488-4898**

Disaster Planning

Clay County Department of Emergency Management
1 Doctors Drive
Green Cove Springs, FL 32043
Phone: **(904) 284-7703**
Toll Free: **(877) 252-9362**
Fax: **(904) 529-2273**
Website: http://www.claycountygov.com/Departments/Public_Safety/Emergency_Management.htm

Collier County

The Collier County Alternative Transportation Modes Department is the community transportation coordinator for this county. The Department also oversees Collier Area Transit, which is the public transit system. Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work in the 12-county area—Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Planning a Trip in Collier County

Call the community transportation coordinator at **(239) 252-5841** at least 24 hours before you want to make your trip. If you need to use the paratransit system, the community transportation coordinator can help you to apply for this service. There also is a Collier Area Paratransit User Guide. You can download it at the county's website, <http://www.colliergov.net> or call **(239) 649-0228** or toll free **(800) 392-1418** to have it mailed to you. The paratransit system travels all over the county, but may limit trips. The community transportation coordinator can help you decide how to travel and when.



If you want to use the bus, call **(239) 596-7777** for information on fares, schedules, and bus stops. Collier Area Transit provides service seven (7) days a week to Immokalee, Marco Island, Golden Gate, and Naples. All routes go to the main government complex. You can take the Brown Route 9 from the Collier County Government Complex out to Charlee Estates. The Green Route 4A and 4B begins service to Edison College as early as 6:00 a.m. from the Government Complex.

Remember that Commuter Services for Southwest Florida may also help you plan your trip to work. Call toll free **(866) 585-7433** at least 24 hours in advance.

The Collier County Alternative Transportation Modes Department did not identify specific points of interest in Collier County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

People with disabilities ride Collier Area Transit at reduced fares and can bring service animals with them. Buses can carry wheelchairs and electric scooters, too. Have the exact fare and a pass or ticket because drivers cannot make change. Medicaid identification cards are accepted for reduced fares. For the latest fares information, call **(239) 596-7777**.

Don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Collier County Emergency Management Department keeps a Special Needs Registry. The Department may help you with special medical sheltering or transportation to a shelter if there is a disaster. Call **(239) 252-8000** for information on how to register, or download the Special Needs application/registration from at **<http://www.colliergov.net/Index.aspx?page=1844>**.

Collier Area Transit (CAT) may also provide emergency evacuation services.

Community Transportation Coordinator and Public Transit Agency

Collier County
Alternative Transportation Modes (ATM) Department
To Schedule a Ride (Intelitran): **(941) 649-0228**
2705 S. Horseshoe Drive, Suite 211
Naples, FL 34104
Phone: **(239) 252-5841**
Fax: **(239) 252-3929**

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**

Disaster Planning

Collier County Emergency Management
3301 E. Tamiami Trail
Building F/Suite 103
Naples, FL 34112
Phone: **(239) 252-8000**
Website: **<http://www.colliergov.net/Index.aspx?page=101>**

Columbia County

Suwannee Valley Transit Authority is the community transportation coordinator (CTC) for Columbia, Hamilton, and Suwannee counties. Keep this in mind if you need to make a trip to one of these counties. The community transportation coordinator provides fixed route system and dial-a-ride or demand-responsive services. Call the community transportation coordinator at least 24 hours in advance of your trip. Trips can be made for daycare, education, training and work, medical appointments, nutrition, and other purposes.

Planning a Trip in Columbia County

Call the community transportation coordinator at **(386) 362-5332** to find out the schedule, service hours, and days of operation. If you need paratransit services, the community transportation coordinator can help you to apply. If you want to make a trip to Lake City Community College, call the community transportation coordinator at **(386) 362-5332** at least 24 hours in advance. Tell the staff when you would like to make the trip, what time you need to get there, and when you



would like to return home. The community transportation coordinator staff will help you to plan the best way to travel.

The Suwannee Valley Transit Authority did not identify specific points of interest in Columbia County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

The community transportation coordinator will give you the most recent information on fares. Medicaid trips are \$1.00 each way.

In Case of a Disaster

Contact the Columbia County Emergency Management at **(386) 758-1125** to register for their special needs/special needs shelter program. You can also find out the most recent information on disaster readiness and recovery. The community transportation coordinator also may provide help with transportation in case of a disaster or emergency in your area.

Community Transportation Coordinator

Suwannee Valley Transit Authority
To Schedule a Ride: **(386) 362-5332**
1907 Voyles Street
Live Oak, FL 32060
Phone: **(386) 362-5332**
Fax: **(386) 362-4603**

Disaster Planning

Columbia County Emergency Management
P.O. Box 1787
Lake City, FL 32056-1787
Phone: **(386) 758 -1125**
Fax: **(386) 752-9644**
Website: <http://www.columbiacountyem.com/>

DeSoto County

Veolia Transportation is the community transportation coordinator (CTC) for DeSoto County. Veolia provides transportation for other counties, too. Ask the staff about out-of-county trips. Service is door-to-door or demand-responsive. You need to contact the community transportation coordinator at least 24 hours before your trip. You can go on shopping, some education, and health-related trips. Out-of-county trips are limited to medical appointments.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

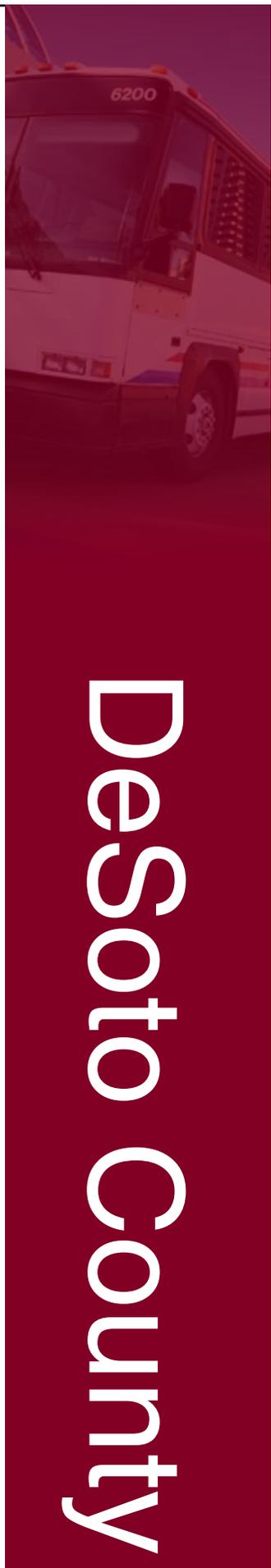
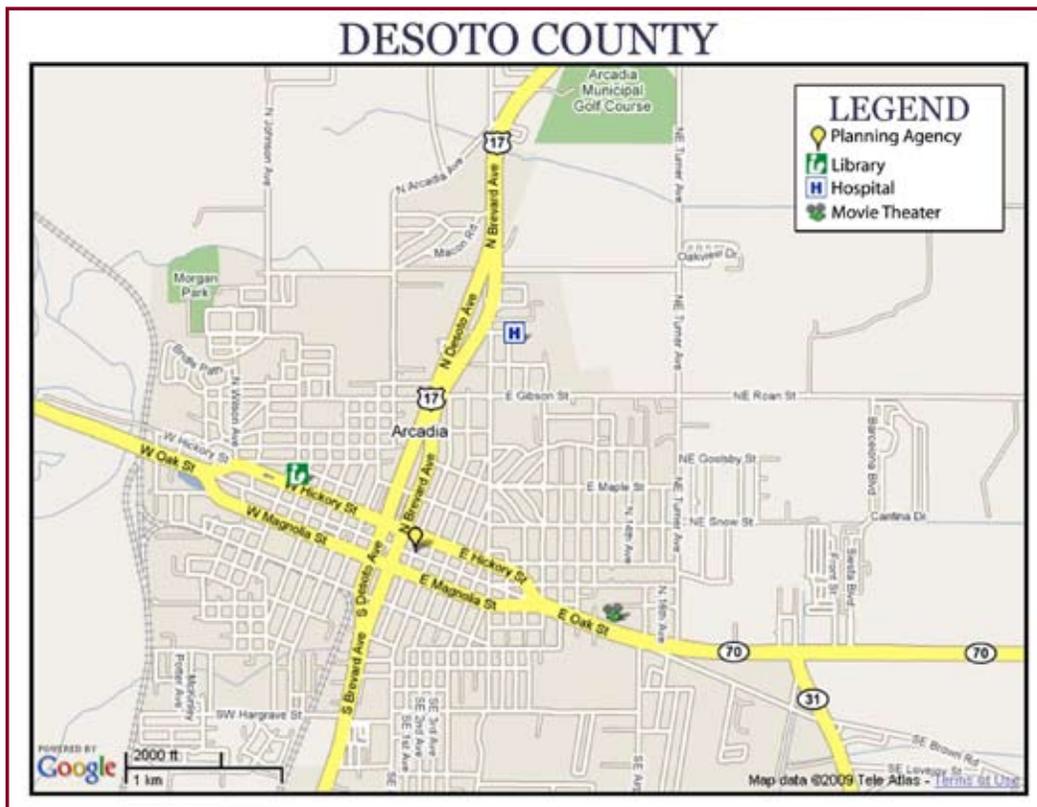
Planning a Trip in DeSoto County

Contact the County Community Services at **(863) 993-4859** and complete an in-take application for transportation services. You will need photo identification and household income information. If you are qualified, you may be transported within the county. Due to funding limits, all out-of-county trips must be for medical purposes only.

Appointments can be made up to 14 days in advance. All trip arrangements must be made by 2:30 p.m. the business day before the appointment by calling Veolia toll free at **(800) 694-6566**. You can download an application at TD Application, <http://co.desoto.fl.us/>. You must pay the driver when you get on the vehicle.

Commuter Services for Southwest Florida may also help you to plan work trips all over the area. Call **(866) 585-7433** or visit the website, <http://commuterservicesfl.com/>. Fares for commuter services depend on the type of arrangement you make.

Veolia Transportation did not identify specific points of interest in DeSoto County that are accessible using public transportation.



Fare & Pass Information

All trips require you to pay a fee for transportation. Contact the community transportation coordinator at **(863) 993-4858** or toll free **(800) 694-6566** for the latest information on fares.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Contact the DeSoto County Emergency Management at **(863) 993-4831**. The staff can provide you with the special needs/special needs shelter application form. The staff can also help you plan for transportation or other services in case of a disaster. The CTC at **(863) 382-6004** and the County Community Services office at **(863) 993-4859** may also have information on disaster planning.

Community Transportation Coordinator

Veolia
To Schedule a Ride: **(863) 993-4858**
1103 US 27 South
Sebring, FL 33870
Phone: **(863) 382-6004**
Fax: **(863) 675-2125**

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**
Website: <http://commuterservicesfl.com/>

Disaster Planning

DeSoto County Emergency Management
115 East Oak St. Room B-1
Arcadia, FL 34266
Phone: **(863) 993-4831**
Fax: **(863) 993-4840**
Website: http://www.co.desoto.fl.us/index.php?option=com_content&view=article&id=184&Itemid=144

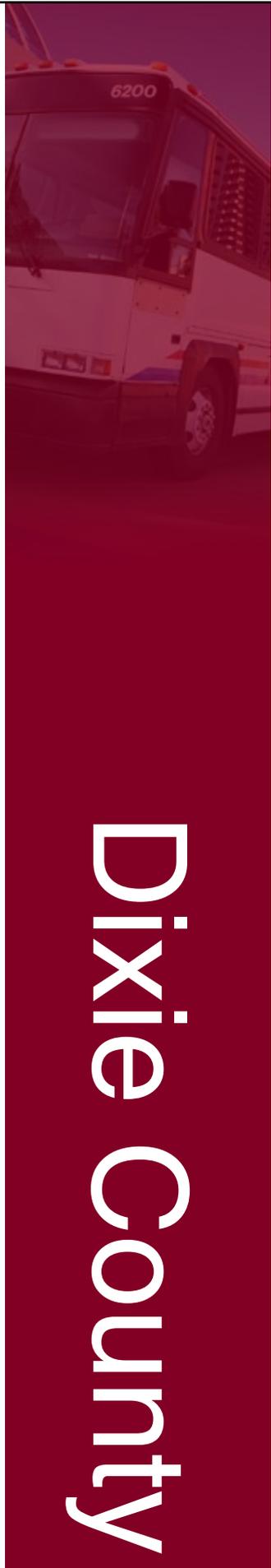
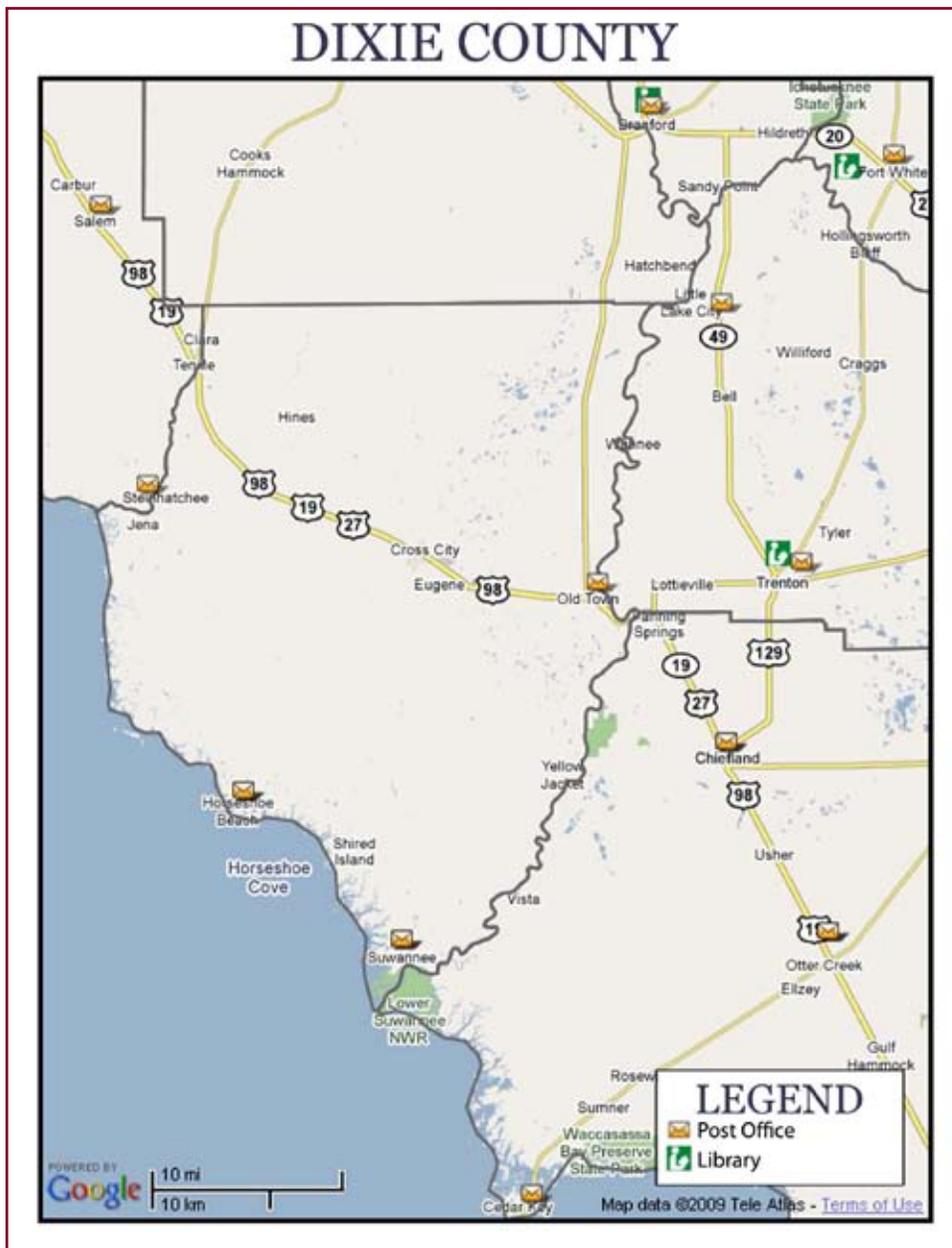
Dixie County

The Suwannee River Economic Council is the community transportation coordinator (CTC) for Dixie, Bradford, Gilchrist, and Lafayette counties. In addition to providing trips in Dixie County, some services may be provided in the other three counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. Your community transportation coordinator can help you apply for paratransit.

Planning a Trip in Dixie County

Call Suwannee River Economic Council at **(352) 498-5018** or toll free at **(800) 597-7579** at least 24 hours before you want to travel. If you need to complete an application, call a few days early.

The Suwannee River Economic Council did not identify specific points of interest in Dixie County that are accessible using public transportation.



Fare & Pass Information

For the most recent fare information, call **(352) 498-5018**. Medicaid trips are \$1.00 each way.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Contact the Dixie County Emergency Services office at **(352)498-1240**. Ask for information on special-needs registration and what to do in case of a disaster. The community transportation coordinator may also provide transportation help in a case of a disaster or emergency.

Community Transportation Coordinator

Suwannee River Economic Council
To Schedule a Ride: **(352) 498-5018**
Post Office Box 70
Live Oak, FL 32064
Phone: **(386) 362-4115**
Fax: **(386) 362-4078**

Disaster Planning

Dixie County Emergency Services
56 Northeast 210th Avenue
Cross City, FL 32628
Phone: **(352) 498-1240**
Fax: **(352)498-1244**
Website: <http://www.dixieemergency.com/>

Duval County

Jacksonville Transportation Authority is the community transportation coordinator (CTC) for Duval County. Jacksonville Transportation Authority also works with MV Transportation. Jacksonville Transportation Authority is your mobility manager. This includes help with bus services, paratransit, and work trips. There are many ways to get around the region. They include:

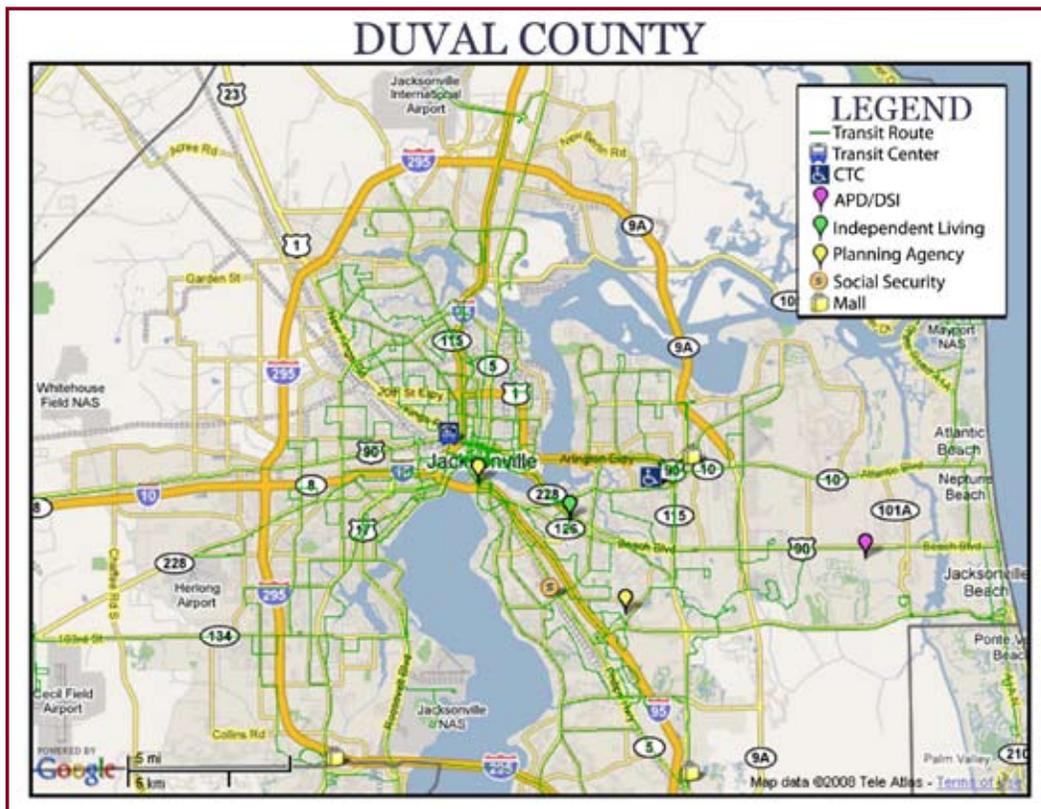
- Air JTA Express
- Bus services
- The Trolley
- The JTA Skyway
- Bikes on Buses
- Inter-County Routes
- Stadium Shuttle Service
- JTA Connection, the paratransit service

For information about services and hours of operation, call any day of the week between 7:00 a.m. and 6:00 p.m. at **(904) 265-6999**.

First Coast Metropolitan Planning Organization can help you find a way to work. The planning organization and Jacksonville Transportation Authority help with work trips for Clay, Duval, Nassau, and St. Johns counties. Call **(904) 306-7505**, toll free at **(888) 488-4898**, or go online at <http://www.firstcoastmpo.com> for complete information.

Planning a Trip in Duval County

As your mobility manager, Jacksonville Transportation Authority is the place to begin. Call **(904) 265-6999**, if you need to use paratransit, as the staff can help you complete an application. If you want to learn how to use fixed route buses, ask for travel training. Information is on the JTA website to help you learn about all of the services and in some



cases, you can apply for services, too. The website is <http://www.jtaonthemove.com/>.

Points of interest include:

- Jacksonville Zoological Gardens
- Museum of Science and History (MOSH)
- The Jacksonville Museum of Modern Art (JMOMA)
- The Cummer Museum of Art and Gardens
- Palm and Cycad Arboretum at Florida Community College at Jacksonville
- The Klutho Building at 1830 Main Street
- The Old Morocco Temple Building

The Jacksonville Transportation Authority Skyway is an automated system offering low cost service to downtown patrons and employees. The trains depart the stations approximately every three minutes during peak periods and about every six minutes all other times. The Jacksonville Transportation Authority Skyway serves points of interest on both sides of the St. Johns River. The Skyway system connects with Jacksonville Transportation Authority's free Trolley service.

Fare & Pass Information

Jacksonville Transportation Authority bus operators do not make change, so you will need the exact fare. Call Jacksonville Transportation Authority for the latest information on fares and passes. Medicaid trips are \$1.00 each way.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Duval County Emergency Preparedness Division has a registry of clients who have been identified as persons with disabilities who need help during evacuations. You may request the special needs form by calling **(904) 630-2472** or download the registration form at <http://www.coj.net/Departments/Fire+and+Rescue/Emergency+Preparedness/Get+Ready/Special+Needs+Registration.htm>

The Emergency Preparedness staff and the Jacksonville Transportation Authority at **(904) 265-8930** can also help you with transportation during a disaster.

Community Transportation Coordinator and Public Transit Agency

Jacksonville Transportation Authority
 To Schedule a Ride: **(904) 265-6999**
 100 N. Myrtle Ave,
 P.O. Drawer "O"
 Jacksonville, FL 32203
 Phone: **(904) 265-8930**
 Fax: **(904) 636-7831**
 Website: <http://www.jtaonthemove.com/>

Subcontracted Transportation Provider

MV Contract Transportation, Inc.
 To Schedule a Ride: **(904) 265-8935**
 103 Century 21 Drive, Suite #203
 Jacksonville, FL 32216
 Phone: Admin: **(904) 562-1481**
 Fax: **(866) 665-1426**

Commuter Service Agencies

First Coast Metropolitan Planning Organization (MPO)
 1022 Prudential Drive
 Jacksonville, FL 32207
 Phone: **(904) 306-7505**
 Toll free **(888) 488-4898**

Disaster Planning

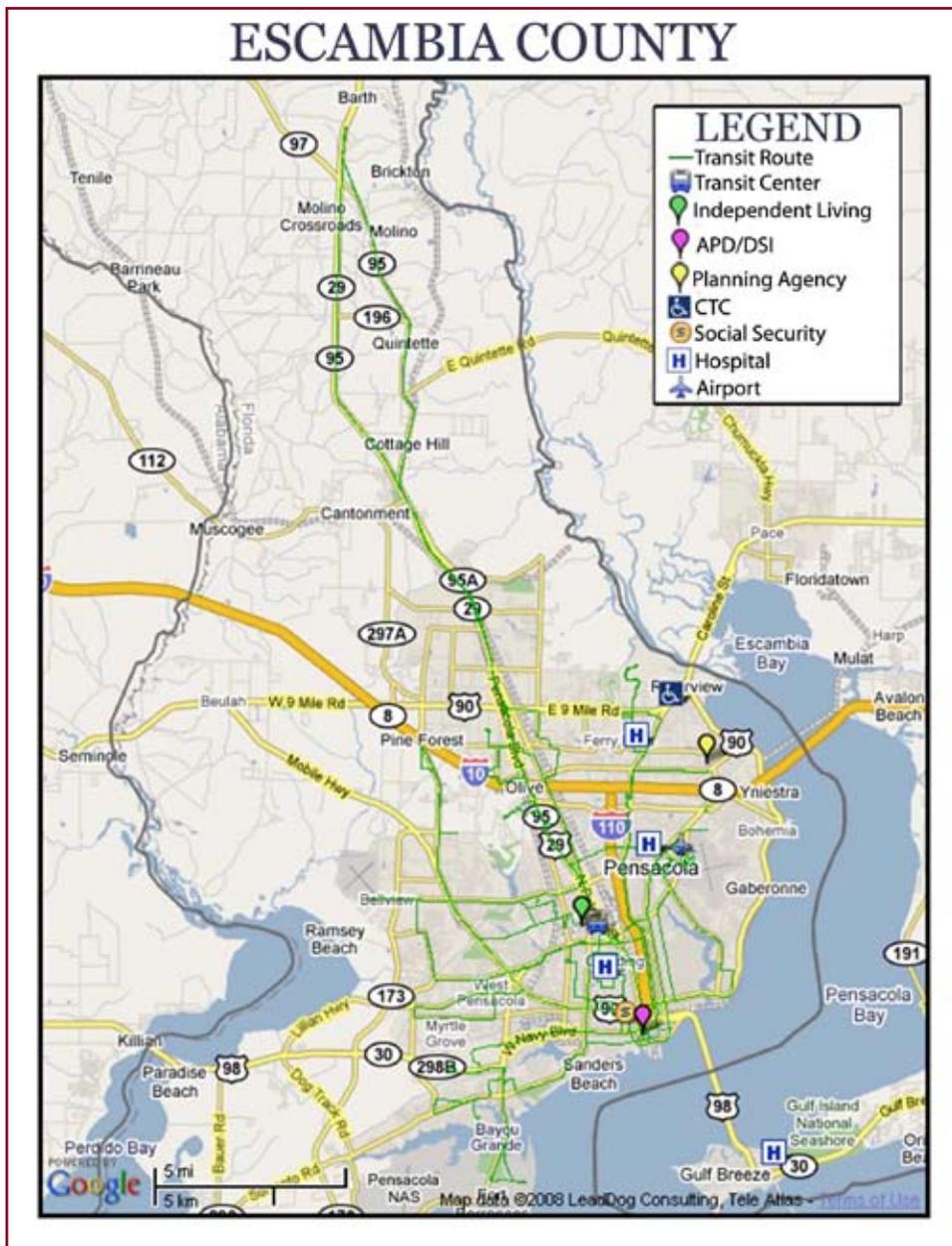
Duval County Emergency Management
 Emergency Preparedness Division
 Fire & Rescue Department
 515 Julia St.
 Jacksonville, FL 32202
 Phone: **(904) 630-2472**
 Website: <http://www.coj.net/Departments/Fire+and+Rescue/Emergency+Preparedness/default.htm>

Escambia County

Pensacola Bay Transportation is the community transportation coordinator (CTC) for Escambia County. Pensacola Bay Transportation also is the CTC for Santa Rosa County. This is important to know if you need to travel between the two counties. LogistiCare also provides paratransit services for the community transportation coordinator. Escambia County Area Transit (ECAT) has fixed route bus service. RideOn Commuter Services and West Florida Commuter Assistance can help you with finding transportation for work trips. RideOn serves Bay and Escambia counties. The West Florida Commuter Assistance Program serves 10 counties all over Northwest Florida including Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They provide a transportation hotline (1-800-342-5557) to assist commuters with questions or concerns regarding work trip options. The four agencies work together to provide transportation services all over the area.



Escambia County



Planning a Trip in Escambia County

To plan a trip in Escambia County, begin with a call to the community transportation coordinator at **(850) 476-8130**. Call at least 24 hours before the day you want to travel in case you need to apply for ADA paratransit certification.

Points of interest include:

- City Hall
- Downtown Area
- Cordova Mall
- University Mall

Escambia County Area Transit provides mobility and travel training for interested people. If you do not know how to ride Escambia County Area Transit buses and want to learn, call **(850) 595-3228** ext. 255 and the staff will provide free of charge bus feature demonstration and instruction on how to read Escambia County Area Transit bus routes and schedules. They will assist you in planning your trips. Riding Escambia County Area Transit fixed route buses does not affect your ADA Transportation service. You can ride the bus sometimes or all the time.

Fare & Pass Information

Persons who are ADA certified pay reduced fares. All cash fares include one transfer when you request a transfer. Exact bus fare is not required. The farebox accepts \$1, \$5, \$10, \$20, and coins. Electronic fare boxes and bus operators do not make change. If change is owed after payment of bus fare, the fare box will issue a change card, not cash. Change cards are redeemable for bus fare only, not cash. For the latest fare information call Pensacola Bay Transportation at **(850) 476-8130**.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Escambia County Department of Public Safety, **(850) 471-6400**, provides special needs shelters of last resort for people that need more specialized medical supervision than a general Red Cross shelter can provide, but do not require hospitalization. The Department works with the Escambia County Area Transit (ECAT) to provide transportation to the shelter. For other transportation needs in case of a disaster or emergency, contact the community transportation coordinator and Escambia County Area Transit.

Community Transportation Coordinator

Pensacola Bay Transportation
 To Schedule a Ride: **(850) 476-8130**
 3100 McCormick Street
 Pensacola, FL 32514
 Main Office: **(850) 476-8130**
 Fax: **(850) 484-2701**

Subcontracted Transportation Provider

LogistiCare Solutions LLC
 To Schedule a Ride: **(866) 430-1101** or
(866) 430-1116
 8323 NW 12th Street, Suite 109
 Miami, FL 33126
 Phone: **(305) 471-0441**
 Fax: **(305) 471-0443**

Commuter Service Agencies

RideOn Commuter Services
 West Florida Regional Planning Council (WFRPC)
 Lexington Square
 4081 E Olive Road, Suite A
 Pensacola, FL 32514
 Phone: **(850) 332-7976**
 Fax: **(850) 637-1923**

Public Transit Agency

Escambia County Area Transit (ECAT)
 1515 West Fairfield Drive
 Pensacola, Florida 32501
 Phone: **(850) 595-3228**
 Fax: **(850) 595-3222**

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Pensacola Bay Transportation Company
 Pensacola, FL
 Phone: **(850) 469-8799**
 Website: <http://www.mobilebaytransportation.com>

Tucker Transportation Co., Inc.
 Pensacola, FL
 Phone: **(850) 433-3333**
 Website: <http://www.yellowcabpensacola.com>

Disaster Planning

Escambia County Division of Emergency Management
 6575 North "W" Street
 Pensacola, FL 32505
 Phone: **(850) 471-6400**
 Fax: **(850) 471-6455**
 Website: http://www.escambia-emergency.com/Emergency_Management/

Flagler County

Flagler County Public Transportation Department is the community transportation coordinator (CTC) and the public transit agency. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Although Votran is in Volusia County, the agency can help you find rides to work in carpools, vanpools, and other services.

Planning a Trip in Flagler County

Your travel planning begins with a telephone call to **(386) 313-4100** at least 24 hours before you want to go. Tell the staff where you need to travel, the purpose of the trip, the time you want to go, and when you would like to return. The staff will tell you if you need to complete an application for the trip, how and when you will travel, and the round trip cost.



Flagler County Public Transportation did not identify specific points of interest in Flagler County that are accessible using public transportation.

Fare & Pass Information

For fare information, call **(386) 313-4100**. Medicaid trips are \$1.00 each way.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Flagler County Emergency Management Division has a program for people who need assistance with daily living or have a medical condition that may prevent them from evacuating or providing self care. You can get a Special Needs registration form either by mail, calling the Emergency Management office at **(386) 313-4200**, or registering online at <http://www.flagleremergency.com>. You may also send a request for the form to:

People with Special Needs

1769 E. Moody Blvd. #3,
Bunnell, Florida 32110

The Emergency Management Division also has a checklist for persons with disabilities that can help you plan for a disaster. You can request the checklist by calling **(386) 313-4200**.

Community Transportation Coordinator and Public Transit Agency

Flagler County Public Transportation
To Schedule a Ride: **(386) 313-4100**
2405 E. Moody Blvd. Suite 105
Bunnell, FL 32110
Phone: **(386) 313-4100**
Fax: **(386) 437-7283**

Commuter Service Agencies

Votran
950 Big Tree Road
South Daytona, FL 32119-8815
Phone: **(386) 761-RIDE (7433)**, ext. 4149
Fax: **(386) 756-7487**

Disaster Planning

Flagler County Emergency Services
1769 E. Moody Blvd. Bldg #3
Bunnell, FL 32110
Phone: **(386) 313-4200**
Website: <http://www.flagleremergency.com>

Franklin County

Croom's Incorporated is the community transportation coordinator (CTC) for Franklin County. Franklin County does not have a fixed-route transportation system. Travel is from door-to-door. Trips can be made for daycare, education, training and work, medical appointments, nutrition, and other purposes. The CTC can be reached at **(850) 653-2400** or **(850) 653-8132**.

Commuter Services of North Florida can help you find transportation to work. The agency helps people in Calhoun, Gadsden, Franklin, Jackson, Jefferson, Leon, Liberty, and Wakulla counties. Ask both agencies about travel across counties. The community transportation coordinator may help with non-emergency medical trips across counties. Commuter Services of North Florida may help you with work trips.

Planning a Trip in Franklin County

To plan a trip, call Croom's, the community transportation coordinator, at **(850) 653-2400** or **(850) 653-8132** at least 24 hours before you want to go. The community transportation coordinator can help you complete an application if you need assistance. The agency can also help you plan the best time to go and when you can return.

If you need to travel to a job, the community transportation coordinator can help you, too. You also can contact Commuter Services of North Florida at **(850) 644-2509** or toll free at **(888) 454-RIDE (7433)**.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

Croom's Incorporated did not identify specific points of interest in Franklin County that are accessible using public transportation.



Fare & Pass Information

Call the community transportation coordinator at **(850) 653-2400** or **(850) 653-8132** to get the latest fare information. Medicaid trips are \$1.00 each way.

In Case of a Disaster

The Franklin County Emergency Management office can help you plan for a disaster. The agency can be reached at **(850) 653-8977**. The agency also has a disaster planning checklist for persons with disabilities that is online at <http://redcross.tallytown.com/library/A-DisasterPreparednessForPeopleWithDisabilities.pdf>. You can get a special needs registration form by calling **(850) 653-8977** or online at <http://www.franklinemergencymanagement.com>. Also ask the community transportation coordinator about help in a disaster.

Community Transportation Coordinator

Croom's, Inc.
To Schedule a Ride: **(850) 653-2400** or **(850) 653-8132**
133 Highway 98/ P.O. Box 6
Apalachicola, FL 32329-0006
Phone: **(850) 653-2270**
Fax: **(850) 653-8887**

Commuter Service Agencies

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**
Website: <http://www.commuterservices.org/>

Disaster Planning

Franklin County Emergency Management
28 Airport Road
Apalachicola, FL 32320
Phone: **(850) 653-8977**
Fax: **(850) 653-3643**
Website: <http://www.franklinemergencymanagement.com>

Gadsden County

Big Bend Transit, Incorporated is the community transportation coordinator (CTC) for Gadsden, Jefferson, Madison, and Taylor counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Commuter Services of North Florida may help you find rides to work in Calhoun, Gadsden, Franklin, Jackson, Jefferson, Leon, Liberty, and Wakulla counties.

Planning a Trip in Gadsden County

To plan a trip in Gadsden, call Big Bend Transit, the community transportation coordinator at **(850) 627-9958** at least 24 hours before the day you want to travel. The CTC can help you complete an application, if needed, for your trip. The staff can tell you the cost, the time you will be picked up, and help you plan your return trip.

