



SunGuide® Disseminator



FDOT ITS District Progress Reports

Following is a compilation of quarterly progress reports provided by FDOT Districts and the Florida Turnpike Enterprise:

• • *District One* • •

Advanced Traffic Management Systems

Winter Haven/Polk County Advanced Transportation Management System, Design-Build Construction (408043 2 52 01)

This is a design-build project which will complete the design and construct an upgrade to the existing Winter Haven Signal System. The advanced traffic management systems (ATMS) upgrade will include new central hardware and software, new controllers and cabinets at 44 intersections, an updated communications plant, and video monitoring at 15 locations. This project will also deploy 19 new vehicle detection stations for monitoring traffic flow throughout the traffic management system. The Winter Haven ATMS project will include construction of a video wall and integration of the central ATMS components into the City of Winter Haven transportation management center (TMC) located at the police department. A design-build contractor was selected in April 2009. The Notice to Proceed (NTP) was issued on June 9, 2009. The construction duration is approximately 430 days. The pre-construction meeting was held on November 17, 2009.

Approx. Completion: September 2010
Contact: Mark Roberts (863) 519-2591

Manatee County Advanced Transportation Management System, Phase I, Design-Build Construction (416119 1 52 01)

This is a design-build project which will complete the design and construct an upgrade to the existing signal system in Manatee County and the City of Bradenton. This ATMS upgrade will include new central hardware and software, new controllers and cabinets at 142 intersections, an updated communications plant, and video monitoring at 40 locations. This project will also deploy 40 new vehicle detection stations for monitoring traffic flow throughout the traffic management system. The Manatee ATMS project will include construction of a video wall and integration of the central ATMS components into the Manatee County Public Safety and TMC. A design-build contractor was selected in June 2008.

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The NTP was issued on October 19, 2008. The construction duration is approximately 700 days.
Approx. Completion: September 2010
Contact: Mark Roberts (863) 519-2591

Manatee County Advanced Transportation Management System, Phase II, Design-Build Construction (426635 1 52 01)

This is a design-build project which will provide complete design and construct Phase 2 of the ongoing Manatee ATMS Phase 1 construction project which will upgrade the remaining signalized intersections in Manatee County and the City of Palmetto. This ATMS upgrade will include new controllers and cabinets at 88 intersections, with fiber connections to 66 and reconnection of existing communications to 22; an updated communications plant utilizing new and existing conduit; video monitoring at 20 locations connected via fiber; integration of all eight existing dynamic message signs (DMS); 20 new vehicle detection stations for monitoring traffic flow; and integration into the existing Manatee County Public Safety and TMC and with the ongoing Manatee ATMS Phase 1 project. A design-build contractor was selected in September 2009. The NTP was issued on October 13, 2009. The construction duration is approximately 600 days. This project is utilizing federal funds from the American Recovery and Reinvestment Act.

Approx. Completion: May 2011
Contact: Mark Roberts (863) 519-2591

Lee County Advanced Transportation Management System, Design-Build Criteria Package Development (412636 2 32 01)

This project will develop an Intelligent Transportation Systems (ITS) Master Plan to be used as the basis for upgrading the existing Lee County signal system and will define the requirements for a system for Lee County. This project will develop all Federal Highway Administration (FHWA) required documentation and provide a project Implementation Plan. This project will also complete a Design-Build Requirements Package to be used to secure a design-build team, which will complete the design and construct an upgrade to the existing Lee County signal system. The ATMS upgrade will include new central hardware and software, new controllers and cabinets, an updated communications plant, vehicle detection stations for monitoring traffic flow, and video monitoring at

selected locations. This project was advertised as of November 9, 2009.

Approx. Completion: January 2012
Contact: Mark Roberts (863) 519-2591

Advanced Traveler Information Systems

Southwest Florida ATIS (414668 1 32 01)

This Invitation to Negotiate (ITN) project provides operational and marketing support for the regional advanced traveler information system (ATIS) covering Charlotte, Lee, and Collier Counties in Southwest Florida. Included in this project is the deployment of an automated data collection system along I-75 using microwave sensors and wireless communications to provide additional traffic flow information to the Southwest Florida ATIS. Additionally, this project will provide resources to support the expansion of the existing Tampa Bay ATIS in Manatee (I-75), Sarasota (I-75), and Polk (I-4) Counties. The data fusion software and Web page functions for the new Southwest Florida ATIS will be provided through a contract funded by the FDOT Central Office Traffic Engineering and Operations Office as a separate project. The NTP for this project was issued on July 10, 2006 for two years with an optional third year of services and support. The Southwest Florida 511 ATIS was launched in early spring 2007.

Limited services have been renewed until January 2010, to support data collection and information processing to populate the database of a new statewide Florida ATIS. These limited services will continue until the District 1 Southwest Interagency Facility for Transportation (SWIFT) SunGuide® Center is operational and prepared to take on the ATIS operations function. The original Southwest Florida 511 Web site has been abandoned in favor of the new statewide Web site. The Tampa Bay SunGuide® Center provides ATIS support for I-75 in Manatee and Sarasota counties, as well as for I-4 in Polk County.

Approx. Completion: January 2010
Contact: Chris Birosak (863) 519-2507

Freeway Management Systems

I-75 Freeway Management System for Collier and Lee Counties, System Integration, and Regional Transportation Management Center



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Construction Project (416413 1 52 01, 416412 1 52 01, and 414733 1 52 01)

This is a design-build construction project. The project includes the final design and construction of a new regional transportation management center (RTMC) building, parking areas, and utility connections. The RTMC is located at the Daniels Parkway Rest Area in Lee County. The project includes the design and installation of ITS field elements, which includes closed-circuit television (CCTV) cameras, DMSs, road weather information systems (RWIS), microwave detection, and fiber optic communications cable and transmission equipment along approximately 98 miles of I-75, starting at the Broward County line mile marker 50.7 and ending at the Charlotte County line mile marker 148.4. The project also includes: modifying the existing safety barrier cable system (SBCS) along I-75 in Collier County to install and integrate an ITS detection and alarm system; integrating the ITS and SBCS with the central control equipment to be installed at the RTMC; installing and integrating the video wall and conference room display systems at the RTMC; and testing all of the aforementioned systems. The NTP was issued in January 2006. This project is ongoing. The RTMC reached Substantial Completion on September 30, 2009. Installation of field devices and integration into the RTMC, named the SWIFT SunGuide® Center has been completed. The 14-day operational test was completed on November 9, 2009.

