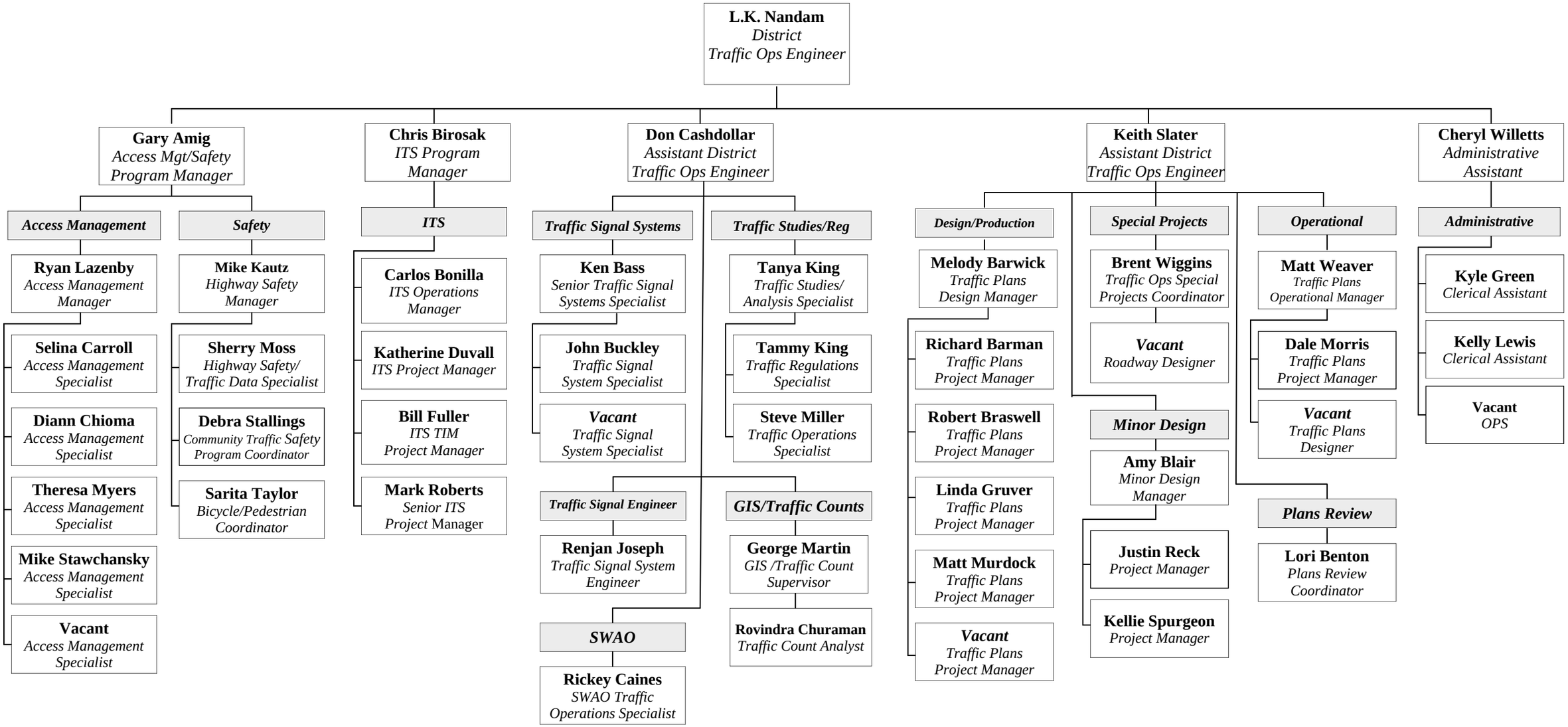TRAFFIC OPERATIONS