

Do you live in Florida year-round, or for only part of the year?

	Year-round	Only part of the	Total
Total	98%	2%	100%
Gender			
Male	99%	1%	100%
Female	98%	2%	100%
Age			
18 to 29	100%	0%	100%
30 to 39	97%	3%	100%
40 to 49	100%	0%	100%
50 to 59	99%	1%	100%
Over 60	98%	2%	100%
Rush hour driver			
Yes	99%	1%	100%
No	97%	3%	100%

Typically driving on Florida freeways during: The morning rush, 6 a.m. to 9 a.m.

	Yes	No	Don't know/Ref	Total
Total	56%	44%	1%	100%
Gender				
Male	55%	43%	1%	100%
Female	56%	44%	1%	100%
Age				
18 to 29	60%	40%	0%	100%
30 to 39	81%	16%	4%	100%
40 to 49	65%	35%	0%	100%
50 to 59	50%	49%	1%	100%
Over 60	35%	65%	0%	100%
Rush hour driver				
Yes	74%	25%	1%	100%
No	0%	100%	0%	100%

Typically driving on Florida freeways during: The day, 9 a.m. to 4 p.m.

	Yes	No	Don't know/Ref	Total
Total	67%	33%	0%	100%
Gender				
Male	71%	29%	0%	100%
Female	62%	38%	0%	100%
Age				
18 to 29	51%	49%	0%	100%
30 to 39	55%	45%	0%	100%
40 to 49	73%	27%	0%	100%
50 to 59	68%	32%	0%	100%
Over 60	78%	22%	1%	100%
Rush hour driver				
Yes	59%	40%	0%	100%
No	89%	11%	0%	100%

Typically driving on Florida freeways during: The evening rush, 4 p.m. to 7 p.m.

	Yes	No	Total
Total	64%	36%	100%
Gender			
Male	64%	36%	100%
Female	63%	37%	100%
Age			
18 to 29	74%	26%	100%
30 to 39	68%	32%	100%
40 to 49	69%	31%	100%
50 to 59	58%	42%	100%
Over 60	52%	48%	100%
Rush hour driver			
Yes	84%	16%	100%
No	0%	100%	100%

Typically driving on Florida freeways during: The evening after 7 p.m.

	Yes	No	Don't know/Ref	Total
Total	44%	56%	1%	100%
Gender				
Male	49%	50%	1%	100%
Female	38%	62%	0%	100%
Age				
18 to 29	67%	33%	0%	100%
30 to 39	35%	61%	4%	100%
40 to 49	43%	57%	0%	100%
50 to 59	36%	64%	0%	100%
Over 60	36%	63%	1%	100%
Rush hour driver				
Yes	45%	54%	1%	100%
No	39%	61%	0%	100%

How often do you listen to radio traffic reports?

	Once per week	2-3 times per we	More than 3 tim	Never	Total
Total	9%	16%	32%	42%	100%
Gender					
Male	11%	17%	28%	44%	100%
Female	8%	15%	36%	41%	100%
Age					
18 to 29	10%	10%	38%	42%	100%
30 to 39	0%	30%	19%	51%	100%
40 to 49	9%	22%	31%	38%	100%
50 to 59	13%	11%	39%	37%	100%
Over 60	13%	11%	33%	43%	100%
Rush hour driver					
Yes	8%	17%	36%	39%	100%
No	13%	13%	20%	53%	100%

Do you find radio traffic reports...

	Very useful	Somewhat usefu	Not very useful	Don't know/Refu	Total
Total	48%	42%	10%	1%	100%
Gender					
Male	42%	41%	15%	2%	100%
Female	53%	42%	4%	0%	100%
Age					
18 to 29	61%	33%	0%	6%	100%
30 to 39	49%	45%	6%	0%	100%
40 to 49	27%	63%	10%	0%	100%
50 to 59	48%	42%	11%	0%	100%
Over 60	55%	31%	15%	0%	100%
Rush hour driver					
Yes	47%	41%	10%	1%	100%
No	49%	42%	9%	0%	100%

How often do you tune in to traffic reports on television?

	Once per week	2-3 times per we	More than 3 tim	Never	Total
Total	8%	12%	29%	51%	100%
Gender					
Male	7%	12%	26%	55%	100%
Female	9%	12%	32%	47%	100%
Age					
18 to 29	13%	14%	9%	64%	100%
30 to 39	13%	7%	23%	58%	100%
40 to 49	6%	14%	35%	46%	100%
50 to 59	6%	10%	30%	53%	100%
Over 60	5%	13%	43%	39%	100%
Rush hour driver					
Yes	9%	11%	30%	51%	100%
No	6%	14%	27%	52%	100%

Do you find television traffic reports...