Approx. Completion: Substantial Completion on September 30, 2009

Contact: Chris Birozak (863) 519-2507

I-75 Freeway Management System for Charlotte County Design-Build Construction Project (414738 1 52 01)

This is a design-build construction project which will complete the design and construct the extension of the I-75 Freeway Management System from the Lee/Charlotte County Line to the Charlotte/Sarasota County Line. The project includes the design and installation of ITS field elements, which include CCTV cameras, DMSs, road weather information systems (RWIS), microwave vehicle detection, highway advisory radio (HAR), and fiber optic communications cable and transmission equipment along I-75 throughout Charlotte County. These field elements will be integrated into the SWIFT SunGuide Center. The NTP was issued on February 21, 2009. The

construction duration is approximately 720 days. The pre-construction meeting was held September 4, 2009.

Approx. Completion: December 2010

Contact: Mark Roberts (863) 519-2591

I-75 Freeway Management System for Sarasota and Manatee Counties, ITS Design-Build Requirements Package Development (414730 2 32 01, 414732 2 32 01)

This project includes the development of the design-build criteria package for the final design and installation of ITS field elements, which include CCTV cameras, DMSs, RWIS, microwave vehicle detection, highway advisory radio (HAR), and fiber optic communications cable and transmission equipment along I-75, from the Charlotte/Sarasota County line to the I-275 interchange in Manatee County. These field elements will be integrated into the SWIFT SunGuide Center in Fort Myers and the Sarasota/Manatee Satellite TMC in Manatee County.

Approx. Completion: December 2010

Contact: Katherine Duvall (863) 519-2726

Districtwide RTMC ITS Operations Contract (417733 1 82 01)

This project provides the funding for the operation costs for the District 1 RTMC. The contract was executed in June 2007. Work has begun on development of the Standard Operating Guidelines, Strategic Operations Plan, and the Training Materials. Operations are anticipated to commence once construction of the RTMC and ITS field devices on I-75 in Collier and Lee Counties is completed in fall/winter 2009. At this time the Consultant RTMC Manager and IT Manager are working at the RTMC to get the system ready for full time operations.

Approx. Completion: June 2012

Contact: Katherine Duvall (863) 519-2726

Districtwide ITS Maintenance and Fiber Locates Contract (419713 1 72 01 and 419714 1 32 01)

This project provides funding for the maintenance and utility locate costs for the District 1 ITS field device systems and associated utilities. The contract was executed in January 2008. Work is expected to begin once the ITS field device installation in Collier and Lee Counties is completed in fall/winter 2009.



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Approx. Completion: January 2013
Contact: Katherine Duvall (863) 519-2726

Incident Management

Lee County Bridge Incident Management System (IMS), Design-Build Requirements Package Development (405462 3 32 01)

This project will complete the Design-Build Requirements Package to be used to secure a design-build team to complete the design and construct a bridge incident management system (IMS) in Lee County. When complete, the bridge IMS will route traffic around an incident on either the Caloosahatchee or Edison bridges in Fort Myers. The bridge IMS will include new central hardware and software, DMSs, dynamic trailblazers, a communications plant, video monitoring at selected locations and microwave vehicle detection on the bridges. This project was ongoing, but was placed on hold when a re-shuffling of the FDOT's Work Program moved the construction funding out to Fiscal Year 2010. The contract documents are currently being finalized and are on schedule for an April 2010 construction letting.

Approx. Completion: Letting April 2010
Contact: Mark Roberts (863) 519-2591

Districtwide Road Rangers Service Patrol Contract (422286 1 72 02)

This is a service contract for Road Ranger Service Patrols on Interstate roadways in District 1 and the Sunshine Skyway Bridge. The RFP Bid Package was executed in October 2007, with a start work date of January 1, 2008. This project will separate the service patrol function from asset maintenance contracts and will be managed by the District 1 Traffic Operations Division. Road Ranger Service Patrols currently operate 7 days each week based on customized schedules designed to optimize the services and benefits to the public based on project funding. The vendor is currently searching for sponsorship opportunities.

Approx. Completion: December 31, 2012
Contact: Chris Birosak (863) 519-2507

Rapid Incident Scene Clearance (RISC) (424192 1 82 01)

This open ITN contract will secure multiple qualified wrecker service vendors for meeting minimum response times and minimum equipment standards in order to rapidly clear the interstate

roadway of crash vehicles and debris. Once all terms and conditions of the contract are met, FDOT will provide bonus incentive dollars to the contractor based on performance. Furthermore, unwarranted delays which exceed FDOT's contract expectations result in financial penalties assessed against the contractor. RISC awareness and activation training is currently being planned among stakeholder agencies in District 1. Once training is completed to a reasonable degree, the Florida Highway Patrol (FHP) will be notified of a RISC response as authorized by the SWIFT SunGuide Center management.

Approx. Completion: July 2010
Contact: Chris Birosak (863) 519-2507

ITS Planning and Project Development

Districtwide Intelligent Transportation Systems General Consultant Traffic Operations (417470 1 32 01)

This ITS General Consultant Project will provide District 1 with a broad-range general consultant supporting the District on an as-needed basis. The contract was executed in January 2006, and will reach the maximum dollar contract amount at the end of fiscal year 2009, or soon after. A new contract is expected to be executed in July, with a start work date in August, 2009.

Approx. Completion: June 2012
Contact: Chris Birosak (863) 519-2507

Advanced Public Transportation Systems

Manatee County Area Transit (MCAT) (205219 1 94 01)

This project is upgrading the dispatching system including capital cost for an automated vehicle location (AVL) system. The project is 90 percent completed. The AVL is installed, but integration is not complete.

Approx. Completion: TBD MCAT stated the project is still ongoing.
Contact: Jan Parham (863) 519-2390

Lee County Transit (LeeTran)—Customer Information and Trip Planning Program (417991 1 94 01)

This project provides capital costs for a Web-based customer trip planning software/hardware. This system will help customers arrange car or van pools, plan bus trips, etc., from any computer.



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LeeTran is currently working with Transched to implement the application. The project also includes route scheduling and management software.

Current status: Project is in implementation and testing.

Approx. Completion: 2011

Contact: Julia Davis (239) 461-4327

• • District Two • •

Advanced Traffic Management Systems

Traffic and Travel Management Jacksonville Interstate Surveillance and Control System, Phase VI (213274-5-52-01)

This design-bid-build project, on I-95 south from I-295 to the St. Johns County line, involves construction/installation of master communication hubs, fiber optic cable, communications equipment, closed-circuit television (CCTV) cameras, traffic detection units, two dynamic message signs (DMS), connection to the Jacksonville Fiber Optic Network, and software integration/enhancements. This is a 6.7 mile project that will incorporate tie-into the existing Phase III and Phase V deployments. Telvent Abengoa completed design of the deployment. Highway Safety Devices was the winning contractor for this project.

