

APPENDIX A

2014 Florida Commercial Driver Survey
 Florida Department of Transportation

Statewide Detailed Results
 All Response Categories

The Florida Department of Transportation (FDOT) is conducting a survey to assess satisfaction with Florida's State Highway System. When filling out this survey, please think of the State Highway System as the Florida Turnpike, interstates, freeways, expressways, or highways with U.S. numbers or State Road numbers. (Provide examples of SHS roads in the respondent's area).

PART I

We are interested in your experience in construction zones on the State Highway System. We would initially like to know:

Item	Year	Yes	No	Valid N	Missing N
A. Have you traveled through a FDOT construction project in the last 12 months?	2014	90%	10%	2,792	14
	2011	88%	12%	2,831	22
	2009	89%	11%	2,791	11
	2007	90%	10%	2,782	21
	2004	91%	9%	1,734	17
	2000	90%	10%	1,708	59

If you answered no to I-A, please skip to Part II. If you answered yes to question I-A, please proceed to question I-B.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
B. When approaching a construction project, signs notifying me of the construction allowed me enough time to adjust my speed.	2014	34%	56%	7%	2%	1%	2,510	15
	2011	35%	57%	6%	1%	1%	2,477	9
	2009	31%	61%	5%	2%	1%	2,471	5
	2007	28%	62%	7%	2%	1%	2,498	17
	2004	22%	67%	7%	2%	1%	1,575	4
	2000	20%	69%	8%	1%	1%	1,530	7

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
C. Construction zones were clearly marked.	2014	34%	59%	5%	1%	1%	2,513	12
	2011	35%	59%	4%	1%	1%	2,482	4
	2009	31%	62%	5%	1%	1%	2,471	5
	2007	28%	62%	7%	1%	1%	2,509	6
	2004	23%	68%	7%	1%	2%	1,578	1
	2000	20%	70%	8%	1%	1%	1,532	5
D. Construction zones were safe to travel through.	2014	20%	56%	19%	3%	3%	2,516	9
	2011	21%	58%	16%	3%	2%	2,473	13
	2009	18%	60%	16%	3%	2%	2,468	8
	2007	15%	56%	22%	3%	3%	2,495	20
	2004	11%	56%	25%	4%	3%	1,569	10
	2000	10%	59%	26%	4%	2%	1,529	8
E. Construction work did not affect my ability to provide goods and services to my customers.	2014	18%	56%	17%	4%	5%	2,500	25
	2011	20%	55%	17%	3%	6%	2,456	30
	2009	16%	58%	16%	4%	7%	2,440	36
	2007	14%	54%	22%	4%	7%	2,471	44
	2004	11%	55%	24%	3%	8%	1,565	14
	2000	8%	55%	25%	4%	8%	1,508	29
F. Construction projects on state roads were completed in a timely manner.	2014	7%	36%	35%	12%	10%	2,488	37
	2011	9%	37%	35%	11%	9%	2,437	49
	2009	6%	37%	37%	12%	8%	2,439	37
	2007	4%	32%	41%	16%	8%	2,465	50
	2004	4%	28%	46%	14%	9%	1,561	18
	2000	2%	32%	44%	16%	7%	1,517	20
G. I was satisfied with the results of completed FDOT projects.	2014	20%	62%	10%	3%	5%	2,512	13
	2011	23%	63%	9%	2%	4%	2,467	19
	2009	21%	64%	9%	2%	4%	2,464	12
	2007	17%	65%	11%	3%	5%	2,502	11
	2004	15%	66%	14%	2%	4%	1,568	11
	2000	11%	68%	14%	3%	4%	1,527	10

PART II

The next set of questions deal with visibility and safety while driving on the State Highway System. Please indicate whether you strongly agree, agree, disagree, strongly disagree, or have no opinion on the statement.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
A. Safety laws are well enforced by the FDOT.	2014	22%	62%	12%	4%	*	2,717	89
	2011	22%	63%	12%	3%	*	2,758	95
	2009	19%	64%	13%	3%	*	2,695	107
	2007	18%	62%	17%	4%	*	2,692	111
	2004	15%	64%	17%	4%	*	1,742	9
	2000	12%	67%	17%	4%	*	1,711	56
B. Weight laws are well enforced by the FDOT.	2014	29%	62%	7%	2%	*	2,613	193
	2011	26%	64%	8%	2%	*	2,449	404
	2009	22%	67%	9%	2%	*	2,305	497
	2007	22%	66%	11%	2%	*	2,415	388
	2004	19%	66%	12%	2%	*	1,692	59
	2000	15%	69%	13%	2%	*	1,659	108
C. Current motor carrier safety regulations are adequate.	2014	20%	67%	11%	3%	*	2,672	134
	2011	18%	71%	9%	2%	*	2,652	201
	2009	14%	74%	10%	2%	*	2,559	243
	2007	13%	73%	12%	2%	*	2,550	253
	2004	10%	73%	15%	2%	*	1,722	29
	2000	9%	75%	14%	2%	*	1,673	94
D. Motor carrier officers are courteous when taking enforcement action.	2014	18%	65%	13%	5%	*	2,419	387
	2011	18%	65%	13%	4%	*	2,310	543
	2009	14%	69%	13%	4%	*	2,214	588
	2007	14%	69%	14%	3%	*	2,298	505
	2004	14%	69%	15%	3%	*	1,709	42
	2000	8%	71%	17%	4%	*	1,650	117
E. The facilities made available to commercial vehicle operators by FDOT (comfort stations, parking at weight stations) exceed those made available in other states.	2014	17%	62%	17%	4%	*	2,187	619
	2011	16%	65%	17%	3%	*	2,005	848
	2009	12%	69%	17%	2%	*	2,652	937
	2007	10%	51%	14%	2%	*	2,042	761

