

**Do you live in Florida year-round, or for only part of the year?**

	<b>Year-round</b>	<b>Only part of the y</b>	<b>Total</b>
<b>Total</b>	94%	6%	100%
<b>Gender</b>			
Male	95%	5%	100%
Female	94%	6%	100%
<b>Age</b>			
18 to 29	92%	8%	100%
30 to 39	100%	0%	100%
40 to 49	97%	3%	100%
50 to 59	100%	0%	100%
Over 60	89%	11%	100%
<b>Rush hour driver</b>			
Yes	96%	4%	100%
No	91%	9%	100%

**Typically driving on Florida freeways during: The morning rush, 6 a.m. to 9 a.m.**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	49%	51%	100%
<b>Gender</b>			
Male	49%	51%	100%
Female	48%	52%	100%
<b>Age</b>			
18 to 29	58%	42%	100%
30 to 39	69%	31%	100%
40 to 49	58%	42%	100%
50 to 59	53%	47%	100%
Over 60	32%	68%	100%
<b>Rush hour driver</b>			
Yes	70%	30%	100%
No	0%	100%	100%

**Typically driving on Florida freeways during: The day, 9 a.m. to 4 p.m.**

	<b>Yes</b>	<b>No</b>	<b>Don't know/Refi</b>	<b>Total</b>
<b>Total</b>	71%	29%	1%	100%
<b>Gender</b>				
Male	69%	30%	1%	100%
Female	73%	27%	0%	100%
<b>Age</b>				
18 to 29	67%	33%	0%	100%
30 to 39	69%	31%	0%	100%
40 to 49	74%	26%	0%	100%
50 to 59	61%	39%	0%	100%
Over 60	77%	21%	1%	100%
<b>Rush hour driver</b>				
Yes	68%	32%	0%	100%
No	78%	22%	1%	100%

**Typically driving on Florida freeways during: The evening rush, 4 p.m. to 7 p.m.**

	<b>Yes</b>	<b>No</b>	<b>Don't know/Refi</b>	<b>Total</b>
<b>Total</b>	60%	39%	1%	100%
<b>Gender</b>				
Male	62%	37%	1%	100%
Female	59%	40%	1%	100%
<b>Age</b>				
18 to 29	75%	21%	4%	100%
30 to 39	81%	19%	0%	100%
40 to 49	61%	36%	3%	100%
50 to 59	67%	33%	0%	100%
Over 60	46%	54%	0%	100%
<b>Rush hour driver</b>				
Yes	87%	13%	0%	100%
No	0%	96%	4%	100%

Typically driving on Florida freeways during: The evening after 7 p.m.

	Yes	No	Don't know/Refi	Total
<b>Total</b>	42%	57%	0%	100%
<b>Gender</b>				
Male	46%	53%	1%	100%
Female	39%	61%	0%	100%
<b>Age</b>				
18 to 29	67%	33%	0%	100%
30 to 39	28%	69%	3%	100%
40 to 49	39%	61%	0%	100%
50 to 59	41%	59%	0%	100%
Over 60	40%	60%	0%	100%
<b>Rush hour driver</b>				
Yes	46%	53%	1%	100%
No	33%	67%	0%	100%

How often do you listen to radio traffic reports?

	Once per week	2-3 times per week	More than 3 times	Never	Don't know/Refused	Total
<b>Total</b>	10%	11%	25%	53%	1%	100%
<b>Gender</b>						
Male	10%	12%	25%	53%	0%	100%
Female	9%	9%	25%	53%	2%	100%
<b>Age</b>						
18 to 29	8%	12%	13%	62%	4%	100%
30 to 39	6%	6%	34%	53%	0%	100%
40 to 49	7%	6%	32%	55%	0%	100%
50 to 59	17%	5%	27%	50%	2%	100%
Over 60	9%	15%	22%	53%	1%	100%
<b>Rush hour driver</b>						
Yes	8%	10%	30%	51%	2%	100%
No	14%	12%	15%	59%	0%	100%

Do you find radio traffic reports...

	Very useful	Somewhat useful	Not very useful	Don't know/Refused	Total
<b>Total</b>	36%	47%	16%	1%	100%
<b>Gender</b>					
Male	27%	50%	21%	1%	100%
Female	43%	45%	11%	1%	100%
<b>Age</b>					
18 to 29	38%	50%	13%	0%	100%
30 to 39	33%	60%	7%	0%	100%
40 to 49	50%	28%	21%	0%	100%
50 to 59	42%	48%	10%	0%	100%
Over 60	27%	50%	20%	3%	100%
<b>Rush hour driver</b>					
Yes	34%	51%	14%	2%	100%
No	41%	39%	20%	0%	100%

How often do you tune in to traffic reports on television?

	Once per week	2-3 times per week	More than 3 times	Never	Total
<b>Total</b>	9%	10%	22%	60%	100%
<b>Gender</b>					
Male	8%	6%	20%	66%	100%
Female	9%	13%	23%	55%	100%
<b>Age</b>					
18 to 29	13%	8%	4%	75%	100%
30 to 39	12%	6%	22%	59%	100%
40 to 49	6%	7%	19%	68%	100%
50 to 59	8%	16%	27%	50%	100%
Over 60	6%	9%	27%	57%	100%
<b>Rush hour driver</b>					
Yes	9%	8%	24%	58%	100%
No	7%	13%	17%	63%	100%