Commuter Services of North Florida also may help you find transportation to work. Call them at **(850) 644-2509** or toll free at **(888) 454- 7433**.

Big Bend Transit, Incorporated, did not identify specific points of interest in Gadsden County that are accessible using public transportation.

Fare & Pass Information

Fares for Big Bend Transit have different costs based on who sponsors the trip. When you contact the CTC, the staff can help you find out if your trip is sponsored by a program like the Transportation Disadvantaged Trust Fund or Medicaid. Fares may range from \$1.00 for Medicaid copayments to \$34.80 or more for general public transportation.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.



In Case of a Disaster

The Gadsden County Emergency Management office can help you plan. The agency can be reached at **(850) 875-8642** for information about special needs shelters. The agency also has a disaster planning checklist for persons with disabilities that is online at **<http://redcross.tallytown.com>**. Also ask the community transportation coordinator about transportation help in case of a disaster.

Community Transportation Coordinator and Public Transit Agency

Big Bend Transit, Inc.
To Schedule a Ride: Gadsden **(850) 627-9958**
Post Office Box 1721
Tallahassee, FL 32302
Phone: **(850) 574-6266**
Fax: **(850) 574-1531**

Commuter Service Agencies

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**

Disaster Planning

Gadsden County Emergency Management
P.O. Box 1709
Quincy, FL 32351
Phone: **(850) 875-8642**
Fax: **(850) 875-8643**
<http://www.gadssdensheriff.org/divisiondetailpage.cfm?DepartmentID=1&&DivisionID=12>

Gilchrist County

The community transportation coordinator (CTC) for Gilchrist, Bradford, Dixie, and Lafayette counties is the Suwannee River Economic Council. In addition to travel within Gilchrist County, you may contact the community transportation coordinator about travel between these counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Planning a Trip in Gilchrist County

Trip planning begins with the community transportation coordinator, Suwannee River Economic Council. To plan a trip, call the community transportation coordinator at **(352) 498-7366** or toll free at **(800) 597-7579** at least 24 hours before you want to go. Depending on the purpose of your trip, you might need to complete an application. This may help your trip to cost less.



Gilchrist County

The Suwannee River Economic Council did not identify specific points of interest in Gilchrist County that are accessible using public transportation.

Fare & Pass Information

For the most recent fare information, call the community transportation coordinator at **(352) 498-7366** or toll free at **(800) 597-7579**. Medicaid trips are \$1.00, one-way.

In Case of a Disaster

Contact the Gilchrist County Emergency Management office before a disaster to find about the special needs/ special needs shelter programs. That office can be reached at **(386) 935-5400**. The community transportation coordinator, Big Bend Transit, may also help with transportation in case of a disaster.

Community Transportation Coordinator

Suwannee River Economic Council
To Schedule a Ride: Gilchrist **(352) 498-7366** or toll free **(800) 597-7579**
P.O. Box 70
Live Oak, FL 32064
Phone: **(386) 362-4115**
Fax: **(386) 362-4078**

Disaster Planning

Gilchrist County Emergency Management
204 E. Wade Street
P.O. Box 367
Trenton, FL 32693
Phone: **(352) 463-3134**
Fax: **(352) 463-3488**
Website: <http://gilchrist.fl.us/em/index.html>

Glades County

Good Wheels, Incorporated is the community transportation coordinator (CTC) for Glades and Hendry counties. Keep this in mind if you need to travel between the two counties. Good Wheels does not provide fixed-route service. Trips can be arranged for daycare, education, training and work, medical appointments, nutrition, and other purposes. The CTC can be reached at **(239) 768-2900**.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area of Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Planning a Trip in Glades County

If you want to plan a trip in Glades County, call the community transportation coordinator at **(239) 768-2900** to find out if you need to complete an application for certification. The certification may not be needed for all your trips, but the community transportation coordinator can help you find out which trips.

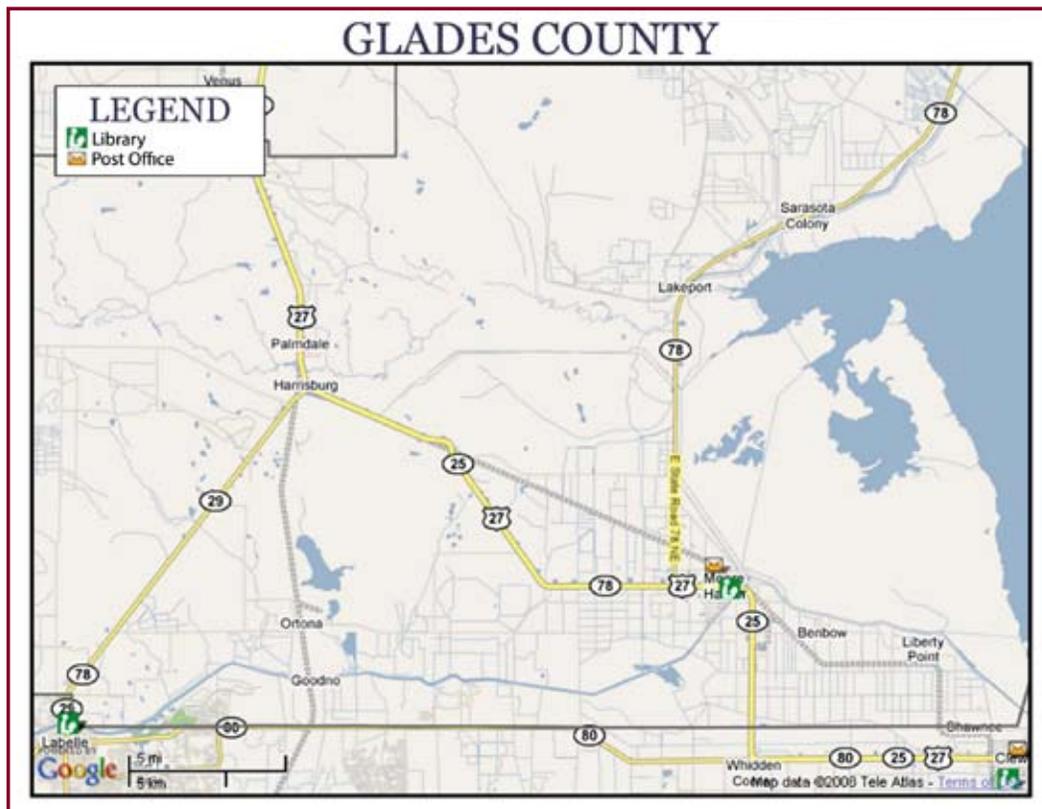
Commuter Services for Southwest Florida can also help you find transportation to work all over the 12-county area. Call them at **(866) 585-RIDE (7433)**. The agency can help you find carpools, vanpools, and other transportation to work.

Good Wheels, Incorporated, did not identify specific points of interest in Glades County that are accessible using public transportation.

Fare & Pass Information

Call **(239) 768-2900** to find out the latest fare information. Medicaid trips are \$1.00 each way.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.



In Case of a Disaster

Call the Glades County Emergency Management Office at **(863) 946-6020** to find out about disaster planning, and special needs/special needs shelter information. The community transportation coordinator may also help with transportation in case of a disaster.

Community Transportation Coordinator

Good Wheels, Inc.
To Schedule a Ride: **(239) 768-2900**
10075 Bavaria Road, SE
Ft. Myers, FL 33913
Phone: **(239) 768-2900**
Fax: **(239) 768-6187**

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**

Disaster Planning

Glades County Emergency Management
P.O. Box 68
500 Avenue J
Moore Haven, FL 33471
Phone: **(863) 946-6020**
Fax: **(863) 946-1091**
Website: <http://www.myglades.com/>

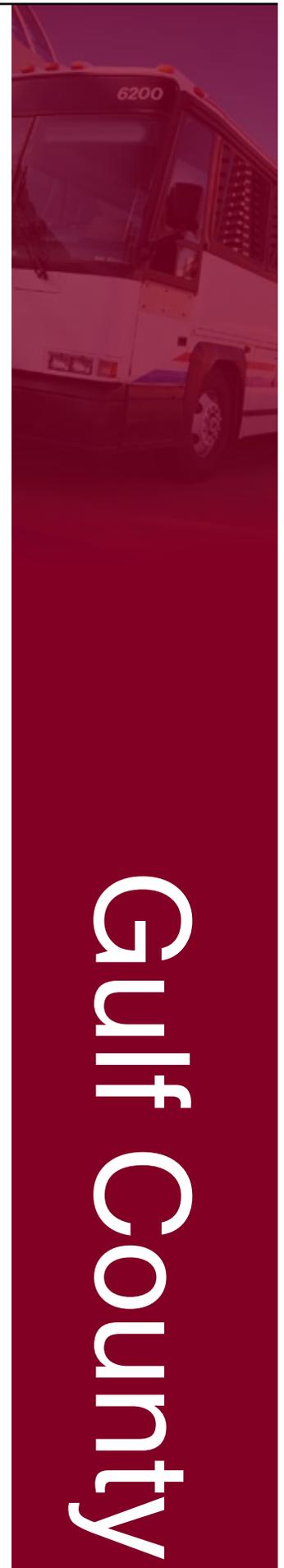
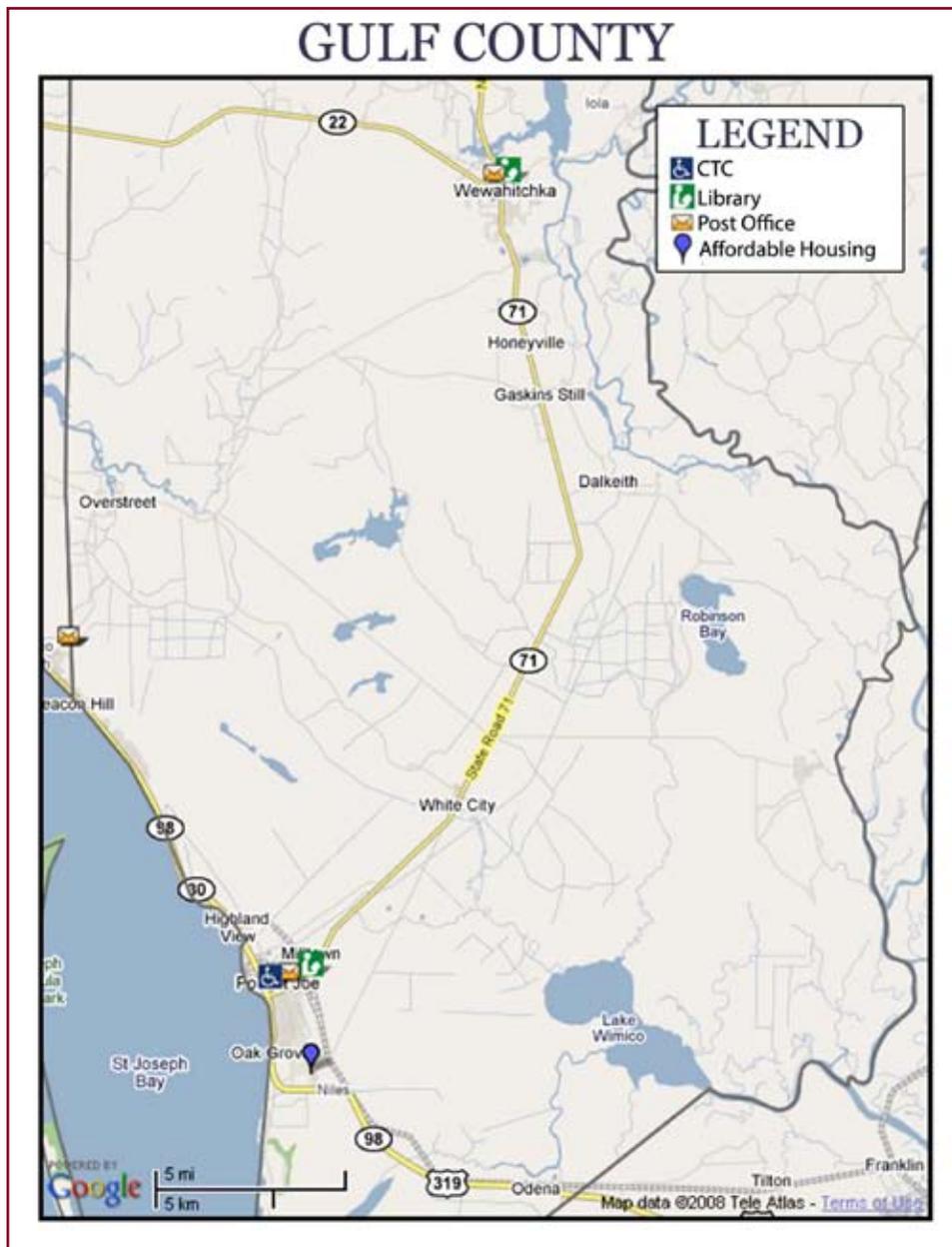
Gulf County

The Gulf County Association for Retarded Citizens (Gulf ARC) and Transportation is the community transportation coordinator (CTC) for Gulf County. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

The West Florida Commuter Assistance Program serves 10 counties all over Northwest Florida including Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They provide a transportation hotline (1-800-342-5557) to assist commuters with work trip options.

Planning a Trip in Gulf County

If you need to plan a trip, call Gulf ARC at (850) 229-6550 between 8:00 a.m. and 3:00 p.m. Monday-Friday on the day before you need transportation.



If you need transportation to and from work that Gulf ARC cannot provide, call West Florida Commuter Assistance to find out about carpools, vanpools, or other transportation options.

Gulf County ARC & Transportation did not identify specific points of interest in Gulf County that are accessible using public transportation.

Fare & Pass Information

Call Gulf ARC **(850) 229-6550** for the latest fares. Medicaid trips are \$1.00 each way.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Gulf County Department of Emergency Management maintains a Special Needs registry and also provides information about their special needs shelter. You can download the form at <http://www.gulfcounty-fl.gov/EmergencyManagement-SpecialNeeds.cfm> or call **(850) 229-9110** to have a form mailed to you. Gulf ARC may also provide transportation in case of a disaster.

Community Transportation Coordinator

Gulf County ARC & Transportation
To Schedule a Ride: **(850) 229-6550**
P.O. Box 8
Port St. Joe, FL 32457
Phone: **(850) 229-6550**
Fax: **(850) 227-2084**

Commuter Service Agencies

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**

Disaster Planning

Gulf County Department of Emergency Management
1000 Cecil G. Costin, Sr. Blvd
Building 500
Port St. Joe, FL 32456
Phone: **(850) 229-9110**
Fax: **(850) 229-9115**
Website: <http://www.gulfcounty-fl.gov/EmergencyManagement.cfm>

Hamilton County

Suwannee Valley Transit Authority is the community transportation coordinator (CTC) for Hamilton, Columbia, and Suwannee counties. Some travel may be arranged across these counties. Ask the CTC how to arrange this if you need to go to one of the other counties. The CTC provides both fixed-route and paratransit service. Trips can be for daycare, education, training and work, medical appointments, nutrition, and other purposes.

Planning a Trip in Hamilton County

If you want to plan a trip in Hamilton County, call Suwannee Valley Transit Authority at **(386) 362-5332** at least 24 hours before your trip. You may need to complete an application to help pay for the cost of your trip.

The Suwannee Valley Transit Authority did not identify specific points of interest in Hamilton County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Contact Suwannee Valley Transit Authority to get the most recent fare information. Medicaid requires a \$1.00 copay for all trips.

In Case of a Disaster

The Hamilton County Emergency Division of Emergency Management keeps a special needs registry that also provides information about special needs shelter. You can download the form at <http://hamcoem.com/SPECNEEDS.pdf>. The Emergency Management staff can also mail you a copy of the form. Call them at **(386) 792-6647** or the information line at **(386) 792-2911**. You can also ask the staff at Suwannee Valley Transit Authority about transportation in case of a disaster.



Community Transportation Coordinator

Suwannee Valley Transit Authority
To Schedule a Ride: **(386) 362-5332**
1907 Voyles Street
Live Oak, FL 32060
Phone: **(386) 362-5332**
Fax: **(386) 362-4603**

Disaster Planning

Hamilton County Division of Emergency Management
1133 U.S. Highway 41 NW, Suite 1
Jasper, FL 32052
Phone: **(386) 792-6647**
Fax: **(386) 792-6648**
Website: <http://www.hamcoem.com/>

Hardee County

Veolia Transportation is the community transportation coordinator (CTC) for Hardee, Highlands, and Okeechobee counties. If you have to make trips to these other two counties, ask the CTC if arrangements can be made. Veolia does not provide fixed-route services in Hardee County. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. The CTC can be reached by calling **(863) 773-0015** or toll free **(800) 260-0139**.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota. Call **(866) 585-RIDE (7433)**.

Planning a Trip in Hardee County

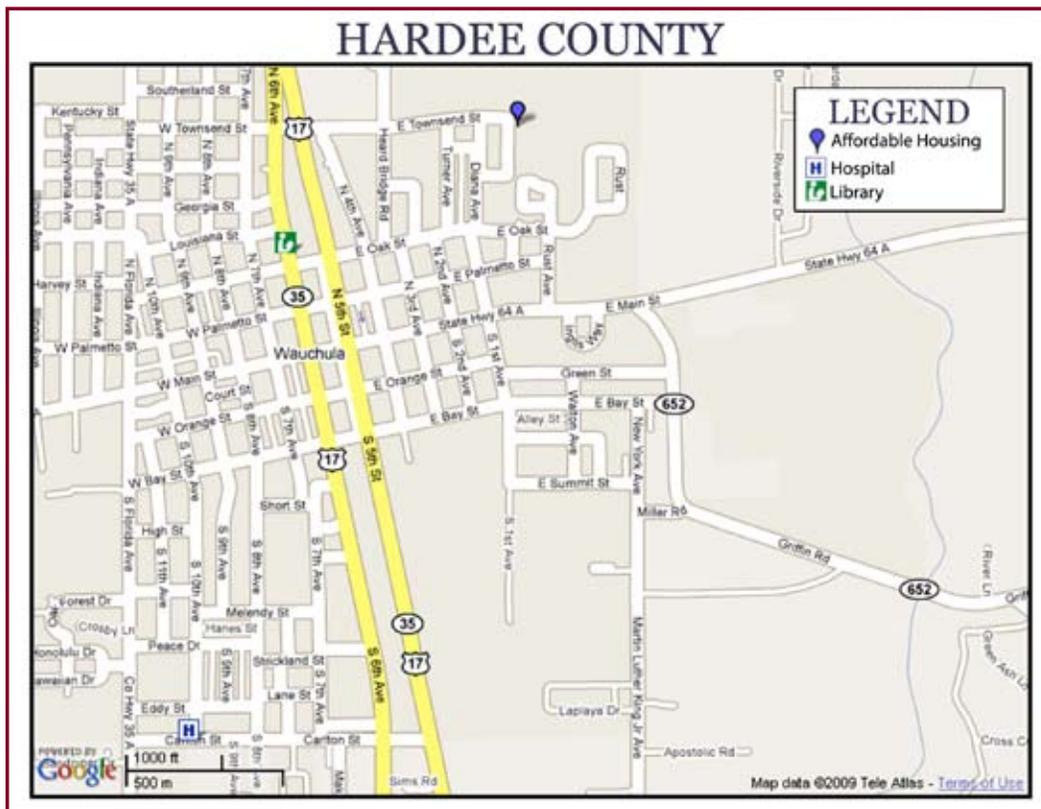
If you want to plan a trip in Hardee County, call the CTC, Veolia Transportation, at least 24 hours in advance at **(863) 773-0015** or toll free **(800) 260-0139**. Depending on the purpose of your trip, you may need to complete an application for certification.

Veolia Transportation did not identify specific points of interest in Hardee County that are accessible using public transportation.

Fare & Pass Information

All trips require you to pay a fee for transportation. Medicaid trips require a \$1.00 copay each way. Trips in Hardee County are \$1.50 each way and out-of-county trips are a flat rate based on where you are going. Other fares are:

- Ambulatory Fee, \$5.24
- Wheelchair Fee, \$12.14
- Stretcher Fee, \$49.34



In Case of a Disaster

The Hardee County Emergency Management Office has a registration program for people who have medical conditions or need transportation to shelters. The form can be downloaded at http://www.hardeecounty.net/eoc/Special_Needs_Application_Form_English.pdf or in Spanish at http://www.hardeecounty.net/eoc/Special_%20Needs_Application_Form_spanish.pdf. Or, call them at **(863) 773-6373** and request a copy of the form be mailed to you. Also ask Veolia Transportation about services in case of a disaster.

Community Transportation Coordinator

Veolia
To Schedule a Ride: Hardee **(863) 773-0015**
1103 US 27 South
Sebring, FL 38870
Phone: **(863) 382-6004**
Fax: **(800) 675-2125**

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**
Website: <http://www.commuterservicesfl.com/>

Disaster Planning

Hardee County Emergency Management
404 West Orange Street
Wauchula, FL 33873
Phone: **(863) 773-6373**
Fax: **(863) 773-9390**
Website: <http://www.hardeecounty.net/eoc>

Hendry County

Good Wheels, Incorporated is the community transportation coordinator (CTC) for Hendry and Glades counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. The CTC can be reached at **(239) 768-2900**.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area—Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Good Wheels did not identify specific points of interest in Hendry County that are accessible using public transportation.

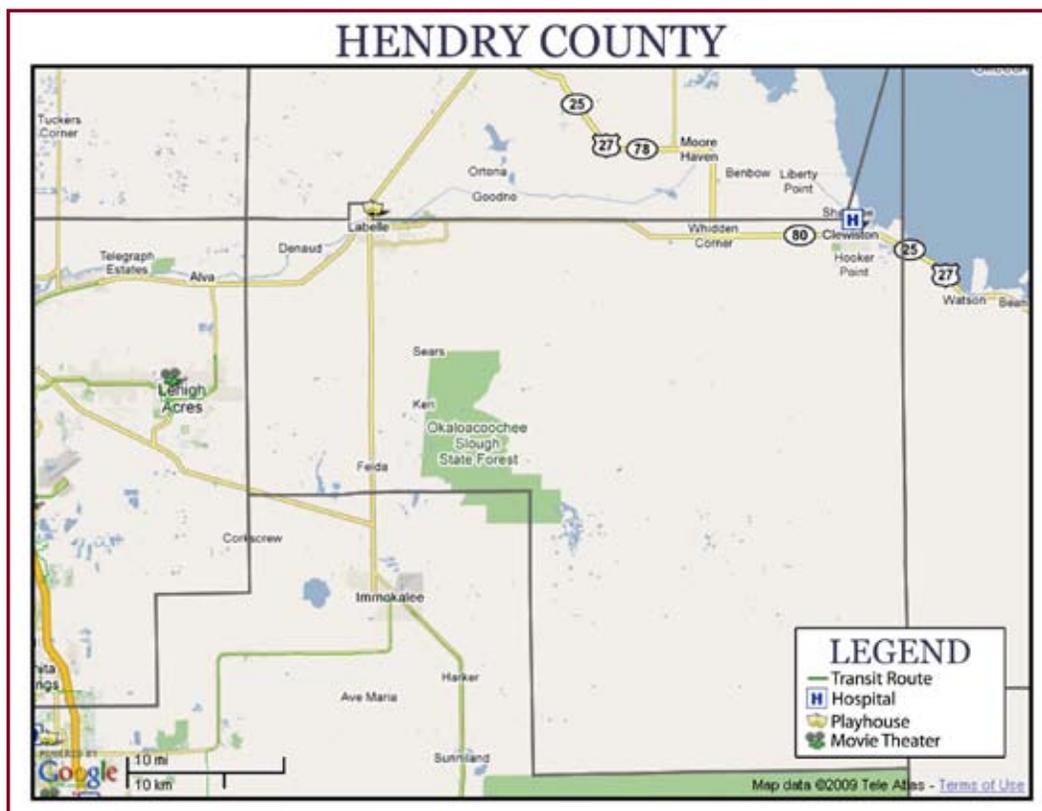
Planning a Trip in Hendry County

If you need to plan a trip in Hendry County, call Good Wheels at **(239) 768-2900** at least 24 hours before your appointment. You may be asked to complete an application. The CTC staff can help you complete the application and plan your trip to the medical center and other places around Hendry County.

If you need to travel to work, Commuter Services for Southwest Florida also may help you find a carpool, vanpool, or other transportation. Call them at **(866) 585-RIDE (7433)**.

Fare & Pass Information

For the most recent fare information, call Good Wheels at **(239) 768-2900**. Medicaid trips are \$1.00 each way. Costs for carpools or vanpools are decided by the people in the carpools or vanpools.



In Case of a Disaster

Call the Hendry County Department of Emergency Management at **(863) 612-4700**, to get the latest information on disaster planning, their special needs registry and special needs shelter information. You might also ask the staff about transportation during a disaster. The CTC, Good Wheels, also may provide transportation in case of a disaster.

Community Transportation Coordinator

Good Wheels, Inc.
To Schedule a Ride: **(239) 768-2900**
10075 Bavaria Road, SE
Ft. Myers, FL 33913
Phone: **(239) 768-2900**
Fax: **(239) 768-6187**

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**
Website: <http://www.commuterservicesfl.com/>

Disaster Planning

Hendry County Department of Emergency Management
P.O. Box 358
LaBelle, FL 33975
Phone: (863) **612-4700**
Website: <http://hendryfla.net/EM/Em.html>

Hernando County

MidFlorida Community Services, Incorporated is the community transportation coordinator (CTC) in this county. The CTC does not provide fixed-route services, but can help you get paratransit services. Trips can be for daycare, education, training and work, medical appointments, nutrition, and other purposes. Call **(352) 799-1510**.

THE Bus/The Hernando Express is the fixed-route system in Hernando County. THE Bus goes to or near major shopping centers, libraries, hospitals, governmental offices, Pasco-Hernando Community College, the YMCA, medical complexes, the front entrances of several communities, and recreational areas and centers. If you cannot use the fixed-route system, THE Bus also has ADA services for residents who live within 3/4 mile on either side of the fixed route. To get more information about the ADA service, call the Center for Independent Living at **(877)232-8261**.

If you need transportation to work in Hernando County or the other four counties in the district (Citrus, Hillsborough, Pasco or Pinellas) call Bay Area Commuter Services, Inc. (BACS), at **(813) 282-8200** or **(800) 998-RIDE (7433)**. BACS staff can help you find rides in carpools, vanpools, and other ways to get to work in the district.

MidFlorida Community Services did not identify specific points of interest in Hernando County that are accessible using public transportation.

Planning a Trip in Hernando County

Start planning your trip with the CTC, MidFlorida Community Services. You can call them at **(352) 799-1510**. The staff will let you know if you need to be certified. They also will help you decide the best way to travel for each trip. If you want to go to a medical appointment and you use Medicaid, they may suggest that you use the paratransit service.

If you would like to go to the library, you may want to use THE Bus. If you would like help in planning your trip to the library on THE Bus/The Hernando Express, call **(352) 754-4444** Monday through Friday, 8:00 a.m. - 5:00 p.m. They also can help you



with ADA certification. THE Bus runs Monday through Friday. Some routes begin as early as 6:30 a.m. and end as late as 7:00 p.m.

You may also want to contact BACS to find out about ways to get to work throughout Hernando, Citrus, Hillsborough, Pasco, and Pinellas counties.

Fare & Pass Information

Contact the CTC, MidFlorida Community Services to get the latest fare information. Medicaid trips are \$1.00 each way.

Discounted fares (with proof of eligibility Medicaid/ Medicare card, student ID, letter stating disability signed by physician, etc.) for THE Bus are:

- One-Way Trips, \$0.50
- Daily Passes, \$0.75
- Monthly Passes, \$7.50
- Children under 6 years (When accompanied by a paying adult) , Free
- THE Bus ADA Eligible, Free

Commuter service fares are decided by the service providers. Please note that transportation rates may change over time.

In Case of a Disaster

The Hernando County Department of Emergency Management has a Special Needs Brochure that can be downloaded at <http://www.co.hernando.fl.us/em/pdf/SpNS%20Brochure.pdf> to help you plan for a disaster. They also maintain a Special Needs Registry where you can also get information about special needs shelters. The form can be downloaded at <http://www.co.hernando.fl.us/em/PDF/SpNeedsapplication.pdf>. Make sure to tell the staff the type of transportation you need. You can also get both the brochure and registration form by calling **(352) 754-4083**.

The CTC, MidFlorida Community Services, and THE Bus may also provide transportation in case of a disaster.

Community Transportation Coordinator

MidFlorida Community Services, Inc.
To Schedule a Ride: TD **(352) 799-1510**
To Schedule a Ride: Medicaid
(352) 799-5177
P.O. Box 896
Brooksville, FL 34605
Phone: **(352) 799-1510** x 15
Fax: **(352) 754-9390**

Commuter Service Agencies

Bay Area Commuter Services (BACS)
The Towers at Westshore
1408 N. Westshore Boulevard
Suite 704
Tampa, Florida 33607
Phone: **(813) 282-8200**
Toll-free: **(800) 998-RIDE (7433)**
Fax: **(813) 282-8700**
Website: <http://www.tampabayrideshare.org>

Public Transit Agency

THE Bus/ The Hernando Express
1122 Ponce De Leon Blvd
Brooksville, Florida 34601
Phone: **(352) 754-4444**
Fax **(352) 796-8268**
Website: <http://www.hernandobus.com>

For ADA Service:
Center of Independent Living
734 West Gulf to Lake Hwy
Lecanto, FL 34461
Phone: **(352) 527-8399**

Disaster Planning

Hernando County Department of Emergency Management
18900 Cortez Boulevard
Brooksville, FL 34601
Phone: **(352) 754-4083**
Fax: **(352) 754-4090**
Website: <http://www.co.hernando.fl.us/em/index.asp>

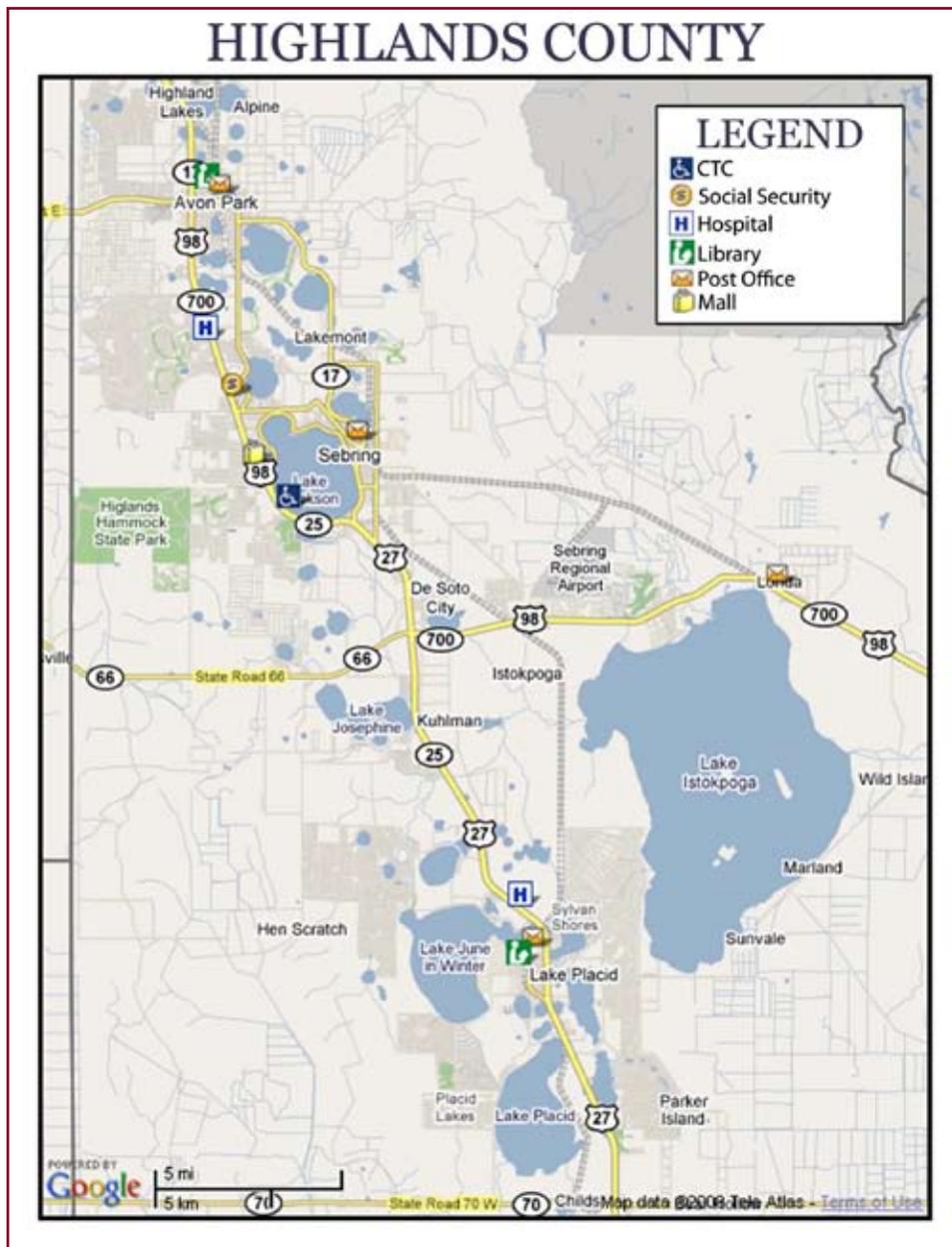
Highlands County

Veolia Transportation is the community transportation coordinator (CTC) for Highlands, Hardee, and Okeechobee counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. The CTC can be reached at **(863) 382-6004**, **(863) 382-0139** or toll free **(800) 260-0139**.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Planning a Trip in Highlands County

If you want to plan a trip in Highlands County, call Veolia Transportation at **(863) 382-6004**, **(863) 382-0139** or toll free **(800) 260-0139**. The staff can help you plan your trip, including completing a certification application.



If Veolia Transportation cannot help you with a work trip, call Commuter Services for Southwest Florida at **(866) 585-RIDE (7433)**. You may be able to join a carpool or vanpool, or the staff may be able to help you find another way to work.

Veolia Transportation did not identify specific points of interest in Highlands County that are accessible using public transportation.

Fare & Pass Information

All trips require you to pay a fee for transportation. Trips in Hardee County are \$1.50 each way and out-of-county trips are a flat rate based on where you are going. Other fares are:

- Ambulatory Fee, \$5.24
- Wheelchair Fee, \$12.14
- Stretcher Fee, \$49.34

In Case of a Disaster

Contact the Highlands County Emergency Operations Office at **(863) 385-1112** to find out about transportation in case of a disaster. You may also contact the Highlands County Health Department at **(863) 386-6040** to find out about their special needs registration and special needs shelter. The Veolia Transportation may also help with transportation in case of a disaster.