Approximate Start Date: October 2009

Contact: Peter Vega (904) 360-5463

Traffic and Travel Management Jacksonville Interstate Surveillance and Control System, Phase VII (213238-3)

This systems manager project on State Road 9-A, from I-95 north of Jacksonville to Atlantic Boulevard, involves construction/installation of master communication hubs, fiber optic cable, communications equipment, CCTV cameras, traffic detection units, ten DMSs, connection to the Jacksonville Fiber Optic Network, and software integration/enhancements. This is a 14-mile project that will incorporate tie-into the Phase VIII and Phase IV deployments as well as the Atlantic Boulevard arterial network. Metric Engineering has been selected as the systems manager consultant. A competitive bid to purchase and install the equipment will be advertised in July 2010 with letting in late 2010. A consultant construction engineering and

inspection (CCEI) contract will be advertised within the next year.

Approx. Advertisement for CCEI: January 2010

Approx. Advertisement for Construction: July 2010

Contact: Peter Vega (904) 360-5463

Traffic and Travel Management Jacksonville Interstate Surveillance and Control System, Phase VIII (213238-4)

This systems manager project on I-295, from I-95 north of Jacksonville to I-10, involves construction/installation of master communication hubs, fiber optic cable, communications equipment, CCTV cameras, traffic detection units, eight DMSs, connection to the Jacksonville Fiber Optic Network, and software integration/enhancements. This is a 12-mile project that will incorporate tie-into the Phase II, Phase IV, Phase V, and Phase VII deployments. Vanus Engineering was selected as the systems manager consultant firm to design the deployment. Selection was completed in September 2009. A competitive bid to purchase and install the equipment will be advertised in July 2011 with letting in the fall of 2011. A consultant construction engineering and inspection (CCEI) contract will be advertised in January 2011.

Approx. Letting: Fall 2011

Contact: Peter Vega (904) 360-5463

Traffic and Travel Management Jacksonville Interstate Surveillance and Control System, Phase IX (209168-3)

This systems manager project on State Road 9-A, from I-95 south of Jacksonville to Atlantic Boulevard, involves construction/installation of master communication hubs, fiber optic cable, communications equipment, CCTV cameras, traffic detection units, ten DMSs, connection to the Jacksonville Fiber Optic Network, and software integration/enhancements. This is a 11-mile project that will incorporate tie-into the Phase III, Phase VI and Phase VII deployments. A systems manager consultant firm will be selected to design the deployment. Advertisement is anticipated to occur in September 2010. A competitive bid to purchase and install the equipment will be advertised in July 2012 with letting in the fall of 2012. A CCEI contract will be advertised in the Spring of 2012.



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Approx. Advertisement: March 2010
Contact: Peter Vega (904) 360-5463

Northeast Florida Transportation Planning Projects

Advanced Traffic Management System (425985-1 & 425988-1)

This is a design/build (low bid) project to upgrade the traffic signal system along State Road 21 in Duval and Clay Counties from Collins Road to Old Jennings Road. This project will involve the upgrade and/or installation of traffic controllers, CCTV cameras and small DMSs. Miller Electric and Metric Engineering were the winning design/build team.

Approx. Construction: March 2010
Contact: Peter Vega (904) 360-5463

Advanced Traffic Management System (425986-1 & 425987-1)

This is a design/build (low bid) project to install CCTV cameras and small DMSs along State Road 15 in Duval and Clay Counties from Collins Road to the Doctor's Inlet Bridge. Advertisement for this project will be in December 2009.

Approx. Advertisement: December 2009
Contact: Peter Vega (904) 360-5463

Advanced Traffic Management System (426000-1)

This is a design/build (low bid) project to upgrade the traffic signal system along Philips Highway in Duval County from Wister Street to State Road 9A. This project will involve the upgrade and/or installation of traffic controllers, CCTV cameras and small DMSs. Advertisement for this project was in September 2009.

Approx. Completion:
Contact: Peter Vega (904) 360-5463

• • District Three • •

Advanced Traffic Management Systems

Bay County ITS Integration Project / Congressional Earmark Phase II of the Bay County Advanced Traffic Management System (ATMS) (408412-4)

This Contract Class 1 project involves integration of the communications backbone, previously installed under the Phase I Design-

Build project, with ITS field devices. Additional work includes integration of the Hathaway Bridge Incident Management System ITS components, selection of TMC software, and support for the local school board. The Phase II project was awarded to World Fiber Technologies on April 23, 2008, with contract execution following on May 5, 2008. PBS&J (Central Office ITS General Consultant) performed the Phase II design and Genesis Group is performing the Phase II construction engineering and inspection effort.

The Phase II construction project originally called for the remodeling and deployment of various infrastructure/equipment (e.g., LCD monitors, desktop PCs, CAT 5e cable and conduit, ATMS servers, etc.) at the existing Bay County Public Works Facility. This portion of the original scope of work was intended to enable the County Public Works facility to serve as an interim traffic management center (TMC). However, construction began in early 2009 on a new Bay County administration building that is intended to centralize the majority of the county's operations and included among the various offices is space allocated for a new Bay County TMC. As the Bay County Traffic Engineering Division will relocate to the new county TMC at approximately the same time as the Phase II ATMS project concluded (November 2009), a supplemental agreement was executed in order to accomplish the installation of the designated TMC components at the new county facility instead of the existing County Public Works offices.

Phase III – Upon completion of Phase II, the ITS project will expand to include the remainder of major roadways/traffic signals (e.g., west side of Hathaway Bridge)

Approx. Completion for Phase II: November 2009

Contact: Chad Williams (850) 415-9504 or Cliff Johnson (850) 415-9694

Freeway Management Systems

I-10 / I-110 Freeway Management System for Escambia & Santa Rosa Counties and Regional Transportation Management Center (414706-1)

On June 30, 2008, FDOT executed a contract with TransCore ITS, LLC, to establish a regional



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transportation management center (RTMC) and freeway management system (FMS) to manage traffic on I-10 and I-110 in the Pensacola metropolitan area. The scope of work includes preparing deployment plans and specifications, system hardware and software procurement, hardware compatibility testing, system communications testing, coordinating system deployment, performing system integration, providing system documentation and training, performing system evaluation, data management, and providing on-going operation and maintenance in support of a comprehensive FMS. This FMS is to be deployed along approximately 32 miles of I-10 beginning at the Florida/Alabama state line and ending in Santa Rosa County approximately one mile east of the I-10 and SR 87 interchange. The FMS will also include all of I-110. The ITS field elements to be deployed along the interstates include dynamic message signs (DMS), closed-circuit television (CCTV) cameras, traffic detection units, road weather information systems (weather stations), and fiber optic communications cable and transmission equipment. A primary goal of the FMS is to provide the public with real-time information on current traffic conditions along I-10 and I-110. Concurrent with this service, the FMS operation will contribute to the reduction in congestion due to incidents, both planned (e.g., local events, atypical holidays, etc.) and unplanned (e.g., hurricane evacuations, crashes, debris, etc.) through incident management activities that will reduce the duration of disruptions and improve traffic flow. In addition, the contractor will administer a Road Ranger Service Patrol program along the aforementioned interstate limits for the region.