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
F. During the day, the visibility of roadway striping and markings is good.	2014	20%	70%	7%	2%	2%	2,792	14
	2011	21%	71%	6%	1%	1%	2,841	12
	2009	19%	72%	7%	1%	1%	2,800	2
	2007	17%	73%	7%	2%	2%	2,795	8
	2004	13%	73%	11%	1%	2%	1,748	3
	2000	12%	78%	9%	1%	1%	1,716	51
G. At night, the visibility of roadway striping and markings is good.	2014	16%	61%	18%	4%	2%	2,793	13
	2011	16%	63%	16%	2%	2%	2,841	12
	2009	14%	64%	17%	3%	3%	2,794	8
	2007	13%	61%	20%	3%	3%	2,784	19
	2004	9%	59%	25%	4%	4%	1,747	4
	2000	8%	62%	24%	3%	3%	1,710	57
H. Spacing of exits and crossroad signs allow me enough time for travel decisions.	2014	17%	68%	11%	1%	2%	2,791	15
	2011	17%	70%	10%	1%	2%	2,848	5
	2009	16%	70%	11%	1%	2%	2,801	1
	2007	13%	70%	14%	2%	2%	2,793	10
	2004	11%	70%	15%	2%	2%	1,747	4
	2000	9%	74%	14%	2%	2%	1,712	55
I. Overall, road signs are visible.	2014	20%	75%	3%	1%	1%	2,799	7
	2011	21%	74%	5%	1%	1%	2,846	7
	2009	18%	77%	4%	1%	1%	2,800	2
	2007	16%	76%	5%	1%	2%	2,794	9
	2004	14%	78%	6%	1%	1%	1,748	3
	2000	10%	79%	9%	1%	1%	1,715	52

* Results analyzed net of no opinions and the portion of respondents with no opinion was high (e.g., over 15% for most questions), suggesting these are not customer “requirements.”

PART III

The next questions relate to travel times and traffic. Please indicate whether you strongly agree, agree, disagree, strongly disagree, or have no opinion on the statement.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
A. I am satisfied with the amount of time it takes to travel within my city or town.	2014	8%	54%	28%	7%	3%	2,797	9
	2011	9%	57%	26%	6%	2%	2,845	8
	2009	8%	57%	27%	6%	2%	2,797	5
	2007	7%	48%	34%	10%	2%	2,792	11
	2004	5%	44%	36%	12%	4%	1,747	4
	2000	3%	49%	35%	9%	3%	1,708	59
B. I am satisfied with the amount of time it takes to travel between cities or towns.	2014	10%	65%	19%	4%	2%	2,793	13
	2011	11%	67%	16%	4%	2%	2,844	9
	2009	9%	68%	18%	4%	2%	2,798	4
	2007	8%	60%	25%	5%	3%	2,790	13
	2004	6%	57%	27%	7%	3%	1,747	4
	2000	5%	63%	25%	5%	2%	1,712	55
C. The overall level of traffic congestion on the State Highway System is acceptable.	2014	6%	47%	34%	11%	3%	2,796	10
	2011	6%	51%	31%	9%	3%	2,842	11
	2009	5%	50%	33%	9%	3%	2,797	5
	2007	4%	39%	42%	14%	3%	2,782	21
	2004	3%	36%	44%	14%	4%	1,745	6
	2000	2%	41%	41%	13%	2%	1,715	52

PART IV

Please rate your overall satisfaction with these aspects of the State Highway System.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
A. Overall safety on state roads.	2014	13%	72%	10%	2%	2%	2,799	7
	2011	13%	75%	10%	1%	2%	2,842	11
	2009	10%	76%	10%	2%	3%	2,799	3
	2007	9%	68%	12%	3%	9%	2,790	13
	2004	8%	70%	13%	2%	8%	1,748	3
	2000	8%	74%	13%	2%	3%	1,714	53