Community Transportation Coordinator

Veolia

To Schedule a Ride: Highlands, Avon Park Area
(863) 452-0139

To Schedule a Ride: Highlands, Sebring Area
(863) 382-0139

To Schedule a Ride: Highlands, Lake Placid Area
(863) 699-0995

1103 US 27 South

Sebring, FL 38870

Phone: **(863) 382-6004**

Fax: **(800) 675-2125**

Commuter Service Agencies

Commuter Services for Southwest Florida

801 N. Broadway

Bartow, FL 33831

Phone: **(866) 585-RIDE (7433)**

Website: <http://www.commuterservicesfl.com/>

Disaster Planning

Highlands County Emergency Operations

6850 W. George Boulevard

Sebring, FL 33875

Phone: **(863) 385-1112**

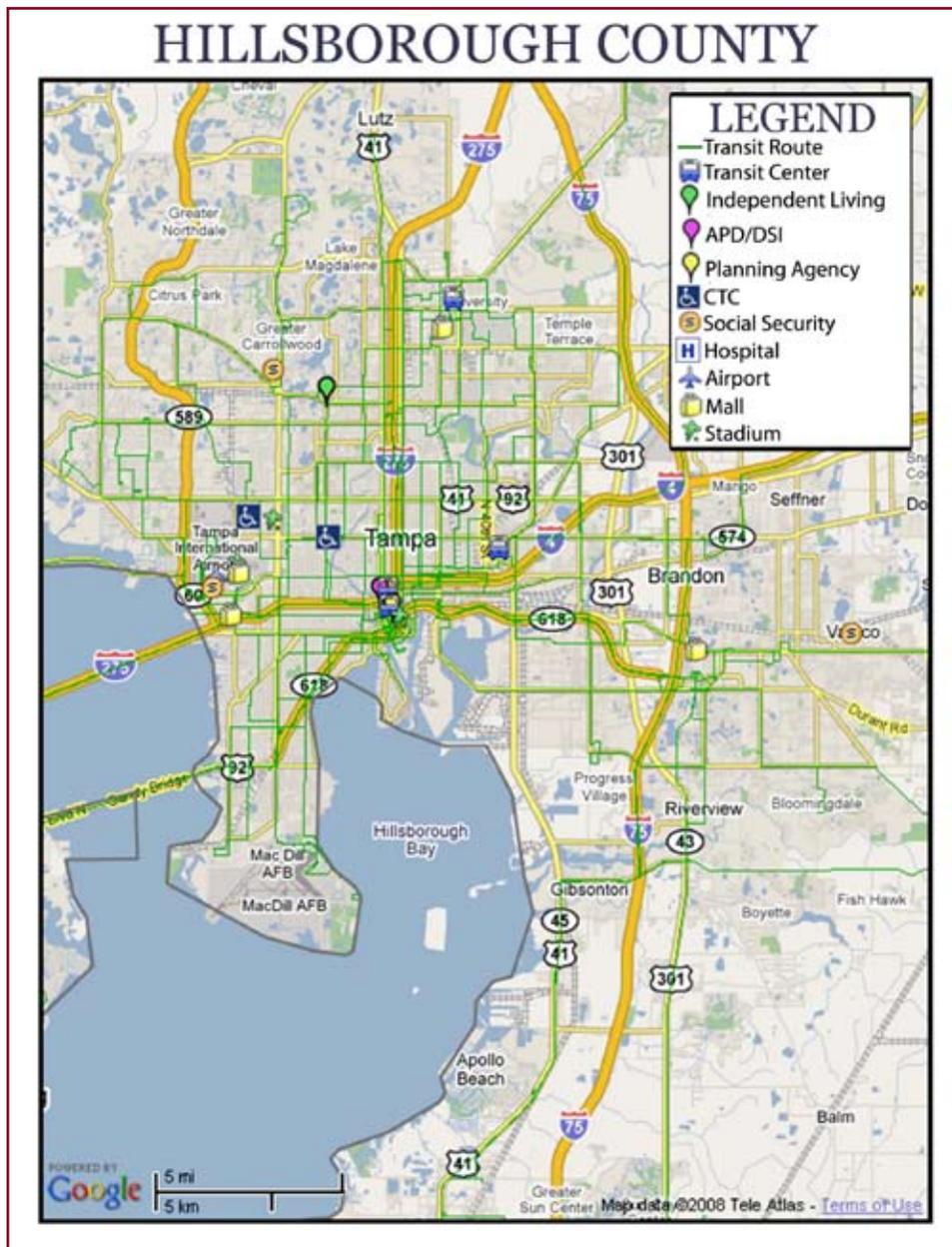
Fax: **(863) 402-7400**

Website: <http://www.hbcc.net/EmegncyOps.html>

Hillsborough County

The Hillsborough County Board of County Commissioners is the community transportation coordinator (CTC). They contract with MMG Transportation, the Hillsborough Area Regional Transportation Authority (HART), and other providers for services and is also known as the Sunshine Line. In addition to fixed route services, they provide door-to-door transportation and bus passes for elderly, low income, persons with disabilities, and Hillsborough Healthcare clients who do not have or cannot afford their own transportation. Transportation is provided primarily to medical facilities, Aging Services daycare, and Senior Citizens Nutrition & Activities Program (SCNAP) sites. Non-medical trips can be made if space is available. Call **(813) 272-7272** to be screened for eligible programs, to make appointments for transportation, or to request a bus pass. Reservations can be made up to up to seven (7) days in advance and must be made at least two (2) days in advance. Bus passes must be requested at least five (5) days in advance to allow time for the pass to be mailed.

If you need transportation to work in Hillsborough County or the other four counties in the district (Citrus, Hernando, Pasco or Pinellas) call Bay Area



Commuter Services, Inc. (BACS) at **(813) 282-8200** or **(800) 998-RIDE (7433)**. BACS staff can help you find rides in carpools, vanpools, and other ways to get to work in the district.

Hillsborough Area Regional Transit (HART) provides public transit. HART has several services including:

- Bikes on Buses
- Transit Centers/Park-N-Ride Lots
- Emergency Ride Home Program
- Travel Training Program
- USF U-Pass
- Vanpools
- Adult Student Fare Card

Planning a Trip in Hillsborough County

Call the CTC at **(813) 272-7272** to begin your trip. The staff can help you complete an application for certification. If you need to make a paratransit trip for a Medicaid doctor's appointment, they can help you to schedule it.

If you want to plan a trip using the fixed-route system, call HART at **(813) 254-4278**. The staff can help you plan your trip, including travel training. The Travel Training Program will help you learn to use the HART system. Call HART's Travel Training Department at **(813) 623-5835**, extension 1105 for English or 1240 for Spanish and ask for the Travel Training Coordinator. A HART representative will give you step-by-step instructions on how to use the transit guide, read a passenger schedule, and how to ride the bus. Persons with disabilities are eligible provided the condition does not require special assistance or specifically trained personnel. Additional information on the Travel Training Program can be found online at http://www.hartline.org/ride_guide/travel_training/index.htm.

The Hillsborough County Board of County Commissioners did not identify specific points of interest in Hillsborough County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Fares for the Hillsborough County Sunshine Line are charged for some trips. The amount of the fee charged is based on the programs that may sponsor your trips. The cost may range from no cost to you to \$5.00.

HART's one-way cash fares are:

- Discount Local, \$0.75
- Discount Express, \$1.25
- Neighborhood Connector Routes Discount, \$0.25
- In-Town Trolley Purple & Green Lines, One-way Cash, \$0.25
- HARTplus One-Way, \$3.00

- HARTplus 10-Ride Fare Card, \$30.00
- HARTride Card Discount Local & Limited Express, \$1.60
- HARTride Card Premium Express, \$6.00
- HARTride 31-Day Pass Discount Local & Limited Express, \$25.00
- HARTride Discount Express, \$40.00
- HARTride Adult Student Discount, \$25.00
- HARTride 20-Ride Pass Discount Local & Limited Express, \$15.00
- HARTride Discount Express, \$25.00
- HARTride Adult Student Discount, \$15.00
- 3-Day Unlimited Rides Visitor Pass Local & Limited Express Fare, \$9.75
- Discount 31-Day Unlimited Connector, \$5.00
- HART/Pinellas Suncoast Transit Authority(PSTA) Passport Intercounty Fare, \$85.00

Please note that transportation rates may change over time.

In Case of a Disaster

The Hillsborough County Department of Emergency Management keeps a special needs registry. The registry is for people who need help to get to a Special Needs (Medical) Shelter in Hillsborough County. If you would like to register complete the Special Needs Evaluation form before June 1st in advance of hurricane season. This will help the staff to decide which shelter you should go to and how to help you evacuate. If you feel you may qualify and are not pre-registered, download the form from <http://www.hillsboroughcounty.org/emergency/resources/forms/shelterevaluationform.pdf>. The form should be faxed to **(813) 276-8689**. You also can request a form by calling **(813) 236-3800**.

The Hillsborough County Sunshine Line may also help with transportation in case of a disaster. Call them at **(813) 272-7272** for information.

HART buses run special evacuation routes for people who need transportation to shelters. The routes help people who have no other way to get to safety and should be considered only as a last resort. HART and the Hillsborough County Office of Emergency Management urge you to make early arrangements for the safety of your family before a disaster. In case of a disaster, the HARTinfo Line at **(813) 254-4278** can provide information on routes. Information also is online at http://www.hartline.org/departments/marketing/rider_alerts/hurricane/index.htm.

Community Transportation Coordinator

Hillsborough County Board of County Commissioners
To Schedule a Ride: **(813) 272-7272**
4023 N. Armenia Ave., 3rd Floor
Tampa, FL 33607
Phone: **(813) 276-8999**
Fax: **(813) 801-6823**
Website: www.hillsboroughcounty.org/hss/sunshine/

Subcontracted Transportation Provider

MMG Transportation, Inc.
To Schedule a Ride: **(813) 253-3618** or
(888) 413-1116
4413 N. Hesperides St.
Tampa, FL 33614
Phone: **(813) 253-8871**, ext. 328
Fax: **(813) 251-1675**

Commuter Service Agencies

Bay Area Commuter Services (BACS)
The Towers at Westshore
1408 N. Westshore Boulevard
Suite 704
Tampa, Florida 33607
Phone: **(813) 282-8200**
Toll-free: **(800) 998-RIDE (7433)**
Fax: **(813) 282-8700**
Website: <http://www.tampabayrideshare.org>

Public Transit Agency

Hillsborough Area Regional Transit (HART)
Raymond C. Miller Building (Ybor Station)
1201 E. 7th Avenue
Tampa, FL 33605
Phone: **(813) 254-4278**
Website: <http://www.hartline.org>

Disaster Planning

Hillsborough County Emergency Management
Department
2711 E. Hanna
Tampa, FL 33610
Phone: **(813) 236-3800**
Fax: **(813) 272-6878**
Website: <http://www.hillsboroughcounty.org/emergency/home.cfm>

Holmes County

Tri-County Community Council, Incorporated, is the community transportation coordinator (CTC) for Holmes, Bay, Walton, and Washington counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. The CTC can be reached at **(850) 547-3688** or toll free **(800) 395-2696**.

RideOn Commuter Services can help you find transportation to work across the 10-county region of Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They provide a transportation hotline **(1-800-342-5557)** to help people find rides in carpools, vanpools, and other ways to get to work.

Planning a Trip in Holmes County

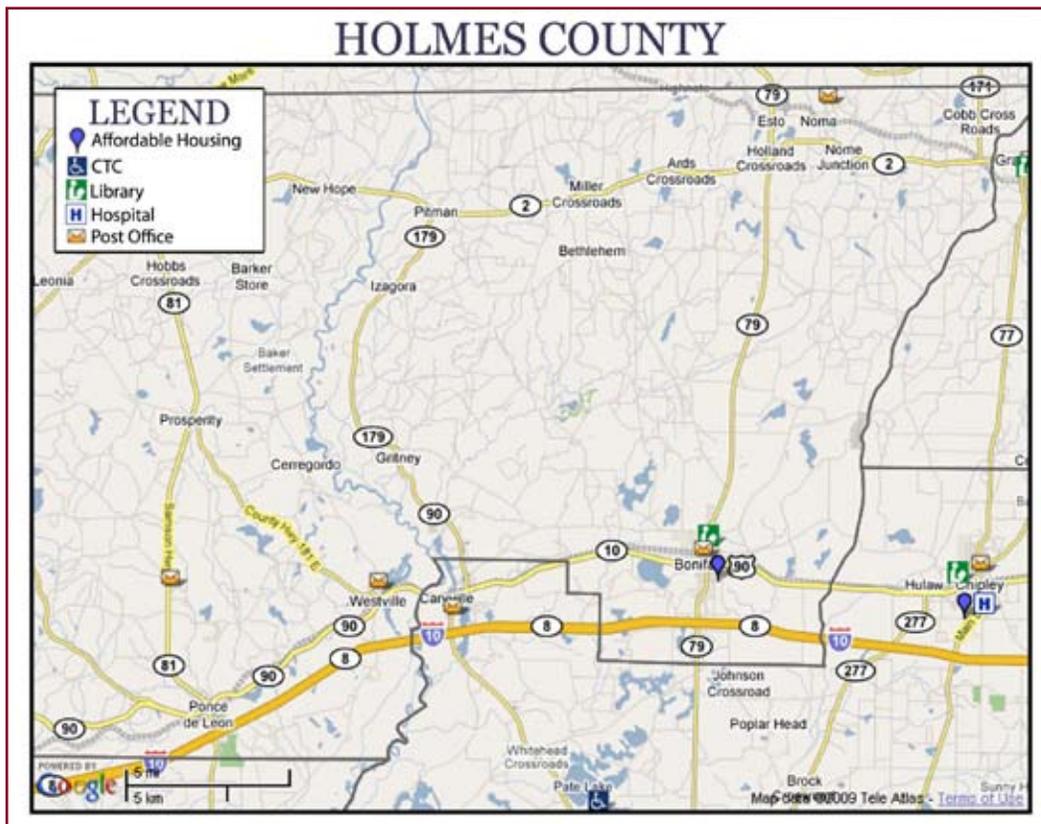
Call the Tri-County Community Council at **(850) 547-3688** or toll free at **(800) 395-2696** at least 24 hours before you want to begin your trip. Tri-County Community Council can help you get certified, if it is needed. If you have a medical appointment, the CTC can help you find out if your trip can be sponsored by a program like Medicaid. If you need to make cross-county trips, say to Chipley, ask the CTC if you can arrange these trips.

If the CTC cannot help you with a trip to work, contact RideOn Commuter Services at **(850) 332-7976** to find out about carpools, vanpools, and other ways to get to work.

Tri-County Community Council, Incorporated, did not identify specific points of interest in Holmes County that are accessible using public transportation.

Fare & Pass Information

Contact the CTC, Tri-County Community Council, to find out the latest fares at **(850) 547-3688** or toll free at **(800) 395-2696**.



For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Holmes County Emergency Management Office maintains a special needs registry for persons who may need to get to help during a disaster in addition to providing information about special needs shelters. You can download the form at <http://www.holmescountyfl.org/documents/SpecialNeedsForm.pdf>. You also can request the form by calling the Emergency Management Office at **(850) 547-1112**. Also, ask Tri-County Community Council about transportation in case of a disaster by calling **(850) 547-3688** or toll free **(800) 395-2696**.

Community Transportation Coordinator

Tri-County Community Council, Inc.
To Schedule a Ride Holmes: **(850) 547-3688**
P.O. Box 1210
Bonifay, FL 32425
Phone: **(850) 547-3689** or toll free **(800) 395-2696**
Fax: **(850) 547-9806**

Commuter Service Agencies

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E. Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**
Website: <http://www.wfrpc.org/ride-on>

Disaster Planning

Holmes County Emergency Management
107 E. Virginia Ave
Bonifay, FL 32425
Phone: **(850) 547-1112**
Fax: **(850) 547-7002**
Website: <http://www.holmescountyfl.org/EmergencyManagement.htm>

Indian River County

The Senior Resource Association, Incorporated is the community transportation coordinator (CTC) for Indian River County and also provides a fixed-route system in Indian River County. The bus program, called Community Coach, offers door-to-door, wheelchair-capable, and pick-up/drop-off service to eligible residents throughout Indian River County. For a small fee, you can get to medical appointments, grocery shopping or other necessary places. Community Coach also helps Medicaid-eligible passengers with transportation to non-emergency appointments outside of the county such as Shands Hospital or Cleveland Clinic Annex. The CTC can be reached at **(772) 569-0903**.

Planning a Trip in Indian River County

Call the Senior Resource Association at **(772) 569-0903** at least two (2) weeks in advance of your trip. The staff will help you plan a trip for shopping, medical appointments, and other places you need to go. This includes non-emergency medical appointments for persons who are eligible for Medicaid. Trips for medical appointments are made before other trips.

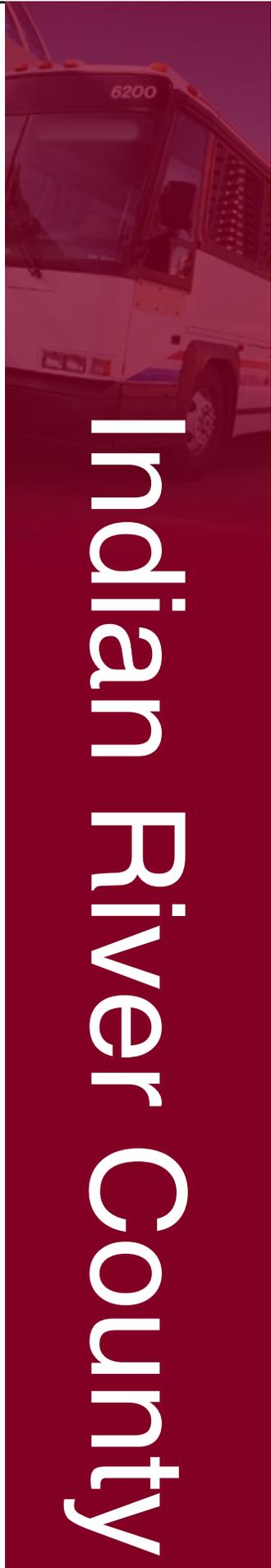
The Senior Resource Association did not identify specific points of interest in Indian River County that are accessible using public transportation.

Fare & Pass Information

To get latest fare information, call the CTC at **(772) 569-0903**. Medicaid trips are \$1.00 each way.

In Case of a Disaster

Indian River County Emergency Management Division keeps a registry of persons who have special needs and may need to make transportation arrangements go to a special needs shelter in case of a disaster. You can download the application form online at http://www.irces.com/Emergency_Management_Division/Special_Needs_App.pdf



or call the Division office at **(772) 567-2154** to receive the form or any other disaster information.

The Senior Resource Association may also help with transportation in a case of disaster. Ask about this service in advance at **(772) 569-0903**.

Community Transportation Coordinator

Senior Resource Association, Inc.
To Schedule a Ride: **(772) 569-0903**
694 14th Street
Vero Beach, FL 32960
Phone: **(772) 569-0903**
Fax: **(772) 569-8469**

Commuter Services Agency

South Florida Commuter Services
5217 NW 33rd Ave
Fort Lauderdale, FL 33309
Toll free: **(800)234-RIDE (7433)**
Fax: **(954) 731-7319**

Disaster Planning

Indian River County Emergency Management Division
4225 43rd Ave
Vero Beach, FL 32967-1671
Phone: **(772) 567-2154**
Website: http://www.irces.com/Emergency_Management_Division/Index.htm

Jackson County

JTrans is the community transportation coordinator (CTC) for Jackson County. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. JTrans can be reached at **(850) 482-7433**.

There are two (2) commuter services agencies that help people in Jackson County find carpools, vanpools, and other ways to get to work or higher education sites. Commuter Services of North Florida serves Calhoun, Franklin, Gadsden, Jackson, Jefferson, Leon, Liberty, and Wakulla counties. By contacting the commuter services agency toll-free at **(888) 454-7433**, it may be possible to arrange a carpool, vanpool, or other way to travel in these eight counties.

The RideOn Commuter Services serves ten (10) counties all over Northwest Florida including Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They provide a transportation hotline **(1-800-342-5557)** to answer questions on how to get work in the region. This includes helping people to get into carpools, vanpools, and finding other ways to get to work or school.

Planning a Trip in Jackson County

If you need to plan a trip, call JTrans at least 24 hours before your trip. The staff will help you plan your trip. This includes completing any applications that may help to pay for your trip.

If you need to go to work or one of the higher education schools in the region (Chipola College, George Wallace Community College, Gulf Coast Community College, University of West Florida at Chipola, or Washington Holmes Technical Center) you might have two options. Call Commuter Services of North Florida at **(850) 644-2509** or toll free at **(888) 454-7433** if you need to go to Calhoun, Franklin, Gadsden, Jackson, Jefferson,



Leon, Liberty, or Wakulla counties. Call RideOn Commuter Services at **(850) 332-7976** if you need to go to Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, or Washington counties. Both agencies can help you find out about possible carpools or vanpools for your trip.

JTrans did not identify specific points of interest in Jackson County that are accessible using public transportation.

Fare & Pass Information

Call the community transportation coordinator, JTrans, at **(850) 482-7433** for the latest fare information. Medicaid trips are \$1.00 each way.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of Disaster

The Jackson County Emergency Management Administration has an emergency weather warning system. Sign up on their website at <http://www.emergencymanager.org/>. For more information about disaster planning, special needs registration and special needs shelter information contact the Emergency Management Administration at **(850) 482-9678**. For transportation assistance in case of a disaster, also ask the community transportation coordinator, JTrans, for information at **(850) 482-7433**.

Community Transportation Coordinator

JTrans
To Schedule a Ride: **(850) 482-7433**
P.O. Box 1117
Marianna, FL 32448
Phone: **(850) 482-7433**
Fax: **(850) 482-7592**

Commuter Services Agency

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E. Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**

Disaster Planning

Jackson County Emergency Management Administration
2819 Panhandle Rd.
Marianna, FL 32446
Phone: **(850) 482-9678**
Fax: **(850) 482-9683**
Website: <http://www.emergencymanager.org/contact.html>

Jefferson County

Big Bend Transit, Incorporated is the community transportation coordinator (CTC) for Jefferson, Gadsden, Madison, and Taylor counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities. Contact Big Bend Transit for more information at **(850) 997-1323**.

Assistance with work trips may also be arranged with Commuter Services of North Florida. The commuter services agency works with people in Calhoun, Franklin, Gadsden, Jackson, Jefferson, Leon, Liberty, and Wakulla counties. Contact them toll-free at **(888) 454-7433**. They may be able to help you to arrange work or school travel to many places in the region.

Planning a Trip in Jefferson County

If you want to plan a trip in Jefferson County, call Big Bend Transit, the community transportation coordinator, at **(850) 997-1323** at least 24 hours before the day



you want to travel. The staff can help you complete an application, if needed, for your trip. They will tell you the cost of the trip, the time you will be picked up, and help you plan your return trip.

If you need to get to work or higher education sites and Big Bend Transit cannot make the trip, call Commuter Services of North Florida at **(888) 454-7433**. There are many carpools, vanpools, and other ways to get to work or school that the staff can help you to find.

Big Bend Transit, Incorporated, did not identify specific points of interest in Jefferson County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Fares for Big Bend Transit have different costs based on who sponsors the trip. When you contact the community transportation coordinator, the staff can help you find out if your trip is sponsored by a program like the Transportation Disadvantaged Trust Fund or Medicaid. Medicaid trips are \$1.00 each way.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

Call the Jefferson County Emergency Management Office at **(850) 342-0211** to find out about the special needs registry and to get the most recent information on what to do in case of a disaster for persons with disabilities. You should also contact Big Bend Transit for transportation disaster information at **(850) 997-1323**.

Community Transportation Coordinator

Big Bend Transit, Inc.
To Schedule a Ride: **(850) 997-1323**
Post Office Box 1721
Tallahassee, FL 32302
Phone: **(850) 574-6266**
Fax: **(850) 574-1531**

Commuter Services Agency

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**

Disaster Planning

Jefferson County Emergency Management
1240 N. Jefferson St.
Monticello, FL 32344
Phone: **(850) 342-0211**
Fax: **(850) 342-0214**

Lafayette County

The community transportation coordinator (CTC) for Lafayette, Bradford, Dixie, and Gilchrist counties is the Suwannee River Economic Council. In addition to trips within Lafayette County, you may contact the community transportation coordinator about travel between these counties. Door-to-door trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes. There is no fixed route transportation or commuter service agency in Lafayette County at this time.

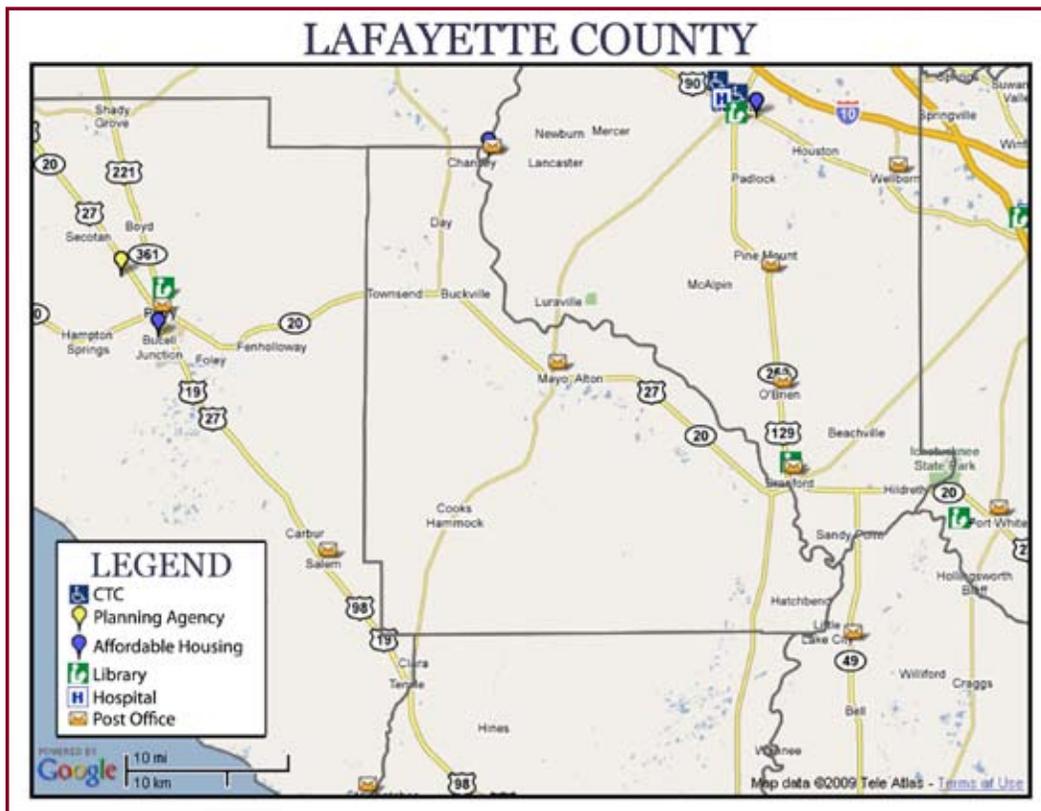
Planning a Trip in Lafayette County

If you need to make a trip in Lafayette County, call the Suwannee River Economic Council at least 24 hours before you need to make your trip. The number is **(386) 294-2202**. The staff can help you to complete an application, if needed, to help pay for the cost of your trip. They will tell you what time you can expect to be picked up for your trip and arrange for your return. If you have a medical appointment in Bradford, Dixie, or Gilchrist counties, ask the community transportation coordinator staff if they can help you to get to your appointment.

Suwannee River Economic Council did not identify specific points of interest in Lafayette County that are accessible using public transportation.

Fare & Pass Information

For the latest fare information, call the community transportation coordinator at **(352) 498-7366**. Medicaid trips are \$1.00, one-way.



In Case of a Disaster

Contact the Lafayette County Emergency Management office at **(386) 294-1950** to get information for disaster planning for persons with disabilities. You may also contact them for information about their special needs registry and special needs shelter information. Also, ask the CTC, Suwannee River Economic Council, for transportation information at **(386) 294-2202** in case of a disaster.

Community Transportation Coordinator

Suwannee River Economic Council
To Schedule a Ride: **(386) 294-2202**
P.O. Box 70
Live Oak, FL 32064
Phone: **(386) 362-4115**
Fax: **(386) 362-4078**

Disaster Planning

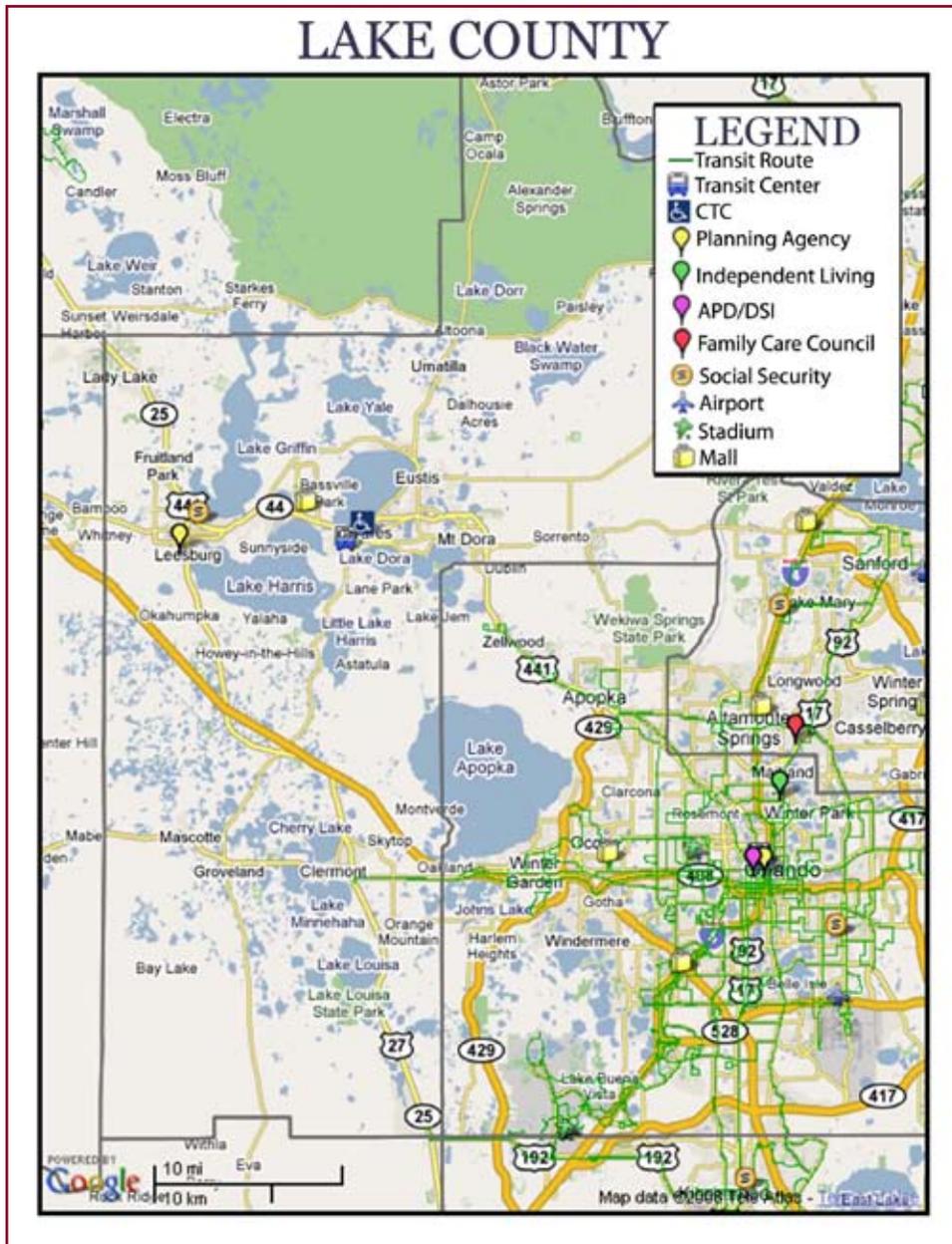
Lafayette County Emergency Management
164 NW Crawford Street
Mayo, FL 32066
Phone: **(386) 294-1950**
Fax: **(386) 294-2846**
Website: <http://www.lafayettecountyflorida.org/index.cfm/referer/content.contentList/ID/565/>

Lake County

The Lake County Department of Community Services, Public Transportation Division, is the community transportation coordinator (CTC). Lake County Department of Community Services provides fixed-route service through the LakeXpress and paratransit service through Lake County Connection. Lake Xpress connects to Sumter County Transit and LYNX (Orange, Osceola, and Seminole counties). LYNX also helps people in Lake County to find rides in carpools, vanpools, and other ways to get to work.

Planning a Trip in Lake County

For information about fixed-route transit, contact LakeXpress at **(352) 326-8637**. For paratransit service, call the Public Transportation Division at **(352) 742-6580** or **(352) 326-2278** at least 24 hours before you want to make a trip. The staff will help you complete an application for the paratransit service. They also will help you to decide the best way to make the trip.



Lake County

The Lake County Connection has additional information on their website, <http://www.lakecountyfl.gov/>. There are two guides, a Rider's Guide and an ADA Rider's Guide that can be downloaded. To get the guides or other information on the paratransit service, call **(352) 742-6580** or **(352) 326-2278**.

LakeXpress has information on schedules, routes and stops, fares and passes, and more on the website, <http://www.ridelakexpress.com/>. For any of this information, call **(352) 326-8637**.

You also can use LYNX to go from Clermont to downtown Orlando or to the Four Corners community along U.S. Highway 192. For information on these routes, call **(407) 841- 5969** or TDD: **(407) 423-0787**.

If you need to make a trip to Sumter County and can use the fixed-route service, you can make a connection in The Villages. For more information, call **(352) 568-6683** or go to the website, <http://www.sumtercountyfl.gov/cs/transit>.

LYNX staff also may help you find a carpool, vanpool, or other ways to get to work through the commuter service agency. Call **(407) 841- 5969** or TDD: **(407) 423-0787**.

The Lake County Department of Community Services did not identify specific points of interest in Lake County that are accessible using public transportation.

Fare & Pass Information

For the latest paratransit fare information, call The Lake County Connection at **(352) 742-6580**. LakeXpress asks that you have exact fares for all trips.

For the latest fares and pass information for LYNX, call **(407) 841- 5969** or TDD: **(407) 423-0787**.

For the latest fares and pass information for Sumter County, call **(352) 568-6683**.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Lake County Emergency Management Division registers people who need special medical attention or may require transportation to a shelter. For more information on the Special Needs Program, call **(352) 343-9420**. You can also get more information from the website, <http://www.lakecountyfl.gov/>.

Ask each of the transportation providers for information in case of a disaster:

- Lake County Department of Community Services, Public Transportation Division, **(352) 742-6580**
- LYNX, Central Florida Regional Transportation Authority, **(407) 841- 5969** or TDD: **(407) 423-0787**
- Sumter County, **(352) 568-6683**.

Community Transportation Coordinator

Lake County Program Analysis and Contract Management
 To Schedule a Ride: **(352) 326-2278** ext 3
 Lake County Department of Community Services
 Public Transportation Division
 P.O. Box 7800
 1300 S. Duncan Drive, Building B
 Tavares, FL 32778
 Phone: **(352) 742-6580** or **(352) 326-2278**
 Fax: **(352) 742-6582**

Commuter Service Agencies

LYNX, Central Florida Regional Transportation Authority
 455 N. Garland Ave.
 Orlando, FL 32801
 Phone: **(407) 841-LYNX (5969)**
 TDD: **(407) 423-0787**

Public Transit Agency

LakeXpress
 Lake County Department of Community Services Public
 Transportation Division
 Phone: **(352) 326-8637**

Disaster Planning

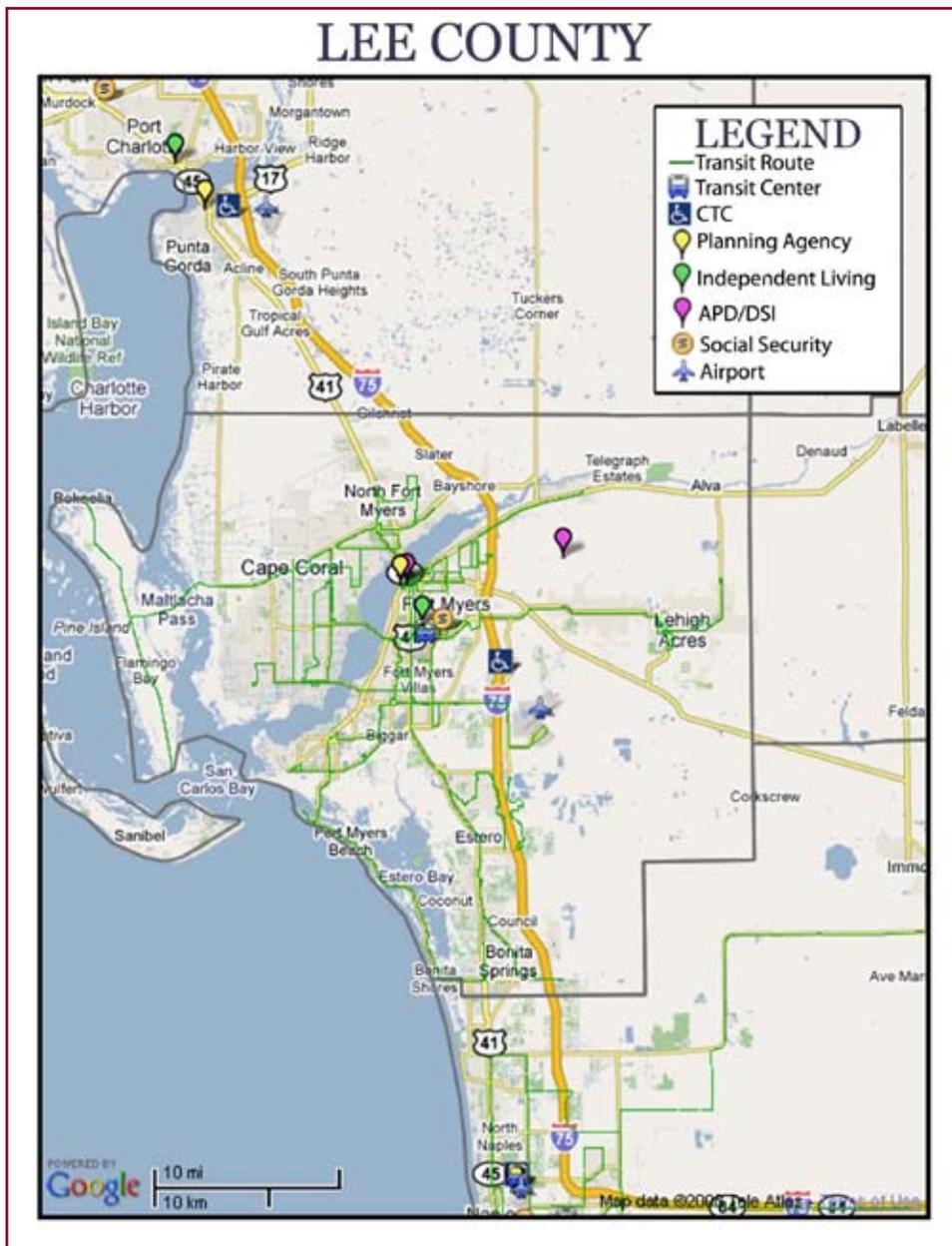
Lake County Emergency Management Division
 315 W. Main Street
 P.O. Box 7800
 Tavares, FL 32778
 Phone: **(352) 343-9420**
 Website: http://www.lakecountyfl.gov/departments/public_safety/emergency_management/

Lee County

Good Wheels, Incorporated, is the community transportation coordinator (CTC) for Lee, Glades and Hendry counties. You can make trips for daycare, education, training and work, medical appointments, nutrition, and other purposes through Good Wheels.