	Very useful	Somewhat usefu	Not very useful	Don't know/Refu	Total
Total	44%	46%	9%	0%	100%
Gender					
Male	37%	49%	14%	0%	100%
Female	51%	43%	5%	1%	100%
Age					
18 to 29	25%	65%	10%	0%	100%
30 to 39	56%	37%	7%	0%	100%
40 to 49	46%	48%	6%	0%	100%
50 to 59	41%	44%	15%	0%	100%
Over 60	47%	43%	9%	1%	100%
Rush hour driver					
Yes	44%	48%	7%	0%	100%
No	46%	38%	15%	0%	100%

How often use for traffic information: In-car navigation system

	Never	Occasionally	Once per week	2-3 times per wei	More than 3 time	Don't know/Refu	Total
Total	49%	30%	7%	6%	8%	1%	100%
Gender							
Male	48%	30%	10%	3%	10%	0%	100%
Female	50%	30%	5%	9%	5%	1%	100%
Age							
18 to 29	36%	55%	4%	3%	3%	0%	100%
30 to 39	45%	29%	7%	9%	10%	0%	100%
40 to 49	51%	26%	9%	3%	12%	0%	100%
50 to 59	55%	21%	11%	5%	8%	0%	100%
Over 60	52%	24%	7%	8%	6%	3%	100%
Rush hour driver							
Yes	49%	31%	7%	4%	8%	0%	100%
No	48%	25%	7%	10%	7%	3%	100%

How often use for traffic information: Call in service

	Never	Occasionally	Once per week	2-3 times per wei	More than 3 time	Don't know/Refu	Total
Total	85%	6%	2%	1%	1%	5%	100%
Gender							
Male	84%	5%	3%	1%	2%	4%	100%
Female	85%	8%	1%	0%	0%	5%	100%
Age							
18 to 29	86%	7%	4%	0%	0%	4%	100%
30 to 39	93%	0%	0%	0%	0%	7%	100%
40 to 49	92%	3%	0%	0%	0%	6%	100%
50 to 59	85%	10%	3%	0%	2%	0%	100%
Over 60	76%	9%	4%	2%	2%	7%	100%
Rush hour driver							
Yes	86%	6%	2%	0%	2%	4%	100%
No	82%	7%	3%	2%	0%	6%	100%

How often use for traffic information: Email alerts

	Never	Occasionally	Once per week	2-3 times per wei	More than 3 time	Don't know/Refu	Total
Total	84%	9%	2%	1%	3%	1%	100%
Gender							
Male	82%	9%	3%	1%	3%	1%	100%
Female	86%	8%	1%	1%	3%	0%	100%
Age							
18 to 29	87%	7%	3%	4%	0%	0%	100%
30 to 39	93%	0%	0%	0%	3%	4%	100%
40 to 49	69%	28%	3%	0%	0%	0%	100%
50 to 59	92%	0%	2%	0%	7%	0%	100%
Over 60	83%	8%	2%	1%	4%	1%	100%
Rush hour driver							
Yes	84%	10%	1%	0%	3%	1%	100%
No	85%	6%	5%	3%	1%	0%	100%

How often use for traffic information: Text message alerts

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Don't know/Refuse	Total
Total	82%	9%	3%	1%	4%	1%	100%
Gender							
Male	81%	10%	2%	1%	5%	1%	100%
Female	83%	9%	3%	1%	4%	0%	100%
Age							
18 to 29	87%	9%	0%	4%	0%	0%	100%
30 to 39	87%	3%	0%	0%	6%	4%	100%
40 to 49	63%	20%	11%	0%	6%	0%	100%
50 to 59	83%	5%	2%	0%	10%	0%	100%
Over 60	89%	8%	1%	1%	1%	0%	100%
Rush hour driver							
Yes	81%	10%	2%	1%	5%	1%	100%
No	84%	5%	4%	3%	3%	0%	100%

How often use for traffic information: Electronic message signs

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Don't know/Refuse	Total
Total	37%	30%	10%	7%	16%	1%	100%
Gender							
Male	33%	33%	14%	6%	13%	1%	100%
Female	40%	26%	7%	9%	18%	0%	100%
Age							
18 to 29	47%	29%	7%	7%	10%	0%	100%
30 to 39	35%	26%	10%	0%	25%	4%	100%
40 to 49	24%	43%	14%	3%	17%	0%	100%
50 to 59	30%	26%	13%	11%	19%	0%	100%
Over 60	41%	26%	7%	12%	12%	1%	100%
Rush hour driver							
Yes	33%	30%	11%	6%	19%	1%	100%
No	49%	27%	9%	10%	5%	0%	100%

How often use for traffic information: Mobile apps on your cell phone or tablet

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Don't know/Refuse	Total
Total	69%	11%	5%	5%	10%	1%	100%
Gender							
Male	64%	13%	6%	4%	11%	1%	100%
Female	74%	8%	4%	5%	8%	0%	100%
Age							
18 to 29	77%	9%	0%	0%	14%	0%	100%
30 to 39	45%	17%	7%	13%	15%	4%	100%
40 to 49	62%	15%	9%	5%	9%	0%	100%
50 to 59	72%	8%	3%	3%	13%	0%	100%
Over 60	81%	7%	5%	4%	3%	0%	100%
Rush hour driver							
Yes	68%	12%	4%	4%	11%	1%	100%
No	74%	9%	7%	5%	4%	0%	100%