The duration of the contract is for ten years with a renewal option for one additional term not to exceed ten years. The RTMC (which is not yet under construction) is planned to operate 16-hours per day/5-days a week. The notice to proceed was issued to TransCore ITS on July 24, 2008, and the date for having a fully operational RTMC and FMS is July 2010. Construction of the first component of the FMS officially began on March 4, 2009. Contact: Chad Williams (850) 415-9504 or Cliff Johnson (850) 415-9694

I-10 Freeway Management System for Tallahassee Area and Regional Transportation Management Center (414716-1, 414718-1 & 414720-1)

FDOT and City of Tallahassee have agreed to pursue alternatives that may exist for the city to administer the design, construction, operation, and maintenance of the Tallahassee I-10 FMS and associated RTMC, and to pursue opportunities for collocation of services among the city, the FDOT, and other agencies, such as the Florida Highway Patrol.

This project includes the design and installation of ITS field elements, including DMSs, CCTV cameras, microwave detection, and fiber optic communications cable and transmission equipment, along I-10. The FMS will also include Road Ranger Service Patrols dispatch. The RTMC will include designated office space for personnel and will house monitoring and control capabilities for the I-10 FMS and the Tallahassee Advanced Traffic Management System (TATMS); other ITS to be installed in the future; and the staff necessary to operate these systems.

A binding Joint Project Agreement was executed specifically to address project administration and funding obligations of the parties, associated with the design, construction, operations and maintenance of the FMS and RTMC. The parties recognize the potential cost and time savings resulting from their joint participation, and believe a partnership in all aspects of the FMS and RTMC development, deployment, and operation and maintenance will ultimately result in more cost-effective management of traffic within Leon County.

The City of Tallahassee, through its competitive bidding process, will procure the services of a Program Manager to oversee the FMS and RTMS projects. The Program Manager will act as a representative for the city and the role of the Program Manager will be flexible and contoured to meet the specific needs of the projects. The Program Manager will administer and oversee other consultant/contractor team(s) associated with the FMS and RTMC projects, which may include a design-build team or a series of firms that have individual contracts, and will be able to perform the entire project



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from design through integration and testing. The Program Manager may be required to develop very limited conceptual plan sets, which would then form the basis for a design-build contract. Selection of the City Program Manager was finalized in November 2009.

Contact: Chad Williams (850) 415-9504 or Cliff Johnson (850) 415-9694

• • District Four • •

Advanced Traffic Management Systems

Interim Traffic Management System (ITMS) (411067 1 32 01)

This project provides for development of a temporary interim traffic management system (ITMS) for Palm Beach County, including eight years of operations and maintenance for the system. This facility officially opened on July 8, 2003, and, as of August 2004, operates on a 24-hour/7-day a week schedule. Some operational responsibilities include: dispatching of the Palm Beach Road Rangers and coordination on operational issues with the District 6, Broward County Transportation Management Center (TMC), Florida's Turnpike Enterprise, and SmarTraveler®. This project has been funded through January 2011. In August 2009, the ITMS moved operations from a leased facility into a permanent location at the transportation management center (TMC) in the Palm Beach County VISTA center.

Approx. Completion: January 2011

Contact: Daniel Smith (954) 847-2633

Districtwide ITS Operations Support Services Contract (231654-3-82-01 231654-3-82-02)

This project is for the management and operations of the Broward County TMC constructed as part of the Broward County ITS Operations Facility project (231654-1-52-01). This project includes operation of the I-95/595 Broward County Dynamic Message Sign System on a 24-hour/7-day a week schedule, dispatching of the Broward Road Rangers, and coordination on operational issues with District 6, the Turnpike, the ITMS project, and SmarTraveler. A six month extension has been authorized and will expire May 2010 at which time this contract will be re-advertised..

Approx. Completion: May 2010

Contact: Daniel Smith (954) 847-2633

Districtwide ITS Systems Software Support Services (416259-1-32-01)

This project provides software support services for the District 4 ITS. This project includes a dedicated full-time Database Administrator (DBA)/Programmer to support ITS projects throughout the District including Broward, Palm Beach, Martin, St. Lucie, and Indian River Counties. Currently the DBA/Programmer is based at the Broward SMART SunGuide TMC and responds 24-hour/7-days a week to all software/database concerns.

Approx. Completion: June 2011

Contact: Dong Chen (954) 857-2796

District 4 ITS Maintenance (406795-3-8B-01, 406795-3-72-01)

This project is for the maintenance of the ITS devices in District 4, including: dynamic message signs (DMS), closed-circuit television (CCTV) cameras, vehicle detection systems (VDS), fiber optic cable, and all other ITS devices deployed. The project will include the maintenance services necessary to maintain complete functionality and operational status, preventive/routine maintenance, diagnostic work, and major/minor repairs/replacements. The contract was awarded to TransCore with an NTP in October 2007.

Approx. Completion: October 2010

Contact: Anthony Mendoza (954) 847-2798

Districtwide ITS General Consultant (4155291-32-01)

This project provides District 4 with a broad-range general consultant service allowing support to the District on an as-needed basis. The project also provides a full-time person on-site at the SMART SunGuide TMC. The contract is now in the procurement process and will be executed in February 2010.

Approx. Completion: February, 2010

Contact: Dong Chen (954) 847-2796

Incident Management

Traffic Incident Management (TIM) Team (230357 2 32 02)

A new contract was awarded to AECOM on February 5, 2009, and service began on April 1, 2009. A second TIM coordinator position was included in this contract to facilitate meetings for the newly formed Treasure Coast TIM Team.



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The Treasure Coast TIM Team includes representatives from Martin, St. Lucie, and Indian River Counties. The other TIM coordinator facilitates meetings of the Broward and Palm Beach County TIM Teams. All counties within FDOT District 4 now have established TIM teams. The 595 Express Team has joined the Broward TIM Team and will provide bi-monthly construction updates at each meeting.