**Do you find television traffic reports...**

	Very useful	Somewhat useful	Not very useful	Don't know/Refusec	Total
<b>Total</b>	45%	38%	14%	3%	100%
<b>Gender</b>					
Male	35%	53%	12%	0%	100%
Female	51%	28%	16%	5%	100%
<b>Age</b>					
18 to 29	17%	50%	17%	17%	100%
30 to 39	46%	38%	15%	0%	100%
40 to 49	50%	50%	0%	0%	100%
50 to 59	50%	37%	13%	0%	100%
Over 60	44%	34%	18%	3%	100%
<b>Rush hour driver</b>					
Yes	45%	38%	13%	4%	100%
No	44%	39%	16%	0%	100%

**How often use for traffic information: In-car navigation system**

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Don't know/Rel	Total
<b>Total</b>	55%	18%	7%	6%	12%	1%	100%
<b>Gender</b>							
Male	57%	16%	8%	5%	13%	1%	100%
Female	53%	19%	7%	8%	12%	1%	100%
<b>Age</b>							
18 to 29	41%	17%	8%	8%	25%	0%	100%
30 to 39	59%	13%	6%	6%	16%	0%	100%
40 to 49	55%	23%	10%	7%	6%	0%	100%
50 to 59	59%	19%	0%	8%	14%	0%	100%
Over 60	56%	20%	10%	6%	8%	1%	100%
<b>Rush hour driver</b>							
Yes	58%	17%	6%	6%	14%	0%	100%
No	49%	21%	11%	7%	10%	2%	100%

**How often use for traffic information: Call in service**

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Don't know/Rel	Total
<b>Total</b>	91%	3%	1%	1%	1%	3%	100%
<b>Gender</b>							
Male	91%	2%	2%	1%	2%	2%	100%
Female	90%	4%	0%	1%	1%	3%	100%
<b>Age</b>							
18 to 29	92%	0%	0%	4%	4%	0%	100%
30 to 39	94%	3%	3%	0%	0%	0%	100%
40 to 49	97%	3%	0%	0%	0%	0%	100%
50 to 59	84%	6%	2%	0%	3%	5%	100%
Over 60	89%	4%	2%	1%	0%	4%	100%
<b>Rush hour driver</b>							
Yes	91%	3%	1%	1%	2%	2%	100%
No	89%	4%	2%	1%	0%	4%	100%

**How often use for traffic information: Email alerts**

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Total
<b>Total</b>	89%	7%	1%	2%	1%	100%
<b>Gender</b>						
Male	86%	10%	1%	3%	1%	100%
Female	91%	5%	2%	2%	0%	100%
<b>Age</b>						
18 to 29	83%	4%	4%	8%	0%	100%
30 to 39	88%	9%	3%	0%	0%	100%
40 to 49	87%	13%	0%	0%	0%	100%
50 to 59	89%	5%	2%	3%	2%	100%
Over 60	92%	8%	0%	0%	1%	100%
<b>Rush hour driver</b>						
Yes	88%	7%	2%	3%	0%	100%
No	90%	8%	0%	1%	1%	100%

**How often use for traffic information: Text message alerts**

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Total
<b>Total</b>	86%	10%	1%	1%	2%	100%
<b>Gender</b>						
Male	88%	8%	1%	1%	3%	100%
Female	85%	12%	2%	0%	1%	100%
<b>Age</b>						
18 to 29	83%	13%	0%	0%	4%	100%
30 to 39	81%	16%	3%	0%	0%	100%
40 to 49	87%	13%	0%	0%	0%	100%
50 to 59	81%	8%	3%	2%	6%	100%
Over 60	92%	7%	1%	1%	0%	100%
<b>Rush hour driver</b>						
Yes	84%	11%	1%	1%	3%	100%
No	91%	8%	1%	0%	0%	100%

**How often use for traffic information: Electronic message signs**

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Don't know/Rel	Total
<b>Total</b>	46%	27%	5%	5%	15%	1%	100%
<b>Gender</b>							
Male	40%	32%	6%	3%	19%	1%	100%
Female	52%	23%	5%	6%	12%	1%	100%
<b>Age</b>							
18 to 29	58%	12%	0%	13%	17%	0%	100%
30 to 39	53%	25%	9%	0%	12%	0%	100%
40 to 49	29%	35%	3%	0%	29%	3%	100%
50 to 59	36%	28%	9%	3%	22%	2%	100%
Over 60	49%	31%	6%	6%	8%	1%	100%
<b>Rush hour driver</b>							
Yes	40%	27%	6%	5%	21%	1%	100%
No	61%	27%	5%	3%	3%	2%	100%

**How often use for traffic information: Mobile apps on your cell phone or tablet**

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Total
<b>Total</b>	71%	16%	4%	3%	6%	100%
<b>Gender</b>						
Male	72%	15%	3%	2%	8%	100%
Female	69%	18%	5%	3%	5%	100%
<b>Age</b>						
18 to 29	62%	21%	4%	4%	8%	100%
30 to 39	47%	25%	6%	6%	16%	100%
40 to 49	68%	13%	6%	3%	10%	100%
50 to 59	72%	17%	5%	3%	3%	100%
Over 60	83%	13%	1%	0%	2%	100%
<b>Rush hour driver</b>						
Yes	69%	17%	4%	2%	8%	100%
No	75%	15%	4%	5%	1%	100%