How often use for traffic information: Websites on your computer or cell phone

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Don't know/Refuse	Total
Total	67%	18%	4%	4%	6%	1%	100%
Gender							
Male	67%	14%	5%	6%	6%	1%	100%
Female	67%	23%	3%	2%	5%	0%	100%
Age							
18 to 29	66%	24%	7%	0%	4%	0%	100%
30 to 39	58%	29%	3%	4%	3%	4%	100%
40 to 49	59%	20%	3%	12%	6%	0%	100%
50 to 59	73%	13%	2%	1%	11%	0%	100%
Over 60	76%	11%	4%	3%	5%	1%	100%
Rush hour driver							
Yes	66%	18%	5%	5%	5%	1%	100%
No	70%	20%	1%	2%	6%	0%	100%

What is the main website you use for traffic information?

	FL511.com	Google	Mapquest	Traffic.com/Here	Local TV or radio	Social media, such	Something else	Don't know/Ref	Total
Total	2%	13%	2%	1%	32%	3%	26%	20%	100%
Gender									
Male	4%	14%	3%	0%	32%	7%	32%	8%	100%
Female	0%	13%	1%	3%	31%	0%	20%	32%	100%
Age									
18 to 29	0%	0%	0%	0%	55%	0%	36%	9%	100%
30 to 39	0%	17%	0%	0%	17%	9%	26%	31%	100%
40 to 49	0%	8%	0%	0%	35%	8%	23%	27%	100%
50 to 59	13%	29%	0%	5%	17%	0%	30%	6%	100%
Over 60	0%	16%	10%	3%	28%	0%	19%	24%	100%
Rush hour driver									
Yes	0%	12%	1%	1%	35%	5%	27%	19%	100%
No	9%	18%	5%	2%	21%	0%	20%	24%	100%

What is the main mobile app you use for traffic information?

	Florida 511	Waze	Beat the Traffic	Google Maps	SigAlert	Intrix	Local TV/radio sta	Something else	Don't know/Ref	Total
Total	3%	9%	3%	19%	3%	1%	14%	27%	21%	100%
Gender										
Male	2%	10%	0%	18%	2%	2%	17%	27%	23%	100%
Female	4%	8%	7%	20%	4%	0%	10%	28%	19%	100%
Age										
18 to 29	0%	28%	0%	13%	0%	0%	30%	13%	15%	100%
30 to 39	6%	20%	6%	32%	0%	0%	6%	19%	12%	100%
40 to 49	0%	0%	7%	8%	7%	0%	8%	46%	24%	100%
50 to 59	6%	0%	0%	17%	6%	6%	18%	35%	12%	100%
Over 60	0%	0%	0%	24%	0%	0%	19%	15%	42%	100%
Rush hour driver										
Yes	2%	11%	4%	18%	3%	0%	15%	28%	19%	100%
No	5%	0%	0%	22%	0%	5%	11%	26%	31%	100%

How likely would you be to use free service to get traffic information?

	Very likely	Somewhat likely	Somewhat unlik	Very unlikely	Don't know/Refu	Total
Total	18%	33%	13%	35%	0%	100%
Gender						
Male	13%	34%	16%	37%	0%	100%
Female	24%	32%	11%	33%	0%	100%
Age						
18 to 29	22%	25%	17%	35%	0%	100%
30 to 39	20%	35%	20%	26%	0%	100%
40 to 49	19%	47%	11%	23%	0%	100%
50 to 59	19%	36%	10%	36%	0%	100%
Over 60	15%	25%	12%	47%	1%	100%
Rush hour driver						
Yes	19%	34%	13%	33%	0%	100%
No	15%	30%	13%	41%	0%	100%

How much do you know about the 511 Traveler Information System?

	Quite a lot	Some	A little	Nothing at all	Don't know/Refu	Total
Total	6%	17%	21%	56%	0%	100%
Gender						
Male	7%	13%	23%	57%	0%	100%
Female	5%	20%	19%	55%	0%	100%
Age						
18 to 29	0%	6%	22%	72%	0%	100%
30 to 39	7%	32%	17%	45%	0%	100%
40 to 49	3%	26%	26%	45%	0%	100%
50 to 59	14%	19%	23%	45%	0%	100%
Over 60	6%	8%	18%	68%	1%	100%
Rush hour driver						
Yes	7%	18%	17%	58%	0%	100%
No	3%	14%	32%	51%	0%	100%

How often do you use the 511 Traveler Information System?