Approx. Completion: June 30, 2011
Funding: \$400,000 annually
Contact: Gaetano Francese (954) 847-2797

Broward County Severe Incident Response Vehicle (SIRV) (422332 1 82 01)

This project was awarded to DMJM Harris and services began on February 1, 2008. The project provides three Severe Incident Response Vehicles (SIRV), three SIRV operators, and one SIRV supervisor to respond to Levels 2 and 3 incidents on the interstates in Broward County and will be dispatched from the Broward County SMART SunGuide TMC. Once on scene, SIRV becomes the Incident Commander for FDOT activities. They are used as other agencies' point of contact for anything needed from FDOT and provide coordination among responders. The two SIRV will patrol I-95 and I-75 during peak hours. The project is funded at \$638,000 annually.

Approx. Completion: September 2010
Contact: Gaetano Francese (954) 847-2797

Broward County I-95/595/75 Road Rangers Service Patrol (231723 1 72 04)

This project provides Road Rangers to patrol the Interstates and help stranded motorists and assist highway patrols with incident management. The current contract was executed by Sunshine Towing in November 2004, and has been renewed through August 31, 2010. The hours of services will be expanded to 24/7 with reduced coverage on nights, weekends, and holidays. A test deployment of Road Ranger peak hour coverage of a selected arterial corridor will be included in the contract renewal.

Approx. Completion: Current contract ends August 31, 2010
Contact: Gaetano Francese (954) 847-2797

Palm Beach County I-95 Road Rangers Service Patrol (231924-2-72-01)

This project provides Road Rangers to patrol the Interstates and help stranded motorists and assist highway patrols with incident management. The current contract was executed by Sunshine Towing in August 2005, and a one year renewal period will begin on September 1, 2009. The hours of services will be expanded to 24/7 with reduced coverage on nights, weekends, and holidays.

Approx. Completion: Current contract ends July 2011

Contact: Gaetano Francese (954) 847-2797

Rapid Incident Scene Clearance (RISC) (4241881-1-82-01)

In October 2008, a rapid incident scene clearance (RISC) contract was advertised for District 4. This will be an open contract for three years for qualified vendors to provide clearance and recovery services for major incidents requiring specialized heavy duty recovery equipment. Bonuses will be paid for clearing incidents in less than 90 minutes as stated in the Statewide Open Roads Policy. RISC activations began in July 2009.

Approx. Completion: 2011

Contact: Gaetano Francese (954) 847-2797

Advanced Traveler Information Systems

Palm Beach County ITS Deployment (404827-1-32-01)

This design-build project includes deployment of CCTV, DMS, traffic detectors, fiber communication network along I-95 within Palm Beach County. The project was awarded to TransCore and is in the early construction phase.

Approx. Completion: December 2012

Contact: Jason Trujillo, (954) 847-2635

Northern Counties ITS Deployment (414703-1, 414704-1, 414705-1)

This design-build project will continue ITS deployment into the District's three northern counties (St. Lucie, Martin, and Indian River Counties). This project includes deployment of conduit, fiber optical cables, telecommunication network, CCTV, DMS, detector, power supply (power run and UPS), etc. The contract was awarded to Highway Safety Devices and the



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NTP was issued in March 2008. Approx Completion: December 2010
Contact: Jason Trujillo, (954) 847-2635

Broward County Advanced ITS Deployment (421702-1)

This is a design-build project to deploy a weather system and highway advisory radio along I-95 and I-75 within Broward County as well as some DMSs at arterials in the county. The contract was awarded to Miller Electric; the design has been completed and construction is almost complete. System testing began in mid-November,

Approx Completion: January 2010
Contact: Jason Trujillo, (954) 847-2635

Broward County ITS Power Upgrade (421886-1)

This is a design-build project to upgrade the ITS power distribution system within Broward County. This project will deploy additional generators for a backup power system as well as minimize commercial power service points and add consistency to the power distribution system. The contract was awarded to Miller Electric Company; design began April 2009. The recently funded 95 Express project is severely impacting the scope of this project and the contractor, Miller Electric, Co., is in negotiations with FDOT with respects to amending the contract.

Approx Completion: May 2010
Contact: Jason Trujillo, (954) 847-2635

Broward County I-75 Safety Project (423021-1)

This is a safety project approved by the District 4 safety committee in June 2007. This is a design-build project to improve safety on the I-75 corridor (Alligator Alley). Deployment includes installation of DMSs, weather sensors, CCTV cameras, and detectors. Shortlist occurred November 2, 2009; anticipated letting date is March 5, 2010.

Approx Completion: Early 2012
Contact: Jason Trujillo, (954) 847-2635

• • District Five • •

Advanced Traffic Management Systems

I-75 Ocala/Marion County ATMS (423236-1-58-01)

This project is a Joint Participation Agreement between the City of Ocala and FDOT for the deployment of intelligent transportation systems (ITS) components on the State Road 200 and I-75 interchanges for the advanced traffic management system (ATMS) implementation and will provide fiber connection from I-75 to the FDOT maintenance facility. Currently 90 percent plans have been submitted for review.

Contact: Michael Smith (386) 943-5360

Freeway Management Systems

I-4 Road Rangers—Motorist Assistance Program (410957-1-72-04)

The limits of service are from the Osceola/Polk County line to I-95 in Volusia County. There are a total of 13 Road Ranger personnel and one Road Ranger supervisor. There are 12 Road Ranger vehicles. Operational hours and days have changed to Monday through Friday, 6:00 a.m. to 12:00 a.m. and Saturday and Sunday, 6:00 a.m. to 3:30 a.m.

Contact: Jennifer Heller (386) 943-5322

• • District Six • •

Advanced Traffic Management Systems

I-395 Intelligent Transportation Systems (ITS) Deployment from I-95 East to Alton Road (251686)

This is a design-build project that is being constructed concurrent with the Palmetto ITS Deployment Project (414760). The project consists of the installation of 10 closed-circuit television (CCTV) cameras, 1 arterial dynamic message sign (DMS), a fiber optic backbone, and 10 microwave vehicle detection system (MVDS) units. Expected construction activities involve: install DMS SunGuide plaques, complete items on punch list, and start operational test. Design-build start date was January 2008. The estimated design-build project cost is \$3.47 million.



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Approx. Completion: November 2009
Contact: Sergio Bravo (305) 499-2482

SR 826/Palmetto Expressway ITS Deployment from NW 25 Street North to I-75 (414760)

This is a design-build project that is being constructed concurrent with the I-395 ITS Deployment Project (251686). The project consists of the installation of 6 CCTV cameras, 3 freeway DMS, a fiber optic backbone, and 37 MVDS units. Expected construction activities involve: install DMS SunGuide plaques, complete items on punch list, and start operational test. Design-build start date was January 2008. The estimated design-build project cost is \$4.1 million.