**How often use for traffic information: Websites on your computer or cell phone**

	Never	Occasionally	Once per week	2-3 times per week	More than 3 times per week	Total
<b>Total</b>	74%	16%	1%	4%	6%	100%
<b>Gender</b>						
Male	70%	18%	1%	3%	8%	100%
Female	77%	14%	1%	5%	3%	100%
<b>Age</b>						
18 to 29	67%	21%	0%	4%	8%	100%
30 to 39	69%	12%	0%	6%	12%	100%
40 to 49	65%	26%	0%	7%	3%	100%
50 to 59	73%	19%	3%	2%	3%	100%
Over 60	83%	10%	1%	2%	4%	100%
<b>Rush hour driver</b>						
Yes	70%	19%	1%	4%	7%	100%
No	84%	8%	1%	4%	3%	100%

**What is the main website you use for traffic information?**

	FL511.com	Google	Mapquest	Waze.com	Local TV or radio stat	Something else	Don't know/Refused	Total
<b>Total</b>	4%	17%	4%	3%	15%	17%	40%	100%
<b>Gender</b>								
Male	4%	17%	4%	2%	11%	22%	40%	100%
Female	4%	18%	5%	3%	19%	12%	40%	100%
<b>Age</b>								
18 to 29	0%	37%	0%	0%	13%	25%	25%	100%
30 to 39	0%	10%	0%	10%	40%	30%	10%	100%
40 to 49	9%	0%	0%	0%	18%	9%	64%	100%
50 to 59	6%	18%	18%	6%	6%	12%	35%	100%
Over 60	4%	17%	4%	0%	4%	17%	54%	100%
<b>Rush hour driver</b>								
Yes	5%	20%	5%	3%	16%	17%	35%	100%
No	0%	6%	0%	0%	10%	21%	63%	100%

**What is the main mobile app you use for traffic information?**

	Florida 511	Waze	Google Maps	Local TV/radio static	Something else	Don't know/Rel	Total
<b>Total</b>	1%	16%	29%	6%	20%	28%	100%
<b>Gender</b>							
Male	0%	13%	35%	0%	21%	32%	100%
Female	2%	18%	25%	11%	19%	26%	100%
<b>Age</b>							
18 to 29	0%	11%	56%	0%	22%	11%	100%
30 to 39	0%	24%	29%	6%	35%	6%	100%
40 to 49	0%	20%	30%	0%	10%	40%	100%
50 to 59	0%	17%	11%	11%	17%	44%	100%
Over 60	4%	8%	17%	13%	12%	46%	100%
<b>Rush hour driver</b>							
Yes	1%	17%	34%	4%	22%	21%	100%
No	0%	12%	16%	10%	13%	48%	100%

**How likely would you be to use free service to get traffic information?**

	Very likely	Somewhat likely	Somewhat unlik	Very unlikely	Already know about	Don't know/Rel	Total
<b>Total</b>	24%	29%	10%	36%	0%	1%	100%
<b>Gender</b>							
Male	24%	28%	12%	36%	0%	0%	100%
Female	25%	30%	8%	35%	0%	2%	100%
<b>Age</b>							
18 to 29	25%	33%	4%	33%	0%	4%	100%
30 to 39	31%	41%	3%	25%	0%	0%	100%
40 to 49	39%	26%	6%	29%	0%	0%	100%
50 to 59	22%	33%	17%	27%	0%	2%	100%
Over 60	18%	23%	11%	47%	1%	1%	100%
<b>Rush hour driver</b>							
Yes	28%	32%	9%	29%	0%	2%	100%
No	17%	22%	10%	50%	0%	0%	100%

**How much do you know about the 511 Traveler Information System?**

	Quite a lot	Some	A little	Nothing at all	Don't know/Refused	Total
<b>Total</b>	4%	7%	17%	71%	1%	100%
<b>Gender</b>						
Male	5%	7%	19%	70%	0%	100%
Female	4%	7%	16%	72%	1%	100%
<b>Age</b>						
18 to 29	0%	0%	17%	83%	0%	100%
30 to 39	6%	6%	28%	59%	0%	100%
40 to 49	6%	10%	10%	74%	0%	100%
50 to 59	3%	16%	19%	63%	0%	100%
Over 60	4%	4%	17%	73%	1%	100%
<b>Rush hour driver</b>						
Yes	5%	8%	18%	69%	0%	100%
No	3%	4%	15%	77%	1%	100%

**How often do you use the 511 Traveler Information System?**

	Once per week	2-3 times per week	More than 3 times	Never	Don't know/Refused	Total
<b>Total</b>	22%	2%	4%	71%	1%	100%
<b>Gender</b>						
Male	25%	2%	2%	71%	0%	100%
Female	19%	2%	6%	72%	2%	100%
<b>Age</b>						
18 to 29	25%	0%	0%	75%	0%	100%
30 to 39	31%	0%	0%	69%	0%	100%
40 to 49	37%	0%	0%	63%	0%	100%
50 to 59	12%	4%	13%	67%	4%	100%
Over 60	19%	3%	3%	75%	0%	100%
<b>Rush hour driver</b>						
Yes	25%	1%	3%	70%	1%	100%
No	15%	4%	8%	73%	0%	100%

**Which services of the 511 Traveler Information System do you use: Call in**

	Yes	No	Total
<b>Total</b>	44%	56%	100%
<b>Gender</b>			
Male	32%	68%	100%
Female	56%	44%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	100%	0%	100%
40 to 49	0%	100%	100%
50 to 59	43%	57%	100%
Over 60	45%	55%	100%
<b>Rush hour driver</b>			
Yes	52%	48%	100%
No	15%	85%	100%

**Which services of 511 do you use: Website**

	Yes	No	Total
<b>Total</b>	31%	69%	100%
<b>Gender</b>			
Male	30%	70%	100%
Female	31%	69%	100%
<b>Age</b>			
18 to 29	100%	0%	100%
30 to 39	0%	100%	100%
40 to 49	66%	34%	100%
50 to 59	29%	71%	100%
Over 60	11%	89%	100%
<b>Rush hour driver</b>			
Yes	36%	64%	100%
No	15%	85%	100%