	Once per week	2-3 times per we	More than 3 tim	Never	Total
Total	31%	3%	2%	64%	100%
Gender					
Male	32%	3%	0%	65%	100%
Female	31%	3%	5%	62%	100%
Age					
18 to 29	21%	12%	0%	67%	100%
30 to 39	16%	0%	5%	78%	100%
40 to 49	42%	0%	0%	58%	100%
50 to 59	37%	3%	5%	55%	100%
Over 60	27%	4%	0%	69%	100%
Rush hour driver					
Yes	34%	3%	3%	60%	100%
No	24%	4%	0%	72%	100%

Which services of the 511 Traveler Information System do you use: Call in

	Yes	No	Total
Total	68%	32%	100%
Gender			
Male	74%	26%	100%
Female	63%	37%	100%
Age			
18 to 29	100%	0%	100%
30 to 39	50%	50%	100%
40 to 49	77%	23%	100%
50 to 59	47%	53%	100%
Over 60	86%	14%	100%
Rush hour driver			
Yes	75%	25%	100%
No	44%	56%	100%

Which services of 511 do you use: Website

	Yes	No	Total
Total	17%	83%	100%
Gender			
Male	13%	87%	100%
Female	21%	79%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	23%	77%	100%
50 to 59	27%	73%	100%
Over 60	0%	100%	100%
Rush hour driver			
Yes	15%	85%	100%
No	25%	75%	100%

Which services of 511 do you use: Mobile app

	Yes	No	Total
Total	11%	89%	100%
Gender			
Male	18%	82%	100%
Female	5%	95%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	0%	100%	100%
50 to 59	27%	73%	100%
Over 60	7%	93%	100%
Rush hour driver			
Yes	9%	91%	100%
No	18%	82%	100%

Which services of 511 do you use: Twitter

	No	Total
Total	100%	100%
Gender		
Male	100%	100%
Female	100%	100%
Age		
18 to 29	100%	100%
30 to 39	100%	100%
40 to 49	100%	100%
50 to 59	100%	100%
Over 60	100%	100%
Rush hour driver		
Yes	100%	100%
No	100%	100%

Which services of 511 do you use: Personalized services

	Yes	No	Total
Total	1%	99%	100%
Gender			
Male	0%	100%	100%
Female	2%	98%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	0%	100%	100%
50 to 59	0%	100%	100%
Over 60	7%	93%	100%
Rush hour driver			
Yes	1%	99%	100%
No	0%	100%	100%

When are you likely to use 511: Before you leave for your destination

	Yes	No	Total
Total	38%	62%	100%
Gender			
Male	29%	71%	100%
Female	46%	54%	100%
Age			
18 to 29	32%	68%	100%
30 to 39	50%	50%	100%
40 to 49	62%	38%	100%
50 to 59	33%	67%	100%
Over 60	14%	86%	100%
Rush hour driver			
Yes	38%	62%	100%
No	38%	62%	100%

When are you likely to use 511: On your way to your destination

	Yes	No	Total
Total	25%	75%	100%
Gender			
Male	32%	68%	100%
Female	18%	82%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	27%	73%	100%
50 to 59	20%	80%	100%
Over 60	42%	58%	100%
Rush hour driver			
Yes	26%	74%	100%
No	20%	80%	100%

When are you likely to use 511: While stopped in traffic/approaching congestion

	Yes	No	Total
Total	45%	55%	100%
Gender			
Male	48%	52%	100%
Female	42%	58%	100%
Age			
18 to 29	32%	68%	100%
30 to 39	0%	100%	100%
40 to 49	38%	62%	100%
50 to 59	54%	46%	100%
Over 60	77%	23%	100%
Rush hour driver			
Yes	45%	55%	100%
No	44%	56%	100%

When are you likely to use 511: After hearing a radio or TV report

	Yes	No	Total
Total	7%	93%	100%
Gender			
Male	8%	92%	100%
Female	6%	94%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	13%	87%	100%
50 to 59	0%	100%	100%
Over 60	7%	93%	100%
Rush hour driver			
Yes	9%	91%	100%
No	0%	100%	100%

When are you likely to use 511: During an emergency such as a wildfire/hurricane

	Yes	No	Total
Total	22%	78%	100%
Gender			
Male	32%	68%	100%
Female	14%	86%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	38%	62%	100%
50 to 59	21%	79%	100%
Over 60	22%	78%	100%
Rush hour driver			
Yes	24%	76%	100%
No	15%	85%	100%

When are you likely to use 511: To report a traffic incident

	Yes	No	Total
Total	19%	81%	100%
Gender			
Male	16%	84%	100%
Female	21%	79%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	38%	62%	100%
50 to 59	0%	100%	100%
Over 60	20%	80%	100%
Rush hour driver			
Yes	23%	77%	100%
No	5%	95%	100%

How have you used the info you receive from 511: Changed your route

	Yes	No	Total
Total	80%	20%	100%
Gender			
Male	84%	16%	100%
Female	76%	24%	100%
Age			
18 to 29	63%	37%	100%
30 to 39	50%	50%	100%
40 to 49	100%	0%	100%
50 to 59	81%	19%	100%
Over 60	72%	28%	100%
Rush hour driver			
Yes	80%	20%	100%
No	79%	21%	100%

How have you used the info you receive from 511: Changed departure time

	Yes	No	Total
Total	30%	70%	100%
Gender			
Male	44%	56%	100%
Female	17%	83%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	40%	60%	100%
50 to 59	34%	66%	100%
Over 60	35%	65%	100%
Rush hour driver			
Yes	28%	72%	100%
No	36%	64%	100%