Fixed-route transportation in Lee County is provided by LeeTran. If you want help to learn how to use the system call, **(239) 533-8726**. LeeTran runs buses and trolleys seven (7) days a week. Call the above number for the latest schedule or see their website, <http://www.rideleetrans.com/>. In addition to the regular fixed-route buses, LeeTran has a beach trolley and a downtown area shuttle called DASH. LeeTran allows bikes on their buses.

LeeTran offers “complementary paratransit” services to people who cannot use the LeeTran fixed-route bus service due to a disability. This service, LeeTran Passport Service, is based on the disability and on where your trip begins and ends. The beginning and ending points of your trip must both be within a 3/4-mile distance from a fixed route to be an eligible trip. Both you and the trip must be



Lee County

eligible before the LeeTran Passport Service is provided. The staff of LeeTran can help you determine if you and your trip are ADA eligible.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota. Commuter Services for Southwest Florida also works with Good Wheels and LeeTran.

Planning a Trip in Lee County

Whether you can use LeeTran or not, begin your trip planning with the community transportation coordinator, Good Wheels. Call **(239) 768-2900** to get help with certification for the transportation disadvantaged program and deciding the best way to make your trip. If you can use the fixed-route system, LeeTran, and you want to go to Merchants Crossing in North Fort Myers, you would take Route 90. The LeeTran Beach Trolley can also connect you from several places in Fort Myers, North Fort Myers, Cape Coral, Bonita Springs, and Lehigh Acres. The downtown area shuttle, River District DASH, can provide you quick transportation around downtown Fort Myers Monday through Friday. It connects to many other routes outside the downtown area. If you cannot use LeeTran, the community transportation coordinator, Good Wheels, may suggest that you use their door-to-door service.

If neither Good Wheels nor LeeTran can help you with a work trip, call Commuter Services for Southwest Florida at **(866) 585-7433**. If you work, it is a good rule of thumb to register with the commuter service agency. Registration with the commuter service agency is free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

Good Wheels, Inc. did not identify specific points of interest in Lee County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

The fares for Good Wheels, the community transportation coordinator, may change depending on where you are going and whether your trip is sponsored by an agency or not. When you are planning your trip with Good Wheels, ask for the latest fare information by calling **(239) 768-2900**.

LeeTran discounted fares for persons with disabilities are available for those with a LeeTran photo I.D. For the most recent fare information, call LeeTran at **(239) 533-8726**. You can order passes online. Exact change is needed for cash fares.

In Case of a Disaster

The Lee County Emergency Management Office keeps a Special Needs Registry of people who need help in case of a disaster. Call them at **(239) 533-3640** to request their

special needs registration form and to find out about their special needs shelter. It is important for you to register with the emergency management office if you will need help with transportation in a disaster. You can register online at <http://www.leeecoc.com/shelterevacuation/specialneeds.aspx>, or call the staff at **(239) 533-3622** to have the form mailed to you.

Also, ask the staff at Good Wheels and LeeTran about their transportation services in case of a disaster.

Community Transportation Coordinator

Good Wheels, Inc.
To Schedule a Ride: **(239) 768-2900**
10075 Bavaria Road, SE
Ft. Myers, FL 33913
Phone: **(239) 768-6184**
Fax: **(239) 768-0334**
Website: <http://goodwheels.org>

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**

Public Transit Agency

LeeTran
6035 Landing View Rd.
Ft. Myers, FL 33907
Phone: **(239) 533-8726 (LEE-TRAN)**
Fax: **(239) 277-5011**

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Apple Airport Transportation
Fort Myers, FL
Phone: **(239) 482-1200**
Toll Free: **(800) 852-7027**

Blue Bird Taxi
Fort Myers, FL
Phone: **(239) 275-8294**

Disaster Planning

Lee County Emergency Management
2665 Ortiz Ave.
Fort Myers, FL 33905-7804
Mailing Address: P.O. Box 398
Fort Myers, FL 33902-0398
Phone: **(239) 477-3600**
Fax: **(239) 477-3636**
Special Needs Coordinator Phone: **(239) 477-3640**
Website: <http://www.leeecoc.com>

Leon County

Star Metro is the community transportation coordinator (CTC) for Leon County and also the public transportation agency for the City of Tallahassee, which includes shuttles for Florida State University, Florida A&M University, and special transit programs during certain seasons or holidays. Some routes have free Wi-Fi access. You can take your bike on the bus. Many of Star Metro's routes operate seven (7) days a week.

Star Metro also has the Spirit Express that takes fans from the Civic Center to Doak Campbell Stadium and back on football game days for a round-trip fare. Children under 12 ride free.

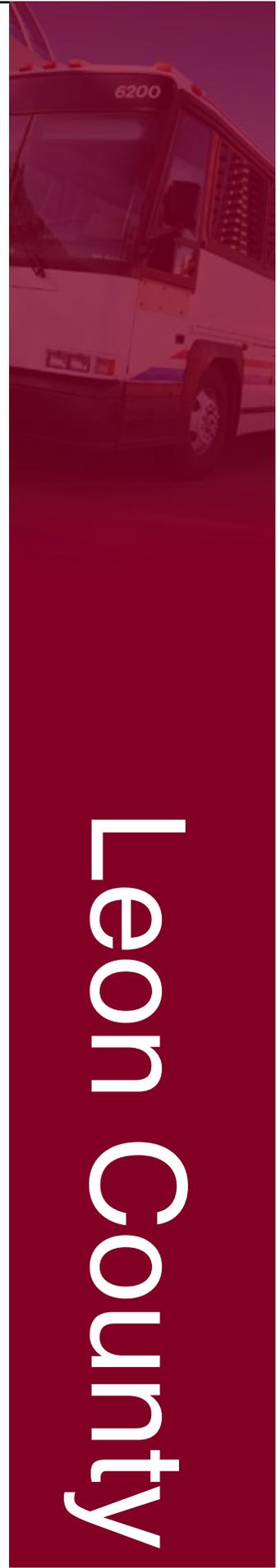
Commuter Services of North Florida works with Star Metro to help people get to and from work. The commuter services agency serves Leon, Calhoun, Franklin, Gadsden, Jackson, Jefferson, Liberty, and Wakulla counties. The staff may be able to arrange work travel to many places in the region.

Planning a Trip in Leon County

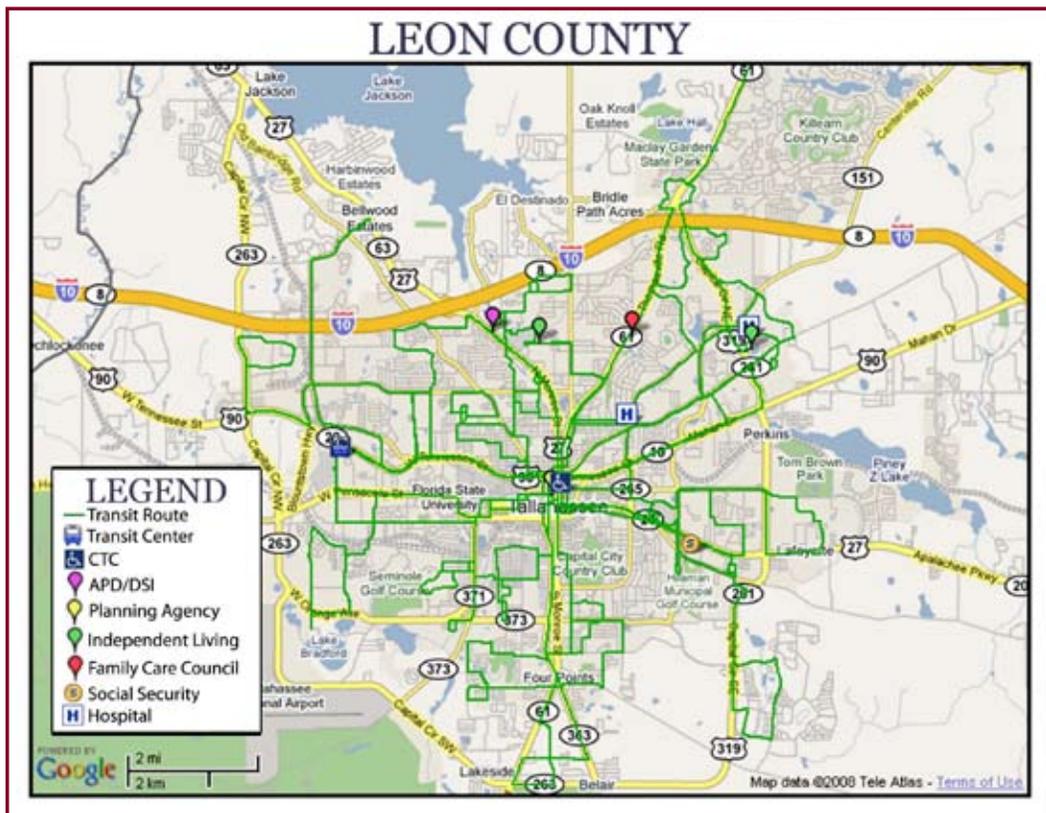
Call Star Metro, the community transportation coordinator, at **(850) 891-5196** or **(850) 891-5199**. If you need to go to the Leroy Collins Leon County Public Library, the community transportation coordinator can help you plan your trip and tell you the best way to travel. If you can use the fixed-route system, you might take it to get to the FSU, FAMU, or TCC campuses.

If you work, call the commuter service agency, Commuter Services of North Florida, at **(850) 644-2509** or toll free at **(888) 454-7433** to register. The staff can help you find carpools, vanpools, and other ways to get to work all over the region.

Star Metro did not identify specific points of interest in Leon County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.



Leon County



Fare & Pass Information

Star Metro has reduced fares for persons with disabilities. Call Star Metro at **(850) 891-5196** or **(850) 891-5199**, before your trip to get the latest fares.

In Case of a Disaster

Call the Leon County Emergency Management Office at **(850) 488-5921** to find out about services for persons with disabilities in case of a disaster. You can also find out about the special needs registry and special needs shelter. Also, ask the staff at Star Metro at **(850) 891-5196** or **(850) 891-5199** about help with transportation in case of a disaster.

Community Transportation Coordinator

Star Metro
To Schedule a Ride: **(850) 891-5199**
555 Appleyard Dr.
Tallahassee, FL 32304
Phone: **(850) 891-5196** or **(850) 891-5200**
Fax: **(850) 891-5143**
Website: <http://www.talgov.com/starmetro/index.cfm>

Commuter Service Agencies

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**
Website: <http://www.commuterservices.org/>

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Yellow Cab Tallahassee
Tallahassee, FL
Phone: **(850) 580-8080**

Disaster Planning

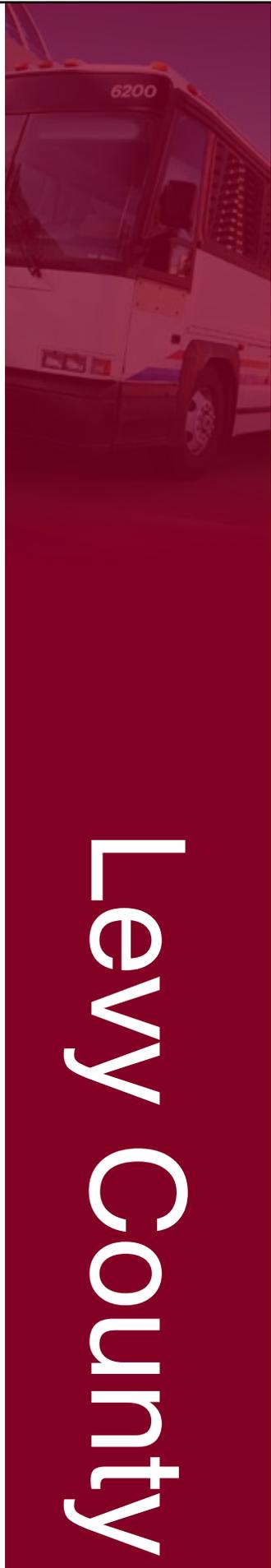
Emergency Management
Leon County Sheriff's Office
2825 Municipal Way
Tallahassee, FL 32304
Phone: **(850) 488-5921**
Website: <http://lcso.leonfl.org/em.htm>

Levy County

Nature Coast Transit is the name of Levy County's Public Transportation, the community transportation coordinator. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Planning a Trip in Levy County

Call Nature Coast at **(352) 486-3485** if you need to plan a trip. The community transportation coordinator can help you plan your trip and tell you the best way to travel. The staff will help you complete the application for the Transportation Disadvantaged Program. You should call at least 24 hours before the day that you want to make the trip. Be sure to call before 2:00 p.m. If space is available, some trips can be made that are not sponsored by the Transportation Disadvantaged Program. The office hours are 6:00 a.m. to 6:00 p.m. Monday through Friday.



Nature Coast Transit did not identify specific points of interest in Levy County that are accessible using public transportation.

Fare & Pass Information

Each time you plan a trip with Nature Coast, ask the staff how much the trip will cost. The cost may be different for each trip depending on whether the trip is sponsored by a program.

In Case of a Disaster

The Levy County Department of Emergency Management helps residents prepare and recover from many types of disasters. This includes keeping a Special Needs Registry, as well as information about special needs shelter. You can call the Department at **(352)486-5213** to join the special needs registry and have the form mailed to you. Or you can go to the Department's website, **<http://www.levydisaster.com/specialhelp.aspx>**. You should also ask the staff at Nature Coast about their transportation disaster program.

Community Transportation Coordinator

Nature Coast Transit
Levy County Board of County Commissioners
To Schedule a Ride: **(352) 486-3485**
P. O. Box 310
Bronson, FL 32621
Phone: **(352) 486-3485**
Fax:: **(352) 486-3312**

Disaster Planning

Levy County Department Emergency Management
P.O. Box 221
Bronson, FL 32621
Phone: **(352) 486-5213**
Website: **<http://www.levydisaster.com/default.aspx>**

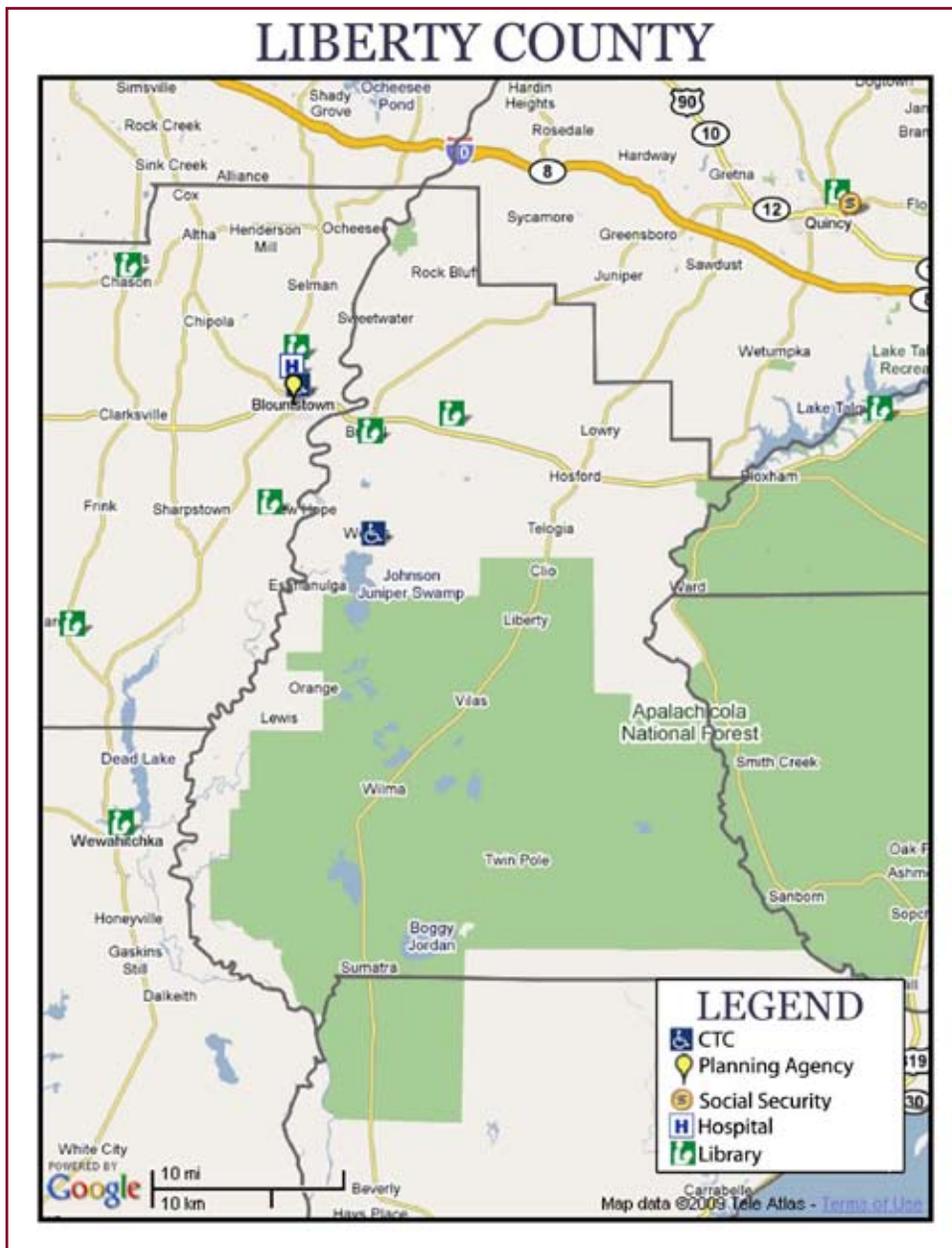
Liberty County

Liberty County Transit is the community transportation coordinator (CTC). Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Commuter Services of North Florida can also help you find rides to work in Liberty County as well as in Leon, Calhoun, Franklin, Gadsden, Jackson, Jefferson, and Wakulla counties. This may be in a carpool or vanpool.

Planning a Trip in Liberty County

Call Liberty County Transit at **(850) 643-2524** or toll free at **(877) 202-4886** at least 72 hours in advance to begin your trip. The community transportation coordinator can help you plan your trip and tell you the best way to travel. The staff will help you to certify for the Transportation Disadvantaged Program. Your trip may be paid for or sponsored by an agency depending on the purpose.



If you work, it is a good rule of thumb to register with the commuter service agency. Call Commuter Services of North Florida at **(850) 644-2509**. They can help you find carpools or vanpools to get to work all over Liberty County as well as in Leon, Calhoun, Franklin, Gadsden, Jackson, Jefferson, and Wakulla counties.

Liberty County Transit did not identify specific points of interest in Liberty County that are accessible using public transportation.

Fare & Pass Information

To get the latest fare information, call Liberty County Transit at **(850) 643-2524** or toll free at **(877) 202-4886**. Medicaid trips are \$1.00 each way.

Registration with Commuter Services of North Florida is free. The people in the carpools and vanpools decide the price.

In Case of a Disaster

Call Liberty County Emergency Management at **(850) 643-2339** to find out about special needs shelter and to request the Special Needs Registry application form. The staff may be able to help you with transportation in case of a disaster. Also, ask Liberty County Transit staff about transportation in case of a disaster.

Community Transportation Coordinator

Liberty County Transit
To Schedule a Ride: **(850) 643-2524** or toll free
(877) 202-4886
P.O. Box 730
Bristol, FL 32321
Phone: **(850) 643-2524**
Fax: **(850) 643-5672**

Commuter Service Agencies

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**

Disaster Planning

Liberty County Emergency Management
P.O. Box 877
11109 NW SR 20
Bristol, FL 32321-0877
Phone: **(850) 643-2339**
Fax: **(850) 643-3499**
Website: <http://www.libertycountym.com/>

Madison County

Big Bend Transit, Incorporated is the community transportation coordinator (CTC) for Gadsden, Jefferson, Madison, and Taylor counties. This is important if you need to make out-of-county trips. Hours of operation are Monday through Friday, 6:00 a.m. to 6:00 p.m. Trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes. Big Bend Transit does provide some fixed-route service in Madison County.

Planning a Trip in Madison County

Call Big Bend Transit at **(850) 973-4418** at least 24 hours in advance to begin your trip planning. The community transportation coordinator can help you plan your trip and tell you the best way to travel. The staff will help you get certified for the Transportation Disadvantaged Program. Your trip may be sponsored by an agency depending on the purpose.

Big Bend Transit, Incorporated did not identify specific points of interest in Madison County that are accessible using public transportation.

Fare & Pass Information

Fares for Big Bend Transit may vary depending on the purpose and whether it can be sponsored by an agency. When you call the staff, always ask for the latest fare information.

In Case of a Disaster

Call Madison County Emergency Management at **(850) 973-3698** to find out about their Special Needs Registry and special needs shelter. The staff may be able to help you with transportation and other services in case of a disaster. Also, ask the staff of Big Bend Transit about transportation services in case of a disaster.



Community Transportation Coordinator

Big Bend Transit, Inc.
To Schedule a Ride: Madison **(850) 973-4418**
Post Office Box 1721
Tallahassee, FL 32302
Phone: **(850) 574-6266**
Fax: **(850) 574-1531**

Disaster Planning

Madison County Emergency Management
112 E Pinckney Street # 217
Madison, FL 32340
Phone: **(850) 973-3698**
Fax: **(850) 973-6880**
Website: <http://www.madisoncountyfl.com/cd-emergency-management.aspx>

Manatee County

Manatee Board of County Commissioners is the community transportation coordinator (CTC) in this county. Transportation is provided by the Manatee County Transit. They provide fixed-route and paratransit services. Trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes.

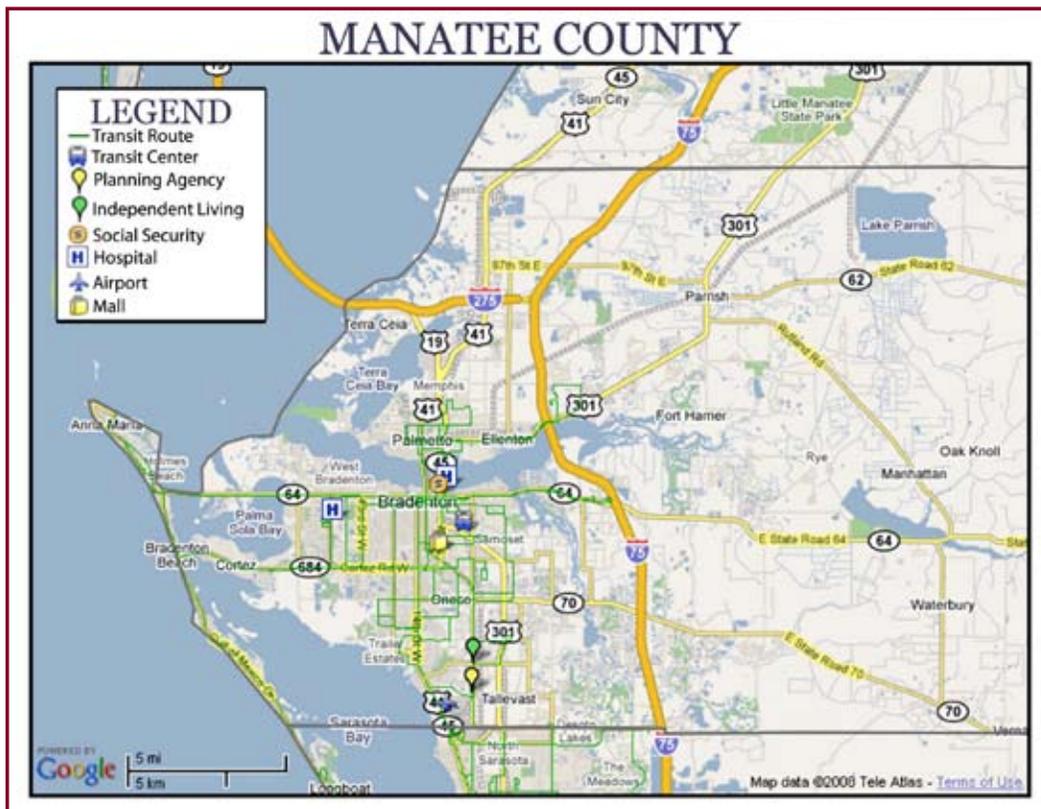
Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Planning a Trip in Manatee County

Call Manatee County Transit at **(941) 748-2317** or toll free at **(866) 642-3318** at least 24-48 hours in advance to arrange for paratransit services. The staff can help you get certified for the Transportation Disadvantaged Program. If you can use the fixed route system, the staff will help you plan your trip by telling you the routes, times, and stops. If you need paratransit, the staff will help you schedule times for pick up and return.

If you work, it is a good rule of thumb to register with the commuter service agency. Call Commuter Services for Southwest Florida at **(866) 585-7433**, to register. The staff can help you find carpools, vanpools, and other ways to get to work in the region.

The Manatee Board of County Commissioners did not identify specific points of interest in Manatee County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.



Fare & Pass Information

For the latest fare information, contact Manatee County Transit. Fares will depend on whether or not your trip can be sponsored by an agency. Medicaid trips are \$1.00 each way.

In Case of a Disaster

Contact Manatee County Emergency Management Division at **(941) 749-3500** or at **(941) 748-4510** to find out about the County's Special Needs Registry and special needs shelter. Register with the County if you need help with transportation in case of a disaster. Also, ask the staff of Manatee County Transit about transportation help in case of a disaster.

Community Transportation Coordinator

Manatee County Board of County Commissioners
To Schedule a Ride: **(941) 748-2317** or toll free **(866) 642-3318**
1108 26th Avenue, East
Bradenton, FL 34208
Phone: **(941) 747-8621 x 222**
Fax: **(941) 708-7464**

Subcontracted Transportation Provider

TMS of Brevard, Inc.
To Schedule a Ride: **1-866-867-0729**
13825 ICOT Blvd., Suite 613
Clearwater, FL 33760
Phone: **(321) 574-5509**
Fax: **(321) 406-0471**

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**

Disaster Planning

Manatee County Government
Public Safety Department
Emergency Management Division
2101 47th Terrace East
Bradenton, FL 34206
Phone: **(941) 749-3500**
Fax: **(941) 749-3576**
Website: <http://www.mymanatee.org/>

Marion County

Marion Transit Services is the community transportation coordinator (CTC) for this county. Transit services include fixed-route and paratransit services through SunTran. SunTran operates Monday through Saturday, 5:00 a.m. to 8:00 p.m. and serves:

- Southeast Ocala
- Northeast Ocala
- Southwest Ocala
- Northwest Ocala
- Silver Springs Shores
- North Ocala

You can use the paratransit services to go to daycare, education, medical appointments, nutrition, training and work, and other places.

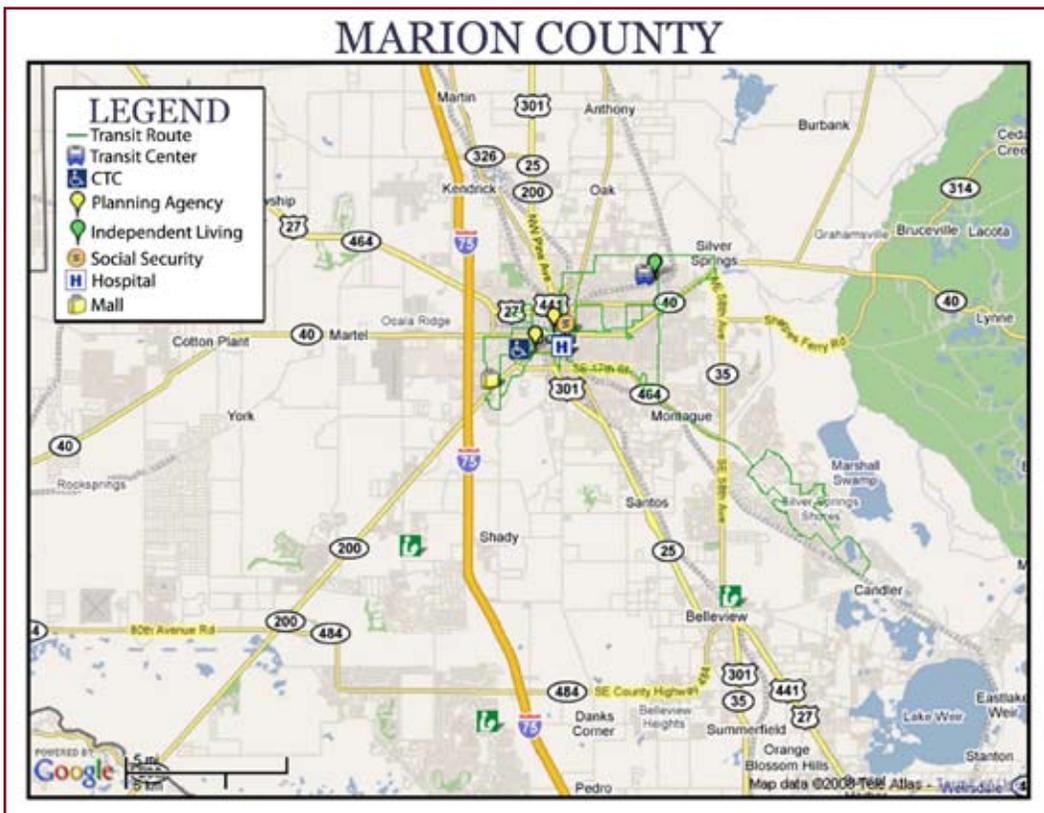
Planning a Trip in Marion County

To arrange for paratransit service, call Marion Transit at **(352) 620-3071** as early as two (2) weeks in advance, but no later than 72 hours before your trip. The staff will help you get certified for the Transportation Disadvantaged Program. They also can help you decide whether to make your trip using the fixed-route or paratransit system. If you wanted to use the fixed-route system, the staff will help you find the closest bus stop. If there is no bus stop near you, the staff can help you plan your trip using paratransit.

If you work, it is a good rule of thumb to register with the commuter service agency. Also, ask the SunTran staff at **(352) 401-6999** about registering for commuter services. The staff may be able to help you find carpools and vanpools to work in Marion County and beyond.



Marion County



Marion Transit Services did not identify specific points of interest in Marion County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Call Marion Transit services to get the latest information on paratransit fares. The fares may vary depending on whether your trip is sponsored by an agency or not. Medicaid trips are \$1.00 each way.

SunTran requires passengers to pay cash, present trip tickets, or show passes when getting on the bus. Bus operators do not carry cash. As a result, passengers are required to have correct change.

In Case of a Disaster

Call the Marion County Department of Emergency Management at **(352) 732-8181**. You can also call **(352) 622 3205** to find out about the Department's Special Needs Registry. You can also go to the Department's website at <http://www.marionso.com> for a listing of area shelters, including special needs shelters. The Department may be able to help you with transportation and other services in case of a disaster. Also, ask the staff at Marion Transit Services and SunTran if they provide transportation help in case of a disaster.

Community Transportation Coordinator

Marion Transit Services
To Schedule a Ride: **(352) 620-3071**
1101 SW 20th Court
Ocala, FL 33474
Phone: **(352) 620-3501** Ext. 160
Phone: **(352) 620-3071**
Fax: **(352) 620-3400**

Commuter Service Agency and Public Transit Agency

SunTran
P.O. Box 1270
Ocala, FL 34478
Phone: **(352) 401-6999**
Website: <http://www.ocalafl.org/suntran.aspx?id=264>

Disaster Planning

Marion County Department of Emergency Management
Marion County Sheriff's Office
692 NW 30th Ave
Ocala, FL 34475
Phone: **(352) 732-8181**
Website: <http://www.marionso.com/em.php>

Martin County

The Council on Aging of Martin County is the community transportation coordinator (CTC). Community Coach, a service of the Council on Aging of Martin County, is the public transportation. Transportation services are curb-to-curb. Community Coach also has fixed-route services in Indiantown and Stuart. The hours are 7:00 a.m. to 5:30 p.m., Monday through Friday. Trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes.

The South Florida Commuter Assistance Program helps people in Broward, Indian River, Martin, St. Lucie, and Palm Beach counties get to work. The staff can help you find other riders for carpools, vanpools, and other ways to travel.

Planning a Trip in Martin County

To arrange for paratransit service, call the Council on Aging of Martin County at **(772) 283-1814** at least 24 hours before you need to travel to begin your trip. The staff can help you apply for the Transportation Disadvantaged Program. If you are eligible, some of the costs of your trips may be paid for by an agency.

If you can use the fixed-route service, Community Coach also has the Stuart Shuttle and the Indiantown Shuttle which connects to the U.S.1 service, the Treasure Coast Connector. The Stuart Shuttle runs Tuesdays and Fridays from 9:00 a.m. to 4:30 p.m. It mainly serves Martin Memorial Hospital, downtown Stuart, the condominiums along East Ocean Boulevard, and many shopping places along U.S.1.

The Indiantown Shuttle runs Monday through Friday from 8:00 a.m. and 2 p.m. and serves Indiantown. Call the Community Coach staff at **(772) 336-8608** for more information about the Stuart/Indiantown shuttles..

On a limited basis, a between-county transfer station has been set up with Martin and St. Lucie counties for Medicaid clients. The Treasure Coast Connector is run by Community Transit of St. Lucie County and runs between Martin and St. Lucie counties. Call Community Transit in St. Lucie at **(772) 286-8818** for more information.



Martin County



If you work, it is a good rule of thumb to register with the commuter service agency.

Fare & Pass Information

Call the community transportation coordinator for the latest paratransit fares. Your driver will collect the fare when you get on the vehicle. You must have exact change.

Fares for the Stuart Shuttle, Indiantown Shuttle, and the Treasure Coast Connector may be different.

Registration with South Florida Commuter Services is free. The people in the carpools or vanpools decide on the fare.

In Case of a Disaster

The Martin County Emergency Management Agency has a Special Needs Program to help residents in case of a disaster. This includes help with transportation and special needs shelter information. You can download the form from http://ap3server.martin.fl.us:7778/portal/page?_pageid=337,1703211&_dad=portal&_schema=PORTAL&cid=40&sc=109&sid=591&ss=. Complete the form and mail to:

Voluntary Special Needs Program

Martin County Emergency Management Agency
800 SE Monterey Road, Stuart, Florida 34994

Or call **(772) 287-1652** to have the Martin County Emergency Management staff mail a form to you.