**Which services of 511 do you use: Mobile app**

	Yes	No	Total
<b>Total</b>	25%	75%	100%
<b>Gender</b>			
Male	24%	76%	100%
Female	26%	74%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	67%	33%	100%
50 to 59	14%	86%	100%
Over 60	33%	67%	100%
<b>Rush hour driver</b>			
Yes	20%	80%	100%
No	42%	58%	100%

**Which services of 511 do you use: Twitter**

	No	Total
<b>Total</b>	100%	100%
<b>Gender</b>		
Male	100%	100%
Female	100%	100%
<b>Age</b>		
18 to 29	100%	100%
30 to 39	100%	100%
40 to 49	100%	100%
50 to 59	100%	100%
Over 60	100%	100%
<b>Rush hour driver</b>		
Yes	100%	100%
No	100%	100%

**Which services of 511 do you use: Personalized services**

	Yes	No	Total
<b>Total</b>	3%	97%	100%
<b>Gender</b>			
Male	6%	94%	100%
Female	0%	100%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	0%	100%	100%
50 to 59	0%	100%	100%
Over 60	11%	89%	100%
<b>Rush hour driver</b>			
Yes	4%	96%	100%
No	0%	100%	100%

**When are you likely to use 511: Before you leave for your destination**

	Yes	No	Total
<b>Total</b>	37%	63%	100%
<b>Gender</b>			
Male	49%	51%	100%
Female	25%	75%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	66%	34%	100%
50 to 59	43%	57%	100%
Over 60	33%	67%	100%
<b>Rush hour driver</b>			
Yes	40%	60%	100%
No	29%	71%	100%

**When are you likely to use 511: On your way to your destination**

	Yes	No	Total
<b>Total</b>	38%	62%	100%
<b>Gender</b>			
Male	16%	84%	100%
Female	63%	37%	100%
<b>Age</b>			
18 to 29	100%	0%	100%
30 to 39	50%	50%	100%
40 to 49	0%	100%	100%
50 to 59	29%	71%	100%
Over 60	45%	55%	100%
<b>Rush hour driver</b>			
Yes	46%	54%	100%
No	14%	86%	100%

**When are you likely to use 511: While stopped in traffic/approaching congestion**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	42%	58%	100%
<b>Gender</b>			
Male	18%	82%	100%
Female	69%	31%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	50%	50%	100%
40 to 49	67%	33%	100%
50 to 59	29%	71%	100%
Over 60	45%	55%	100%
<b>Rush hour driver</b>			
Yes	43%	57%	100%
No	42%	58%	100%

**When are you likely to use 511: After hearing a radio or TV report**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	8%	92%	100%
<b>Gender</b>			
Male	0%	100%	100%
Female	17%	83%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	0%	100%	100%
50 to 59	0%	100%	100%
Over 60	11%	89%	100%
<b>Rush hour driver</b>			
Yes	11%	89%	100%
No	0%	100%	100%

**When are you likely to use 511: During an emergency such as a wildfire/hurricane**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	15%	85%	100%
<b>Gender</b>			
Male	13%	87%	100%
Female	17%	83%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	0%	100%	100%
50 to 59	14%	86%	100%
Over 60	22%	78%	100%
<b>Rush hour driver</b>			
Yes	15%	85%	100%
No	15%	85%	100%

**When are you likely to use 511: To report a traffic incident**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	17%	83%	100%
<b>Gender</b>			
Male	16%	84%	100%
Female	18%	82%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	50%	50%	100%
40 to 49	0%	100%	100%
50 to 59	14%	86%	100%
Over 60	11%	89%	100%
<b>Rush hour driver</b>			
Yes	22%	78%	100%
No	0%	100%	100%

**How have you used the info you receive from 511: Changed your route**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	64%	36%	100%
<b>Gender</b>			
Male	71%	29%	100%
Female	55%	45%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	75%	25%	100%
40 to 49	66%	34%	100%
50 to 59	57%	43%	100%
Over 60	78%	22%	100%
<b>Rush hour driver</b>			
Yes	69%	31%	100%
No	44%	56%	100%

**How have you used the info you receive from 511: Changed departure time**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	18%	82%	100%
<b>Gender</b>			
Male	12%	88%	100%
Female	25%	75%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	33%	67%	100%
50 to 59	14%	86%	100%
Over 60	11%	89%	100%
<b>Rush hour driver</b>			
Yes	23%	77%	100%
No	0%	100%	100%

**How have you used the info you receive from 511: Changed est. time of arrival**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	38%	62%	100%
<b>Gender</b>			
Male	36%	64%	100%
Female	40%	60%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	100%	0%	100%
50 to 59	14%	86%	100%
Over 60	56%	44%	100%
<b>Rush hour driver</b>			
Yes	37%	63%	100%
No	41%	59%	100%

**How have you used the info you receive from 511: Changed your stress level**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	21%	79%	100%
<b>Gender</b>			
Male	12%	88%	100%
Female	31%	69%	100%
<b>Age</b>			
18 to 29	100%	0%	100%
30 to 39	0%	100%	100%
40 to 49	33%	67%	100%
50 to 59	14%	86%	100%
Over 60	11%	89%	100%
<b>Rush hour driver</b>			
Yes	28%	72%	100%
No	0%	100%	100%