How have you used the info you receive from 511: Changed est. time of arrival

	Yes	No	Total
Total	27%	73%	100%
Gender			
Male	35%	65%	100%
Female	20%	80%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	52%	48%	100%
50 to 59	20%	80%	100%
Over 60	42%	58%	100%
Rush hour driver			
Yes	28%	72%	100%
No	26%	74%	100%

How have you used the info you receive from 511: Changed your stress level

	Yes	No	Total
Total	26%	74%	100%
Gender			
Male	37%	63%	100%
Female	17%	83%	100%
Age			
18 to 29	37%	63%	100%
30 to 39	0%	100%	100%
40 to 49	52%	48%	100%
50 to 59	7%	93%	100%
Over 60	34%	66%	100%
Rush hour driver			
Yes	28%	72%	100%
No	21%	79%	100%

How have you used the info you receive from 511: Changed your mode of travel

	Yes	No	Total
Total	13%	87%	100%
Gender			
Male	20%	80%	100%
Female	6%	94%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	27%	73%	100%
50 to 59	7%	93%	100%
Over 60	7%	93%	100%
Rush hour driver			
Yes	14%	86%	100%
No	5%	95%	100%

Used info provided by the 511 during severe weather/roadway emergency?

	Yes, and I changed	Yes, but I did NO	No	Total
Total	63%	6%	31%	100%
Gender				
Male	60%	3%	37%	100%
Female	66%	8%	25%	100%
Age				
18 to 29	63%	0%	37%	100%
30 to 39	100%	0%	0%	100%
40 to 49	77%	12%	12%	100%
50 to 59	34%	0%	66%	100%
Over 60	57%	15%	28%	100%
Rush hour driver				
Yes	74%	7%	19%	100%
No	23%	0%	77%	100%

How did you first find out about the 511 Traveler Information System?

	Radio	Television	Online	A friend or acquaintance	Signs on the freeway	Other	Don't know/Refus	Total
Total	3%	5%	7%	10%	53%	11%	11%	100%
Gender								
Male	0%	0%	13%	12%	53%	13%	9%	100%
Female	5%	9%	2%	8%	54%	10%	13%	100%
Age								
18 to 29	0%	0%	0%	0%	63%	37%	0%	100%
30 to 39	0%	0%	0%	0%	50%	0%	50%	100%
40 to 49	0%	0%	0%	13%	75%	12%	0%	100%
50 to 59	6%	12%	14%	13%	34%	7%	14%	100%
Over 60	7%	7%	7%	14%	59%	0%	7%	100%
Rush hour driver								
Yes	4%	4%	4%	8%	56%	14%	10%	100%
No	0%	8%	19%	15%	45%	0%	13%	100%

Call in feature of 511: would you say the quality of the voice-recognition is...

	Excellent	Good	Fair	Poor	Never used call in	Total
Total	9%	54%	17%	3%	17%	100%
Gender						
Male	4%	57%	30%	0%	9%	100%
Female	13%	52%	5%	5%	24%	100%
Age						
18 to 29	32%	68%	0%	0%	0%	100%
30 to 39	0%	50%	0%	25%	25%	100%
40 to 49	0%	50%	27%	0%	23%	100%
50 to 59	7%	47%	20%	0%	26%	100%
Over 60	20%	57%	23%	0%	0%	100%
Rush hour driver						
Yes	11%	51%	19%	4%	15%	100%
No	0%	66%	9%	0%	25%	100%

	What type of cell phone do you use?						Total
	iPhone	Android	BlackBerry	Something else	Does not have a	Don't know/Refu	
Total	31%	38%	3%	22%	5%	1%	100%
Gender							
Male	29%	41%	4%	23%	3%	1%	100%
Female	33%	35%	2%	21%	6%	2%	100%
Age							
18 to 29	21%	69%	0%	10%	0%	0%	100%
30 to 39	48%	40%	0%	6%	4%	3%	100%
40 to 49	23%	55%	8%	14%	0%	0%	100%
50 to 59	41%	28%	5%	20%	6%	0%	100%
Over 60	27%	14%	1%	45%	11%	1%	100%
Rush hour driver							
Yes	31%	42%	3%	20%	4%	1%	100%
No	31%	27%	2%	30%	8%	3%	100%

	How often do you read these electronic message signs?					Total
	Once per week	2-3 times per we	More than 3 tim	Never	Don't know/Refu	
Total	27%	22%	35%	13%	3%	100%
Gender						
Male	31%	28%	27%	11%	2%	100%
Female	22%	15%	44%	15%	3%	100%
Age						
18 to 29	36%	18%	24%	22%	0%	100%
30 to 39	20%	17%	48%	16%	0%	100%
40 to 49	29%	20%	48%	0%	3%	100%
50 to 59	25%	23%	40%	11%	1%	100%
Over 60	25%	28%	26%	15%	5%	100%
Rush hour driver						
Yes	25%	20%	39%	13%	3%	100%
No	32%	28%	23%	16%	2%	100%