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
B. Overall smoothness of the roads in the State Highway System.	2014	13%	59%	21%	6%	3%	2,791	15
	2011	13%	60%	21%	4%	2%	2,844	9
	2009	10%	61%	23%	4%	2%	2,797	5
	2007	10%	59%	24%	5%	5%	2,786	17
	2004	9%	59%	22%	5%	5%	1,744	7
	2000	7%	62%	24%	2%	2%	1,714	53
C. Shoulders on state roads being adequate for my needs.	2014	9%	59%	24%	5%	2%	2,789	17
	2011	10%	62%	22%	4%	2%	2,837	16
	2009	8%	62%	24%	3%	3%	2,785	17
	2007	8%	60%	24%	4%	5%		
D. The overall transportation system provided by FDOT.	2014	11%	75%	8%	2%	5%	2,792	14
	2011	12%	76%	7%	1%	4%	2,836	17
	2009	8%	78%	7%	1%	5%	2,783	19
	2007	7%	74%	9%	1%	8%	2,766	37
	2004	6%	67%	10%	2%	17%	1,715	36
	2000	7%	72%	11%	2%	8%	1,698	6

PART V

Before concluding this survey, we'd like to ask you a few questions about yourself.

A. How many years have you been a licensed commercial driver in Florida? _____ years

	2014	2011	2009	2007	2004	2000
Less than a year to 5 years	12%	14%	16%	21%	25%	27%
6 to 10 years	15%	19%	18%	22%	23%	26%
11 to 15 years	16%	18%	18%	16%	16%	15%
16 to 20 years	17%	17%	16%	14%	13%	12%
21 to 25 years	11%	9%	10%	8%	9%	7%
26 to 30 years	11%	9%	9%	8%	6%	7%
31 to 35 years	7%	5%	5%	4%	4%	3%
36 to 40 years	6%	4%	5%	4%	2%	2%
More than 40 years	5%	4%	4%	4%	2%	2%
Valid N	2,774	2,829	2,785	2,772	1,739	1,695
Missing N	32	24	17	31	12	7

B. Out of which county in Florida do you operate? _____

County	2014	2011	2009	2007	2004	2000
Alachua	1.7%	2.1%	1.9%	1.4%	1.4%	1.1%
Baker	0.3%	0.3%	0.2%	0.2%	0.2%	0.2%
Bay	1.9%	3.6%	1.3%	0.2%	1.7%	0.1%
Bradford	0.4%	0.4%	0.4%	0.1%	0.4%	0.4%
Brevard	2.0%	3.7%	2.5%	0.2%	1.6%	3.9%
Broward	6.0%	6.5%	5.6%	6.7%	5.8%	7.5%
Calhoun	0.3%	0.2%	0.3%	0.1%	0.1%	0.0%
Charlotte	1.3%	2.0%	0.8%	1.3%	1.7%	1.5%
Citrus	1.1%	2.0%	1.0%	1.4%	1.2%	1.7%
Clay	0.8%	0.6%	1.3%	0.9%	1.2%	1.1%
Collier	0.8%	1.4%	0.8%	0.2%	1.4%	1.2%
Columbia	0.9%	0.5%	0.8%	0.7%	0.3%	0.4%
Miami-Dade	12.9%	13.2%	14.3%	14.1%	14.3%	12.8%
DeSoto	0.5%	0.1%	0.4%	0.1%	0.1%	0.5%
Dixie	0.2%	0.2%	0.2%	0.2%	0.0%	0.3%
Duval	6.0%	5.8%	5.1%	8.6%	7.6%	5.3%
Escambia	2.9%	2.3%	3.3%	6.1%	3.2%	0.3%
Flagler	0.6%	0.4%	0.3%	0.6%	0.3%	0.8%
Franklin	0.1%	0.1%	0.0%	0.1%	0.2%	0.0%
Gadsden	0.6%	0.2%	0.5%	0.0%	0.3%	0.1%
Gilchrist	0.4%	0.2%	0.2%	0.3%	0.1%	0.2%
Glades	0.1%	0.0%	0.1%	0.1%	0.0%	0.0%
Gulf	0.1%	0.3%	0.1%	0.0%	0.1%	0.0%
Hamilton	0.2%	0.3%	0.3%	0.2%	0.0%	0.1%
Hardee	0.6%	0.3%	0.5%	0.4%	0.2%	0.4%
Hendry	0.4%	0.3%	0.4%	0.3%	0.2%	0.4%
Hernando	1.1%	1.2%	0.9%	0.2%	1.0%	1.0%
Highlands	0.6%	0.5%	1.1%	0.7%	0.1%	1.2%
Hillsborough	6.6%	5.7%	5.8%	5.7%	6.5%	6.6%
Holmes	0.6%	0.6%	0.3%	0.7%	0.3%	0.0%
Indian River	0.8%	1.1%	0.8%	1.3%	0.5%	1.1%
Jackson	1.5%	0.9%	1.0%	0.1%	0.5%	0.1%
Jefferson	0.1%	0.2%	0.2%	0.4%	0.1%	0.1%
Lafayette	0.1%	0.0%	0.2%	0.0%	0.0%	0.2%
Lake	1.4%	1.2%	1.4%	1.7%	1.0%	1.4%
Lee	2.3%	3.5%	2.6%	3.2%	2.2%	3.3%