**How have you used the info you receive from 511: Changed your mode of travel**

	Yes	No	Total
<b>Total</b>	15%	85%	100%
<b>Gender</b>			
Male	22%	78%	100%
Female	7%	93%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	25%	75%	100%
40 to 49	33%	67%	100%
50 to 59	14%	86%	100%
Over 60	0%	100%	100%
<b>Rush hour driver</b>			
Yes	19%	81%	100%
No	0%	100%	100%

**Used info provided by the 511 during severe weather/roadway emergency?**

	Yes, and I changed my	Yes, but I did NO1	No	Total
<b>Total</b>	39%	8%	52%	100%
<b>Gender</b>				
Male	40%	16%	44%	100%
Female	39%	0%	61%	100%
<b>Age</b>				
18 to 29	0%	0%	100%	100%
30 to 39	50%	25%	25%	100%
40 to 49	33%	0%	67%	100%
50 to 59	43%	14%	43%	100%
Over 60	44%	0%	56%	100%
<b>Rush hour driver</b>				
Yes	43%	7%	51%	100%
No	29%	15%	57%	100%

**How did you first find out about the 511 Traveler Information System?**

	Radio	Television	A friend or acqu	Signs on the freeway	Other	Don't know/Rel	Total
<b>Total</b>	8%	3%	32%	8%	18%	29%	100%
<b>Gender</b>							
Male	16%	7%	40%	0%	13%	24%	100%
Female	0%	0%	24%	17%	24%	34%	100%
<b>Age</b>							
18 to 29	0%	0%	100%	0%	0%	0%	100%
30 to 39	25%	0%	25%	25%	25%	0%	100%
40 to 49	0%	0%	33%	0%	0%	67%	100%
50 to 59	14%	14%	14%	0%	14%	43%	100%
Over 60	0%	0%	33%	11%	33%	22%	100%
<b>Rush hour driver</b>							
Yes	7%	0%	38%	11%	19%	26%	100%
No	15%	15%	15%	0%	15%	41%	100%

**Call in feature of 511: would you say the quality of the voice-recognition is...**

	Excellent	Good	Fair	Poor	Never used call in ser	Don't know/Rel	Total
<b>Total</b>	17%	27%	28%	3%	19%	6%	100%
<b>Gender</b>							
Male	19%	7%	38%	0%	36%	0%	100%
Female	14%	48%	17%	7%	0%	13%	100%
<b>Age</b>							
18 to 29	0%	100%	0%	0%	0%	0%	100%
30 to 39	0%	25%	75%	0%	0%	0%	100%
40 to 49	0%	0%	33%	0%	33%	34%	100%
50 to 59	43%	14%	14%	14%	14%	0%	100%
Over 60	22%	34%	11%	0%	33%	0%	100%
<b>Rush hour driver</b>							
Yes	13%	26%	32%	5%	25%	0%	100%
No	29%	29%	15%	0%	0%	27%	100%

	What type of cell phone do you use?						Total
	iPhone	Android	BlackBerry	Something else	Does not have a cell	Don't know/Rel	
<b>Total</b>	44%	24%	1%	25%	5%	1%	100%
<b>Gender</b>							
Male	40%	24%	2%	28%	5%	1%	100%
Female	47%	24%	1%	21%	6%	1%	100%
<b>Age</b>							
18 to 29	50%	29%	0%	21%	0%	0%	100%
30 to 39	38%	41%	3%	16%	3%	0%	100%
40 to 49	61%	29%	0%	6%	3%	0%	100%
50 to 59	53%	22%	2%	19%	3%	2%	100%
Over 60	35%	14%	2%	39%	10%	1%	100%
<b>Rush hour driver</b>							
Yes	46%	28%	1%	22%	3%	0%	100%
No	40%	15%	3%	32%	10%	2%	100%

	How often do you read these electronic message signs?					Total
	Once per week	2-3 times per week	More than 3 times	Never	Don't know/Refused	
<b>Total</b>	18%	19%	40%	21%	3%	100%
<b>Gender</b>						
Male	17%	17%	46%	18%	2%	100%
Female	19%	20%	34%	23%	3%	100%
<b>Age</b>						
18 to 29	8%	29%	33%	29%	0%	100%
30 to 39	22%	28%	31%	19%	0%	100%
40 to 49	16%	0%	68%	16%	0%	100%
50 to 59	28%	23%	36%	13%	0%	100%
Over 60	18%	18%	36%	22%	6%	100%
<b>Rush hour driver</b>						
Yes	16%	21%	47%	15%	2%	100%
No	24%	15%	24%	34%	4%	100%

	Do you find them to be...				Total
	Very accurate	Somewhat accurate	Not accurate at all	Don't know/Refused	
<b>Total</b>	40%	55%	3%	2%	100%
<b>Gender</b>					
Male	38%	56%	3%	4%	100%
Female	41%	55%	3%	1%	100%
<b>Age</b>					
18 to 29	59%	41%	0%	0%	100%
30 to 39	38%	58%	4%	0%	100%
40 to 49	61%	35%	4%	0%	100%
50 to 59	25%	70%	2%	4%	100%
Over 60	31%	63%	3%	3%	100%
<b>Rush hour driver</b>					
Yes	42%	53%	3%	2%	100%
No	33%	61%	3%	3%	100%