	Do you find them to be...				Total
	Very accurate	Somewhat accur	Not accurate at	Don't know/Refu	
Total	39%	57%	2%	2%	100%
Gender					
Male	37%	59%	2%	2%	100%
Female	40%	56%	3%	1%	100%
Age					
18 to 29	28%	72%	0%	0%	100%
30 to 39	35%	61%	4%	0%	100%
40 to 49	45%	50%	3%	3%	100%
50 to 59	42%	56%	2%	0%	100%
Over 60	41%	55%	1%	4%	100%
Rush hour driver					
Yes	40%	57%	2%	2%	100%
No	37%	59%	3%	2%	100%

	Do you think the electronic message signs are easy to read?			
	Yes	No	Sometimes	Total
Total	87%	5%	7%	100%
Gender				
Male	91%	3%	6%	100%
Female	83%	8%	9%	100%
Age				
18 to 29	75%	8%	17%	100%
30 to 39	89%	4%	8%	100%
40 to 49	95%	3%	3%	100%
50 to 59	91%	4%	5%	100%
Over 60	85%	8%	7%	100%
Rush hour driver				
Yes	87%	6%	7%	100%
No	88%	4%	8%	100%

When the electronic message signs post info about travel times, is the info...

	Very useful	Somewhat usefu	Not very useful	Never seen a deli	Don't know/Refu	Total
Total	47%	47%	4%	2%	1%	100%
Gender						
Male	48%	47%	3%	2%	0%	100%
Female	47%	46%	4%	1%	2%	100%
Age						
18 to 29	42%	46%	4%	4%	4%	100%
30 to 39	36%	60%	4%	0%	0%	100%
40 to 49	53%	45%	3%	0%	0%	100%
50 to 59	53%	42%	2%	4%	0%	100%
Over 60	49%	46%	4%	1%	1%	100%
Rush hour driver						
Yes	46%	49%	3%	1%	1%	100%
No	52%	39%	6%	2%	1%	100%

How likely are you to change your route based on the info posted on these signs?

	Very likely	Somewhat likely	Somewhat unlik	Very unlikely	Total
Total	31%	47%	10%	12%	100%
Gender					
Male	27%	48%	9%	16%	100%
Female	35%	46%	11%	8%	100%
Age					
18 to 29	33%	41%	8%	17%	100%
30 to 39	31%	34%	15%	20%	100%
40 to 49	23%	68%	6%	3%	100%
50 to 59	36%	41%	7%	15%	100%
Over 60	32%	46%	13%	9%	100%
Rush hour driver					
Yes	31%	46%	9%	14%	100%
No	30%	52%	13%	5%	100%

Have you ever used 511 to obtain more info about something you saw on a sign?

	Yes	No	Don't know/Ref	Total
Total	10%	89%	1%	100%
Gender				
Male	10%	89%	0%	100%
Female	9%	89%	2%	100%
Age				
18 to 29	0%	100%	0%	100%
30 to 39	8%	92%	0%	100%
40 to 49	12%	88%	0%	100%
50 to 59	11%	89%	0%	100%
Over 60	13%	83%	4%	100%
Rush hour driver				
Yes	10%	90%	1%	100%
No	10%	88%	2%	100%

Have you used info posted on a sign during severe weather/roadway emergency?

	Yes, and I changed	Yes, but I did NO	No	Don't know/Refu	Total
Total	40%	11%	48%	0%	100%
Gender					
Male	40%	12%	48%	0%	100%
Female	40%	11%	48%	1%	100%
Age					
18 to 29	33%	12%	55%	0%	100%
30 to 39	40%	19%	41%	0%	100%
40 to 49	53%	9%	38%	0%	100%
50 to 59	31%	10%	59%	0%	100%
Over 60	41%	9%	49%	2%	100%
Rush hour driver					
Yes	39%	13%	47%	1%	100%
No	44%	6%	51%	0%	100%

Service to provide you with traffic info on the Internet: how likely to use it?

	Definitely use it	Probably use it	Probably not use	Definitely not use	Don't know/Refu	Total
Total	7%	28%	43%	22%	1%	100%
Gender						
Male	8%	26%	44%	21%	1%	100%
Female	6%	30%	41%	23%	1%	100%
Age						
18 to 29	10%	25%	40%	25%	0%	100%
30 to 39	6%	34%	43%	17%	0%	100%
40 to 49	10%	48%	38%	4%	0%	100%
50 to 59	4%	26%	46%	21%	2%	100%
Over 60	4%	18%	46%	31%	1%	100%
Rush hour driver						
Yes	7%	28%	44%	20%	1%	100%
No	7%	27%	37%	29%	0%	100%

How often do you use the My Florida 511 website, FL511.com?

	Once per week	2-3 times per we	Never	Never heard	Don't know/Refu	Total
Total	14%	2%	37%	46%	1%	100%
Gender						
Male	17%	4%	38%	41%	0%	100%
Female	10%	0%	35%	52%	3%	100%
Age						
18 to 29	9%	0%	17%	74%	0%	100%
30 to 39	8%	0%	58%	26%	8%	100%
40 to 49	14%	8%	35%	43%	0%	100%
50 to 59	32%	0%	35%	33%	0%	100%
Over 60	6%	0%	39%	55%	0%	100%
Rush hour driver						
Yes	12%	0%	35%	52%	0%	100%
No	18%	8%	40%	27%	6%	100%

Mobile app available to provide you with traffic info:how likely to use it?