Approx. Completion: November 2009
Contact: Sergio Bravo (305) 499-2482

Replacement of 13 DMS District Wide (417740)

This is a design-build project that will replace 13 DMSs that reached the end of their useful life. The proposed DMS assemblies will be erected onto existing DMS structures. The estimated contract amount is \$1.5 million.

Approximate completion: September 2010
Contact: Sergio Bravo (305) 499-2482

District Wide Maintenance & Repair Services Contract (250102)

The purpose of this contract is to provide preventive maintenance, diagnostic, and repair services to the ITS equipment and the SunGuide[®] Transportation Management Center (TMC). The current budget is \$7.1 million.

Contract End Date: July 13, 2011
Contact: Julio Orozco (305) 470-5385

District Wide ITS Operations Support Services Contract (250115 and 417740)

The purpose of this contract is to assist the District with the management and operations of the FDOT District 6 ITS. The consultant is responsible for providing services to the District, such as, but not limited to: monitoring traffic conditions on Miami-Dade and Monroe County's roadways via CCTV cameras and vehicle detection systems, disseminating traveler information via DMS and statewide 511 system, operating the I-95 Express Lanes and ramp signaling systems, dispatching Road Ranger

Service Patrol vehicles to crash scenes, providing information technology support, and traffic operations and ITS engineering support services. The services are categorized into seven major areas: SunGuide TMC Operations Services, Contract Management Services, TMC Information Technology Services, Miscellaneous TMC Operations Support Services, ITS Public Outreach Services, ITS Utility Locates Services, and Traffic Operations and ITS Engineering Services. Performance ratings are used to assess consultant performance under this contract. The current contract budget is \$19.6 million.

Contract Notice to Proceed: December 18, 2007
Contact: Javier Rodriguez (305) 470-5341

Road Ranger Service Patrols (250113, 251680, & 415456)

Service patrol contracts provide incident management services along I-75, SR 826, I-95 (including Express Lanes), I-195, and I-395 to assist FDOT and the Florida Highway Patrol with clearing traffic crashes, removing disabled vehicles and debris from the roadways, and keeping travel lanes open to traffic. The current contract budget is \$12.6 million.

Contract End Date: December 31, 2009
Contact: Javier Rodriguez (305) 470-5341

Incident Management Services (250113 & 415456)

Provide incident management services along SR 826, I-195, I-395, I-75 and I-95 (including I-95 Express Lanes) to assist FDOT and the Florida Highway Patrol with clearing traffic crashes, removing disabled vehicles and debris from the roadways, and keeping travel lanes open to traffic. The current contract budget is \$9.8 million.

Contract Advertisement Date: September 3, 2009

Contact: Javier Rodriguez (305) 470-5341

District Wide Consultant Engineering Contract (250115)

The contract assists the Traffic Operations and ITS staff with the preparation of feasibility studies, Requests for Proposals, and as-needed, on-call, or miscellaneous ITS engineering services. The current contract budget is \$600,000.00.



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Contract End Date: September 8, 2013
Contact: Sergio Bravo (305) 499-2482

District Wide Consultant Engineering Contract (409521)

This contract assists the ITS staff with the preparation of feasibility studies, designs, scopes of services, and program management support for the deployment of the I-95 Ramp Signaling Project, and miscellaneous ITS engineering services, as-needed. The current contract budget is \$1.3 million.

Contract End Date: July 14, 2010
Contact: Javier Rodriguez (305) 470-5341

District Wide Consultant Engineering Contract (404080)

This contract assists the ITS staff by providing engineering/technical support for the deployment of the I-95 Ramp Signaling Project. The current contract budget is \$1.7 million.

Contract End Date: November 2, 2010
Contact: Javier Rodriguez (305) 470-5341

Traffic Engineering/ITS Support Contract (414753)

This contract assists the ITS staff by providing Florida International University Engineering staff and students for traffic engineering and ITS technical support services on ITS projects. The contract current budget is \$1.0 million.

Contract End Date: June 30, 2010
Contact: Manuel Fontan (305) 499-2493

Freeway Management Systems

I-95 Managed Lanes – “95 Express” (415456)

In order to help mitigate congestion on I-95 in South Florida, Districts 4 and 6, and Florida’s Turnpike Enterprise are implementing a pilot project, 95 Express, to convert existing high-occupancy vehicle (HOV) lanes to limited-access variable toll managed lanes. The project limits are from the SR 836 interchange (southern terminus) extending up to south of Broward Boulevard Park and Ride (northern terminus) and will include altering the HOV requirements to allow free use of the facility by registered vehicles with three or more passengers, transit vehicles, and hybrids as well as allowing use of the facility by single occupancy vehicles (SOVs) for a toll. The project is being deployed in two major phases with Phase I including a District 6

portion and Phase II including the balance of District 6 plus a District 4 segment. The first portion of the facility, Phase 1A, northbound from the SR 112 to the Golden Glades Interchange, began tolling operations December 5, 2008. Southbound will commence tolling January 15, 2010. The current 95 Express facility is being controlled and monitored by the FDOT SunGuide® TMC in Districts 6. Further information about 95 Express is available on the project Web site, www.95express.com. The estimated project cost is \$129.7 million. Approximate Completion for Phase I: April 2010
Contact: Rory Santana (305) 470-6934
Advanced Traveler Information System

Traveler Information (405663)

Up until June 17, 2009, this project provided uniform, multi-modal, real-time traveler and traffic information via the 511 system in Southeast Florida (Palm Beach, Broward, Miami-Dade, and Monroe Counties). The 511 staff was operating (since May 21, 2004) from the FDOT District Six TMC. The Southeast Florida 511 system featured a Web site that provided snapshots of real-time traffic conditions and an interactive voice response telephone system. With the transition to the new statewide 511 service, this contract has provided a call center and personnel to assist customers as they navigate through the new system.

Contract End Date: December 31, 2009
Contact: Rory Santana (305) 470-6934

• • District Seven • •

Freeway Management Systems

Tampa Bay SunGuide® Freeway Management System, Phase II (255844-2, 407233-4, 409366-2, and 410909-1)

This is the second phase for the deployment of the freeway management system (FMS) on the Tampa Bay Interstate highways. It consists of four projects on segments of SR 60, I-4, I-75, and I-275 (37 miles of intelligent transportation systems [ITS] managed highways). Cardno/TBE Group, Inc. is the system manager for Phase II projects.

The first segment is SR 60 from Courtney Campbell Causeway to Cypress Street in



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Tampa (255844-2). Florida Industrial Electric (FIE) was the successful bidder and construction started in August 2007. This project became operational in February 2009.