	Do you think the electronic message signs are easy to read?				Total
	Yes	No	Sometimes	Don't know/Refused	
<b>Total</b>	85%	5%	10%	0%	100%
<b>Gender</b>					
Male	85%	5%	10%	0%	100%
Female	85%	4%	10%	1%	100%
<b>Age</b>					
18 to 29	82%	0%	18%	0%	100%
30 to 39	85%	8%	8%	0%	100%
40 to 49	88%	0%	12%	0%	100%
50 to 59	88%	5%	7%	0%	100%
Over 60	84%	7%	8%	1%	100%
<b>Rush hour driver</b>					
Yes	83%	5%	11%	0%	100%
No	91%	4%	5%	0%	100%

**When the electronic message signs post info about travel times, is the info...**

	Very useful	Somewhat useful	Not very useful	Never seen a delay	r Don't know/Refused	Total
<b>Total</b>	46%	45%	8%	1%	0%	100%
<b>Gender</b>						
Male	43%	45%	11%	1%	0%	100%
Female	48%	45%	4%	2%	1%	100%
<b>Age</b>						
18 to 29	70%	24%	0%	6%	0%	100%
30 to 39	42%	50%	8%	0%	0%	100%
40 to 49	65%	31%	4%	0%	0%	100%
50 to 59	36%	55%	9%	0%	0%	100%
Over 60	33%	53%	12%	1%	1%	100%
<b>Rush hour driver</b>						
Yes	48%	43%	6%	2%	0%	100%
No	38%	50%	12%	0%	0%	100%

**How likely are you to change your route based on the info posted on these signs?**

	Very likely	Somewhat likely	Somewhat unlik	Very unlikely	Don't know/Refused	Total
<b>Total</b>	37%	43%	8%	11%	0%	100%
<b>Gender</b>						
Male	43%	38%	9%	10%	0%	100%
Female	32%	49%	7%	13%	1%	100%
<b>Age</b>						
18 to 29	41%	35%	12%	12%	0%	100%
30 to 39	46%	27%	11%	15%	0%	100%
40 to 49	38%	50%	4%	8%	0%	100%
50 to 59	32%	50%	4%	14%	0%	100%
Over 60	35%	48%	9%	7%	1%	100%
<b>Rush hour driver</b>						
Yes	38%	41%	9%	12%	0%	100%
No	35%	49%	6%	9%	0%	100%

**Have you ever used 511 to obtain more info about something you saw on a sign?**

	Yes	No	Don't know/Refi	Total
<b>Total</b>	8%	90%	2%	100%
<b>Gender</b>				
Male	8%	90%	3%	100%
Female	9%	90%	1%	100%
<b>Age</b>				
18 to 29	6%	94%	0%	100%
30 to 39	15%	85%	0%	100%
40 to 49	8%	85%	8%	100%
50 to 59	7%	93%	0%	100%
Over 60	7%	92%	1%	100%
<b>Rush hour driver</b>				
Yes	10%	88%	2%	100%
No	4%	96%	0%	100%

**Have you used info posted on a sign during severe weather/roadway emergency?**

	Yes, and I changed my	Yes, but I did NO	No	Don't know/Refusec	Total
<b>Total</b>	44%	9%	46%	1%	100%
<b>Gender</b>					
Male	50%	9%	40%	1%	100%
Female	38%	10%	52%	0%	100%
<b>Age</b>					
18 to 29	41%	18%	41%	0%	100%
30 to 39	42%	8%	50%	0%	100%
40 to 49	46%	15%	39%	0%	100%
50 to 59	34%	7%	57%	2%	100%
Over 60	52%	5%	42%	1%	100%
<b>Rush hour driver</b>					
Yes	42%	11%	48%	0%	100%
No	51%	5%	41%	3%	100%

**Service to provide you with traffic info on the Internet: how likely to use it?**

	Definitely use it	Probably use it	Probably not use it	Definitely not use it	Don't know/Refused	Total
<b>Total</b>	6%	27%	41%	25%	1%	100%
<b>Gender</b>						
Male	7%	25%	39%	29%	1%	100%
Female	6%	28%	42%	23%	1%	100%
<b>Age</b>						
18 to 29	0%	38%	38%	25%	0%	100%
30 to 39	14%	32%	41%	13%	0%	100%
40 to 49	15%	25%	40%	20%	0%	100%
50 to 59	2%	30%	47%	21%	0%	100%
Over 60	6%	21%	40%	31%	2%	100%
<b>Rush hour driver</b>						
Yes	7%	31%	42%	19%	1%	100%
No	5%	18%	39%	37%	1%	100%

**How often do you use the My Florida 511 website, FL511.com?**

	Once per week	More than 3 time	Never	Never heard	Don't know/Refused	Total
<b>Total</b>	4%	2%	38%	55%	2%	100%
<b>Gender</b>						
Male	5%	2%	43%	46%	4%	100%
Female	2%	2%	32%	64%	0%	100%
<b>Age</b>						
18 to 29	0%	0%	50%	50%	0%	100%
30 to 39	0%	0%	50%	50%	0%	100%
40 to 49	9%	0%	27%	55%	9%	100%
50 to 59	6%	6%	29%	59%	0%	100%
Over 60	4%	4%	33%	58%	0%	100%
<b>Rush hour driver</b>						
Yes	4%	1%	38%	55%	2%	100%
No	5%	5%	37%	53%	0%	100%

**Mobile app available to provide you with traffic info:how likely to use it?**

	Definitely use it	Probably use it	Probably not use it	Definitely not use it	Don't know/Refused	Total
<b>Total</b>	8%	31%	29%	31%	1%	100%
<b>Gender</b>						
Male	6%	27%	32%	33%	1%	100%
Female	10%	35%	26%	29%	1%	100%
<b>Age</b>						
18 to 29	7%	40%	20%	33%	0%	100%
30 to 39	20%	40%	20%	20%	0%	100%
40 to 49	14%	33%	19%	29%	5%	100%
50 to 59	11%	30%	35%	24%	0%	100%
Over 60	3%	29%	33%	35%	0%	100%
<b>Rush hour driver</b>						
Yes	11%	35%	31%	24%	0%	100%
No	3%	25%	24%	45%	4%	100%