	Definitely use it	Probably use it	Probably not use	Definitely not use	Don't know/Refu	Total
Total	7%	37%	31%	24%	1%	100%
Gender						
Male	9%	28%	36%	26%	0%	100%
Female	5%	45%	26%	22%	2%	100%
Age						
18 to 29	13%	36%	30%	21%	0%	100%
30 to 39	0%	50%	22%	21%	7%	100%
40 to 49	5%	50%	31%	14%	0%	100%
50 to 59	4%	46%	28%	22%	0%	100%
Over 60	6%	23%	37%	32%	2%	100%
Rush hour driver						
Yes	7%	41%	33%	18%	1%	100%
No	6%	27%	25%	40%	2%	100%

How often do you use the Florida 511 mobile app?

	Once per week	More than 3 tim	Never	Never heard	Total
Total	6%	4%	39%	51%	100%
Gender					
Male	9%	6%	44%	40%	100%
Female	1%	0%	31%	67%	100%
Age					
18 to 29	0%	0%	0%	100%	100%
30 to 39	0%	7%	50%	43%	100%
40 to 49	0%	8%	48%	44%	100%
50 to 59	25%	0%	35%	40%	100%
Over 60	4%	0%	43%	53%	100%
Rush hour driver					
Yes	6%	2%	38%	54%	100%
No	8%	9%	42%	41%	100%

Are you aware of the Road Rangers provided by FDOT?

	Yes	No	Don't know/Ref	Total
Total	65%	34%	1%	100%
Gender				
Male	67%	32%	0%	100%
Female	64%	35%	1%	100%
Age				
18 to 29	39%	61%	0%	100%
30 to 39	68%	32%	0%	100%
40 to 49	75%	25%	0%	100%
50 to 59	74%	25%	1%	100%
Over 60	71%	28%	1%	100%
Rush hour driver				
Yes	68%	31%	1%	100%
No	58%	41%	1%	100%

Aware can request assistance from the Road Rangers by dialing *FHP, or *347?

	Yes	No	Total
Total	59%	41%	100%
Gender			
Male	64%	36%	100%
Female	53%	47%	100%
Age			
18 to 29	72%	28%	100%
30 to 39	52%	48%	100%
40 to 49	59%	41%	100%
50 to 59	57%	43%	100%
Over 60	57%	43%	100%
Rush hour driver			
Yes	60%	40%	100%
No	54%	46%	100%

Do you know how to request a Road Ranger?

	Yes	No	Don't know/Ref	Total
Total	15%	83%	2%	100%
Gender				
Male	12%	87%	1%	100%
Female	17%	80%	3%	100%
Age				
18 to 29	19%	81%	0%	100%
30 to 39	23%	77%	0%	100%
40 to 49	21%	73%	7%	100%
50 to 59	14%	86%	0%	100%
Over 60	4%	93%	2%	100%
Rush hour driver				
Yes	16%	82%	3%	100%
No	11%	89%	0%	100%

How would you do that?

	Call 511	Call *FHP/*347	Something else	Don't know/Refu	Total
Total	32%	20%	33%	15%	100%
Gender					
Male	30%	0%	59%	11%	100%
Female	33%	34%	16%	17%	100%
Age					
18 to 29	0%	100%	0%	0%	100%
30 to 39	32%	32%	37%	0%	100%
40 to 49	68%	0%	0%	32%	100%
50 to 59	0%	0%	100%	0%	100%
Over 60	0%	0%	46%	54%	100%
Rush hour driver					
Yes	38%	11%	33%	18%	100%
No	0%	67%	33%	0%	100%

Have you ever heard of *FHP or *347?

	Yes	No	Don't know/Ref	Total
Total	64%	36%	1%	100%
Gender				
Male	72%	28%	0%	100%
Female	55%	44%	1%	100%
Age				
18 to 29	50%	50%	0%	100%
30 to 39	49%	51%	0%	100%
40 to 49	92%	8%	0%	100%
50 to 59	71%	29%	0%	100%
Over 60	44%	54%	2%	100%
Rush hour driver				
Yes	64%	35%	1%	100%
No	61%	39%	0%	100%

How useful do you think the Road Rangers are?

	Very useful	Somewhat usefu	Not very useful	Don't know/Refu	Total
Total	68%	25%	1%	6%	100%
Gender					
Male	66%	25%	3%	6%	100%
Female	69%	25%	0%	6%	100%
Age					
18 to 29	58%	33%	0%	9%	100%
30 to 39	76%	20%	0%	4%	100%
40 to 49	69%	27%	0%	4%	100%
50 to 59	72%	17%	5%	6%	100%
Over 60	64%	29%	1%	6%	100%
Rush hour driver					
Yes	68%	24%	2%	7%	100%
No	67%	28%	0%	4%	100%

Have you ever been assisted by a Road Ranger?