The second segment is I-4 from CR 579 to Park Road (409366-2). The successful bidder was Highway Safety Devices. Construction began in July 2006 and was completed in March 2008. Integration services were completed and this segment became operational in June 2008.

The third segment is I-75 from US 301 south of Brandon to Fowler Ave (410909-1). It includes a telecom link along Fowler Ave. from I-75 to the Tampa Bay SunGuide® (TBSG) Center. TransTech completed construction in late April 2008. Integration services were completed and this segment became operational in March 2009.

The final segment is I-275 from 54th Ave. South to 54th Ave. North in St. Petersburg (407233-4). This segment had final plans as of June 2006; however, due to funding issues, the letting was delayed until July 2008. The project was awarded in August 2008 to Highway Safety Devices. Construction is nearing completion at this time. TransCore will commence integration services in mid-December 2009. The estimated operational date is May 2010.

Approximate Operational Dates for Phase II: 12 miles in June 2008; 3 miles in February 2009; 11 miles in March 2009; and 8 miles in May 2010.
Contact: Chester Chandler (813) 615-8610

Tampa Bay SunGuide Freeway Management System, Phase III (407233-5, 407233-7, 409366-3, and 409366-4)

This is the third phase of projects along the Tampa Bay Interstate highways. It consists of four projects on segments of I-4 and I-275. URS is the system manager for Phase III projects. Notice to Proceed for design was issued, but the schedules have been moved out from the original dates due to funding constraints.

Projects 409366-3 and 409366-4 include I-4 from Plant City in Hillsborough County to US 27 in Polk County (32 miles). These projects were let together and awarded to World Fiber, Inc. in March 2007. Both projects completed construction in April 2009. Integration services

are nearing completion at this time. This segment is expected to be operational in January 2010.

Project 407233-5 (I-275 Sunshine Skyway) has a scheduled letting date in Fiscal Year 2013.

Project 407233-7 (I-275 from Bearss Ave. to I-75) has a scheduled letting date in Fiscal Year 2011.

Contact: Chester Chandler (813) 615-8610

Tampa Bay SunGuide Freeway Management System, Phase IV Manatee County Project (407233-6)

Scope is being prepared for design. Solicitation will be posted in February 2010.

Approx. Completion:

Contact: Chester Chandler (813) 615-8610

Tampa Bay SunGuide Freeway Management System Phase IV Manatee County (407233-6)

District 7 seeks consultant services for the civil design and systems design of the FMS to be deployed along I-275 (SR93) in Manatee County. The Scope of Services is comprised of preparing construction plans for installation of ITS, incident detection system (IDS) field devices for the FMS, and preparation of the specifications package. This project will implement non-intrusive devices for a vehicle detection system and a travel time system along the described segment of interstate

Approx. Completion: September 2015.

Contact: Vaughn Cooper (813) 615-8612

Advanced Traveler Information Systems

Tampa Intelligent Transportation Infrastructure Program (ITIP) (414645-1)

A project agreement between Mobility Technologies (f.k.a. Traffic.com, n.k.a. Navteq), the pre-selected private partner per a Federal Task Order, and District 7 was completed in August 2003. It resulted in approximately 100 vehicle detection sensors being installed on Tampa Bay Interstate highways. These sensors are remote traffic monitoring sensors (RTMS) and provide volume and speed data by lane on the Interstates. This data is used for various purposes, such as traffic monitoring information to FHWA/FDOT and traffic reports to the public



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on real-time traffic conditions of travel time, speed, and congestion levels. These sensors are now providing valuable information to Florida's Statewide 511 Advance Traveler Information Systems (ATIS), such as travel time and speed data. District 7 and Navteq are now relocating these sensors to outlying areas beyond the permanent ITS deployments.

Approx. Completion: Fiscal Year 2014
Contact: Chester Chandler (813) 615-8610

Road Ranger Service Patrol (408206-1-8B-01)

The Road Ranger service patrol was initially established in October 2000, to provide "free" highway assistance to motorists and assist in clearing freeway incidents. The District 7 service patrols cover Hillsborough, Pasco, and Pinellas Counties, operate 24/7/365, and average 6,223 assists per month. In addition, District 7 manages the Road Ranger service patrol on I-4 in Polk County and also on the Sunshine Skyway Bridge corridor. Road Ranger duties include traffic control during incidents, assisting law enforcement personnel in the quick clearance of traffic incidents/accidents to restore smooth and efficient operation of our roadway system, and roadway debris removal. They also provide essential assistance during storm events and other emergencies.

Rapid Incident Scene Clearance (424209-1-82-01)

As an aid to the State of Florida's *Open Roads Policy*, which provides quick clearance for safety and mobility, Florida's Rapid Incident Scene Clearance (RISC) initiative is an innovative program offering cash incentives to towing and recovery companies that quickly and adequately respond to qualified incidents on Florida's interstate highways. District 7 began the RISC program in January 2009. Currently, there are two contractors in operation in the District. Since inception, there have been 22 RISC-qualified incidents, all of which have been cleared within the 90 minute period. The District continues to solicit additional interested companies for this program.

Contact: Terry Hensley (813) 615-8611

•• Florida's Turnpike Enterprise ••

Advanced Traffic Management Systems

SunNavSM ITS South Florida Part A ITS Improvements (406119-2-32-01)

This project included fiber optic cable, dynamic message signs (DMS), closed-circuit television (CCTV) cameras, vehicle detection, and highway advisory radio (HAR) deployment on the southern portion of the Homestead Extension of Florida's Turnpike (HEFT) from Milepost (MP) 0 to MP 7 and on a section of the Golden Glades Spur. The project also deployed vehicle detection technologies in Miami-Dade, Broward, and Palm Beach Counties and completed the CCTV installation in the Phase I project limits within Palm Beach and Miami-Dade Counties. The project was constructed by Miller Electric Inc. Construction commenced in March 2007 and final acceptance was issued in June 2009.

Completion: June 2009
Contact: John Easterling (954) 934-1292 or Carlos Rolon (954) 934-1293

SunNavSM ITS Central and West Florida ITS Improvements (406120-2-32-01)

This project was broken into two sections. The off-mainline facilities in the Orlando area have been grouped into one project and the facilities in Lakeland and Tampa have been grouped into a second project. The project installed a fiber optic communications system along one side of each roadway along with a full implementation of CCTV cameras, DMSs, and vehicle detection devices on all of the facilities. The projects also incorporated the needs of other Turnpike groups, such as the Office of Tolls. The Turnpike awarded these projects to: TransTech Electric for the Central Florida Intelligent Transportation Systems (ITS) Project and Miller Electric for the West Florida ITS Project. The Central Florida Project has been completed and final acceptance issued in February 2009. The West Florida ITS Project has been completed and final acceptance was issued in September 2009.

