## "Beverly Chapman Act"

***(PL 88-252) Section 338.155, Florida Statutes***

Payment of toll on toll facilities required exemptions.

... (3) Any handicapped person who has a valid driver's license, who operates a vehicle specially equipped for use by the handicapped, and who is certified by a physician licensed under chapter 458 or chapter 459 or by comparable licensing in another state or by the Adjudication Office of the United States Department of Veterans Affairs or its predecessor as being severely physically disabled and having permanent upper limb mobility or dexterity impairments which substantially impair the person's ability to deposit coins in toll baskets, shall be allowed to pass free through all tollgates and over all toll bridges and ferries in this state. A person who meets the requirements of this subsection shall, upon application, be issued a vehicle window sticker by the Department of Transportation.

... (4) A copy of this section shall be posted at each toll bridge and on each ferry.

... (5) The Department of Transportation shall provide envelopes for voluntary payments of tolls by those persons exempted from the payment of tolls pursuant to this section. The department shall accept any voluntary payments made by exempt persons.

**www.dot.state.fl.us/ctd**

**Information available in accessible format upon request**

## Airport Parking

Please contact each airport for detailed information regarding the location of their disadvantaged parking and the length of time you may park there.

***Section 316.1964, Florida Statutes***

*Exemption of vehicles transporting certain persons who have disabilities from payment of parking fees and penalties.*

... (7) An airport that owns, operates, or leases parking facilities, or any other parking facilities that are used for the purpose of air travel, may charge for parking vehicles that display a disabled parking permit or license tag issued under s. 316.1958, s. 320.084, s. 320.0842, s. 320.0843, s. 320.0845, or s. 320.0848. However, the governing body of each publicly owned or publicly operated airport must grant free parking to any vehicle with specialized equipment, such as ramps, lifts, or foot or hand controls, or for utilization by a person who has a disability or whose vehicle is displaying the Florida Toll Exemption permit.

... (8) Notwithstanding subsection (1), a county, municipality, or any agency thereof may charge for parking in a facility or lot that provides timed parking spaces for any vehicle that displays a disabled parking permit, except that any vehicle with specialized equipment, such as ramps, lifts, or foot or hand controls, for use by a person who has a disability, or any vehicle that is displaying the Florida Toll Exemption permit, is exempt from any parking fees.

## Steps to obtain the Disabled Toll Permit

1. Obtain an application from the Florida Commission for the Transportation Disadvantaged.
2. Complete the application and have a licensed physician sign the application verifying your qualifying disability or if you are a veteran provide a statement from the Veteran's administration verifying your disability.
3. Mail the signed and completed application to the Florida Commission for the Transportation. Allow six (6) to eight (8) weeks for processing.
4. If your application is approved, you will be mailed an orange sticker, like the one in this brochure, and an Eligibility Letter. Affix the orange sticker to the lower left corner of your inside windshield and keep the Eligibility Letter in your vehicle. The orange sticker will allow you toll-free access through ***"manned"*** or ***"change provided"*** toll lanes.

Florida Commission for the CTD Transportation Disadvantaged

**Florida Commission for the Transportation Disadvantaged**
605 Suwannee Street, MS-49
Tallahassee, FL 32399-0450

Phone: (850) 410-5700
Email: CTDOmbudsman@dot.state.fl.us
Web: www.dot.state.fl.us/ctd

## Steps to obtain a Non-Revenue SunPass Mini Transponder

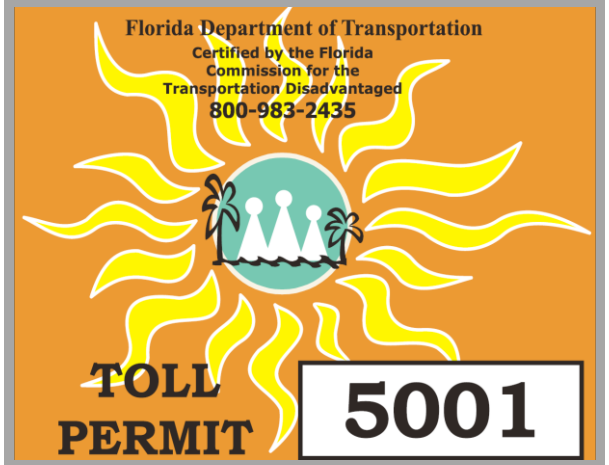
1. Obtain a Disabled Toll Permit for your qualifying disability.
2. When you receive your approved Toll Permit, it will also come with an application to obtain a Non-Revenue SunPass Mini Transponder. This application must be filled out completely and mailed to SunPass with your payment for the transponder.
3. Mail your completed Non-Revenue SunPass Mini Transponder application and a copy of your Eligibility Letter and payment for the Non-Revenue SunPass Mini Transponder to SunPass:

SUNPASS PREPAID TOLL PROGRAM

**SunPass Operations**
Attn: Reno Abbadini
7941 Glades Road
Boca Raton, FL 33434
Phone: (561) 488-5312

Please allow 2-3 weeks to receive your Non-Revenue SunPass Mini Transponder in the mail. Once received, install the SunPass Mini Transponder in your vehicle per the package instructions and keep a copy of your Toll Permit Eligibility Letter in your vehicle when in use. The Non-Revenue SunPass Mini Transponder will allow you toll-free access on all Florida toll roads including ***"unmanned"*** all electronic tolling lanes such as the "***SunPass Only***" lanes.

***Revised 7/8/2015***




# Florida Disabled Toll Permit Program

**What is a Toll Permit?**
A special permit that allows qualifying individual's toll-free passage through "manned" toll lanes.

**Who can qualify for a Disabled Toll Permit?**
Any person who has a valid driver's license, operates a vehicle specially equipped for use by the disabled, **and** has a ***severe and permanent upper limb mobility or dexterity impairment*** that substantially impairs the person's ability to deposit coins in toll baskets. Vehicle must be registered to applicant or applicant is insured on the registered vehicle.

**Do I automatically qualify if I am a 100% military related disabled Veteran?**
**No.** In order to qualify, you must meet the eligibility requirements as stated above.

**Do I qualify if I am in a wheelchair and use hand controls?**
Not necessarily. As stated above, in order to qualify you must have a disability that is *severe and permanent and involves upper limb mobility or dexterity impairment* that substantially impairs the person's ability to deposit coins in toll baskets.

**Who can use my Disabled Toll Permit?**
Only the person to whom the Disabled Toll Permit is assigned may use the permit. All **other individuals** accessing the toll road **MUST pay the toll**.

**How do I obtain an application for a Disabled Toll Permit?**
Applications may be obtained by calling or writing the Florida Commission for the Transportation Disadvantaged or visit our website at: **www.dot.state.fl.us/ctd/tollpermit**.

**Does my doctor have to sign my application?**
**Yes.** You must have a licensed physician sign the application to verify your disability. We cannot accept a Physician Assistant's signature.

If you are a veteran, you may provide a statement from the Veterans Administration instead, as long as it states you have a *permanent and severe upper limb mobility or dexterity impairment*, which substantially impairs your ability to deposit coins in toll baskets.

**How long does it take to get a Disabled Toll Permit?**
Please allow ***six (6) to eight (8) weeks*** from the time we receive your completed application for processing. If your application is approved, your Disabled Toll Permit will be mailed to you.

**When does a Disabled Toll Permit expire?**
The Disabled Toll Permit expires in five (5) years.

**Can I renew my Disabled Toll Permit?**
**Yes.** You will need to complete a ***Toll Permit Renewal Form*** application by calling or writing the Florida Commission for the Transportation Disadvantaged. You may also obtain an application via the web at **www.dot.state.fl.us/ctd**

**What if I drive more than one vehicle?**
You are allowed a permit for each vehicle that you drive with a maximum of three (3) vehicles per household. You must submit a completed ***Additional Disabled Toll Permit Request Form*** application for **each** permit request. The Disabled Toll Permit is a benefit for people that have a *severe and permanent upper limb mobility or dexterity impairment that substantially impairs their ability to deposit coins in toll baskets*. ***The permit should not be used by anyone other than the approved use of the permit***. The Disabled Toll Permit eligibility letter received with your permit should be carried in the permitted vehicle at all times. A physician is required to provide verification of your eligibility on only one application.

**Once I receive my Disabled Toll Permit, what do I do with it?**
The Disabled Toll Permit is an orange sticker you will need to adhere to the inside of the lower left hand corner (driver's side) of your windshield. The sticker should be permanently attached to the windshield, and you must keep your windshield clean so the Disabled Toll Permit is visible to Toll Collection personnel. To use the Disabled Toll Permit, you *must go through* a ***"manned" lane***, where available. The Toll Collection personnel will record your Disabled Toll Permit number to account for your passage. The orange Disabled Toll Permit sticker ***does not work on "unmanned" lanes***. The Disabled Toll Permit Eligibility Letter received with your permit should be carried in the glove compartment of the permitted vehicle at all times.

**Where can I use my Disabled Toll Permit?**
You may use your permit to access all Florida toll roads. Your Disabled Toll Permit allows you to **apply for and purchase** a Non-Revenue SunPass Mini Transponder which can then be used through "***unmanned***" toll lanes.