County	2014	2011	2009	2007	2004	2000
Leon	1.7%	1.6%	1.6%	1.9%	2.3%	0.1%
Levy	0.5%	0.5%	0.7%	0.5%	0.5%	0.6%
Liberty	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%
Madison	0.4%	0.3%	0.2%	0.2%	0.0%	0.3%
Manatee	1.5%	1.0%	1.6%	1.4%	1.4%	1.7%
Marion	2.4%	1.8%	2.5%	2.8%	1.9%	2.5%
Martin	0.7%	0.6%	0.8%	0.1%	0.6%	0.8%
Monroe	0.8%	0.7%	0.5%	0.6%	0.4%	0.7%
Nassau	0.3%	0.7%	0.7%	0.0%	0.5%	0.3%
Okaloosa	1.1%	1.8%	2.3%	0.5%	2.4%	0.0%
Okeechobee	0.4%	0.3%	0.5%	0.5%	0.3%	0.4%
Orange	4.0%	4.2%	4.0%	4.9%	5.5%	6.7%
Osceola	0.8%	0.7%	0.6%	0.8%	0.9%	1.3%
Palm Beach	5.1%	5.0%	5.7%	5.5%	5.2%	6.2%
Pasco	2.5%	1.7%	2.0%	2.9%	2.1%	2.0%
Pinellas	2.8%	2.8%	3.8%	3.6%	3.7%	5.4%
Polk	3.8%	2.9%	3.9%	4.1%	3.7%	4.3%
Putnam	0.4%	0.8%	0.7%	0.0%	0.4%	0.6%
Sarasota	1.7%	1.5%	1.9%	2.2%	1.8%	0.4%
Seminole	1.9%	1.6%	0.9%	1.3%	1.3%	1.6%
St. Johns	0.7%	0.9%	0.8%	0.2%	0.9%	1.4%
St. Lucie	0.8%	0.8%	1.4%	0.2%	1.9%	1.9%
Santa Rosa	2.4%	1.4%	1.6%	2.5%	1.7%	0.3%
Sumter	0.5%	0.3%	0.3%	0.0%	0.1%	0.4%
Suwannee	0.8%	0.7%	0.2%	0.6%	0.6%	0.4%
Taylor	0.3%	0.3%	0.2%	0.1%	0.1%	0.1%
Union	0.2%	0.1%	0.0%	0.1%	0.1%	0.1%
Volusia	1.7%	1.5%	1.9%	2.2%	1.9%	2.4%
Wakulla	0.2%	0.3%	0.3%	0.1%	0.3%	0.1%
Walton	0.8%	0.9%	0.7%	0.9%	0.5%	0.5%
Washington	0.4%	0.3%	0.4%	0.6%	0.4%	0.0%
Valid N	2,720	2,780	2,764	2,719	1,702	1,734
Missing N	86	73	38	84	49	33

C. When driving for your company, do you drive?

	2014	2011	2009	2007	2004	2000
Locally	60%	70%	74%	70%	66%	71%
Regionally	23%	19%	19%	20%	23%	19%
Nationally	17%	11%	7%	10%	11%	10%
Valid N	2,726	2,758	2,709	2,649	1,686	1,655
Missing N	80	95	93	154	65	11

D. What type of vehicle do you use most while working?

	2014	2011	2009	2007	2004	2000
Bus	8%	20%	23%	15%	16%	15%
Van	5%	7%	8%	8%	8%	10%
Tanker	5%	4%	2%	4%	3%	3%
Dump Truck	11%	10%	10%	12%	9%	10%
Semi-Truck	42%	24%	15%	25%	20%	24%
Retired—No Vehicle	N/A	N/A	N/A	6%	2%	7%
Other (please specify)	29%	34%	43%	32%	42%	31%
Valid N	2,764	2,811	2,767	2,781	1,726	1,686
Missing N	42	42	35	22	25	81