**How often do you use the Florida 511 mobile app?**

	Once per week	2-3 times per week	Never	Never heard	Total
<b>Total</b>	3%	1%	28%	68%	100%
<b>Gender</b>					
Male	8%	0%	28%	64%	100%
Female	0%	2%	27%	72%	100%
<b>Age</b>					
18 to 29	0%	0%	22%	78%	100%
30 to 39	0%	0%	29%	71%	100%
40 to 49	10%	0%	20%	70%	100%
50 to 59	6%	0%	39%	56%	100%
Over 60	4%	4%	25%	67%	100%
<b>Rush hour driver</b>					
Yes	2%	1%	25%	71%	100%
No	7%	0%	33%	60%	100%

**Are you aware of the Road Rangers provided by FDOT?**

	Yes	No	Don't know/Ref	Total
<b>Total</b>	63%	36%	1%	100%
<b>Gender</b>				
Male	70%	30%	0%	100%
Female	57%	41%	1%	100%
<b>Age</b>				
18 to 29	38%	62%	0%	100%
30 to 39	69%	31%	0%	100%
40 to 49	74%	26%	0%	100%
50 to 59	78%	22%	0%	100%
Over 60	63%	35%	2%	100%
<b>Rush hour driver</b>				
Yes	66%	33%	1%	100%
No	56%	43%	1%	100%

**Are you aware you can request assistance from the Road Rangers by dialing \*FHP, or \*347?**

	Yes	No	Don't know/Ref	Total
<b>Total</b>	63%	37%	1%	100%
<b>Gender</b>				
Male	61%	38%	2%	100%
Female	65%	35%	0%	100%
<b>Age</b>				
18 to 29	57%	43%	0%	100%
30 to 39	80%	20%	0%	100%
40 to 49	67%	33%	0%	100%
50 to 59	64%	36%	0%	100%
Over 60	59%	38%	3%	100%
<b>Rush hour driver</b>				
Yes	65%	34%	1%	100%
No	57%	43%	0%	100%

**Do you know how to request a Road Ranger?**

	Yes	No	Don't know/Ref	Total
<b>Total</b>	35%	64%	1%	100%
<b>Gender</b>				
Male	31%	67%	2%	100%
Female	40%	60%	0%	100%
<b>Age</b>				
18 to 29	50%	50%	0%	100%
30 to 39	33%	67%	0%	100%
40 to 49	14%	86%	0%	100%
50 to 59	36%	60%	4%	100%
Over 60	44%	56%	0%	100%
<b>Rush hour driver</b>				
Yes	31%	69%	0%	100%
No	45%	52%	3%	100%

**How would you do that?**

	Call 511	Call 911	Call *FHP/*347	Call 411	Something else	Don't know/Ref	Total
<b>Total</b>	4%	9%	50%	2%	20%	15%	100%
<b>Gender</b>							
Male	5%	9%	50%	5%	22%	9%	100%
Female	4%	8%	50%	0%	18%	19%	100%
<b>Age</b>							
18 to 29	0%	0%	0%	0%	0%	100%	100%
30 to 39	0%	0%	75%	0%	25%	0%	100%
40 to 49	0%	0%	100%	0%	0%	0%	100%
50 to 59	0%	0%	44%	11%	33%	11%	100%
Over 60	9%	18%	45%	0%	14%	14%	100%
<b>Rush hour driver</b>							
Yes	7%	3%	56%	4%	21%	9%	100%
No	0%	17%	41%	0%	18%	24%	100%

**Have you ever heard of \*FHP or \*347?**

	Yes	No	Don't know/Refi	Total
<b>Total</b>	57%	42%	1%	100%
<b>Gender</b>				
Male	53%	45%	2%	100%
Female	60%	40%	0%	100%
<b>Age</b>				
18 to 29	50%	50%	0%	100%
30 to 39	89%	11%	0%	100%
40 to 49	42%	58%	0%	100%
50 to 59	81%	19%	0%	100%
Over 60	43%	55%	2%	100%
<b>Rush hour driver</b>				
Yes	52%	47%	1%	100%
No	68%	32%	0%	100%

**How useful do you think the Road Rangers are?**

	Very useful	Somewhat useful	Not very useful	Don't know/Refusec	Total
<b>Total</b>	65%	23%	3%	9%	100%
<b>Gender</b>					
Male	72%	19%	3%	6%	100%
Female	58%	28%	3%	12%	100%
<b>Age</b>					
18 to 29	22%	34%	22%	22%	100%
30 to 39	68%	27%	0%	5%	100%
40 to 49	78%	13%	0%	9%	100%
50 to 59	74%	20%	2%	4%	100%
Over 60	65%	24%	1%	10%	100%
<b>Rush hour driver</b>					
Yes	63%	24%	3%	9%	100%
No	71%	19%	3%	7%	100%

**Have you ever been assisted by a Road Ranger?**

	Yes	No	Total
<b>Total</b>	29%	71%	100%
<b>Gender</b>			
Male	25%	75%	100%
Female	33%	67%	100%
<b>Age</b>			
18 to 29	45%	55%	100%
30 to 39	36%	64%	100%
40 to 49	30%	70%	100%
50 to 59	22%	78%	100%
Over 60	24%	76%	100%
<b>Rush hour driver</b>			
Yes	29%	71%	100%
No	30%	70%	100%