**What happens if I have to use an "unmanned" toll lane?**
You must use "***manned***" lanes wherever possible. If no "manned" lanes are available, you may continue through an "unmanned" toll lane. In the event you are stopped by law enforcement, *advise and provide* the officer of your approved Disabled Toll Permit Eligibility Letter. Keep a copy of your ***Permit Eligibility Letter*** in the glove compartment of your vehicle at all times. If you receive a ticket in the mail, return the ticket along with a copy of your ***Disabled Toll Permit Eligibility Letter***. For individuals who regularly use an "***unmanned***" lane, it is recommended they *apply and purchase* a Non-Revenue SunPass Mini Transponder.

**What is a Non-Revenue SunPass Mini Transponder?**
A Non-Revenue SunPass is a small transponder (electronic device) that is attached on the inside of your vehicle's windshield. If you are approved for a Disabled Toll Permit, you can **apply for and purchase a Non-Revenue SunPass Mini Transponder** (non-moveable sticker) which will identify you as an authorized toll-free user.

You must submit an application to SunPass along with your payment for the Non-Revenue SunPass Mini Transponder in order to have a Non-Revenue SunPass. This must be done in order for the SunPass system to recognize your SunPass as a Non-Revenue SunPass when you use "***unmanned***" lanes. **This is in addition to and after you have received your approved Disabled Toll Permit**.

**How do I get a Non-Revenue SunPass Mini Transponder?**
All requests are processed through the **Florida SunPass**. Applications are available through the Florida Commission for the Transportation Disadvantaged visit our website at: **www.dot.state.fl.us/ctd/tollpermit**,
OR by contacting **SunPass** directly at **(561) 488-5312**.

**Can I use a SunPass Transponder that I already own?**
**No.** You *cannot* use a SunPass Transponder that you already own or purchased because a Non-Revenue SunPass Mini Transponder must be specially programmed.

**Do I have to pay for a Non-Revenue SunPass Mini Transponder?**
**Yes.** Although a Non-Revenue SunPass allows the driver toll-free access to toll roads, the **patron must purchase a Non-Revenue SunPass Mini Transponder**. The total cost for a mini transponder is $4.99 plus any applicable sales tax.

**Who should be contacted if the transponder is not working properly or needs to be repaired?**
Customers should call SunPass directly at (561) 488-5312 and explain any issues. SunPass Mini Transponders are warranted against manufacturing problems or defects 45 days from the date of purchase.

**Who is eligible for a Non-Revenue SunPass?**
Anyone possessing a Disabled Toll Permit is also eligible for a Non-Revenue (toll-free) SunPass Mini Transponder. A Non-Revenue SunPass Mini Transponder can be obtained by filling out an additional application that comes with your approved Disabled Toll Permit and submitting the completed Non-Revenue SunPass Mini Transponder application along with a payment of $ 4.99 plus any applicable sales tax to purchase the SunPass.

**What do I do if I have to replace my vehicle or my windshield?**
Peel the existing orange permit sticker off the vehicle and return as many pieces as possible to the Florida Commission for the Transportation Disadvantaged, along with a completed ***Disabled Toll Permit Replacement Request Form*** identifying the orange permit sticker number and the new vehicle. The existing permit may not come off in one piece. This is expected. Mail the completed ***Disabled Toll Permit Replacement Request Form*** and the existing orange permit sticker to the Florida Commission for the Transportation Disadvantaged requesting an orange permit sticker replacement to be assigned to the vehicle. A new orange ***Disabled Toll Permit Sticker and an Eligibility Letter*** will be mailed to you identifying the vehicle associated with the replacement orange permit sticker. Also, contact SunPass at (561) 488-5312 to notify them of the replacement orange permit sticker and provide a copy of your ***Disabled Toll Permit Eligibility Letter*** identifying the changes.

**What should I do if my address or permanent license tag has change?**
As soon as you have changed addresses or changed license tags you must complete a ***Disabled Toll Permit Replacement Request Form*** identifying the orange permit sticker number, your new address OR your new permanent license tag number. Mail the completed ***Disabled Toll Permit Replacement Request Form*** to the Florida Commission for the Transportation Disadvantaged to update the address OR permanent license tag associated with the permit. A new ***Disabled Toll Permit Eligibility Letter*** will be mailed to you identifying the updated information associated with the permit. Also, contact SunPass at (561) 488-5312 to notify them of the change to the permanent vehicle license plate associated with the permit.

**What if I have other questions or need more information about the Disabled Toll Permit program?**

Florida Commission for the CTD Transportation Disadvantaged

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**What if I have other questions or need more information about the Non-Revenue SunPass Mini Transponder?**

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