FLORIDA DEPARTMENT OF TRANSPORTATION

2014 PERFORMANCE REPORT

HIGHLIGHTS

FDOT

2014 PERFORMANCE HIGHLIGHTS

MISSION

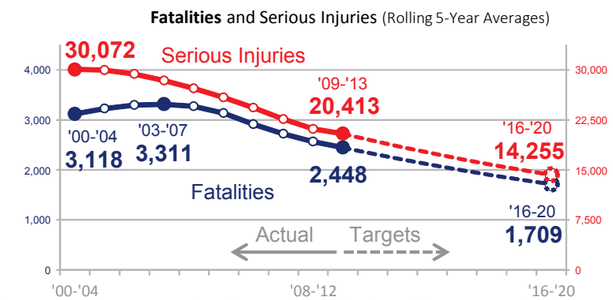
The department will provide a **safe** transportation system that ensures the **mobility** of people and goods, enhances economic prosperity and **preserves** the quality of our **environment** and communities

CORE MEASURES

Core Measures are generally those that are most aligned with carrying out FDOT's mission, addressing its established priorities, and achieving its major strategic goals. Core measures help to broadly communicate transportation system performance in a succinct yet meaningful way to a wide internal and external audience.

SAFETY

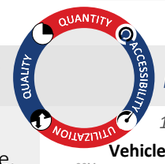
Fatality and crash rates are decreasing on Florida's highways, protecting our most valuable asset – our people.



The annual targets, to reduce fatalities and serious injuries by 5%, were not achieved – the five-year rolling average for fatalities decreased by 4.5% and for serious injuries by 3.5%

Improving the safety and security of the transportation system is among the state's highest commitments to its residents and visitors. FDOT's long-term aspirational goal is zero deaths on our roadways. The Strategic Highway Safety Plan provides the basis of a safer system through engineering, enforcement, education, and emergency response.

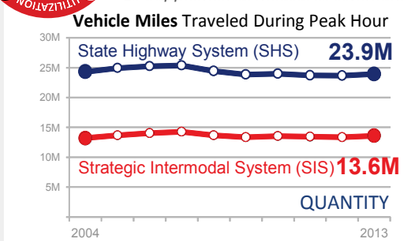
MOBILITY

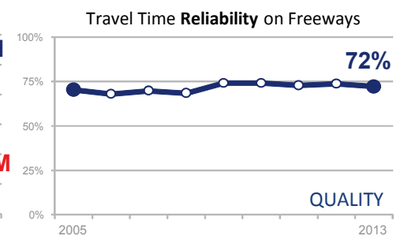


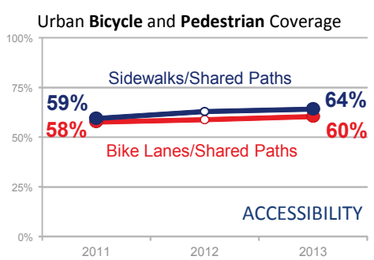
Mobility is measured in four dimensions for people and goods and across every mode.

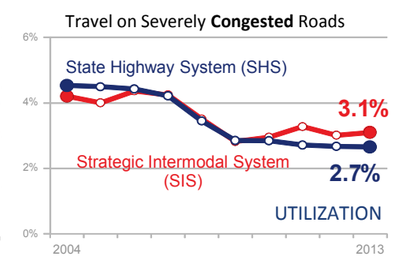
19 Supplemental measures communicate the 4 Mobility Core Measures

Moving people and goods is transportation's essential purpose. As travel demand increases and changes, Florida continues to improve our multimodal transportation system. Travel Quantity reflects the magnitude of travel on the system; how much freight is moved and how many people are served. The travel Quality measure helps to assess how good or bad the travel experience is. Accessibility is the ease or ability to engage in activities using one or more modes. Utilization describes how much of the transportation system is used and what capacity or availability remains.



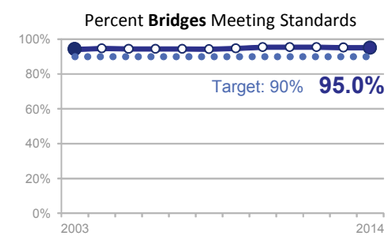


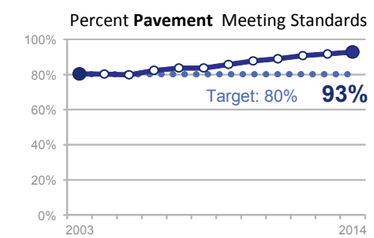


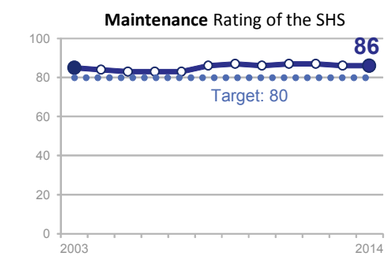


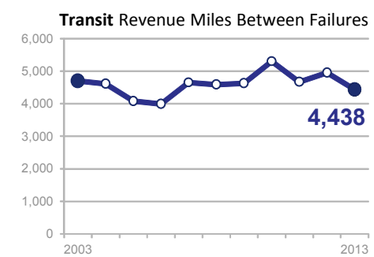
MAINTENANCE

Pavement and bridge conditions are meeting or exceeding established performance targets.