**Would you say the Road Ranger driver was...**

	Very helpful	Somewhat helpfu	Not helpful at al	Don't know/Refusec	Total
<b>Total</b>	91%	4%	4%	2%	100%
<b>Gender</b>					
Male	92%	8%	0%	0%	100%
Female	90%	0%	7%	3%	100%
<b>Age</b>					
18 to 29	75%	0%	25%	0%	100%
30 to 39	88%	12%	0%	0%	100%
40 to 49	100%	0%	0%	0%	100%
50 to 59	91%	9%	0%	0%	100%
Over 60	100%	0%	0%	0%	100%
<b>Rush hour driver</b>					
Yes	89%	3%	5%	2%	100%
No	95%	5%	0%	0%	100%

**Like included: Information about other transportation services**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	13%	87%	100%
<b>Gender</b>			
Male	11%	89%	100%
Female	14%	86%	100%
<b>Age</b>			
18 to 29	21%	79%	100%
30 to 39	25%	75%	100%
40 to 49	10%	90%	100%
50 to 59	6%	94%	100%
Over 60	10%	90%	100%
<b>Rush hour driver</b>			
Yes	16%	84%	100%
No	6%	94%	100%

**Like included: Information about roads not in your area**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	8%	92%	100%
<b>Gender</b>			
Male	10%	90%	100%
Female	7%	93%	100%
<b>Age</b>			
18 to 29	12%	88%	100%
30 to 39	13%	87%	100%
40 to 49	10%	90%	100%
50 to 59	3%	97%	100%
Over 60	8%	92%	100%
<b>Rush hour driver</b>			
Yes	10%	90%	100%
No	4%	96%	100%

**Like included: Information about local attractions**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	6%	94%	100%
<b>Gender</b>			
Male	5%	95%	100%
Female	6%	94%	100%
<b>Age</b>			
18 to 29	4%	96%	100%
30 to 39	3%	97%	100%
40 to 49	6%	94%	100%
50 to 59	9%	91%	100%
Over 60	4%	96%	100%
<b>Rush hour driver</b>			
Yes	7%	93%	100%
No	3%	97%	100%

**Like included: Information about automotive services**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	6%	94%	100%
<b>Gender</b>			
Male	6%	94%	100%
Female	7%	93%	100%
<b>Age</b>			
18 to 29	13%	87%	100%
30 to 39	3%	97%	100%
40 to 49	6%	94%	100%
50 to 59	8%	92%	100%
Over 60	5%	95%	100%
<b>Rush hour driver</b>			
Yes	8%	92%	100%
No	3%	97%	100%

**Like included: Alternate routes to avoid a traffic incident**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	66%	34%	100%
<b>Gender</b>			
Male	70%	30%	100%
Female	63%	37%	100%
<b>Age</b>			
18 to 29	63%	37%	100%
30 to 39	69%	31%	100%
40 to 49	77%	23%	100%
50 to 59	72%	28%	100%
Over 60	64%	36%	100%
<b>Rush hour driver</b>			
Yes	69%	31%	100%
No	60%	40%	100%

**Like included: All**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	4%	96%	100%
<b>Gender</b>			
Male	6%	94%	100%
Female	3%	97%	100%
<b>Age</b>			
18 to 29	8%	92%	100%
30 to 39	6%	94%	100%
40 to 49	6%	94%	100%
50 to 59	5%	95%	100%
Over 60	1%	99%	100%
<b>Rush hour driver</b>			
Yes	3%	97%	100%
No	8%	92%	100%

**Like included: None**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	7%	93%	100%
<b>Gender</b>			
Male	5%	95%	100%
Female	9%	91%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	6%	94%	100%
40 to 49	6%	94%	100%
50 to 59	5%	95%	100%
Over 60	11%	89%	100%
<b>Rush hour driver</b>			
Yes	5%	95%	100%
No	12%	88%	100%

**Like included: Other**

	<b>Yes</b>	<b>No</b>	<b>Total</b>
<b>Total</b>	0%	100%	100%
<b>Gender</b>			
Male	1%	99%	100%
Female	0%	100%	100%
<b>Age</b>			
18 to 29	0%	100%	100%
30 to 39	0%	100%	100%
40 to 49	0%	100%	100%
50 to 59	0%	100%	100%
Over 60	0%	100%	100%
<b>Rush hour driver</b>			
Yes	0%	100%	100%
No	1%	99%	100%

	<b>Age</b>						<b>Total</b>
	<b>18 to 29</b>	<b>30 to 39</b>	<b>40 to 49</b>	<b>50 to 59</b>	<b>Over 60</b>	<b>Don't know/Refus</b>	
<b>Total</b>	16%	13%	15%	17%	36%	3%	100%
<b>Gender</b>							
Male	12%	10%	18%	20%	37%	2%	100%
Female	19%	15%	13%	15%	34%	4%	100%
<b>Rush hour driver</b>							
Yes	19%	17%	16%	18%	29%	1%	100%
No	9%	4%	15%	15%	52%	6%	100%

	<b>Gender</b>		
	<b>Male</b>	<b>Female</b>	<b>Total</b>
<b>Total</b>	47%	53%	100%
<b>Age</b>			
18 to 29	37%	63%	100%
30 to 39	37%	63%	100%
40 to 49	54%	46%	100%
50 to 59	54%	46%	100%
Over 60	49%	51%	100%
<b>Rush hour driver</b>			
Yes	47%	53%	100%
No	47%	53%	100%