The staff of the Council on Aging of Martin County and Community Coach may also help with transportation during a disaster. Ask the staff about this service.

Community Transportation Coordinator and Public Transit Agency

Council on Aging of Martin County, Inc.
To Schedule a Ride: **(772) 283-1814**
1835 SE Airport Rd.
Stuart, FL 34996
Phone: **(772) 320-3043**
Fax: **(772) 219-8504**

Commuter Service Agency

South Florida Commuter Services
5217 NW 33rd Ave
Fort Lauderdale, FL 33309
Toll free: **(800) 234-RIDE (7433)**
Fax: **(954) 731-7319**
Website: <http://www.1800234ride.com/>

Public Transit Agency

Community Transit of St. Lucie County
2501 SW Bayshore Blvd.
Port St. Lucie, FL 34984
Phone: **(772) 336-8608**
Website: http://www.coasl.com/svc_transportation.html

Disaster Planning

Martin County Emergency Management Division
Administrative Center
2401 SE Monterey Road
Stuart, FL 34996
Phone: **(772) 287-1652**
Fax: **(772) 26-7626**
Website: http://www.martin.fl.us/portal/page?_pageid=350,522034&_dad=portal&_schema=PORTAL

Miami-Dade County

Miami-Dade Transit Agency is the community transportation coordinator (CTC) and the public transit agency. Logisticare, a Medicaid Transportation Provider, also works with Miami-Dade in the Transportation Disadvantaged Program. Miami-Dade Transit has three kinds of fixed-route service:

- Metrobus
- Metromover
- Metrorail

Metrobus

Metrobus is the fixed-route bus system. There are more than 120 routes that go to many points of interest in the region. You can go to:

- Airports
- Area Attractions & Recreational Facilities



- Government Centers
- Hospitals
- Parks & Beaches
- Schools & Colleges
- Shopping Centers.

Metromover

Metromover is the free people-mover automated system that serves downtown Miami from Omni to Brickell and connects with Metrorail at the Government Center and Brickell stations. Metromover links many of downtown Miami's major office buildings, hotels, retail centers, the Stephen P. Clark Government Center, the Cultural Plaza (Miami Art Museum, Historical Museum, Main Library), and the Brickell business district. There are 20 wheelchair-accessible Metromover stations, one about every two blocks.

Metrorail

Metrorail can take you from Palmetto to Dadeland South with 20 station stops in between. It connects to the Metrobus and Tri-Rail and stops at points of interest like the Civic Center, Overtown, the Government Center, and the University of Miami. Metrorail runs from 5:00 a.m. to midnight, seven days a week. Service may last an hour longer after the end of downtown Miami special events. The trains arrive at the stations every 7 to 8 minutes during weekday rush hours, every 15 minutes at midday, and every 30 minutes from about 7:30 p.m. until closing. Weekend service runs every 30 minutes.

Other public transit agencies in Miami-Dade County are the Coral Gables Trolley, Hialeah Transit System, and Tri-Rail. The Coral Gables Trolley runs along Ponce de Leon Boulevard from the Douglas Metrorail Station to Southwest Eighth Street every 10 to 15 minutes from Monday through Friday. Call **(305) 460-5070** for more information about the Coral Gables Trolley.

Hialeah Transit System has two routes that serve the city and connect to Miami-Dade Transit Agency routes. Buses operate seven days a week and holidays. Call **(305) 681-5757** for more information about the Hialeah Transit System.

Tri-Rail is a good way to travel in the South Florida region. The trains run from Miami to Fort Lauderdale to Palm Beach seven days a week. You can get to work, major airports, South Florida attractions, and special events.

Planning a Trip in Miami-Dade County

Call **(786) 469-5014** to register with the Transportation Disadvantaged Program. The community transportation coordinator can help you plan your trip. The staff can help you plan your trip and decide the best way to travel. All routes have buses with wheelchair lifts and low-floors. Ask the staff about travel training to help you learn how to use the regular transit services (Metrobus, Metrorail, Metromover). If you have a disability that prevents you

from using regular transit services (Metrobus, Metrorail, Metromover), you may be eligible for Special Transportation Service (STS). STS offers shared-ride, door-to-door transportation using accessible vehicles. The service is available through most of urbanized Miami-Dade County and operates seven days a week, 24 hours a day.

If you want to plan your own trip, go to the South Florida Regional Transit Trip Planner website at <http://www.tri-rail.com>. Click any of the links on the left side of the webpage to see how to travel with ease all over Broward, Miami-Dade, and Palm Beach counties using public transit. The website has schedules and maps, fare information, service alerts, and much more. You can create a personal schedule.

If you work, it is a good rule of thumb to register with the commuter service agency. South Florida Commuter Services serves Palm Beach, Miami-Dade, and Broward counties. For work transportation assistance all over the region, contact South Florida Commuter Services toll-free at **(800) 234-7433**. Their website is <http://www.1800234ride.com/>.

Fare & Pass Information

Miami-Dade Transit reduced fares for persons with disabilities are:

- Metrobus & Metrorail, \$0.75
- Metrobus Express/Special, \$0.90
- Metrobus Shuttle, \$0.10
- Metromover, Free
- Discount Metropass, \$37.50.
- Coral Gables Trolley fares are free.

Hialeah Transit System reduced fares for persons with disabilities are:

- One way, \$0.75
- Monthly Pass, \$30.00.

Tri-Rail fares are based on how many zones you travel across. Call **(800) 874-7245**, **(888) 467-3782**, or TDD: **(800) 273-7545** for fare information.

Don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Miami-Dade Department of Emergency Management and Homeland Security has an Emergency Evacuation Assistance Program (EEAP). Call **(305) 513-7700** to have an application mailed to you or go to <http://www.miamidade.gov/oem/EEAP.asp>. You can also go online at www.miamidade.gov/oem/special_needs.asp to complete a special needs registration form and find out about special needs shelters. Also ask the Miami-Dade Transit Agency staff about transportation in case of a disaster.

Community Transportation Coordinator and Public Transportation Agency

Miami-Dade Transit Agency
 To Schedule a Ride: **(305) 630-5300**
 701 NW 1st Court
 The Overtown Transit Village, 12th Floor
 Miami, FL 33136
 Phone: **(786) 469-5014**
 Fax: **(786) 469-5491**

Subcontracted Transportation Provider

TMS of Brevard, Inc.
 To Schedule a Ride: **1-866-867-0729**
 13825 ICOT Blvd., Suite 613
 Clearwater, FL 33760
 Phone: **(321) 574-5509**
 Fax: **(321) 406-0471**

Commuter Services Agency

South Florida Commuter Services
 5217 NW 33rd Ave
 Fort Lauderdale, FL 33309
 Toll free: **(800) 234-RIDE (7433)**
 Fax: **(954) 731-7319**

Other Public Transit Agencies

Coral Gables Trolley
 405 Biltmore Way
 Coral Gables, FL 33134
 Phone: **(305) 460-5070**
 TTY/TDD **(305) 460 5010**
 Fax: **305-460-5371**

Hialeah Transit System
 501 Palm Ave
 Hialeah, FL 33010
 Phone: **(305) 681-5757**

Tri-Rail (South Florida Regional Transportation Authority, SFRTA)
 Phone: **(800) TRI-RAIL (874-7245)**
 Toll free: **(888) GO-SFRTA (467-3782)**
 TDD: **(800) 273-7545**
 Website: **<http://www.tri-rail.com/>**

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Yellow Cab Co.
 Fort Lauderdale, FL
 Phone: **(954) 777-7777**

Disaster Planning

Miami-Dade Department of Emergency Management & Homeland Security
 9300 NW 41st Street
 Miami, FL 33178
 Phone: **(305) 468-5400**
 Fax: **(305) 468-5401**
 TDD: **(305) 468-5402**
 Website: **<http://www.miamidade.gov/oem/>**

Monroe County

Guidance Clinic of the Middle Keys is the community transportation coordinator (CTC) for Monroe County. Paratransit trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes. The City of Key West Department of Transportation provides public transit services throughout Key West, Stock Island, and Marathon, Florida. There are eight routes, beginning at 5:30 a.m. and run as late as 11:30 p.m. The Department of Transportation also runs a Lower Keys commuter shuttle for workers. All buses are wheelchair accessible.

Planning a Trip in Monroe County

Call the Guidance Clinic at **(305) 434-9099** or toll free at **(888) 447-3977** to register with the Transportation Disadvantaged Program. The community transportation coordinator can help you plan your trip. If you can use the fixed-route system, call the Key West Department of Transportation at **(305) 809-3910**. The staff can help you learn how to use the system and help you plan your trip in Key West, Stock Island, and Marathon.

Guidance Clinic did not identify specific points of interest in Monroe County that are accessible using public transportation.

Fare & Pass Information

Contact Guidance Clinic for the Transportation Disadvantaged Program's latest fares. Medicaid trips are \$1.00 one way. The Key West Department of Transportation has reduced fares for persons with disabilities. Contact them at **(305) 809-3910** for the latest information.



Monroe County



In Case of a Disaster

The Monroe County Emergency Management Department keeps a Special Needs Registry for persons who may need help as well as special needs shelters in case of a disaster. Call **(305) 289-6065** to have the forms mailed to you or download the forms from **http://www.monroecounty-fl.gov/Pages/MonroeCoFL_Social/specialneeds**. Mail the completed form to:

Special Needs Registry

Monroe County Emergency Management
1100 Simonton St Room 1-180
Key West, FL 33040

Also ask the Guidance Clinic of the Middle Keys and the Key West Department of Transportation about help in case of a disaster.

Community Transportation Coordinator

Guidance Clinic of the Middle Keys
To Schedule a Ride: **(305) 434-9099** or toll free **(888) 447-3977**
3000 41st Ocean
Marathon, FL 33050
Phone: **(305) 434-9000** Ext. 2
Fax: **(305) 434-9040**

Commuter Services Agency and Public Transit Agency

Key West Department of Transportation
P.O. Box 1078
627 Palm Avenue
Key West, FL 33041-1409
Phone: **(305) 809-3910**
Fax: **(305) 292-8285**

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Florida Keys Taxi Dispatch
Key West, FL
Phone: **(305) 296-6666**

Friendly Cab Co.
Marathon, FL
Phone: **(305) 292-0000**
Toll-Free: **(866) 400-TAXI (8294)**

Key Lime Cab
Key West, FL
Phone: **(305) 896-0230**

Disaster Planning

Monroe County Emergency Management
490 63rd Street, Ocean
Suite 150
Marathon, FL 33050
Phone: **(305) 289-6065**
Fax: **(305) 289-6333**
Website: **http://www.monroecounty-fl.gov/Pages/MonroeCoFL_Emergency/index**

Nassau County

The Nassau County Council on Aging is the community transportation coordinator (CTC) for Nassau County. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Planning a Trip in Nassau County

Call the Nassau County Council on Aging at **(904) 261-0700** from 8:30 a.m. to 4:00 p.m. Monday to Friday to register for the Transportation Disadvantaged Program. Contact the staff at least three (3) days in advance so that they can help you plan a trip for shopping, work, and medical appointments.

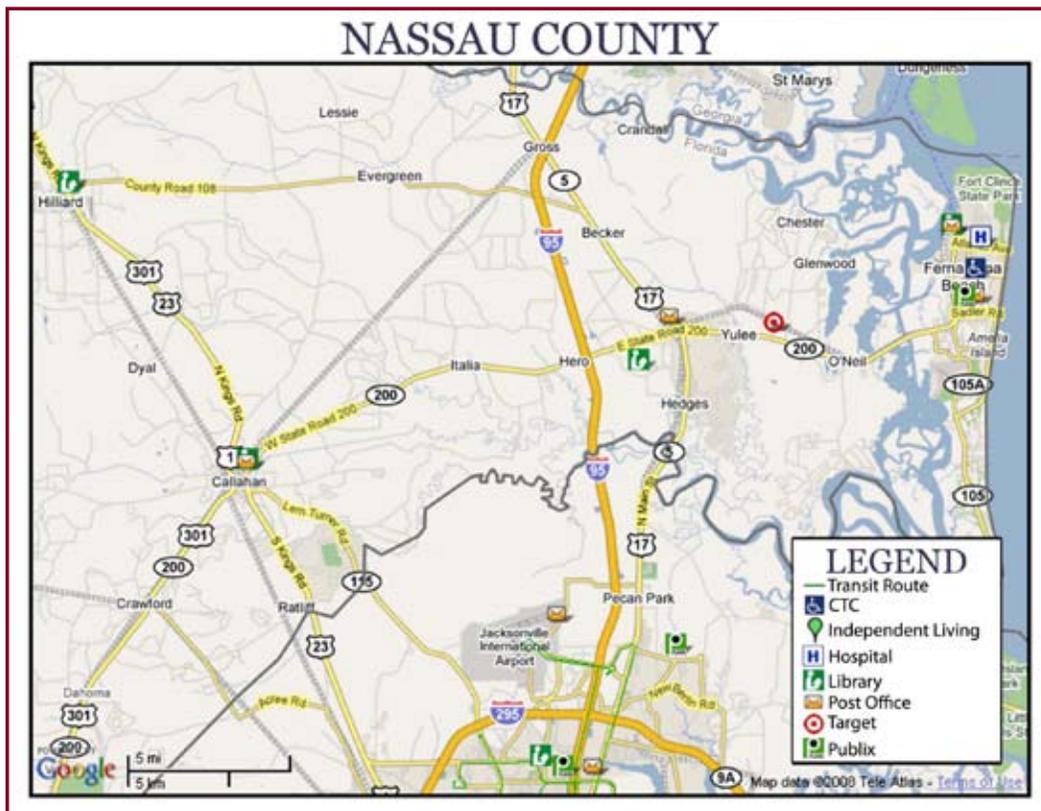
If you work, it is a good rule of thumb to be registered with the commuter service agency. Call First Coast Metropolitan Planning Organization (MPO) at **(904) 306-7505** to register for the commuter assistance program. The staff can help you find carpools, vanpools, and other ways to work in Clay, Duval, Nassau, and St. Johns counties.

The Nassau County Council on Aging did not identify specific points of interest in Nassau County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Call the Nassau County Council on Aging to get the latest fare information. Medicaid trips are \$1.00 one way.

Registration with the commuter service program is free. Fares for carpools and vanpools are set by the users.



In Case of a Disaster

Nassau County Emergency Management Department has a Special Needs Evacuation Program to help people in case of a disaster with transportation, special needs shelters, and other services. If you would like to register, call the Department at **(904) 548-4980** or **(800) 958-3494** to have the form mailed to you. You can also register online at

<http://www.nassaufl-em.com/eocspecialneeds/public/newrecord.asp>.

Or you can download the form at

<http://www.nassaufl-em.com/peoplewithneeds.asp>.

Mail the completed form to:

Nassau County Emergency Management

96135 Nassau Place, Suite 2
Yulee, FL 32097

Also, ask the staff at Nassau County Council on Aging about transportation in case of a disaster.

Community Transportation Coordinator

Nassau County Council on Aging
To Schedule a Ride: **(904) 261-0700**
1367 S. 18th Street
Fernandina Beach, FL 32034
Phone: **(904) 261-0701** ext. 105
Fax: **(904) 261-0704**

Commuter Services Agency

First Coast Metropolitan Planning Organization (MPO)
1022 Prudential Drive
Jacksonville, FL 32207
Phone: **(904) 306-7505**
Toll free **(888) 488-4898**

Disaster Planning

Nassau County Emergency Management
96135 Nassau Place, Suite 2
Yulee, FL 32097
Phone: **(904) 548-4980** or **(800) 958-3494**
Fax: **(904) 491-3628**
Website: **<http://www.nassaufl-em.com/>**

Okaloosa County

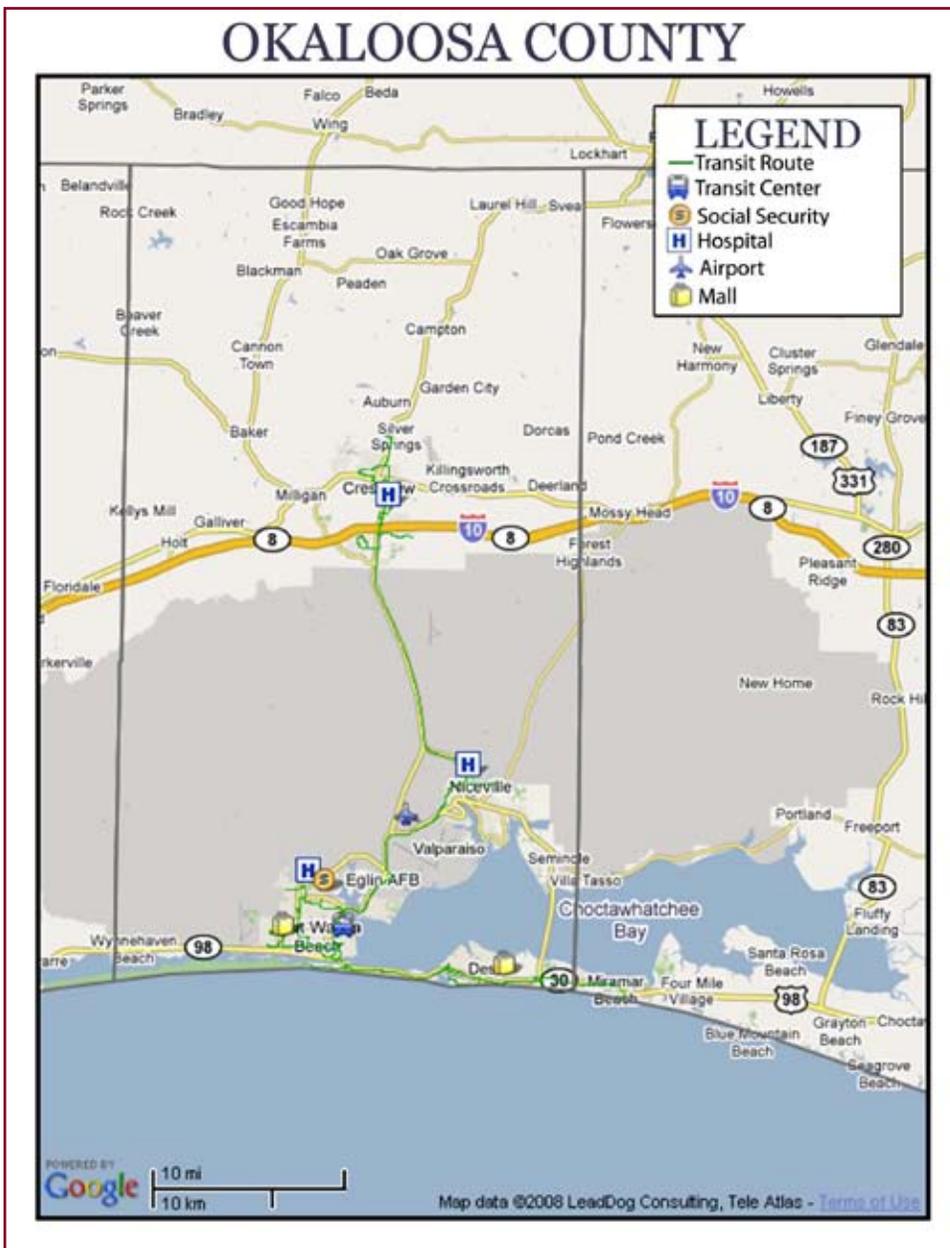
The Okaloosa County Board of County Commissioners is the community transportation coordinator (CTC) in this county. The Board also runs Okaloosa County Transit, the fixed-route system. You can use the bus for commuting, shopping, or just visiting. If you cannot use the fixed-route system, the staff can help you apply for the Transportation Disadvantaged Program. Applications take about three-to-five days to process, so call ahead.

Planning a Trip in Okaloosa County

Call the community transportation coordinator at least a week in advance to apply for the Transportation Disadvantaged Program. The number is **(850) 833-9173** or **(850) 833-9168**. The staff can help you plan your trip. They also can help you to learn to use the fixed-route system. If you use the fixed-route system, it does not mean that you cannot use the Transportation Disadvantaged or paratransit system.



Okaloosa County



If you work, it is a good rule of thumb to register with the commuter service agency. The RideOn Commuter Services works with people in the 10 counties all over Northwest Florida including Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They provide a transportation hotline **(1-800-342-5557)** to assist commuters with questions or concerns about work trip options.

The Okaloosa County Board of County Commissioners did not identify specific points of interest in Okaloosa County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Call the community transportation coordinator for the latest paratransit fares. Medicaid trips are \$1.00 one way.

Okaloosa County Transit also has reduced fares for persons with disabilities.

Registration with RideOn Commuter Services is free. The people in the carpools and vanpools set the prices.

In Case of a Disaster

Contact the Okaloosa County Emergency Management to find out about services offered in case of a disaster. The Department has an online registration system that will let you know of any emergency situations. You can register at <http://www.coderedweb.com/>. Call **(850) 651-7150** to request a special needs registration form and to find out about special needs shelters. Also, ask the community transportation coordinator about transportation services in case of a disaster.

Community Transportation Coordinator

Okaloosa County Board of County Commissioners
To Schedule a Ride: **(850) 833-9168**
600 Transit Way
Ft. Walton Beach, FL 32547
Phone: **(850) 833-9173** or **(850) 833-9168**
Fax: **(850) 833-9286**

Commuter Services Agency

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**
Website: <http://www.wfrpc.org/ride-on>

Public Transit Agency

Okaloosa County Transit
600 Transit Way
Fort Walton Beach, FL 32547
Fort Walton Beach: **(850) 833-9168**
Crestview: **(850) 689-7809**
TDD: **(850) 833-9283**
Fax: **(850) 833-9286**

Disaster Planning

Okaloosa County Emergency Management
6 11th Ave, Suite G-1
Shalimar, FL 32579
Phone: **(850) 651-7150**
Fax: **(850) 651-7170**
Website: http://www.co.okaloosa.fl.us/dept_ps_em_mgmt.html

Okeechobee County

Veolia Transportation is the community transportation coordinator (CTC) for Okeechobee, Hardee, and Highlands counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Planning a Trip in Okeechobee County

If you want to go to Indian River Community College, call Veolia Transportation at least 24 hours before you want to travel. The number is **(863) 382-6004**, **(863) 357-9900**, or toll free **(800) 260-0139**. The staff can help you apply for the Transportation Disadvantaged Program.



If you work, it is a good rule of thumb to be registered with the commuter service agency. Call Commuter Services for Southwest Florida at **(866) 585-7433** to register.

Veolia Transportation did not identify specific points of interest in Okeechobee County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

All trips require you to pay a fee for transportation. For the latest fare information, call Veolia at **(863) 382-6004**.

Registration in the commuter services program is free. Carpool and vanpool users set the fares.

In Case of a Disaster

Contact Okeechobee Emergency Management Department to find out about special needs services including special needs shelters for persons with disabilities. The phone number is **(863) 763-3212**. Also, ask the community transportation coordinator about transportation help in case of a disaster.

Community Transportation Coordinator

Veolia

To Schedule a Ride: Okeechobee **(863) 382-6004**,
(863) 357-9900 or toll free **(800) 260-0139**

1103 US 27 South

Sebring, FL 38870

Phone: **(863) 382-6004**

Fax: **(800) 675-2125**

Commuter Service Agencies

Commuter Services for Southwest Florida

801 N. Broadway

Bartow, FL 33831

Phone: **(866) 585-RIDE (7433)**

Website: <http://www.commuterservicesfl.com/>

Disaster Planning

Okeechobee Emergency Management

499 NW 5th Ave.

Okeechobee, FL 34972

Phone: **(863) 763-3212**

Fax: **(863) 763-1569**

Website: <http://www.okeechobeeoc.com>

Orange County

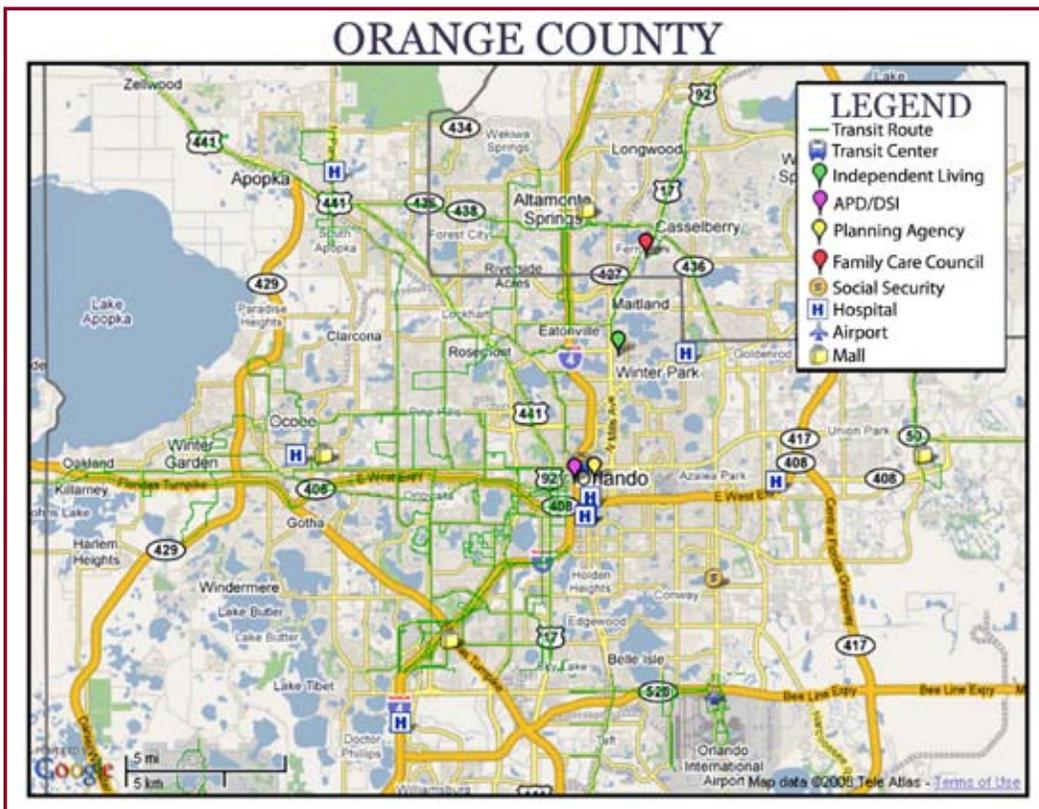
LYNX/Central Florida Regional Transportation Authority is the community transportation coordinator (CTC) for Orange, Osceola, and Seminole counties. In addition to more than 65 fixed-routes, LYNX has LYMMO, a downtown service, Xpress Service, an express bus service for Lake and Colusia counties, a paratransit service, and a PickUpLine for people who live in less-populated areas.

Planning a Trip in Orange County

There are many places that LYNX can help you get to throughout Orange, Osceola, and Seminole counties. Call the LYNX staff at **(407) 254-6092**, **(407) 423-8747**, or toll free at **(800) 556-8747** at least a day before you want to make your trip. They can help you register for the Transportation Disadvantaged Program. The staff also can help you with travel training on how to use the fixed-route system.

You can use LYNX to go from the Four Corners community along U.S. Highway 192 or downtown Orlando to Clermont. For information on these routes, call **(407) 841- 5969** or TDD: **(407) 423-0787**. If you work, also ask the staff about registering for the commuter services program.

LYNX/Central Florida Regional Transportation Authority did not identify specific points of interest in Orange County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.



Orange County

Fare & Pass Information

Ask the staff about the latest paratransit fares. Medicaid trips are \$1.00 one way. LYNX fixed-routes have reduced fares for persons with disabilities.

In Case of a Disaster

The Orange County Office of Emergency Management has a Special Needs Registration line at **(407) 650-4047** (option 3) for persons with disabilities. You can also find out about special needs shelters. Call **(407) 650-4047** to get information and registration forms if you need help to evacuate in case of a disaster. Also, ask the LYNX staff about transportation help in case of a disaster.

Orange County Office of Emergency Management
P.O. Box 5879
Winter Park, FL 32793

Community Transportation Coordinator, Commuter Services Agency, and Public Transit Agency

LYNX / Central Florida Regional Transportation Authority
To Schedule a Ride: **(407) 423-8747**, **(407) 423-8747** or
toll free **(800) 556-8747**
455 North Garland Ave.
Orlando, FL 32801
Phone: **(407) 254-6092**
Fax: **(407) 254-6354**
Website: <http://www.golynx.com/>

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

City/Yellow Cab & Mears Destination Services
Orlando, FL
Phone: **(407) 422-2222**
Website: <http://www.mearstransportation.com>

Star Taxi, Inc.
Orlando, FL
Phone: **(407) 857-9999**
Toll-Free Phone Number: **(866) 888-5530**
Website: <http://www.gostarmgt.com>

Disaster Planning

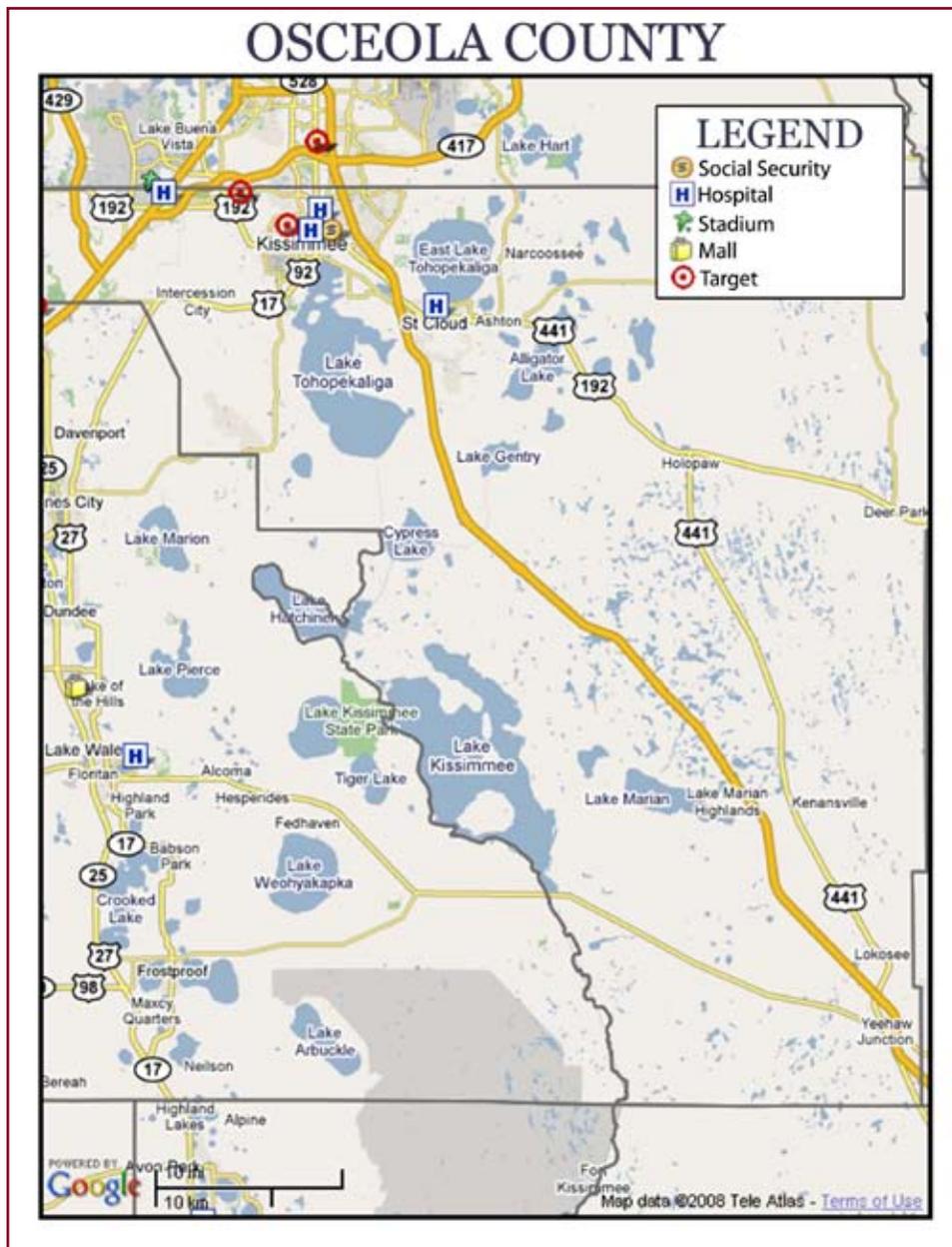
Orange County Office of Emergency Management
P.O. Box 5879
Winter Park, FL 32793
Phone: **(407) 650-4047** or **(407) 836-3111**
Website: <http://www.orangecountyfl.net/cms/DEPT/ocfrd/ocoem/default.htm>

Osceola County

LYNX/Central Florida Regional Transportation Authority is the community transportation coordinator (CTC) for Osceola, Orange, and Seminole counties, the mobility manager. In addition to more than 65 fixed-routes, LYNX has LYMMO, a downtown service, Xpress Service, an express bus service for Lake and Colusia counties, a paratransit service, and a PickUpLine for people who live in less-populated areas.

Planning a Trip in Osceola County

There are many places that LYNX can help you get to throughout Osceola, Orange, and Seminole counties. Call the LYNX staff at **(407) 254-6092**, **(407) 423-8747** or toll free at **(800) 556-8747** at least a day before you want to make your trip. They can help you register for the Transportation Disadvantaged Program. The staff also can help you with travel training on how to use the fixed-route system.



Osceola County

You can use LYNX to go from the Four Corners community along U.S. Highway 192 or downtown Orlando to Clermont. For information on these routes, call **(407) 841-5969** or TDD: **(407) 423-0787**. If you work, also ask the staff about registering for the commuter services program.

The LYNX / Central Florida Regional Transportation Authority did not identify specific points of interest in Osceola County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Ask the staff about the latest paratransit fares. Medicaid trips are \$1.00 one way. LYNX fixed-routes have reduced fares for persons with disabilities.

In Case of a Disaster

Call Osceola County Emergency Management at **(407) 742-9000** to find out about transportation assistance in case of a disaster. To apply for the special needs registry and to get information about special needs shelters, call the Osceola County Department of Health at **(407) 343-2154**. Also, ask the LYNX staff about transportation help in case of a disaster.

Community Transportation Coordinator Public Transit Agency and Commuter Services Agency

LYNX / Central Florida Regional Transportation Authority
To Schedule a Ride: **(407) 254-6092**, **(407) 423-8747** or
toll free **(800) 556-8747**
455 North Garland Ave.
Orlando, FL 32801
Phone: **(407) 254-6092**
Fax: **(407) 254-6354**

Disaster Planning

Osceola County Emergency Management
320 N. Beaumont Ave.
Kissimmee FL, 34741
Phone: **(407) 742-9000**
Website: <http://hurricane.osceola.org/index.cfm?IsFuses=department/EmergencyManagement>

Osceola County Department of Health
1875 Boggy Creek Road
Kissimmee, FL 34744
Phone: **(407) 343-2154**
Website: <http://www.osceolahealth.org>

Palm Beach County

Palm Tran Connection is the community transportation coordinator (CTC) and is part of the public transit agency for Palm Beach County. Palm Tran runs seven days a week with more than 35 fixed routes. Palm Tran Connection is a shared ride, door-to-door, paratransit service that provides transportation for residents and visitors in Palm Beach County. Palm Tran Connection travels in Palm Beach County from Jupiter to Boca Raton and from Palm Beach to South Bay. The core service area covers east of the Florida Turnpike in Palm Beach County from the South County Line to Donald Ross Road.