	Yes	No	Total
Total	13%	87%	100%
Gender			
Male	11%	89%	100%
Female	15%	85%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	28%	72%	100%
40 to 49	11%	89%	100%
50 to 59	13%	87%	100%
Over 60	9%	91%	100%
Rush hour driver			
Yes	14%	86%	100%
No	10%	90%	100%

Would you say the Road Ranger driver was...

	Very helpful	Total
Total	100%	100%
Gender		
Male	100%	100%
Female	100%	100%
Age		
30 to 39	100%	100%
40 to 49	100%	100%
50 to 59	100%	100%
Over 60	100%	100%
Rush hour driver		
Yes	100%	100%
No	100%	100%

Like included: Information about other transportation services

	Yes	No	Total
Total	10%	90%	100%
Gender			
Male	10%	90%	100%
Female	10%	90%	100%
Age			
18 to 29	9%	91%	100%
30 to 39	16%	84%	100%
40 to 49	9%	91%	100%
50 to 59	13%	87%	100%
Over 60	7%	93%	100%
Rush hour driver			
Yes	10%	90%	100%
No	10%	90%	100%

Like included: Information about roads not in your area

	Yes	No	Total
Total	5%	95%	100%
Gender			
Male	5%	95%	100%
Female	5%	95%	100%
Age			
18 to 29	3%	97%	100%
30 to 39	7%	93%	100%
40 to 49	3%	97%	100%
50 to 59	7%	93%	100%
Over 60	5%	95%	100%
Rush hour driver			
Yes	4%	96%	100%
No	5%	95%	100%

Like included: Information about local attractions

	Yes	No	Total
Total	11%	89%	100%
Gender			
Male	10%	90%	100%
Female	13%	87%	100%
Age			
18 to 29	20%	80%	100%
30 to 39	19%	81%	100%
40 to 49	9%	91%	100%
50 to 59	6%	94%	100%
Over 60	6%	94%	100%
Rush hour driver			
Yes	11%	89%	100%
No	11%	89%	100%

Like included: Information about automotive services

	Yes	No	Total
Total	9%	91%	100%
Gender			
Male	9%	91%	100%
Female	8%	92%	100%
Age			
18 to 29	3%	97%	100%
30 to 39	6%	94%	100%
40 to 49	17%	83%	100%
50 to 59	5%	95%	100%
Over 60	10%	90%	100%
Rush hour driver			
Yes	8%	92%	100%
No	11%	89%	100%

Like included: Alternate routes to avoid a traffic incident

	Yes	No	Total
Total	69%	31%	100%
Gender			
Male	64%	36%	100%
Female	73%	27%	100%
Age			
18 to 29	67%	33%	100%
30 to 39	68%	32%	100%
40 to 49	80%	20%	100%
50 to 59	65%	35%	100%
Over 60	68%	32%	100%
Rush hour driver			
Yes	70%	30%	100%
No	64%	36%	100%

Like included: All

	Yes	No	Total
Total	7%	93%	100%
Gender			
Male	9%	91%	100%
Female	5%	95%	100%
Age			
18 to 29	4%	96%	100%
30 to 39	7%	93%	100%
40 to 49	9%	91%	100%
50 to 59	14%	86%	100%
Over 60	4%	96%	100%
Rush hour driver			
Yes	8%	92%	100%
No	4%	96%	100%

Like included: None

	Yes	No	Total
Total	8%	92%	100%
Gender			
Male	10%	90%	100%
Female	5%	95%	100%
Age			
18 to 29	11%	89%	100%
30 to 39	6%	94%	100%
40 to 49	3%	97%	100%
50 to 59	5%	95%	100%
Over 60	10%	90%	100%
Rush hour driver			
Yes	7%	93%	100%
No	9%	91%	100%

Like included: Other

	Yes	No	Total
Total	0%	100%	100%
Gender			
Male	0%	100%	100%
Female	0%	100%	100%
Age			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	0%	100%	100%
50 to 59	0%	100%	100%
Over 60	1%	99%	100%
Rush hour driver			
Yes	0%	100%	100%
No	0%	100%	100%

	Age						Total
	18 to 29	30 to 39	40 to 49	50 to 59	Over 60	on't know/Refuse	
Total	18%	15%	19%	18%	27%	2%	100%
Gender							
Male	18%	14%	22%	20%	24%	2%	100%
Female	19%	16%	16%	16%	31%	1%	100%
Rush hour driver							
Yes	21%	17%	20%	18%	22%	2%	100%
No	9%	9%	18%	19%	44%	0%	100%

	Gender		
	Male	Female	Total
Total	50%	50%	100%
Age			
18 to 29	49%	51%	100%
30 to 39	46%	54%	100%
40 to 49	58%	42%	100%
50 to 59	56%	44%	100%
Over 60	43%	57%	100%
Rush hour driver			
Yes	52%	48%	100%
No	45%	55%	100%