

FHWA Traffic Incident Management Focus State Initiative

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FHWA Focus State Initiative for Traffic Incident Management Performance Measures

FHWA Identified 11 States to be Early Adopters of TIM Performance Measures

- Leading States in the development of TIM programs
- Develop a strategic process for continuous improvement in their TIM programs
- National results of TIM Self-assessments showed that performance measures were an area of national interest
- Results from this effort will help mold future FHWA guidance on TIM program development

Participating Focus States

- CT, NY, MD
- NC, GA, FL
- TX, WI, UT
- CA, WA

- Various stages of TIM Performance Measure implementation (FL and WA are most advanced)

- 6 states are members of the I-95 Corridor Coalition (TIM Program Track, and HOG meetings)

Performance Measures at a Program Level with input from:

- **State DOT's**
 - TMC
 - Service Patrols
 - Maintenance

- **Responders**
 - Law Enforcement (State and Local)
 - Fire
 - EMS

- **Others**
 - Tow
 - Hazmat

Focus State Process

- **2 Regional Workshops**
 - Reps from State DOT, Law Enforcement, and FHWA from each of the states
 - Defined consistent TIM terminology (ex. Notification, Clearance, Recovery times)
 - Identified 10 possible candidate national TIM objectives
 - Developed multiple Performance Measures for each objective
 - Data sources (existing and future)

Focus State Process (Cont.)

- **2nd Workshop (12/05: Dallas, TX)**
 - Brought all 11 States together
 - Selection of 2 Objectives/Performance Measures to be collected consistently in each of the states
 - Development of individual State Action Plans to collect this data, plus any other performance measures deemed appropriate at this time by that state

1st Objective/Performance Measure

- **Objective: Reduce Roadway Clearance Time**
- **Performance Measure: Time between the first recordable awareness of an incident by a responsible agency and the first confirmation that all travel lanes are available for traffic flow**

2nd Objective/Performance Measure

- **Objective: Reduce incident clearance time**
- **Performance Measure: Time between the first recordable awareness of incident by a responsible agency and the time at which the last responder leaves the incident scene**

FHWA Support

- **Develop a Community of Practice Web Site for the exchange of information among the Focus States**
- **Set up conference calls and/or videoconferences on a regular schedule to share information and track progress**
- **Provide example MOU's or MOA's (ex. Data exchange between a law enforcement CAD and a State DOT's TMC)**

Future Steps

- **Focus State National Workshop to assess progress to date and future initiatives**
- **Case Study documents to highlight the progress made by a couple of the states**
- **Update TIM Training modules to include performance measures and their development**
- **Enhanced collaboration with Fire reps to improve TIM training of fire responders**