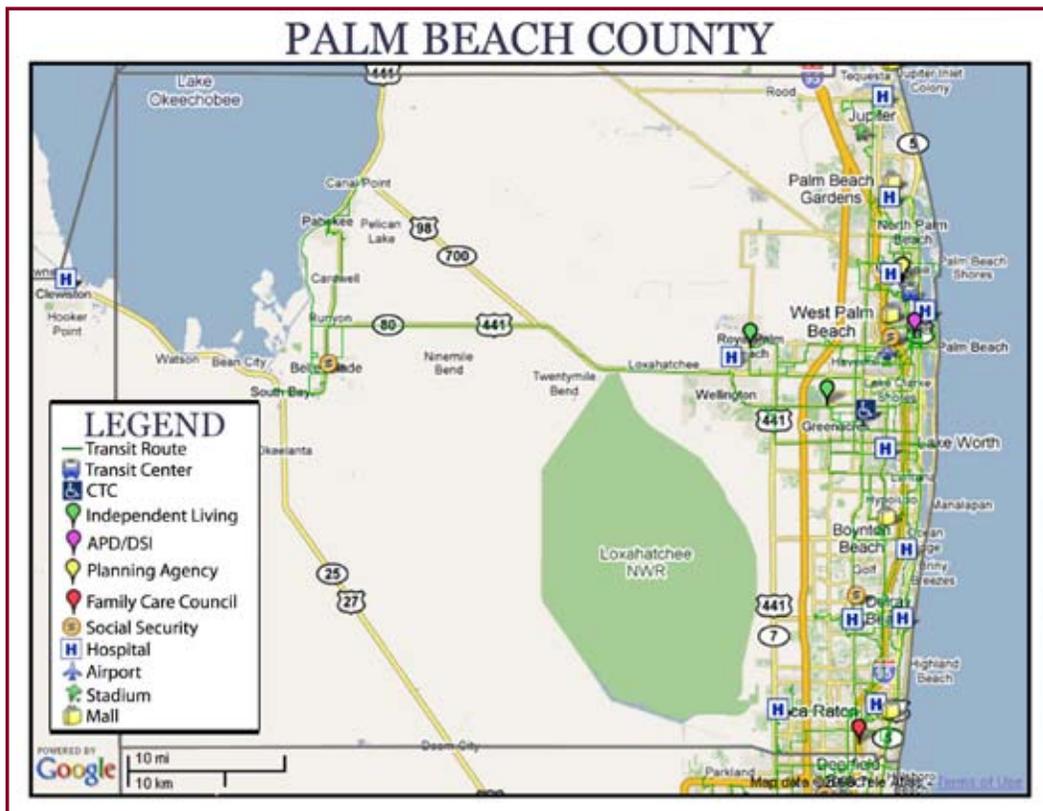
Tri-Rail offers train trips to work, major airports, South Florida attractions and special events.

Planning a Trip in Palm Beach County

Call Palm Tran Connection at **(561) 649-9848** ext. 3638 or toll free at **(877) 870-9849** at least 24 hours before you want a ride. The staff will help you apply for the Transportation Disadvantaged Program and decide the best way to make your trip. If you are able to use the fixed-route system, the staff can help you with travel training.

Tri-Rail is a good way to travel in the South Florida region. The trains run from Miami to Fort Lauderdale to Palm Beach seven days a week.

If you work, it is a good rule of thumb to register with the commuter service agency. South Florida Commuter Services serves Palm Beach, Miami-Dade, and Broward counties. For work transportation assistance all over the region, contact South Florida Commuter Services toll-free at **(800) 234-7433**. Their website is <http://www.1800234ride.com/>.



Palm Tran Connection did not identify specific points of interest in Palm Beach County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Ask the staff at Palm Tran Connection for the latest fares each time you plan a trip. Medicaid trips are \$1.00 one way. Fares for persons with disabilities on Palm Tran's fixed routes are reduced.

Tri-Rail fares are based on how many zones you travel across. Call **(800) 874-7245**, **(888) 467-3782**, or TDD: **(800) 273-7545** for fare information.

For transportation to work, don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

If you live in a Hurricane Evacuation Zone or a mobile/manufactured home and require special transportation assistance due to a disability you can pre-register for help with the Palm Beach County Emergency Management Office for the Disabled Transportation Assistance Program. Registered persons will be called when an evacuation order is issued. To apply for the special needs registry and to get information about special needs shelters, call **(561) 712-6400** (option 4). The special needs form is also available online at <http://www.pbcgov.com/publicsafety/emergencymanagement/resources/pdf/SpNeedsENG-07.pdf>

A Palm Tran bus or Palm Tran Connection vehicle will transport you to the nearest American Red Cross hurricane evacuation shelter. Also ask the Palm Tran staff about transportation help in case of a disaster.

Community Transportation Coordinator and Public Transit Agency

Palm Tran Connection
 To Schedule a Ride: **(561) 649-9838** or toll free **(877) 870-9849**
 3044 South Military Trail, Suite D
 Lake Worth, FL 33463
 Phone: **(561) 649-9848 ext. 3638**
 Fax: **(561) 656-7157**

Commuter Service Agencies

South Florida Commuter Services
 5217 NW 33rd Ave
 Fort Lauderdale, FL 33309
 Toll free: **(800) 234-RIDE (7433)**
 Fax: **(954) 731-7319**
 Website: <http://www.1800234ride.com/>

Public Transportation Agency

Tri-Rail (South Florida Regional Transportation Authority, SFRTA)
 Phone: **(800) TRIRAIL (874-7245)**
 Toll free: **(888) GPSFRTA (467-3782)**
 TDD: **(800) 273-7545**
 Website: <http://www.pbcgov.com/publicsafety/emergencymanagement/>

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

A1 A Limo
 Boca Raton, FL
 Phone: **(561) 391-1616**
 Website: <http://www.a1alimo.com/>

Boca Raton Transportation
 Boca Raton, FL
 Phone: **(561) 750-7800**

Metro Taxi of Palm Beach County
 Delray Beach, FL
 Phone: **(561) 276-2230**

XpressTran, LLC
 Boca Raton, FL
 Phone: **(561) 392-8833**
 Website: www.xpresstran.com

Tropical Transportation, LLC
 West Palm Beach, FL
 Phone: **(561) 615-7255**

Disaster Planning

Palm Beach County Emergency Management
 20 S. Military Trail
 West Palm Beach, FL 33415
 Phone: **(561) 712-6400**

If you work, it is a good rule of thumb to be registered with the commuter service agency. Call Bay Area Commuter Services at **(813) 282-8200** or toll free at **(800) 998-7433** to register. The staff can help you find carpools, vanpools, or other ways to get to work throughout Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties.

Pasco County Public Transportation did not identify specific points of interest in Pasco County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Always ask the staff of Pasco County Public Transit for the latest fares for the paratransit trips. Medicaid trips are \$1.00 one way.

PCPT fixed-route has reduced fares for persons with disabilities. Drivers cannot make change. You can also buy passes by mail.

In Case of a Disaster

Call the Pasco County Office of Emergency Management at **(727) 847-8959** to find out about the special needs registry and special needs shelters, in addition to services offered to persons with disabilities in case of a disaster. The staff may help you find transportation and other help. You can also go to their website at

<http://www.pascoemergencymanagement.com> for additional information. Also, ask Pasco County Public Transit staff about help with transportation in case of a disaster.

Community Transportation Coordinator and Public Transit Agency

Pasco County Public Transportation
To Schedule a Ride: West **(727) 834-3456**
To Schedule a Ride: Central **(813) 235-6059**
To Schedule a Ride: East **(352) 521-4300**
8620 Galen Wilson Boulevard
Port Richey, FL 34668-5973
Phone: **(727) 834-3200**
Fax: **(727) 834-3344**

Commuter Service Agencies

Bay Area Commuter Services (BACS)
The Towers at Westshore
1408 N. Westshore Boulevard
Suite 704
Tampa, Florida 33607
Phone: **(813) 282-8200**
Toll-free: **(800) 998-RIDE (7433)**
Fax: **(813) 282-8700**

Disaster Planning

Pasco County Office of Emergency Management
Emergency Operations Center
7530 Little Road
New Port Richey , FL 34654
Phone: **(727) 847-8959**
TDD: **(727) 847-8949**
Fax: **(727) 847-8004**
Website: **<http://www.pascoemergencymanagement.com>**

Pinellas County

The Pinellas County Metropolitan Planning Organization is the community transportation coordinator (CTC). The planning organization works with local transportation agencies to provide rides.

Pinellas Suncoast Transit Authority (PSTA) is the public transit agency for Pinellas County. There are more than 43 routes, two express routes that go between Pinellas County and Tampa, and the Suncoast Beach Trolley that connects the beaches from Clearwater Beach to Pass-a-Grille. PSTA has paratransit services for people who are unable to use the regular, accessible PSTA buses because of their disability.

If you need transportation to work in Pinellas County or the other four counties in the district (Citrus, Hernando, Hillsborough, or Pasco) call Bay Area Commuter Services, Inc., at **(813) 282-8200** or **(800) 998-RIDE (7433)**.

Planning a Trip in Pinellas County

Call Pinellas County Metropolitan Planning Organization to begin your trip at least 24 hours before you want to travel. The staff can be reached at **(727) 545-2100**. They will



Pinellas County



help you apply for the Transportation Disadvantaged Program and decide the best way to make your trip.

Call PSTA to get information on travel training. First-time riders can get schedules, route maps, fare information, and more brought right to their door. A PSTA representative will even take the first bus-trip with you. Just call **(727) 540-1800** and ask about the "Show Me" Service. The staff also can help you to decide if you need to use their paratransit service. The InfoLine is answered seven days a week and on most holidays; call PSTA at **(727) 540-1800**.

If you work, it is a good rule of thumb to be registered with the commuter service agency. Bay Area Commuter Services staff can help you find rides in carpools, vanpools, and other ways to get to work in the region. Call Bay Area Commuter Services at **(813) 282-8200** or **(800) 998-7433** to register.

The Pinellas County Metropolitan Planning Organization did not identify specific points of interest in Pinellas County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Ask the staff of the Pinellas County Metropolitan Planning Organization each time you schedule a trip for the latest fare information. Medicaid trips are \$1.00 one way.

Pinellas Suncoast Transit Authority requires exact cash fares or passes. The prices of fares are changing. Persons with disabilities can ride at a reduced rate. Call Pinellas Suncoast Transit Authority to get the latest information on fares for your trip. Passes can be purchased by mail.

In Case of a Disaster

Pinellas County Emergency Management keeps a Special Needs Registry for persons with disabilities. Call **(727) 464-3800** to receive a form by mail. Or, you can download the form from at <http://www.pinellascounty.org/emergency/PDF/special-needs-form.pdf>. Complete the printed form, and mail it to:

Office of Emergency Management,
400 South Fort Harrison Avenue, Suite 111
Clearwater, FL 33756

Once you are registered, the Emergency Management staff will contact you for more information. After a medical needs review, your eligibility will be assessed. If you don't qualify for a special needs shelters, other options will be discussed with you. If you are registered and need transportation to a shelter, your local fire department will contact you before an evacuation.

Also, ask the Pinellas County MPO staff and the staff of PSTA about transportation assistance in case of a disaster.

Community Transportation Coordinator

Pinellas County MPO
To Schedule a Ride: **(727) 545-2100**
600 Cleveland Street, Suite 750
Clearwater, FL 33755
Phone: **(727) 464-8200**
Fax: **(727) 464-8201**

Commuter Service Agencies

Bay Area Commuter Services (BACS)
The Towers at Westshore
1408 N. Westshore Boulevard
Suite 704
Tampa, Florida 33607
Phone: **(813) 282-8200**
Toll-free: **(800) 998-RIDE (7433)**
Fax: **(813) 282-8700**

Public Transit Agency

Pinellas Suncoast Transit Authority (PSTA)
3201 Scherer Drive
St. Petersburg, FL 33716
Phone: **(727) 540-1900**
TDD: **(727) 540-0603**

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Bay Area Taxi Service, Inc.
St. Pete Beach, FL
Phone: **(727) 367-3702**

The Limo, Inc./SuperShuttle Tampa Bay
St. Petersburg, FL
Phone: **(727) 527-1111**

Paradise Limousines of Tampa Bay
Clearwater, FL
Phone: **(727) 572-5240**
Toll-Free: **(800) 729-4713**

Transportation Contract Services, Inc.
Clearwater, FL
Phone: **(727) 535-0000**

Disaster Planning

Pinellas County Emergency Management Department
400 S. Fort Harrison Ave.
Clearwater, FL 33756
Phone: **(727) 464-3800**
TDD: **(727) 464-4431**
Fax: **(727) 464-4024**
Website: <http://www.pinellascounty.org/emergency/>

Polk County

Polk County Transportation System is the community transportation coordinator (CTC) and the public transit agency. The community transportation coordinator is responsible for managing and coordinating the Medicaid non-emergency transportation and the Transportation Disadvantaged Program along with transportation sponsored by other agencies. Polk County Transportation System provides paratransit and fixed-route transit services.

Citrus Connection provides the fixed-route and a paratransit service, the Handy Bus, for the Lakeland area. There are more than 20 fixed routes. Citrus Connection also contracts service to Winter Haven Area Transit and Polk County Transit.

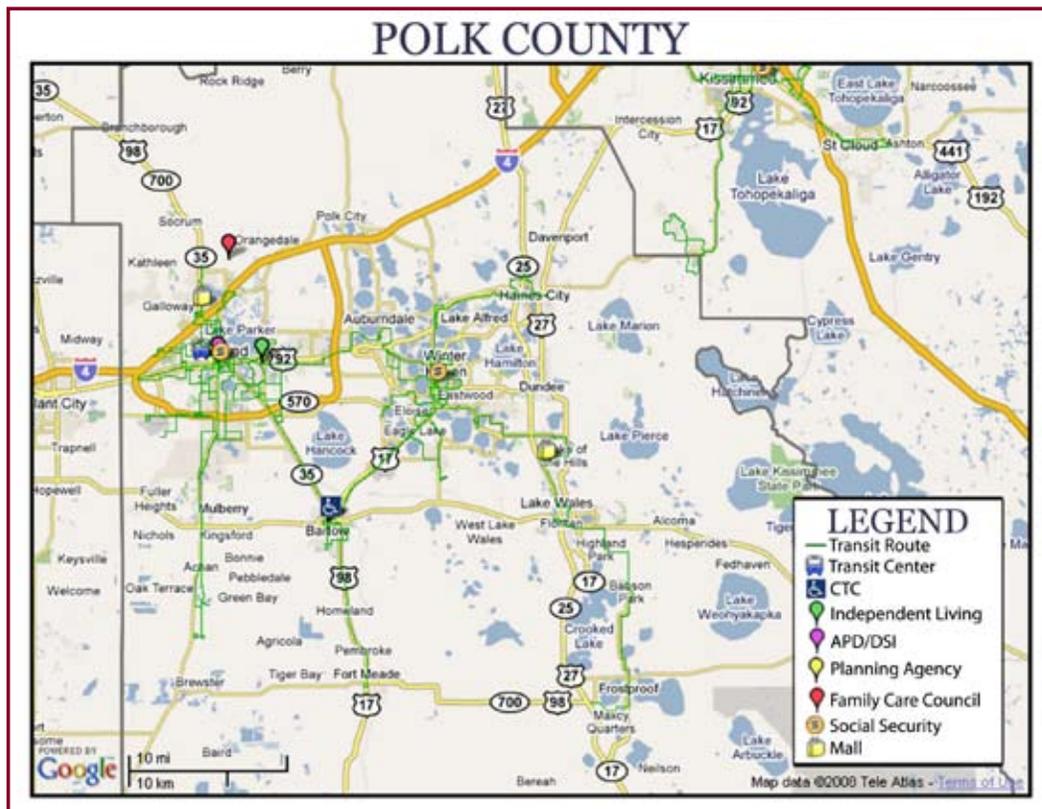
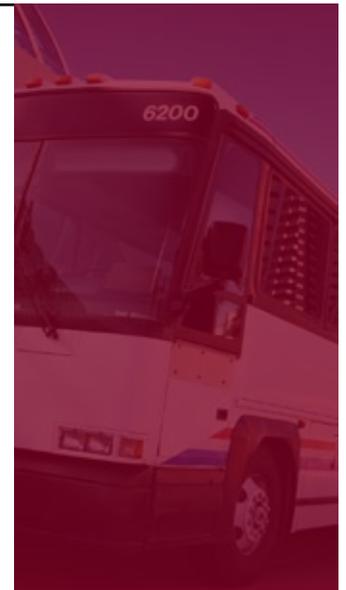
Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area, Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Okeechobee, Polk, and Sarasota.

Planning a Trip in Polk County

Call Polk County Transportation System at **(863) 534-5365** to begin your trip. The staff will help you to apply for the Transportation Disadvantaged Program and decide the best way to make your trip. Depending on where you live and where you need to go, you may use the fixed-route service or the paratransit service. If you need to make a trip around Lakeland, the staff may help you to plan your trip with the Citrus Connection.

If you work, it is a good rule of thumb to be registered with the commuter service agency.

Polk County Transportation System did not identify specific points of interest in Polk County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.



Polk County

Fare & Pass Information

Ask the staff at Polk County Transportation System for the latest fare information each time you plan a trip. There are reduced fares for persons with disabilities on the Citrus Connection. Contact them at **(863) 688-7433**.

In Case of a Disaster

The Polk County Emergency Management Division keeps a Special Needs Registry for persons with disabilities. You can also get information about special needs shelters. If you need assistance in case of a disaster, you can download a registration form at

http://apps.polk-county.net/county_offices/emergency_mgmt/emergency_mgmt_special.aspx.

You can also have the staff mail a form to you. Call **(863) 534-5600** to get the form and other information.

Also ask the staff at Polk County Transportation System for information on transportation in case of a disaster or other emergency.

Community Transportation Coordinator and Public Transit Agency

Polk County Transportation System
To Schedule a Ride: **(863) 534-5500**
1290 Golfview Ave., Building F
Bartow, FL 33830
P.O. Box 9005, Drawer HS09
Bartow, FL 33831-9005
Phone: **(863) 534-5365**
TDD **(863) 534-3826**
Fax: **(863) 534-5311**
Website: <http://www.polk-county.net/index.aspx>

Commuter Service Agencies

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**
Website: <http://www.commuterservicesfl.com/>

Public Transit Agency

Citrus Connection
1248 George Jenkins Blvd.
Lakeland, FL 33815
Phone: **(863) 688-RIDE (7433)**
Fax: **(863) 683-4132**
Website: <http://www.ridecitrus.com>

Disaster Planning

Polk County Emergency Management Division
1295 Brice Blvd.
Bartow, FL 33830
Phone: **(863) 534-5600**
Fax: **(863) 534-5647**
Website: <http://apps.polk-county.net/index.aspx?pg=bc>

Putnam County

Ride Solution is the community transportation coordinator (CTC) for Putnam County. Ride Solution offers deviated fixed-route and paratransit services. Trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes.

Planning a Trip in Putnam County

Call Ride Solution at **(386) 325-9999** to begin your trip. The staff can help you apply for the Transportation Disadvantaged Program and plan for pick up and return. If you want to make a trip to the Palatka Library, call Ride Solution at least 24 hours before you want to make the trip. Depending on your needs and where you live, the trip may be made on the fixed-route system, paratransit, or a combination of the two.

Ride Solution did not identify specific points of interest in Putnam County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

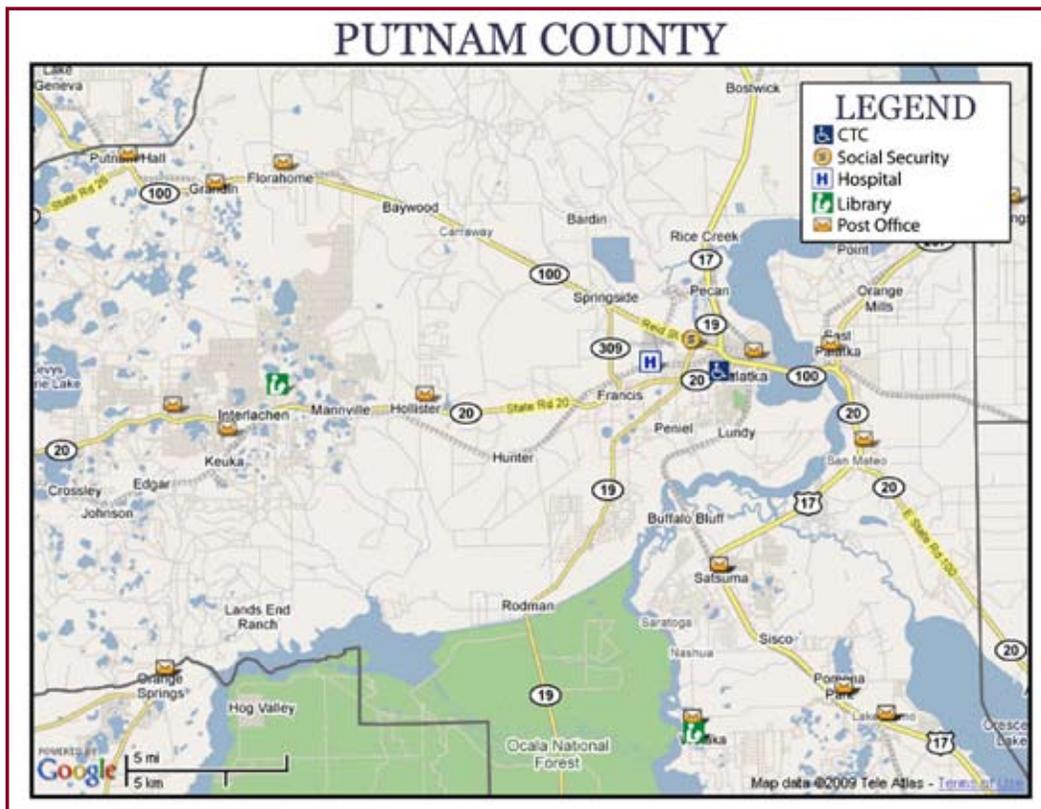
Fare & Pass Information

Ask the staff at Ride Solution for the latest fares each time you schedule a trip. Medicaid trips are \$1.00 one way.

In Case of a Disaster

The Putnam County Division of Emergency Management keeps a Special Needs Registry for persons who need help to evacuate in case of a disaster. Call **(386) 329-0379** to have the form mailed to you and to find out about special needs shelters and other services. You can also download the form at <http://www1.putnam-fl.com/live/emgdocs.asp?type=9491>.

Also ask the staff at Ride Solution about their transportation services in case of a disaster or other emergency.



Putnam County

Community Transportation Coordinator and Public Transit Agency

Ride Solution

To Schedule a Ride: **(386) 325-9999**

220 North 11th Street

Palatka, FL 32177

Phone: **(386) 325-9999 ext. 3**

Fax: **(386) 328-9410**

Disaster Planning

Putnam County Emergency Services Department

Division of Emergency Management

410 South State Road 19

Palatka, FL 32177

Phone: **(386) 329-0379**

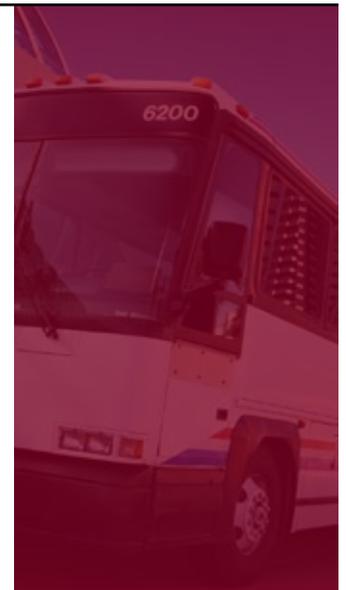
Fax: **(386) 329-0897**

Website: <http://www1.putnam-fl.com/live/emg.asp>

St. Johns County

St. Johns County Council on Aging, Incorporated is the community transportation coordinator (CTC). St. Johns County Council on Aging runs the Sunshine Bus Company. There are no rider age restrictions. It is a fixed-route system with many stops and routes. All vehicles have lifts. "Ride Guides" can help new riders to learn to use the bus. Trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes. You can also connect to the Jacksonville Transit Authority system at South Beach Regional Plaza. St. John's County Council on Aging was the 2008 Community Transportation System of the Year Award winner.

First Coast Metropolitan Planning Organization can help you find carpools and vanpools for work or school in Clay, Duval, Nassau, and St. Johns counties.



St. Johns County



Planning a Trip in St. Johns County

Call St. Johns County Council on Aging at **(904) 209-3714** at least 24 hours before you want to make your trip. The staff can help you apply for the Transportation Disadvantaged Program and plan for your pick up and return. The Sunshine Bus has several routes that cover most of St. Johns County.

If you work, it is a good rule of thumb to register with the commuter service agency. The First Coast Metropolitan Planning Organization staff can help you find carpools, vanpools, and other ways to get to work around the region. Call **(904) 306-7505** or toll free **(888) 488-4898**. You also can sign up online at their website, <http://www.firstcoastmpo.com/>.

The St. Johns County Council on Aging did not identify specific points of interest in St. Johns County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Call the Sunshine Bus for the latest fare information at **(904) 209-3716**.

In Case of a Disaster

St. Johns County Department of Emergency Management has an Evacuation Assistance Program for people who need help in a disaster as well as those who require a special need shelter. You can register online at <http://www.sjcemergencymanagement.org/>. Or you can download a printable form at <http://www.sjcemergencymanagement.org/pdf/ear.pdf>. You also can contact the Department of Emergency Management at **(904) 824-5550** and the staff will mail a request form to you to fill out and return.

Also ask the staff at the Sunshine Bus about their transportation services in case of a disaster.

Community Transportation Coordinator

St. Johns County Council on Aging, Inc.
To Schedule a Ride: **(904) 209-3714**
180 Marine Street
St. Augustine, FL 32084
Phone: **(904) 501-2881**
Fax: **(904) 209-3654**
Website: <http://stjohnscoa.com/>

Public Transit Agency

The Sunshine Bus Company
180 Marine Street
St. Augustine, FL 32084
Phone: **(904) 209-3716**
Fax: **(904) 461-6781**
Website: <http://www.sunshinebus.net>

Commuter Services Agency

First Coast Metropolitan Planning Organization (MPO)
1022 Prudential Drive
Jacksonville, FL 32207
Phone: **(904) 306-7505**
Toll free **(888) 488-4898**

Disaster Planning

St. Johns County Department of Emergency Management
100 EOC Drive
St. Augustine, FL 32092
Phone: **(904) 824-5550**
Website: <http://www.sjcemergencymanagement.org>

St. Lucie County

The St. Lucie County Board of County Commission is the community transportation coordinator (CTC). Community Transit is the public transit provider for St. Lucie. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

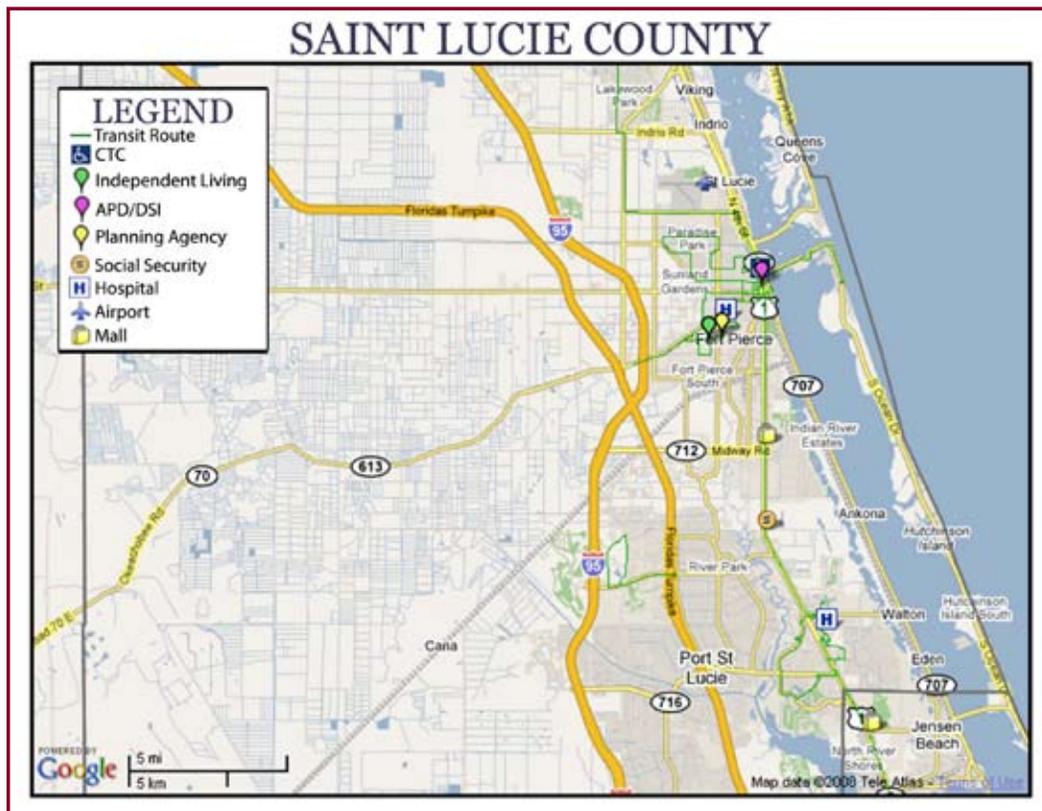
On a limited basis, a between-county transfer station has been set up with Martin and St. Lucie counties for Medicaid clients. The Treasure Coast Connector is run by Community Transit of St. Lucie County and runs between Martin and St. Lucie counties. Call Community Transit in St. Lucie at **(772) 286-8818** for more information.

South Florida Commuter Services helps people in Broward, Indian River, Martin, St. Lucie, and Palm Beach counties get to work. The staff can help you find others to ride in carpools, vanpools, and other ways to travel.

Planning a Trip in St. Lucie County

Call the staff at **(772) 464-7433** at least 72 hours before you want to make a trip. They will help you apply for the Transportation Disadvantaged Program. They will also help you decide the best way to make your trip using either the demand-response or fixed route system. Ask the Community Transit staff about travel training to help you learn to use the fixed-route system. If you cannot use the fixed-route system, the staff can help you plan your trip to the library using the demand-response system.

If you work, it is a good rule of thumb to be registered with the commuter service agency. Call South Florida Commuter Services toll free at **(800) 234-7433**. The staff can help you find carpools, vanpools, and other ways to get to work throughout the region.



The St. Lucie County Transportation Division did not identify specific points of interest in St. Lucie County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Ask the staff at Community Transit for the latest fare information each time you plan a trip. Treasure Coast Connector has reduced fares for persons with disabilities.

In Case of a Disaster

St. Lucie County Division of Emergency Management keeps a Special Needs Registry for persons who need help in a disaster. You can download the form at <http://co.st-lucie.fl.us/pdfs/SpecialNeedsForm.pdf>. Or call the Emergency Management staff at (772) 461-5201 to have the form mailed to you. After you complete the form, mail it to:

St. Lucie County Public Safety

101 North Rock Road
Fort Pierce, FL 34945

You can also view the special needs shelters listing at http://co.st-lucie.fl.us/pdfs/HurricaneShelters_with_Links.pdf

Also ask the staff at St. Lucie County Transportation Division about their transportation services in case of a disaster or other emergency.

Community Transportation Coordinator and Public Transit Agency

St. Lucie County Transportation Division
St. Lucie County Community Transit
Treasure Coast Connector
To Schedule a Ride: **(772) 464-7433**
437 North 7th Street
Ft. Pierce, FL 34950
Phone: **(772) 462-2092**
Fax: **(772) 462-1703**

Commuter Services Agency

South Florida Commuter Services
5217 NW 33rd Ave
Fort Lauderdale, FL 33309
Toll free: **(800) 234-RIDE (7433)**
Fax: **(954) 731-7319**

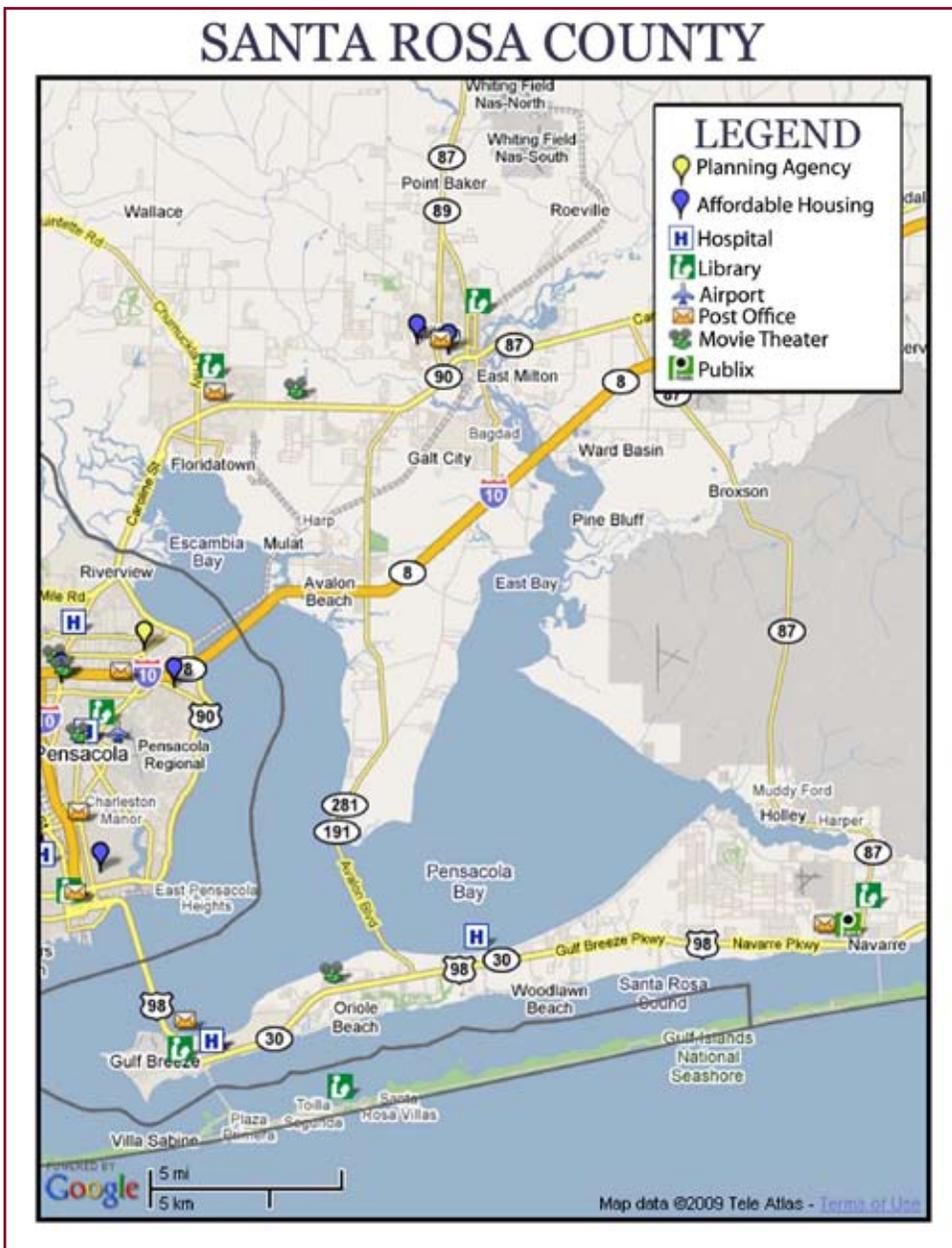
Disaster Planning

St. Lucie County Division of Emergency Management
101 North Rock Road
Ft. Pierce, FL 34945
Phone: **(772) 461-5201**
Website: <http://co.st-lucie.fl.us/eoc/index.htm>

Santa Rosa County

Pensacola Bay Transportation is the community transportation coordinator (CTC) for Santa Rosa County. Pensacola Bay Transportation also is the community transportation coordinator for Escambia County. This is important to know if you need to travel between the two counties. The community transportation coordinator provides some fixed-route service, but most trips are paratransit or door-to-door. Trips can be made for daycare, education, medical appointments, nutrition, training and work, and other purposes. Pensacola Bay Transportation has a fleet of wheelchair accessible vehicles to serve passengers.

The RideOn Commuter Services (1-800-342-5557) works with people in the 10 counties of Northwest Florida including Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They can help you find carpools, vanpools, and other ways to get to work, even between counties.



Planning a Trip in Santa Rosa County

Call Pensacola Bay Transportation at **(850) 476-8130** at least 24 hours before you want to make a trip. The staff can help you apply for the Transportation Disadvantaged Program. They also will help you schedule when you will be picked up and returned home.

If you need to travel between Santa Rosa and Escambia counties, ask the staff to help you plan the trip.

If you work, it is a good rule of thumb to be registered with the commuter service agency.