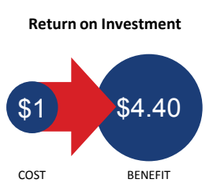


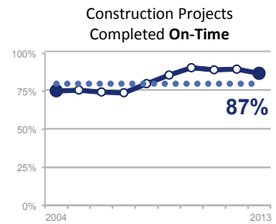
Preservation of our transportation system is at the heart of FDOT's business. Regular maintenance and improvements keep these assets operating efficiently, extend their useful life and delay the substantial cost of reconstruction or replacement. FDOT's maintenance program is one of the best in the country, and has met or exceeded its percent of bridges, pavement and maintenance rating standards every year since 1994. Over the past decade Florida transit agencies have kept breakdowns at a level better than one vehicle per 4,000 miles.

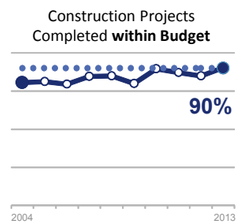
ECONOMY

Every dollar invested in FDOT's Work Program generates $4.40 in economic benefits.

Transportation improvements yield over four dollars in benefits for every dollar invested. FDOT completed 87% projects on-time and 90% within budget.

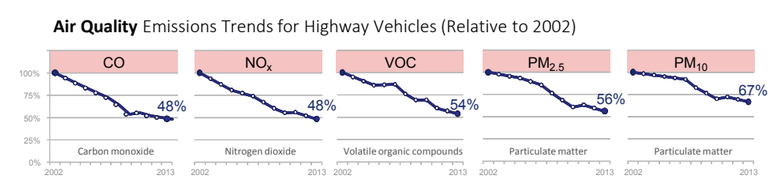






ENVIRONMENT

Between 2002 and 2013, air quality in Florida continued to improve.



Florida is in compliance with National Ambient Air Quality Standards. Maximum concentrations, measured by the statewide air monitoring network, of CO have been reduced by 65%, NO_2 by 25%, ozone by 15%, and $PM_{2.5}$ by 32%.

Transportation investments contribute to our quality of life while affecting the human and natural environment in positive and negative ways. Air quality is FDOT's core measure for quality of life and environmental stewardship, and has been improving.

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PERFORMANCE FRAMEWORK

WHAT are performance measures?

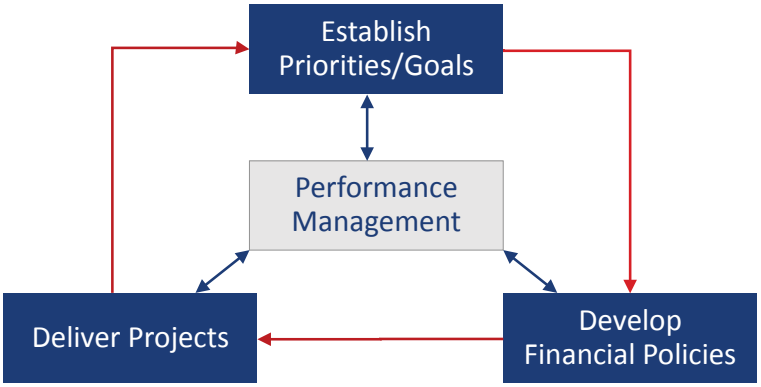
Performance measures are indicators that quantify progress toward attaining a goal, objective, or target (i.e., a desired level of future performance). FDOT's Performance Management/Measurement Policy provides the overall basis and foundation for that which follows:

WHY do we use them?

The Florida Department of Transportation (FDOT) uses performance measures to:

- Assess how well Florida's multimodal transportation system is operating
- Provide FDOT with information to support better decision-making
- Assess how effectively and efficiently transportation programs, projects and services are being delivered
- Determine how satisfied our customers are
- Demonstrate transparency and accountability to Florida's citizens.

As shown in this **Performance-Based Planning and Programming Process** graphic, performance management is at the heart of FDOT's planning and programming process.



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This **2014 PERFORMANCE HIGHLIGHTS** summarize the 4 Performance Reports. Additional Highlights of individual Core and Supporting Measures are also available at FDOTPERFORMS.ORG

5 one page **GOAL HIGHLIGHTs** focus on a primary FDOT goal area.

One page **MEASURE HIGHLIGHTs** are prepared for each core measure and many supporting measures

4 **Performance Reports** evaluate results in relation to our mission and FDOT plans and programs.