Completion: September 2009
Contact: John Easterling (954) 934-1292 or Chirayu Amin (407) 264-3336



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Broward County Camera Project (417121-2-52-01)

This project is a design/build to construct supplemental camera and detection devices in Broward County on the Turnpike Mainline in an area where widening/reconstruction projects prevented their deployment in previous projects. There are approximately ten camera locations and the project may also include installing two different detection technologies (radar and automatic vehicle identification [AVI]) at locations along the corridor. The design and construction will be included in this contract and the project letting is planned in June 2010. A Request For Proposal (RFP) will be advertised in early 2010.

Project/Contract Award: June 2010

Contact: John Easterling (954) 934-1292 or Rob Mastacusa (407) 264-3459

Freeway Management Systems

Traffic Management Centers (190717-1-52-03/04/05/08)

The Pompano and Turkey Lake Traffic Management Center (TMC) facilities are staffed 24-hours a day, 7-days a week. Incident management is accomplished utilizing 550 CCTV cameras, 10 HAR, and 58 DMSs along the Turnpike's mainline and connecting arterials; 21 DMSs on the Sawgrass Expressway and its connecting arterials; seven DMSs on SR 417 (Seminole Expressway and Southern Connector Extension), two DMSs on SR 429 (Western Beltway), and three DMSs on the Beachline Expressway (SR 528). TMC Team Members work closely with Florida Highway Patrol (FHP) Troop K and other agencies to detect, verify, and mitigate incidents. Advanced traveler information system (ATIS) team leaders at each facility coordinate the State Farm Safety Patrol/Road Ranger operators by dispatching them on the Turnpike Mainline, Homestead Extension of Florida's Turnpike, Sawgrass Expressway (Toll 869), and Veterans Expressway (Toll 589) through a 450 MHz radio system, an automatic vehicle locator (AVL) system and Nextel radio communications. Florida's Turnpike Enterprise (FTE) is an integral part of the Florida Statewide 511 Traveler Information Service. The TMC, in its role as the

24-hour communications hub for the Turnpike, performs essential duties to support FTE Rapid Incident Scene Clearance (RISC) program. The TMC is the official timekeeper of RISC milestones and the hub of traffic/incident management communications. The RISC program is an innovative program, started by FTE and now adopted statewide, that assists FTE to achieve the Open Roads Policy goals by significantly reducing the time it takes to clear major incidents through providing an incentive for the use of specialized vehicle recovery equipment and procedures. Selected recovery contractors are assigned specific sections of the Turnpike and are required to respond to and open the travel lanes within a pre-determined period, making the contractor eligible for an incentive bonus. If the travel lanes are not cleared within a period of 150 minutes from notice-to-proceed, the contractor will be assessed liquidated damages. The Turnpike TMC is FHP's primary contact for all events requiring Emergency Roadway Maintenance response.

Approx. Completion: Operations Ongoing

Contact: John Easterling (954) 934-1292 and Jim Hilbert (407) 264-3312

Traffic Management FHP Lake Worth Dispatch Center Operator

FTE TMC has permanent staffing at the FHP Troop K, Lake Worth Dispatch Center. Two full-time FHP Dispatch TMC Team Members are committed to the FHP Dispatch Center, thus improving service to Turnpike customers. The FHP Dispatch Center is staffed by TMC Team Members, covering two shifts, from 6:00 a.m. to 2:15 p.m. Monday through Friday and 2:00 p.m. to 10:15 p.m. seven days a week. As liaisons between FHP and the TMC, FHP Dispatch TMC Team Members work in conjunction with the Turnpike's TMC and facilitate sharing of incident status information between FHP and the TMC. The TMC staff members work closely with FHP Dispatch in tracking the performance measures of the newly instituted Towing and Roadside Repair program. The coordination between FHP Dispatch TMC Team Members and FHP dispatchers and troopers enables the TMC to assume a more proactive role in incident management along its roadways in terms of



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emergency verification and response, dissemination of traveler information and other agency notifications. This accurate and timely exchange of information has resulted in the enhanced operation of the Turnpike's ITS devices and more efficient resource sharing. The Turnpike TMC has space for up to two assigned console positions and is responsible for FHP's video wall control.

Approx. Completion: On-going

Contact: John Easterling (954) 934-1292

Incident Management

Turnpike Enterprise State Farm Safety Patrol (part of Road Ranger Program) (411451-1-78-02)

FTE's TMC dispatches State Farm Safety Patrol on the Turnpike Mainline, Homestead Extension of Florida's Turnpike, and the Sawgrass Expressway (Toll 869). Road Rangers are also dispatched on the Seminole Expressway/Southern Connector Extension (Toll 417), Beachline Expressway (Toll 528), Western Beltway (Toll 429), and the Veterans Expressway (Toll 589). State Farm Safety Patrol and Road Rangers provide free service. Coverage hours range from 6:00 a.m. to 8:00 p.m., 12:00 p.m. to 8:00 p.m., or 24/7 depending on the location along Florida's Turnpike system. Minimal 24/7 coverage is now maintained within the Miami-Dade, Broward, Palm Beach, and Orange Counties urban limits of Florida's Turnpike, where it was previously reduced during budget shortfall. Units are dispatched by the TMC via 450 MHz radio (primary mode of communication) and Nextel Direct Connect (back-up communication) systems and are tracked via an AVL system that is integrated into the SunGuide® Software. Recently, a new three-year contract was awarded to Florida Turnpike Services (FTS) for coverage on the Turnpike system, with provisions for new, tighter performance measure requirements. Approx.

Completion: On-going

Contact: Jim Hilbert (407) 264-3312

Turnpike Towing and Roadside Repair

In June 2009, FTE implemented an innovative program to address the towing and repair needs of its customers. Previously, all towing and vehicle repairs were handled by the eight service plazas along the Turnpike. Under this

new program, the Turnpike has been segregated into ten coverage sectors, designated by mile posts, and towing; and roadside repair contracts were awarded to seven area contractors. Each contractor's bid included their expected response time within the sector and a cash bond. Note that the cash bond will be used to pay the contractor for their service when responding to a "Gone On Arrival" and "Made Own Arrangements" or servicing a FHP or Turnpike vehicle, thus making this a cash-neutral contract. These contracts are performance-based, requiring adherence to response times as noted in the contracts and provision of a high level of customer service and safety. Performance will be measured on a monthly basis, and each contractor will be expected to meet their performance standards. Changes to the contract can be made according to contractors' ability to meet these standards.

Completion: On-going

Contact: Jim Hilbert (407) 264-3312