RideOn Commuter Services provides a transportation hotline (**1-800-342-5557**) to answer questions and provide work trip options. RideOn can help you find carpools, vanpools, and other ways to get to work across the 10 counties.

Pensacola Bay Transportation did not identify specific points of interest in Pensacola County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Ask the staff at Pensacola Bay Transportation for the latest fare information each time you plan a trip. Medicaid trips are \$1.00 one way.

In Case of a Disaster

The Santa Rosa County Emergency Management Division keeps a Special Needs Registry for persons who need help in case of a disaster. You can also get information about special needs shelters at

<http://www.santarosa.fl.gov/emergency/shelters.html>.

The staff recommends that you register each year if you need help with transportation. You can register online at **<http://www.santarosa.fl.gov/emergency/specialneeds.html>**. Or, call the Emergency Management Division staff at **(850) 983-5360** to have a form mailed to you.

Also ask Pensacola Bay Transportation about their transportation services in case of a disaster or other emergency.

Community Transportation Coordinator and Public Transit Agency

Pensacola Bay Transportation
To Schedule a Ride: **(850) 476-8130**
3100 McCormick Street
Pensacola, FL 32514
Main Office: **(850) 476-8130**
Agency: **(850) 477-5256**
Fax: **(850) 484-2701**

Commuter Services Agency

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E. Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**

Disaster Planning

Santa Rosa County Emergency Management Division
4499 Pine Forest Road
Milton, FL 32583
Phone: **(850) 983-5360**
Fax: **(850) 983-5352**
Website: **<http://www.santarosa.fl.gov/emergency/>**

Sarasota County

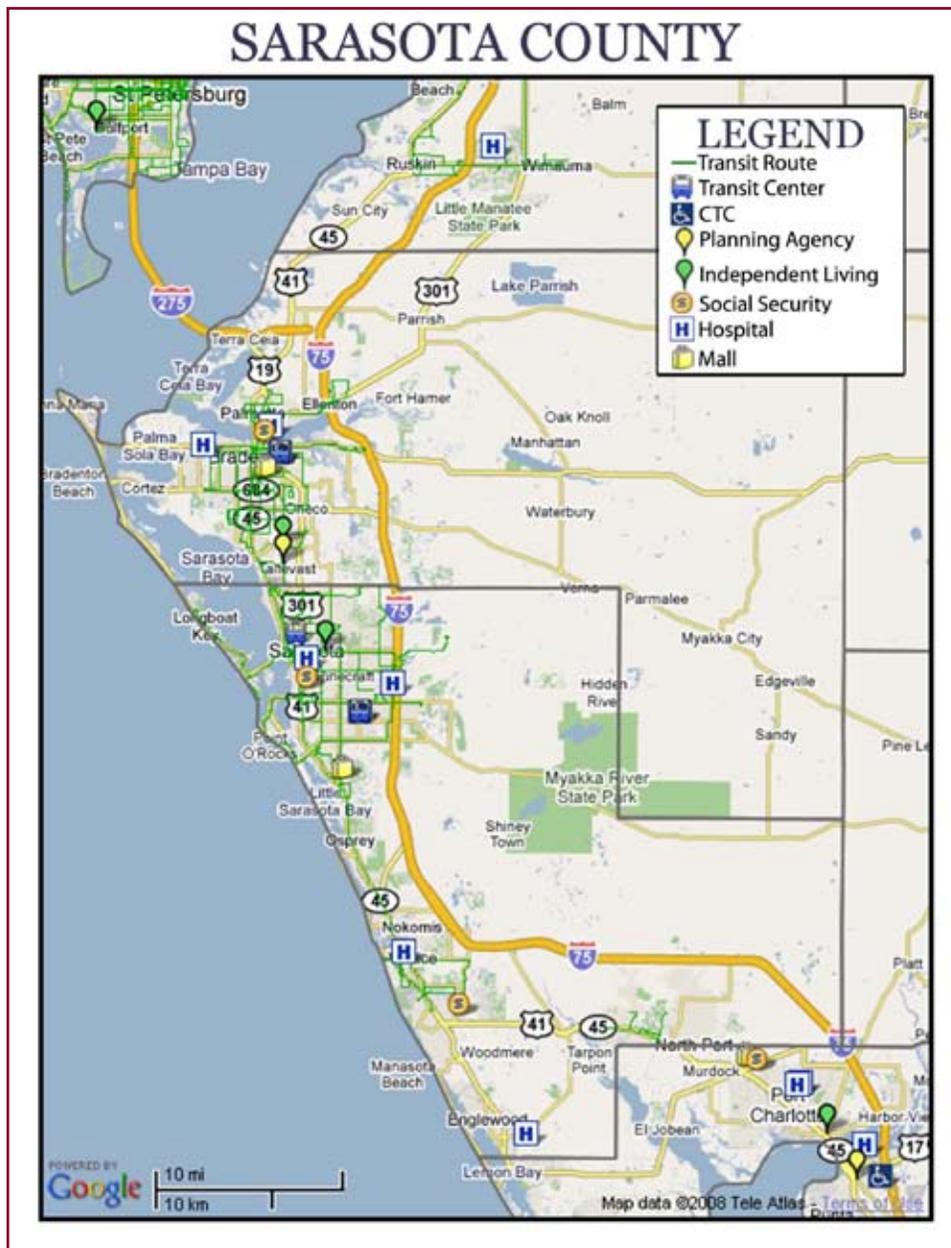
Sarasota County Transportation Authority is the community transportation coordinator (CTC). Sarasota County Area Transit Authority (SCAT) provides fixed-route, paratransit, and commuter assistance services. Sarasota County Area Transit Authority runs 30 fixed-routes Monday through Saturday, except for holidays, and limited Sunday service.

SCAT Plus is the paratransit service for persons who due to a disability cannot use the fixed-route bus services. The type of disability, where you live, and where you need to go on your trip helps to determine whether you should use the paratransit service. If you want to use the SCAT Plus Service as an Americans with Disabilities Act rider, you must complete an application. The application requires a statement from a medical professional and in some cases an in-person screening.

Commuter Services for Southwest Florida can help you find rides in carpools, vanpools, and other ways to get to work. This agency serves the 12-county area Charlotte, Collier, Desoto, Glades, Hardee, Hendry, Highlands, Manatee, Lee, Okeechobee, Polk, and Sarasota.



Sarasota County



Planning a Trip in Sarasota County

You can download the ADA application form at <http://www.scgov.net/SCAT/documents/SCATADAApplicationMedicalCombo.pdf>. Or call the staff at **(941) 861-1005** to have the form mailed to you. The staff can help you plan your trip and determine whether you should use the fixed-route system or SCAT Plus. Ask the staff about travel training to help you learn to use the fixed route system.

If you work, it is a good rule of thumb to be registered with the commuter service agency. Call Commuter Services for Southwest Florida at **(866) 585-7433** to register. The staff can help you find carpools, vanpools, and other ways to get to work around the 12-county area.

The Sarasota County Transportation Authority did not identify specific points of interest in Sarasota County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Call Sarasota County Transportation Authority for the latest fare information for persons with disabilities at **(941) 861-1234** or **(941) 861-1018**.

Registration in the commuter service program is free. The people in the carpools and vanpools decide the fares.

In Case of a Disaster

Sarasota County Emergency Management Office keeps a Special Needs Registry (including special shelter information) for persons with disabilities. You can download the registration form at http://www.scgov.net/EmergencyServices/HurricanePrep/documents/psn_final081506.pdf. Or, you can call the staff at **(941) 861-5000** to have the form mailed to you. You can also contact the emergency message center at **(941) 861-5493**. Also, ask the staff at Sarasota County Transportation Authority about transportation services in case of a disaster or other emergency.

Community Transportation Coordinator and Public Transit Agency

Sarasota County Transportation Authority
To Schedule a Ride: **(941) 861-1234**
5303 Pinkney Avenue
Sarasota, FL 34233
Phone: **(941) 861-1005**
Fax: **(941) 861-1000**

Subcontracted Transportation Provider

TMS of Brevard, Inc.
To Schedule a Ride: **1-866-867-0729**
Dave McDonald
13825 ICOT Blvd., Suite 613
Clearwater, FL 33760
Phone: **(321) 574-5509**
Fax: **(321) 406-0471**

Commuter Services Agency

Commuter Services for Southwest Florida
801 N. Broadway
Bartow, FL 33831
Phone: **(866) 585-RIDE (7433)**

Disaster Planning

Sarasota County Emergency Management
1660 Ringling Blvd., 6th Floor
Sarasota, FL 34236
Phone: **(941) 861-5000**
Website: <http://www.scgov.net/EmergencyServices/EmergencyManagement/emergencymanagement.asp>

Seminole County

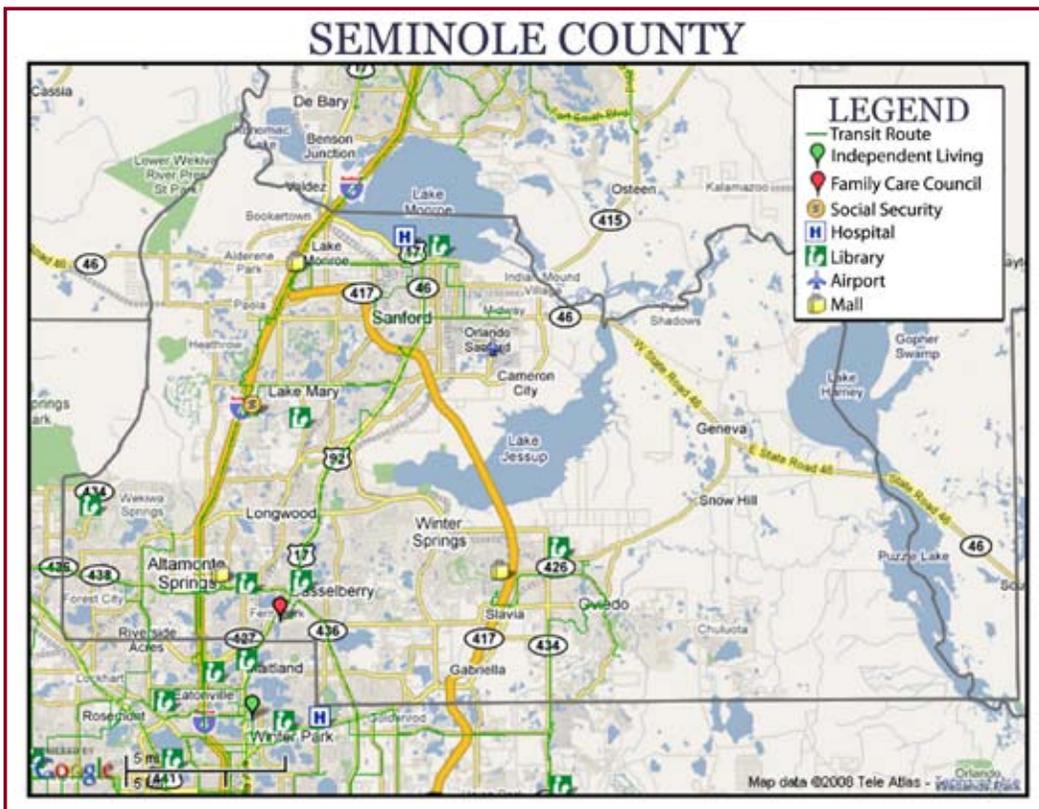
LYNX/Central Florida Regional Transit Authority is the community transportation coordinator (CTC) for Seminole, Orange, and Osceola counties, the mobility manager. In addition to more than 65 fixed-routes, LYNX has LYMMO, a downtown service, Xpress Service, an express bus service for Lake and Colusia counties, a paratransit service, and a PickUpLine for people who live in less-populated areas.

Planning a Trip in Seminole County

There are many places that LYNX can help you get to throughout Seminole, Orange, and Osceola counties. Call the LYNX staff at **(407) 423-8747** or toll free at **(800) 556-8747** at least a day before you want to make your trip. They can help you register for the Transportation Disadvantaged Program. The staff also can help you with travel training on how to use the fixed-route system.

You can use LYNX to go from Sanford to downtown Orlando. For information on the routes, call **(407) 841- 5969** or TDD: **(407) 423-0787**. If you work, also ask the staff about registering for the commuter services program.

LYNX/Central Florida Regional Transportation Authority did not identify specific points of interest in Seminole County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.



Seminole County

Fare & Pass Information

LYNX has reduced fares on fixed-route buses for persons with disabilities. Ask the LYNX staff for the latest fare information. Medicaid trips are \$1.00 one way.

In Case of a Disaster

The Seminole County Division of Emergency Management has a registry of citizens with special needs, establishes special needs shelters, and provides transportation during emergency evacuations. You can download the form at http://prepareseminole.org/prepare/special_needs.asp. Or, call the Emergency Management staff at **(407) 665-5102** to have the form mailed to you. Complete the form and return to:

Seminole County Emergency Management

150 Bush Blvd
Sanford, FL 32773

Also ask the LYNX staff about their transportation services in case of a disaster or other emergency.

Community Transportation Coordinator, Public Transit Agency, and Commuter Services Agency

LYNX / Central Florida Regional Transit Authority
To Schedule a Ride: **(407) 423-8747** or toll free
(800) 556-8747
455 North Garland Ave.
Orlando, FL 32801
Phone: **(407) 254-6092**
Fax: **(407) 254-6354**
Website: <http://www.golynx.com/>

Disaster Planning

Seminole County Emergency Management Division
150 Bush Blvd
Sanford, FL 32773
Phone: **(407) 665-5102**
Website: <http://www.seminolecountyfl.gov/dps/em/index.asp>

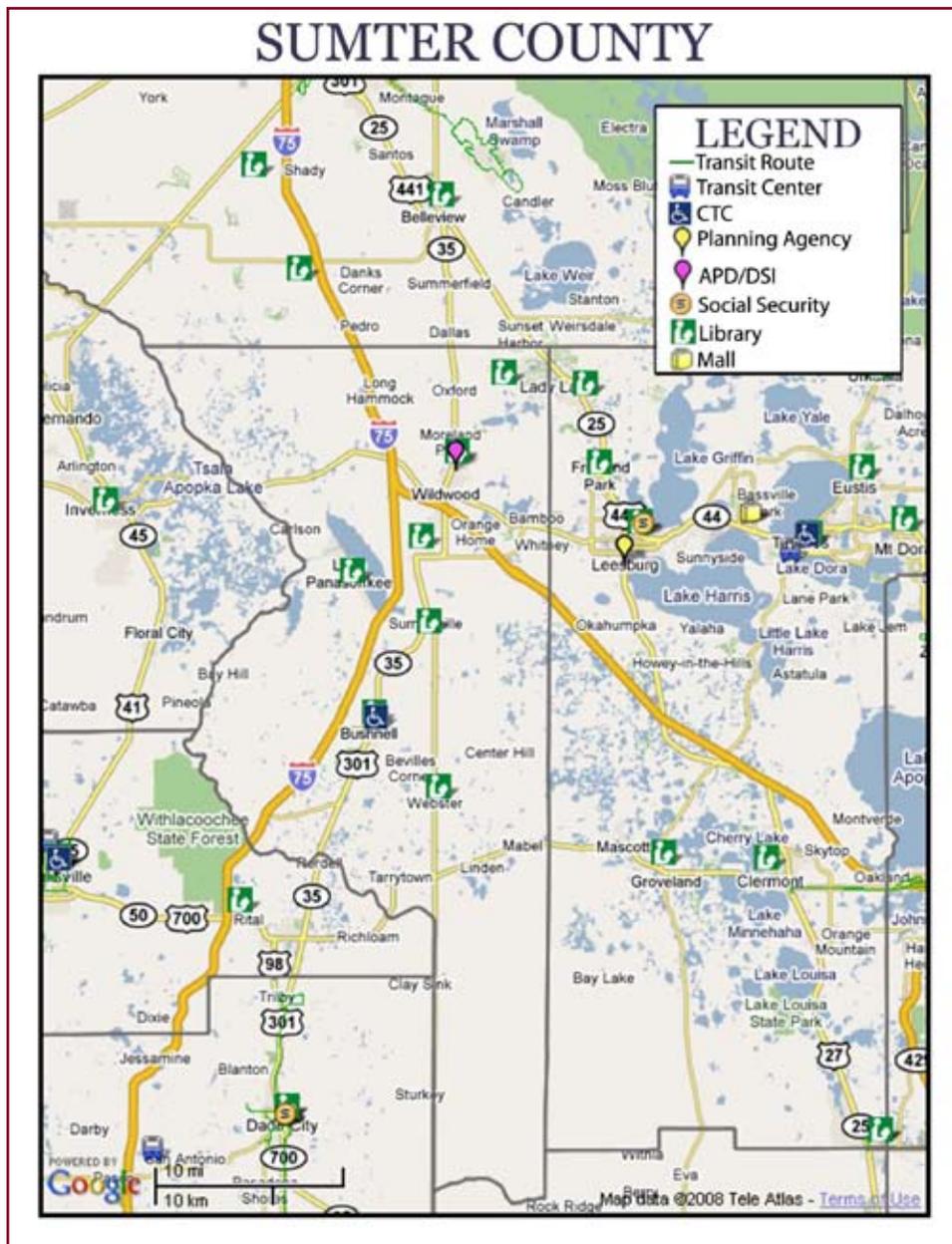
Sumter County

The Sumter County Board of County Commissioners is the community transportation coordinator (CTC) and operates Sumter County Transit. It is a fixed-route service, but the bus will deviate from the route a short distance to pick up or drop off passengers. Sumter County Transit also connects to Lake Xpress for travel to Lake County.

Planning a Trip in Sumter County

Call Sumter County Transit at **(352) 568-6683** or toll free at **(866) 568-6606** at least 24 hours before your trip. The staff can help you apply for the Transportation Disadvantaged Program and to help you plan your trip. They will tell you what route to take.

You also can use Sumter County Transit to connect to Lake Xpress. The Sumter County Transit staff can also help you make this connection.



Sumter County

The Sumter County Board of County Commissioners did not identify specific points of interest in Sumter County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Ask the staff at Sumter County Transit for the latest fare information each time you plan a trip. Medicaid trips are \$1.00 each way.

In Case of a Disaster

Call the Sumter County Emergency Management Office at **(352) 569-6000** to find out about special needs registration and special needs shelters, in addition to other services that are available in case of a disaster. Also, ask the Sumter County Transit staff about their transportation services in case of a disaster or other emergency.

Community Transportation Coordinator and Public Transit Agency

Sumter County Board of County Commissioners
To Schedule a Ride: **(352) 568-6683** or toll free **(866) 568-6606**
229 E. Anderson Avenue
Bushnell, FL 33513
Phone: **(352) 568-6683** Ext. 2542
Fax: **(352) 568-6679**
Website: <http://sumtercountyfl.gov/cs/transit/index.htm>

Disaster Planning

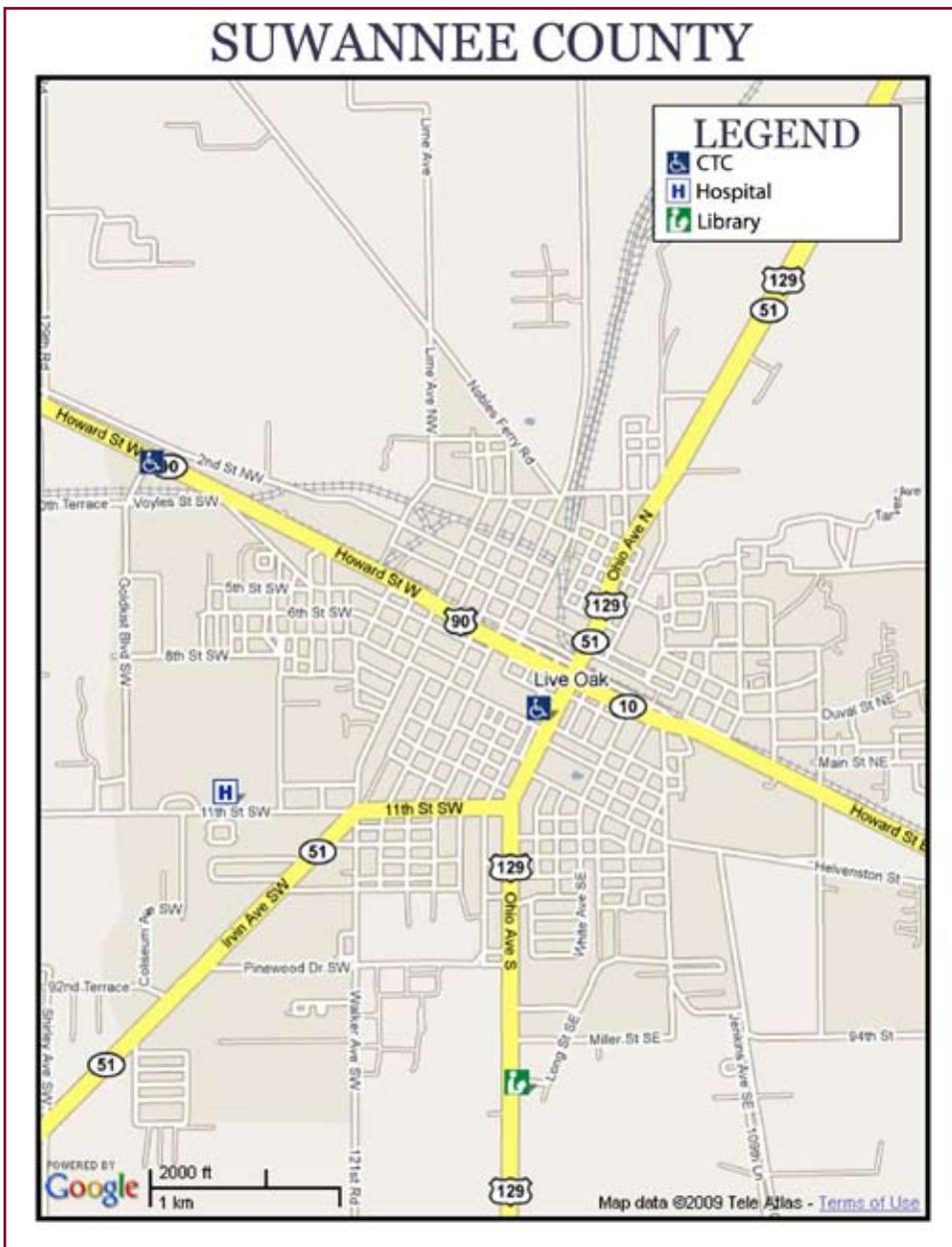
Sumter County Emergency Management
1010 North Main St.
Bushnell, FL 33513
Phone: **(352) 569-6000**
Website: <http://www.sumtercountysheriff.org/emergencymanagement.asp>

Suwannee County

Suwannee Valley Transit Authority is the community transportation coordinator (CTC) for Columbia, Hamilton, and Suwannee counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Planning a Trip in Suwannee County

Call the community transportation coordinator at **(386) 362-5332** to find out the schedule, service hours, and days. If you need paratransit services, the community transportation coordinator can help you to apply. Call the community transportation coordinator at **(386) 362-5332** at least 24 hours in advance. Tell the staff when you would like to make the trip, what time you need to get there, and when you would like to return home. The community transportation coordinator staff will help you to plan the best way to travel.



The Suwannee Valley Transit Authority did not identify specific points of interest in Suwannee County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Ask the community transportation coordinator to give you the latest information on fares. Medicaid trips are \$1.00 each way.

In Case of a Disaster

If you need assistance, call the Suwannee County Department of Emergency Management before a disaster to find out the services they provide. The staff can be reached at **(386) 364-3405**. The staff can also help you with the special needs registration and provide information on special needs shelters. Also ask the staff at Suwannee Valley Transit Authority about their transportation services in case of a disaster or other emergency.

Community Transportation Coordinator

Suwannee Valley Transit Authority
To Schedule a Ride: **(386) 362-5332**
Jimmy Swisher
1907 Voyles Street
Live Oak, FL 32060
Phone: **(386) 362-5332**
Fax: **(386) 362-4603**

Disaster Planning

Suwannee County Department of Emergency Management
617 Ontario Avenue SW, Suite 200
Live Oak, FL 32064
Phone: **(386) 364-3405**
Fax: **(386) 362-0584**
Website: http://www.suwcounty.org/site/v4.5h/index.php?option=com_content&task=view&id=34&Itemid=45

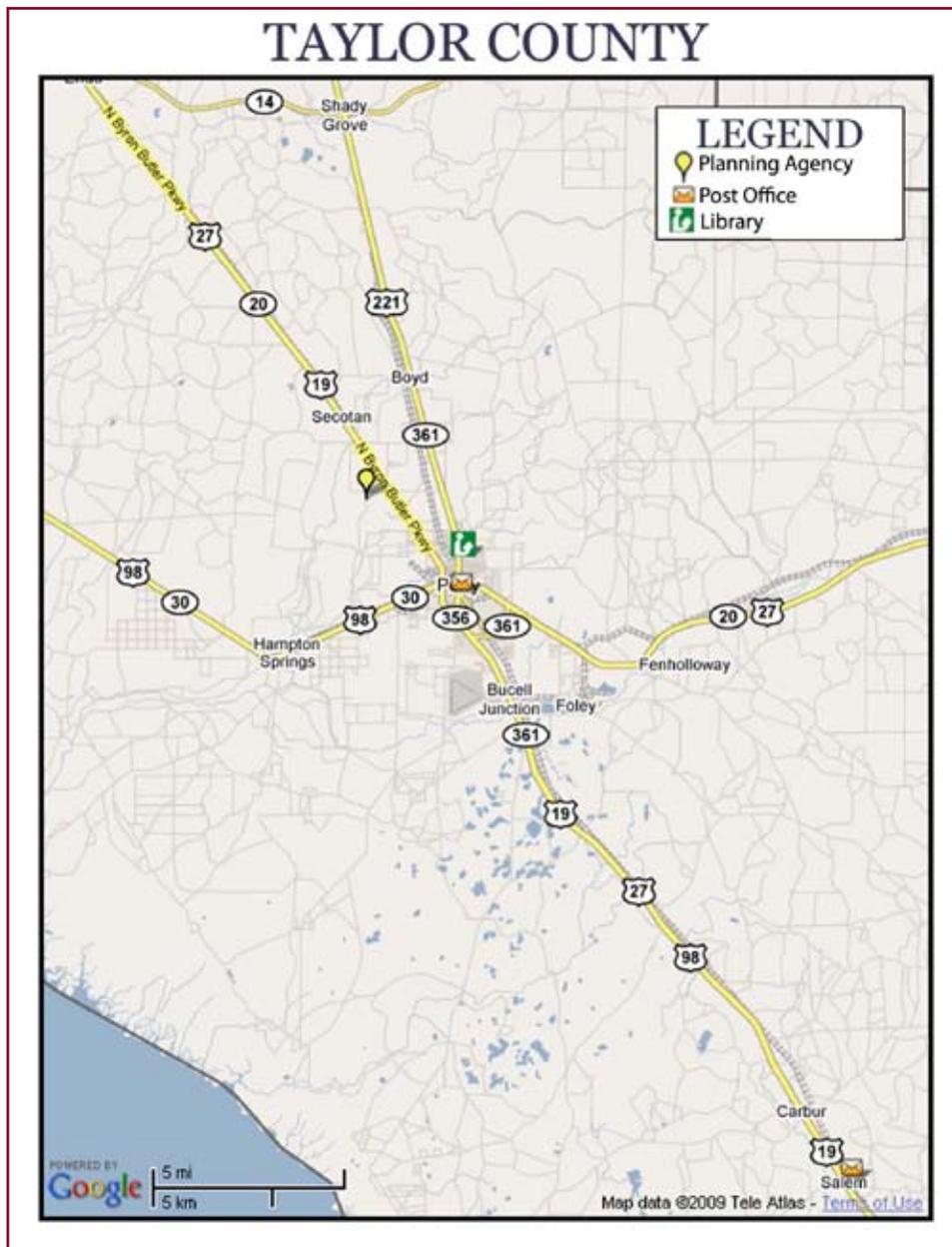
Taylor County

Big Bend Transit, Incorporated, is the community transportation coordinator (CTC) for Gadsden, Jefferson, Madison, and Taylor counties. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Commuter Services of North Florida may help you find rides to work in Calhoun, Gadsden, Franklin, Jackson, Jefferson, Leon, Liberty, and Wakulla counties.

Planning a Trip in Taylor County

Call Big Bend Transit, the community transportation coordinator at **(850) 584-5566** at least 24 hours before the day you want to travel. The community transportation coordinator can help you complete an application for your trip. The staff can tell you the cost, the time you will be picked up, and help you plan your return trip.



Taylor County

If you work, it is a good rule of thumb to be registered with the commuter service agency. Commuter Services of North Florida may also help you find transportation to work. Call them at **(850) 644-2509** or toll free at **(888) 454-7433**.

Big Bend Transit, Incorporated did not identify specific points of interest in Taylor County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Fares for Big Bend Transit have different costs based on who sponsors the trip. When you contact the community transportation coordinator, the staff can help you find out if your trip is sponsored by a program like the Transportation Disadvantaged Trust Fund or Medicaid. Ask the staff for the latest fare information.

Don't forget to register with the commuter service agency. It's free. Fares for carpools and vanpools are set by the people in the carpools and vanpools.

In Case of a Disaster

The Taylor County Department of Emergency Management keeps a Special Needs Registry for persons who need help in case of a disaster. You can download the form at http://www.taylorcountygov.com/pdf/em/specialneeds_form.pdf Or, call the Emergency Management staff at **(850) 838-3575** to have the form mailed to you. Also ask the staff at Big Bend Transit about their transportation services in case of a disaster or other emergency.

Community Transportation Coordinator and Public Transit Agency

Big Bend Transit, Inc.
To Schedule a Ride: **(850) 584-5566**
Post Office Box 1721
Tallahassee, FL 32302
Phone: **(850) 574-6266**
Fax: **(850) 574-1531**

Commuter Services Agency

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**

Disaster Planning

Taylor County Department of Emergency Management
301 Industrial Park Drive
Perry, FL 32347
Phone: **(850) 838-3575**
Fax: **(850) 838-1642**
Website: <http://taylorcountygov.com/em/index.htm>

Union County

A & A Transport, Incorporated, is the community transportation coordinator (CTC) for Union County. There is no fixed-route service. All trips are paratransit or door-to-door where you are picked up at home and returned there. You can make trips to daycare, education, training and work, medical appointments, nutrition, and other purposes.

Planning a Trip in Union County

Call A & A Transport at **(386) 493-2056** at least 24 hours before you want to make your trip. The staff can help you apply for the Transportation Disadvantaged Program and plan for your pick up and return.

A & A Transport, Incorporated did not identify specific points of interest in Union County that are accessible using public transportation.

Fare & Pass Information

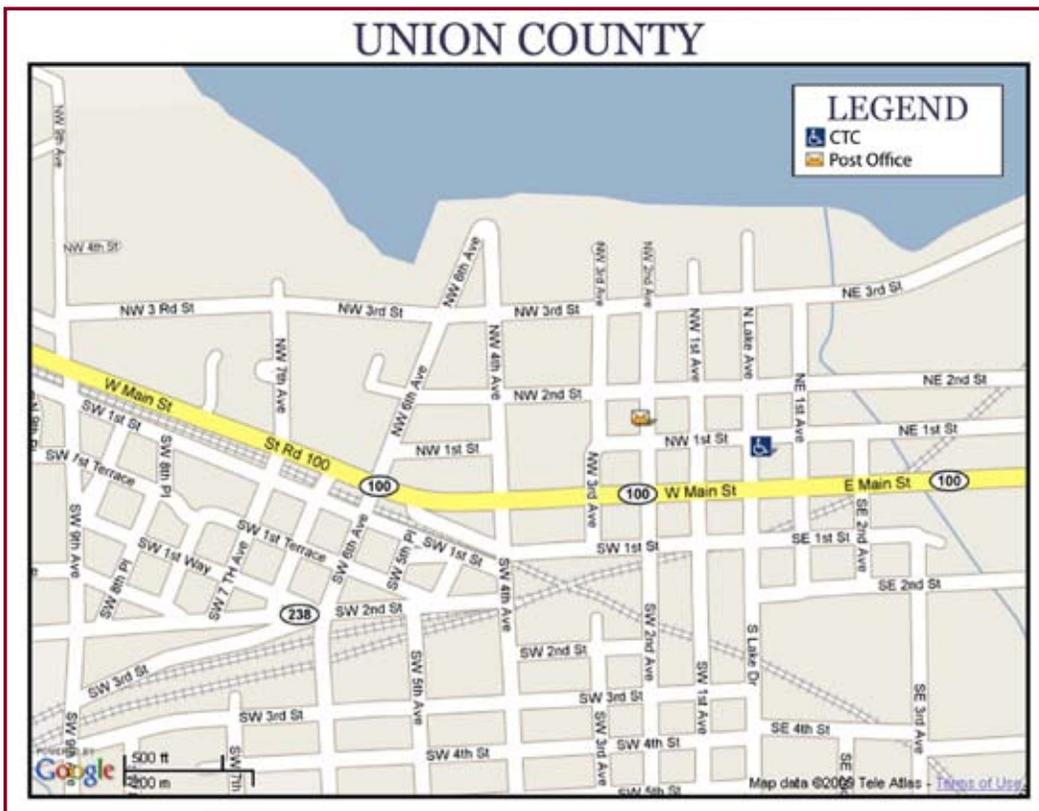
Ask the staff at A & A Transport for the latest fare information each time you plan a trip. Medicaid trips are \$1.00 one way.

In Case of a Disaster

The Union County Sheriff's Office, Office of Emergency Management, keeps a Special Needs Registry for persons who may need assistance in a disaster. The Sheriff's Office can also provide information on special needs shelters. If you would like to register for help in case of a disaster, you can download the form at http://www.unionsheriff.us/special_needs_form.pdf. Or, call the Emergency Management Office at **(386) 496-4300** to have the staff mail a form to you. Also ask the staff at A & A Transport about their transportation services in case of a disaster or other emergency.



Union County



Community Transportation Coordinator

A & A Transport, Inc.
To Schedule a Ride: **(386) 493-2056**
55 N. Lake Avenue
Lake Butler, FL 32054-1733
Phone: **(386) 496-2056**
Fax: **(386) 496-1956**

Disaster Planning

Union County Sheriff's Office
Office of Emergency Management
58 NW 1st Street
Lake Butler, FL 32054
Phone: **(386) 496-4300**
Website: **[http://www.unionsheriff.us/emergency_ management.html](http://www.unionsheriff.us/emergency_management.html)**

Volusia County

Votran, Volusia County's public transportation system, is the community transportation coordinator (CTC). Votran has fixed-route bus service Monday through Saturday from 6:00 a.m. until 7:30 p.m. with limited Sunday and night service in the Greater Daytona Beach Area. You also can take your bike on the fixed route system.

VOTRAN also runs trolleys from mid-January to Labor Day (September) on Atlantic Avenue in the Greater Daytona Beach Area.

All Votran fixed-route buses and trolleys are wheelchair accessible with wheelchair lifts or ramps. The bus operators are trained to aid persons with disabilities and to secure wheelchairs. All buses kneel (the steps lower) or have low floors to make it easier to get on and off. Votran offers travel training to help you learn to plan your trips and travel on the fixed-route system.

Votran's Gold Service is paratransit service for persons who cannot use fixed-route bus service because of disability or age. Votran drivers have training



in personal assistance. Service is available throughout Volusia County for those who meet eligibility requirements.

Votran also helps residents form carpools, vanpools, and other ways to get to work. They also provide park and ride lots.

Planning a Trip in Volusia County

If you need to schedule paratransit service in the Greater Daytona Beach Area, call **(386) 322-5100**. For West Volusia service, call **(386) 943-7050** and for Southeast Volusia, call **(386) 424-6810** to have an application form mailed to you to apply for the paratransit service. Or, you can download the form at **<http://www.votran.org/goldapplication08.pdf>**. Plan ahead; it may take up to 21 days to complete the application process.

If you can use the fixed-route system, you do not have to wait until your application has been processed. Call the number above for your area and ask the staff about travel training.

If you work, it is a good rule of thumb to be registered for commuter services. Call the number above for your area and ask the staff about commuter services.

Votran did not identify specific points of interest in Volusia County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Fares can be paid with cash, tokens or passes. Transfers are not issued. There are reduced fares for persons with disabilities. Ask the Votran staff for the latest fare information.

Registration in the commuter service program is free. The people in the carpools and vanpools decide the fares.

In Case of a Disaster

To find out about the services available in case of a disaster for West Volusia areas, call Volusia County Emergency Management Services at **(386) 736-5980**; **(386) 258-4088** for Daytona Beach, and **(386) 423-3395** for New Smyrna Beach. Persons with special needs and requiring special needs shelter information may call the Volusia County Health Department at **1-866-600-9416** to request a special needs application form, or you may download the form at

<http://www.volusiahealth.com/SpecialNeeds.asp>

Complete and return the form to:

Volusia County Health Department

121 West Rich Avenue
DeLand, FL 32720

Also, ask the Votran staff about their transportation services in case of a disaster or emergency.

Community Transportation Coordinator and Public Transit Agency

VOTRAN

To Schedule a Ride Daytona Beach Area:
(386) 322-5100

To Schedule a Ride Southeast Volusia Area:
(386) 424-6810

To Schedule a Ride West Volusia Area:
(386) 943-7050

950 Big Tree Road

South Daytona, FL 32119-8815

Phone: **(386) 756-7496** Ext. 4126

Fax: **(386) 756-7487**

Information: **(386) 761-7700**

Subcontracted Transportation Provider

MV Contract Transportation, Inc.

To Schedule a Ride: **(866) 289-1520**

103 Century 21 Drive, Suite #203

Jacksonville, FL 32216

Phone: Admin: **(904) 562-1481**

Fax: **(866) 665-1426**

Taxicab, Limousine, and Paratransit Association (TLPA) Member(s)

Kings Transportation Group, Inc.

Daytona Beach, FL

Phone: **(386) 255-5555**

Southern Komfort Taxi

Daytona Beach, FL

Phone: **(386) 252-2222**

Disaster Planning

Volusia County Emergency Management Services

49 Keyton Drive

Daytona Beach, FL 32124

Phone: **(386) 736-5980**, West Volusia

Phone: **(386) 258-4088**, Daytona Beach

Phone: **(386) 423-3395**, New Smyrna Beach

Website: **<http://volusia.org/emergency/>**

Wakulla County

Wakulla County Senior Citizens' Council is the community transportation coordinator (CTC) for the county. Your community transportation coordinator can provide the most current transportation services available to you in your county. The services provided may include trips to medical appointments as well as other life-sustaining activities.

Help with work trips may also be arranged with Commuter Services of North Florida. The commuter services agency serves Calhoun, Franklin, Gadsden, Jackson, Jefferson, Leon, Liberty, and Wakulla counties.

Planning a Trip in Wakulla County

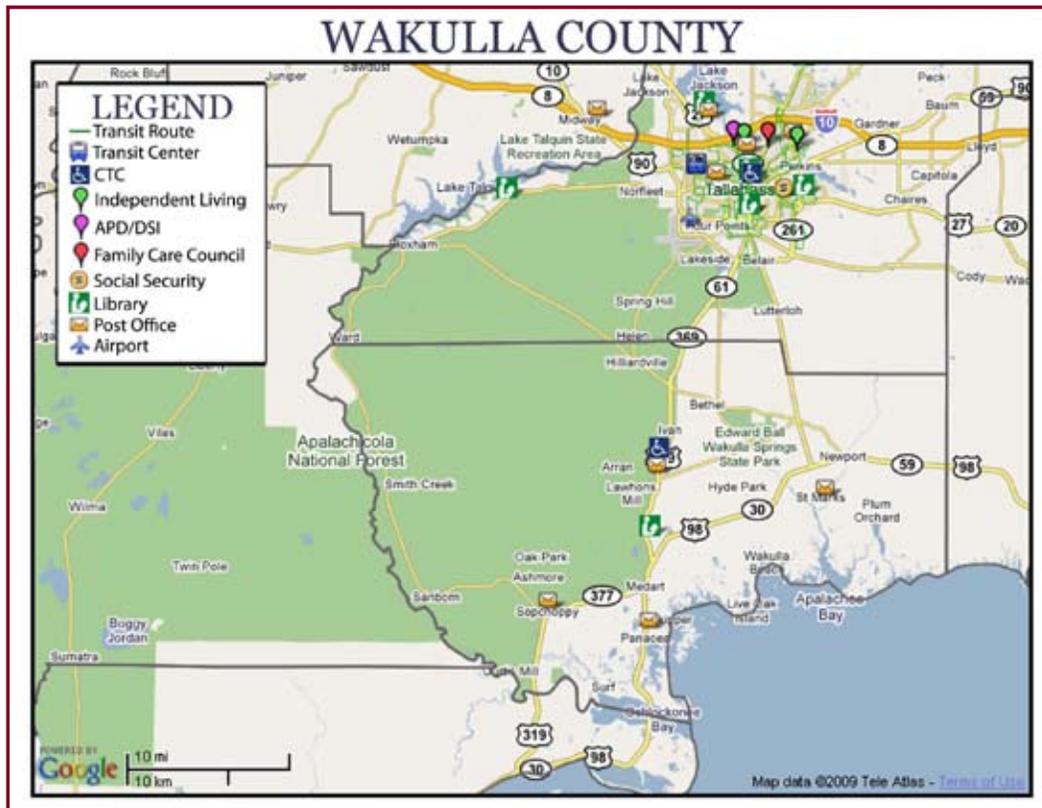
Your travel planning begins with a call to Wakulla County Senior Citizens' Council at **(850) 926-7145** at least 24 hours before you need to travel. The staff can help you apply for the Transportation Disadvantage Program and plan your trip.

If you work, it is a good rule of thumb to be registered with the commuter service agency. Call Commuter Services of North Florida toll-free at **(888) 454-7433** to arrange work travel to many places in the region.

The Wakulla County Senior Citizens' Council did not identify specific points of interest in Wakulla County that are accessible using public transportation.

Fare & Pass Information

Ask the staff at Wakulla County Senior Citizens' Council for the latest fare information each time you plan a trip. Registration with the commuter service agency is free. The people in the carpools and vanpools decide the fares.



Wakulla County

In Case of a Disaster

Call the Wakulla County Emergency Management at **(850) 926-0860** to request a special needs application form and to find out about special needs shelters. You can also find out about their other services in case of a disaster. Also ask the Senior Citizens' Council what transportation services are available in case of a disaster or other emergency.

**Community Transportation Coordinator
and Public Transit Agency**

Wakulla County Senior Citizens' Council
To Schedule a Ride: **(850) 926-7145**
33 Michael Dr.
Crawfordville, FL 32326
Phone: **(850) 926-7145**
Fax: **(850) 926-8138**

Commuter Services Agency

Commuter Services of North Florida
Phone: **(850) 644-2509**
Toll free: **(888) 454-RIDE (7433)**
Website: <http://www.commuterservices.org/>

Disaster Planning

Wakulla County Emergency Management
15 Oak Street
Crawfordville, FL 32327
Phone: **(850) 926-0860**
Fax: **(850) 926-8027**
Website: <http://www.wcso.org/emergency-management.html>

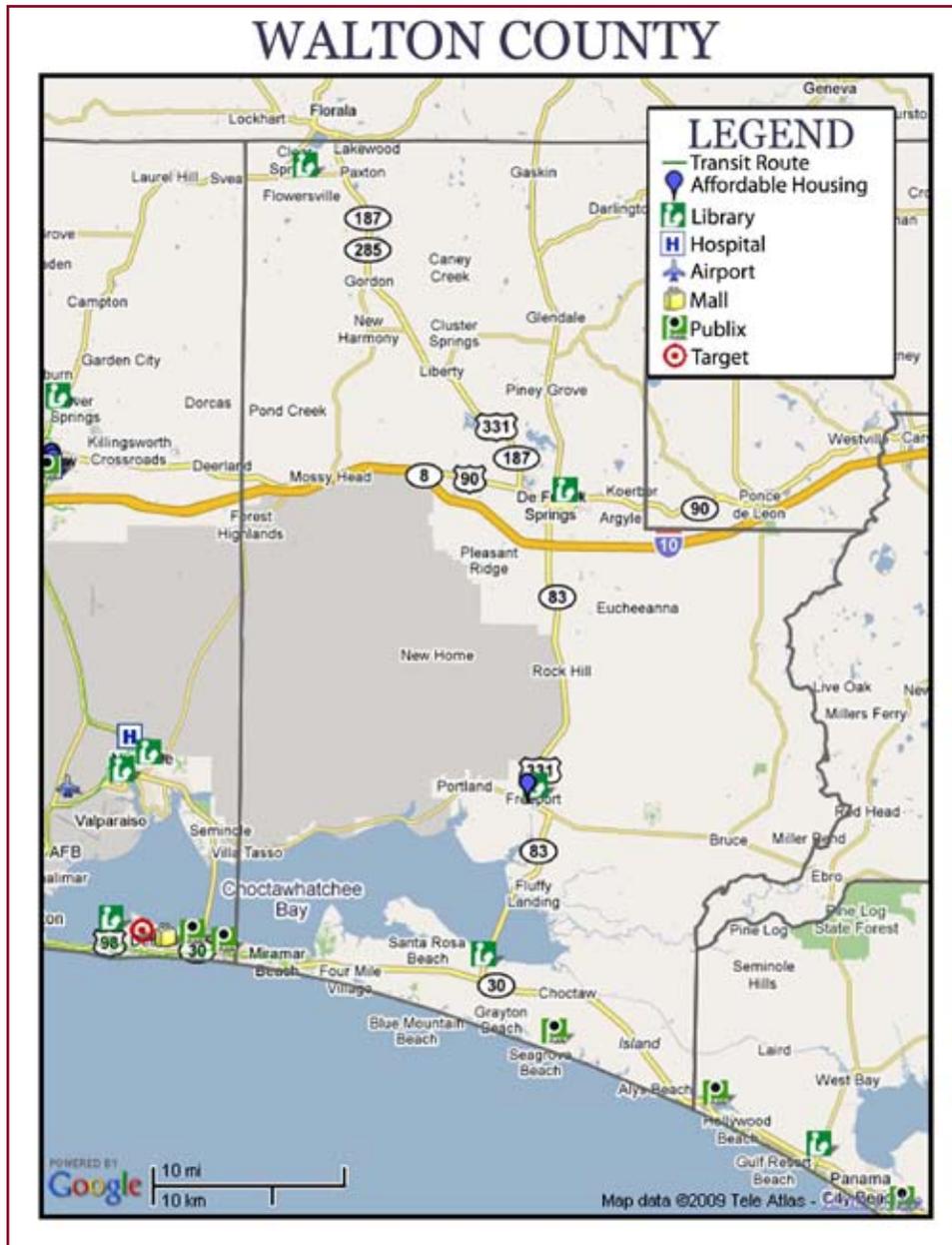
Walton County

Tri-County Community Council, Incorporated, is the community transportation coordinator (CTC) for Bay, Holmes, Walton, and Washington counties. This is important to know if you need to travel to one of these other counties. The community transportation coordinator does not provide fixed-route services. Trips can be made for daycare, education, training and work, medical appointments, nutrition, and other purposes.

RideOn Commuter Services can help you find transportation to work across the 10-county region (Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington). They provide a transportation hotline **(1-800-342-5557)** to help people find rides in carpools, vanpools, and other ways to get to work.

Planning a Trip in Walton County

Call the community transportation coordinator at **(850) 892-2422** or toll free at **(800) 395-2696** at least 24 hours before you want to begin your trip. If you have a medical appointment, the community transportation coordinator can help you find out if your trip can be sponsored by a program like Medicaid. If you need to make cross-county trips, ask the community transportation coordinator if you can arrange these trips.



Walton County

If the community transportation coordinator cannot help you with a trip to work, contact RideOn Commuter Services at **(850) 332-7976** to find out about carpools, vanpools, and other ways to get to work.

Tri-County Community Council, Incorporated did not identify specific points of interest in Walton County that are accessible using public transportation.

Fare & Pass Information

Contact the community transportation coordinator, Tri-County Community Council, to find out the latest fares at **(850) 892-2422** or toll free at **(800) 395-2696**. Carpool and vanpool fares are decided by the people in the carpools and vanpools. Registration with RideOn is free.

In Case of a Disaster

Call the staff at the Walton County Emergency Management Division to find out about services available in case of a disaster. Also ask Tri-County Community Council about transportation services in case of a disaster or other emergency.

Community Transportation Coordinator

Tri-County Community Council, Inc.
To Schedule a Ride Holmes: **(850) 892-2422** or toll free **(800) 395-2696**
P.O. Box 1210
Bonifay, FL 32425
Phone: **(850) 547-3689** or **(850) 892-2422**
Fax: **(850) 547-9806**

Commuter Services Agency

RideOn Commuter Services
West Florida Regional Planning Council (WFRPC)
Lexington Square
4081 E. Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Fax: **(850) 637-1923**
Website: <http://www.wfrpc.org/ride-on>

Disaster Planning

Walton County Emergency Management Division
75 S Davis Ln
De Funiak Springs, FL 32435
Phone: **(850) 892-8065**
Fax: **(850) 892-8382**
Website: <http://www.co.walton.fl.us/index.asp?NID=214>

Washington County

Tri-County Community Council, Incorporated, is the community transportation coordinator (CTC) for Bay, Holmes, Walton, and Washington counties. This is important to know if you need to travel to one of these other counties. The community transportation coordinator does not provide fixed-route services. Trips can be made for daycare, education, training and work, medical appointments, nutrition, and other purposes.

Planning a Trip in Washington County

Call Tri-County Community Council at **(850) 638-4520** or toll free at **(800) 395-2696** to start your trip. The staff can help you apply for the Transportation Disadvantaged Program. Call **(850) 638-4520** at least 24 hours before you want to make your trip. The staff will help you plan the time to be picked up and returned to your home.

If you work, it is a good rule of thumb to be registered with the commuter service agency. The RideOn Commuter Services works with people in the 10 counties all over Northwest Florida including Bay, Calhoun, Escambia, Gulf, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington. They provide a transportation hotline (**1-800-342-5557**) to answer commuter questions regarding work trip options. They also help people form carpools and vanpools and to find other ways to work across the region.

Tri-County Community Council, Incorporated, did not identify specific points of interest in Washington County that are accessible using public transportation. You can review the transit system schedule of fixed routes to find regularly scheduled transit stops.

Fare & Pass Information

Always ask the staff at Tri-County Community Council for the latest fare information. Medicaid trips are \$1.00 each way.

In Case of a Disaster



Washington County

Call the Washington County Emergency Management office at **(850) 638-6203** to request a special needs application form and to find out about special needs shelters. You can also find out about their other services in case of a disaster. Also ask the staff at Tri-County Community Council about their transportation services in case of a disaster.

Community Transportation Coordinator

Tri-County Community Council, Inc.
To Schedule a Ride Holmes: **(850) 547-3688**
P.O. Box 1210
Bonifay, FL 32425
Phone: **(850) 547-3689**
Fax: **(850) 547-9806**

Commuter Services Agency

West Florida Commuter Assistance
Phone: **(800) 342-5557**
P. O. Box 11399
Pensacola, FL 32524-1399
Website: http://www.goecat.com/news/public_community.php#wfc

Disaster Planning

Washington County Emergency Management
1331 South Blvd.
Chipley, FL 32428
Phone: **(850) 638-6203**
Fax: **(850) 638-6316**
Website: <http://www.washingtonfl.com/emergencymgmt/eoc.htm>

HOW TO GET INVOLVED IN TRANSPORTATION PLANNING IN YOUR COMMUNITY

Transportation services in Florida depend on everyone helping in the planning process. You and your family can get involved in several ways.

The Florida Commission for the Transportation Disadvantaged (CTD) has put together a set of rights and responsibilities. You can download these at <http://www.dot.state.fl.us/ctd/>. Or, call the Commission's helpline at **(800) 983-2435** to have the Customer Rights and Responsibilities mailed to you.

In summary, the rights and responsibilities include safety, courtesy, complaints, and service issues. You have the right to expect that the community transportation coordinators and transportation providers look out for your safety, will treat you with courtesy, accept valid complaints, and provide reliable service. Your responsibilities include following safety regulations, being courteous to the coordinator and transportation provider, make valid complaints, and be ready at the scheduled time for your trip.

The Commission Helpline, **(800) 983-2435**, was created to provide customers with a way to voice concerns about the coordinated transportation system and also to provide information about the Transportation Disadvantaged program. Commission Helpline staff take calls, listen and document concerns, provide callers with information, refer callers to the appropriate local area, and maintain a database on information from all callers.

All calls that concern local Transportation Disadvantaged services are referred to the local staff for follow-up. However, the Commission Helpline staff will follow-up with the customers to ensure their concern has been addressed.

In addition, the Commission Helpline staff assist callers in resolving concerns by acting as an advocate or mediator on the caller's behalf.

Local Coordinating Boards (LCBs)

Each county has a local coordinating board (LCB) that gives advice to the community transportation coordinator. The local coordinating boards meet at least every three months. Contact your local community transportation coordinator to find out the meeting schedules. Attend the meetings. The local coordinating board wants to know your needs to help plan the services in your area. By working with the local coordinating board, you can help make the transportation services better for everyone in your community.

If you are a family member would like to be a member of the local coordinating board, contact the planning agency for your county. The planning agencies and their contact information are shown by county below.

Official Planning Agencies by County

ALACHUA

Gainesville MPO
2009 N.W. 67th Place, Suite A
Gainesville, FL 32653-1603
Phone: **(352) 995-2200** x 110
Fax: **(352) 336-2209**

BAKER, CLAY, FLAGLER, NASSAU, PUTNAM, ST. JOHNS

Northeast Florida Regional Council
6850 Belfort Oaks Place
Jacksonville, FL 32216
Phone: **(904) 279-0880** Ext. 146
Fax: **(904) 279-0881**
Website: <http://www.nefrpc.org>

BAY

Bay County TPO
Post Office Box 11399
Pensacola, FL 32524-1399
Physical Address: Lexington Square
4081 E Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Toll free: **(800) 226-8914**
Fax: **(850) 637-1923**

Panama City Office
651 West 14th Street, Suite E
Panama City, FL 32401
(850) 392-1104

BRADFORD, COLUMBIA, DIXIE, GILCHRIST, HAMILTON, LAFAYETTE, MADISON, SUWANNEE, UNION

North Central Florida RPC
2009 NW 67th Place, Suite A
Gainesville, FL 32653-1603
Phone: **(352) 955-2200**
Fax: **(352) 955-2209**
Website: <http://www.ncfrpc.org>

BREVARD

Space Coast Area Transit
401 S. Varr
Cocoa, FL 32922
Phone: **(321) 635-7815** Ext. 231
Fax: **(321) 633-1905**
Website: <http://www.ridescat.com>

BROWARD

Broward MPO
115 S. Andrews Avenue, Room 329-H
Ft. Lauderdale, FL 33301
Phone: **(954) 357-6647**
Fax: **(954) 357-6228**
Website: <http://www.broward.org/mpo>

**CALHOUN, FRANKLIN, GADSDEN, GULF, JACKSON, JEFFERSON,
LIBERTY, WAKULLA**

Apalachee RPC
20776 Central Avenue East, Suite 1
Blountstown, FL 32424
Phone: **(850) 674-4571**
Fax: **(850) 674-4574**
Website: <http://www.thearpc.com>

CHARLOTTE

Charlotte County/Punta Gorda MPO
1105 Taylor Road, Ste. G
Punta Gorda, FL 33950-6035
Phone: **(941) 639-4676**
Fax: **(941) 639-8153**
Website: <http://www.ccmmpo.com/>

CITRUS

Citrus County Board of County Commissioners
2804 W Marc Knighton Ct, Suite B 129
Lecanto, FL 34461
Phone: **(352) 527-5900**
Fax: **(352) 527-7635**
Website: <http://www.bocc.citrus.fl.us/>

COLLIER

Collier MPO
2885 South Horseshoe Drive
Naples, FL 34104
Phone: **(239) 774-8192**
Fax: **(239) 774-9370**
Website: <http://www.colliercountympo.com/>

DESOTO

DeSoto County Board of County Commissioners
201 East Oak Street, Suite 202
Arcadia, FL 34266
Phone: **(863) 993-4858**
Fax: **(863) 993-4857**
Website: <http://co.desoto.fl.us/>

DUVAL

First Coast MPO
1022 Prudential Drive
Jacksonville, FL 32207
Phone: **(904) 306-7505**
Fax **(904) 306-7501**
Website: <http://www.firstcoastmpo.com>

ESCAMBIA, SANTA ROSA

Florida-Alabama TPO
P.O. Box 11399
Pensacola, FL 32524-1399
Physical Address: Lexington Square
4081 E. Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 805-332-7976**
Toll free: **(800) 226-8914**
Fax: **850-637-1923**
Website: <http://www.wfrpc.org>

GLADES, HENDRY, LEE

Southwest Florida RPC
1926 Victoria Avenue
Ft. Myers, FL 33901-3414
Phone: **(239) 338-2250** Ext. 210
Fax: **(239) 338-2560**
Website: <http://www.swfrpc.org>

HARDEE, HIGHLANDS, OKEECHOBEE

Central Florida RPC
Post Office Drawer 2089
Bartow, FL 33831
Phone: **(863) 534-7130** Ext.103
Fax: **(863) 534-7138**
Website: <http://www.cfrpc.org>

HERNANDO

Hernando County MPO
20 N. Main Street, Room 262
Brooksville, FL 34601
Phone: **(352) 754-4057**
Fax: **(352) 754-4420**
Website: <http://www.co.hernando.fl.us/mpo/index.htm>

HILLSBOROUGH

Hillsborough County MPO
601 E. Kennedy Blvd., 18th Floor
Tampa, FL 33602
Phone: **(813) 272-5940**
Fax: **(813) 272-6258**
Website: <http://www.hillsboroughmpo.org>

HOLMES, WASHINGTON

West Florida Regional Planning Council
P.O. Box 11399
Pensacola, FL 32524-1399
Physical Address: Lexington Square
4081 E. Olive Road, Suite A
Pensacola, FL 32514
Phone: **(850) 332-7976**
Toll free: **(800) 226-8914**
Fax: **(850) 637-1923**
Website: <http://www.wfrpc.org>

INDIAN RIVER

Indian River County Metropolitan Planning Organization
 County Administration Building A
 Phil Matson
 1801 25th Street
 Vero Beach, FL 32966
 Phone: (772) 226-1455
 Fax: (772) 978-1806
 Website: <http://www.ircgov.com/boards/mpo/>

LAKE, SUMTER

Lake-Sumter MPO Office
 1616 S. 14th St.
 Leesburg, FL 34748
 Phone: (352) 315-0170
 Fax: (352) 315-0993
 Website: <http://www.lakesumtermo.com/>

LEON

Capital Region Transportation Planning Agency
 City Hall
 Tallahassee, FL 32301
 Phone: (850) 891-8623
 Fax: (850) 891-8734
 Website: <http://www.crtpa.org/>

LEVY

Withlacoochee Regional Planning Council
 1241 SW 10th Street
 Ocala, FL 34474
 Phone: (352) 732-1315 Ext. 223
 Fax: (352) 732-1319
 Website: <http://www.wrpc.cc>

MANATEE, SARASOTA

Sarasota/Manatee MPO
 7632 15th Street East
 Sarasota, FL 34243
 Phone: (941) 359-5772
 Fax: (941) 359-5779
 Website: <http://www.sarasota-manateempo.org>

MARION

Ocala/Marion County TPO
 P.O. Box 1270
 Ocala, FL 34478
 Phone: (352) 629-8529
 Fax: (352) 368-5994
 Website: <http://www.ocalafl.org/tpo.aspx>

MARTIN

Martin County MPO
 2401 SE Monterey Rd.
 Stuart, FL 34996
 Phone: (772) 419-4081
 Fax: (772) 288-5955
 Website: <http://www.martin.fl.us/GOVT/depts/mpo/>

MIAMI - DADE

Miami-Dade Area MPO
 111 NW 1st Street, Suite 910
 Miami, FL 33128
 Phone: (305) 375-1881
 Fax: (305) 375-4950
 Website: <http://www.miamidade.gov/MPO/>

MONROE

Health Council of South Florida
 8095 NW 12th Street, Suite 300
 Miami, FL 33126
 Phone: (305) 592-1452 Ext. 117
 Fax: (305) 592-0589
 Website: <http://www.healthcouncil.org/>

OKALOOSA, WALTON

Okaloosa Walton TPO
 P.O. Box 11399
 Pensacola, FL 32524-1399
 Physical Address: Lexington Square
 4081 E. Olive Road, Suite A
 Pensacola, FL 32514
 Phone: (850) 332-7976
 Toll free: (800) 226-8914
 Fax: (850) 637-1923
 Website: <http://www.wfrpc.org>

ORANGE, OSCEOLA, SEMINOLE

Metroplan Orlando
 315 East Robinson St., Suite 355
 Orlando, FL 32801
 Phone: (407) 481-5672 Ext. 319
 Fax: (407) 481-5680
 Website: <http://www.metroplanorlando.com>

PALM BEACH

Palm Tran
 3040 South Military Trail
 Lake Worth, FL 33463
 Phone: (561) 649-9848 Ext. 3620
 Fax: (561) 649-0685
 Website: <http://www.pbcgov.com/palmtran/>

Palm Beach County MPO

160 Australian Ave.
 W. Palm Beach, FL 33404
 Phone: (561) 684-4170
 Website: <http://www.pbcgov.com/MPO/>

PASCO

Pasco County MPO
 7530 Little Road
 New Port Richey, FL 34654
 Phone: (727) 847-8140 Ext. 230
 Fax: (727) 847-8084
 Website: <http://www.pascocountyfl.net/menu/index/mpoindex.htm>

PINELLAS

Pinellas County MPO
600 Cleveland Street, Suite 750
Clearwater, FL 33755
Phone: **(727) 464-8200**
Fax: **(727) 464-8201**
Website: <http://www.co.pinellas.fl.us/mpo>

POLK

Polk Transportation Planning Organization
P. O. Box 9005, Drawer TS-05
Bartow, FL 33831-9005
Phone: **(863) 534-6495**
Fax: **(863) 534-6471**
Website: <http://www.PolkTPO.com>

ST. LUCIE

St. Lucie County MPO
2300 Virginia Avenue
Ft. Pierce, FL 34982
Phone: **(772) 462-1671**
Fax: **(772) 462-2549**
Website: <http://www.stluciempo.org/>

TAYLOR

Taylor County Board of County Commissioners
P.O. Box 620
Perry, FL 32347
Phone: **(850) 838-3500** Ext. 9
Fax: **(850) 838-3501**
Website: <http://www.taylorcountygov.com/>

VOLUSIA

Volusia County MPO
Indigo Professional Center
2570 West International Speedway Boulevard, Suite 120
Daytona Beach, Florida 32114-8145
Phone: **(386) 756-7496**
Fax: **(386) 756-7487**
Website: <http://www.volusiacountympo.com/>

Public Transit Agency Planning

In addition to the local coordinating board (LCB), public transportation agencies have public meetings to help them plan services. Contact your local public transit agency to get information on these meetings and attend them to let them know what you need.

Metropolitan Planning Organization Citizens Advisory Committees

Metropolitan Planning Organizations also have citizen advisory committees that are separate from the local coordinating board (LCBs). You and your family can work with these committees to ensure that connections between transportation services are available. For example, you can advise the citizen advisory committee regarding bus stops, shelters, sidewalks, and other things that might seem small but are important to help you to use public transportation. This information is shared throughout the agency to make transportation easier for everyone.

Local United We Ride Coordination Activities

Every county in Florida is concerned about making sure that the human service and public transportation sectors/ departments work together to improve travel for everyone. There are many coordination effort opportunities available in every community beyond the ways identified in this section. Look for announcements about "United We Ride" in your community. Beyond getting on the go, get involved! We need to hear what you need.

Safe Routes to School (SRTS)

Community leaders, parents, and schools across the U.S. are using Safe Routes to School programs to encourage and help more children to walk and bike to school safely. The National Center for Safe Routes to School helps communities to develop successful Safe Routes programs and strategies. The Center hosts a centralized information resource on how to start and sustain a Safe Routes to School program, and it also provides case studies of successful programs as well as many other resources for training and technical assistance. There are many Safe Routes to School programs in Florida. See the national SRTS website, <http://www.saferoutesinfo.org>, to find out how you and your family can get involved in your community.

Let's go!

HOW HUMAN SERVICE AND PUBLIC TRANSPORTATION WORK

The National Consortium on Coordination of Human Services Transportation, an alliance of national non-profit organizations and associations, works to improve transportation choices and better coordination of human services and local public transportation systems. There is also federal and state legislation which supports the coordination of human services and public transportation programs. An overview follows.

Providing affordable, accessible and safe transportation for human services transportation has been researched and promoted since the early 1970's. In that time the way these services work together has improved so that you can find good models of coordinated activities in virtually every state.

Federal Human Service and Public Transportation Legislation and Programs

A 2003 study by the U.S. Government Accounting Office found that there were 62 programs that offered transportation to persons who were unable to use public transportation or to provide their own for Medicaid appointments, Head Start classes, job training, or other services. These persons are sometimes described as "transportation disadvantaged", a term that may include persons with disabilities, older persons, or persons living in low-income households. Most of the programs are managed by the U.S. Department of Education (DOEdu), Department of Health and Human Services (DHHS), Department of Labor (DOL), and Department of Transportation (DOT). These departments make funds available to states and others to provide transportation services. The majority of the programs are funded by the Department of Health and Human Services.

The major programs for persons with disabilities, including individuals with developmental disabilities, are shown in Table 1. Many of the services are designed to serve for certain age groups, persons with particular conditions, live in certain areas, or other situations. None of the services are directly provided by the federal government, but by the states or others. The state agency decides eligibility. Many services are also restricted to work or non-emergency medical transportation. (General trips are provided by public transportation organizations).

Legislation	Program(s)	Program Use(s)
<i>Department of Education, Office of Special Education and Rehabilitative Services</i>		
Individuals with Disabilities Education Act	Assistance for Education of All Children with Disabilities	Purchase and operate vehicles, contract for services
Workforce Investment Act 1998, as amended	Centers for Independent Living	Referral, assistance, and training in the use of public transportation
	Independent Living Services for Older Individuals Who Are Blind	Referral, assistance, and training in the use of public transportation
	Independent Living State Grants	Referral, assistance, and training in the use of public transportation
	Supported Employment Services for Individuals with Most Significant Disabilities	Transit subsidies for public and private transportation (e.g. bus, taxi, and paratransit), training in the use of public transportation
Rehabilitation Act of 1973, as amended	Vocational Rehabilitation Grants	Transit subsidies for public and private transportation (e.g. bus, taxi, and paratransit), training in the use of public transportation

Legislation	Program(s)	Program Use(s)
<i>Department of Health and Human Services, Administration for Children and Families</i>		
Developmental Disabilities Assistance and Bill of Rights Act (DD ACT 2)	Developmental Disabilities Projects of National Significance	Transportation information, feasibility studies, planning
	State Councils on Developmental Disabilities and Protection and Advocacy Systems	State Councils provide small grants and contracts to local organizations to establish transportation projects or collaborate in improving transportation for people with disabilities; Protection and Advocacy Systems ensure that people with disabilities have access to public transportation as required by law
<i>Department of Health and Human Services, Administration on Aging</i>		
Older Americans Act of 1965, as amended	Grants for Supportive Services and Senior Centers	Contract for services to access program services, medical, and for general trips
	Program for American Indian, Alaskan Native, and Native Hawaiian Elders	
<i>Department of Health and Human Services, Centers for Medicare & Medicaid Services</i>		
Medicare, Medicaid, and SCHIP Benefits Improvement and Protection Act of 2000	State Children's Health Insurance Program	Any transportation-related use to access health care services; states determine eligibility
Social Security Act, as amended	Medicaid	Bus tokens, subway passes, brokerage services to access health care services
	Social Services Block Grants	Any transportation-related use; states determine what categories of families and children
<i>Department of Health and Human Services, Health Resources and Services Administration</i>		
Public Health Service Act, as amended	Community Health Centers	Bus tokens, vouchers, transportation coordinators, and drivers to access health care services for medically underserved populations.
	Healthy Communities Access Program	Improve coordination of transportation to access health care services for uninsured or underinsured populations
<i>Department of Health and Human Services, Substance Abuse and Mental Health Services Administration</i>		
ADAMHA Reorganization Act, as amended	Community Mental Health Services Block Grant	Any transportation-related use to access program services for adults with mental illness and children with emotional disturbance
<i>Department of Labor, Employment and Training Administration</i>		
Older Americans Act of 1965	Senior Community Service Employment Program	Mileage reimbursement, reimbursement for travel costs, and payment for cost of transportation to access employment placements for low-income persons aged 55 or over
Workforce Investment Act of 1998, as amended	Work Incentive Grants	Encourage collaboration between transportation providers and persons with disabilities who are eligible for employment and training services to access one-stop services.

Legislation	Program(s)	Program Use(s)
<i>Department of Transportation, Federal Transit Administration</i>		
Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA- LU)	Capital Assistance Program for Elderly Persons and Persons with Disabilities	Assistance in purchasing vehicles, contract for services for elderly and persons with disabilities
	Capital Investment Grants	Assistance for bus and bus-related capital projects for general trips; some projects are for the special needs of elderly persons and persons with disabilities
	Capital and Training Assistance Program for Over-the-Road Bus Accessibility	To make vehicles wheelchair accessible and provide training required by ADA for general trips for persons with disabilities
	Job Access and Reverse Commute	Expand existing public transportation or initiate new service to provide access employment and related services for low-income persons, including persons with disabilities
	New Freedom	Supports new public transportation services and public transportation alternatives beyond those required by ADA.
	Nonurbanized Area Formula Program	Capital and operating assistance for public transportation service including paratransit services in nonurbanized areas for general trips, although paratransit services are for the special needs of persons with disabilities
	United We Ride	Interagency Transportation Coordinating Council on Access and Mobility (CCAM), an initiative aimed at improving the availability, quality, and efficient delivery of transportation services for older adults, people with disabilities, and individuals with lower incomes.
	Urbanized Area Formula Program	Capital assistance and some operating assistance for public transit including paratransit services in urbanized areas for general trips, although paratransit services are for the special needs of persons with disabilities.

All urbanized areas are required to have a continuing, cooperative, and comprehensive planning process. The metropolitan planning organizations (MPOs) or transportation planning organizations (TPOs) are responsible for planning in urbanized areas. The State Department of Transportation provides planning services in rural areas.

CONSUMER SATISFACTION SURVEY

The Federal Developmental Disabilities Act of 2000 requires all Developmental Disabilities Councils to report on customer satisfaction with Council supported activities. The information that you are providing in this survey will be incorporated into an annual report that is submitted to the Administration on Developmental Disabilities. We value your appraisal of this activity. Your reply is important. Please complete the information below and return it to the provider or mail it to: Florida Developmental Disabilities Council, 124 Marriot Drive, Suite 203, Tallahassee, Florida 32301

Activity: *Let's Go! Transportation Guide*

Check the category that best describes you: Individual with a disability Family member Public policymaker Representative of Public Agency or Private Agency Member of Community Organization or Association

Name of city where you live: _____

Please check the box that best reflects your opinion of this activity.

I. Consumer Satisfaction with Council Supported Activities:

Statement	Very Satisfied	Somewhat Satisfied	Not Satisfied
For this guide, I (or a family member) am			

II. Consumer Satisfaction with Council Activities:

Statement	Yes	No
Respect: I (or my family member) was treated with respect in the guide.		
Choice: I (or my family member) have more choice and control as a result of this guidebook.		
Community: I (or my family member) can do more things in my community as a result of this guide.		
Rights: Because of this guide, I (or my family member) know my rights.		
Safe: I (or my family member) am more able to be safe and protect myself from harm as a result of this guide.		

Statement	Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree
Satisfied: I am satisfied with the guide.						
Better life: My life is better because of reading the guide.						
Council activities have improved the ability of individuals with developmental disabilities.						
The guide increases my ability to make choices and exert control over the services and support they use.						
The guide increases my ability to participate in community life.						
Council activities promote self-determination and community participation for individuals with developmental disabilities.						

III. What has been helpful or not helpful about this guide? (Use reverse side for more comments, if needed)



