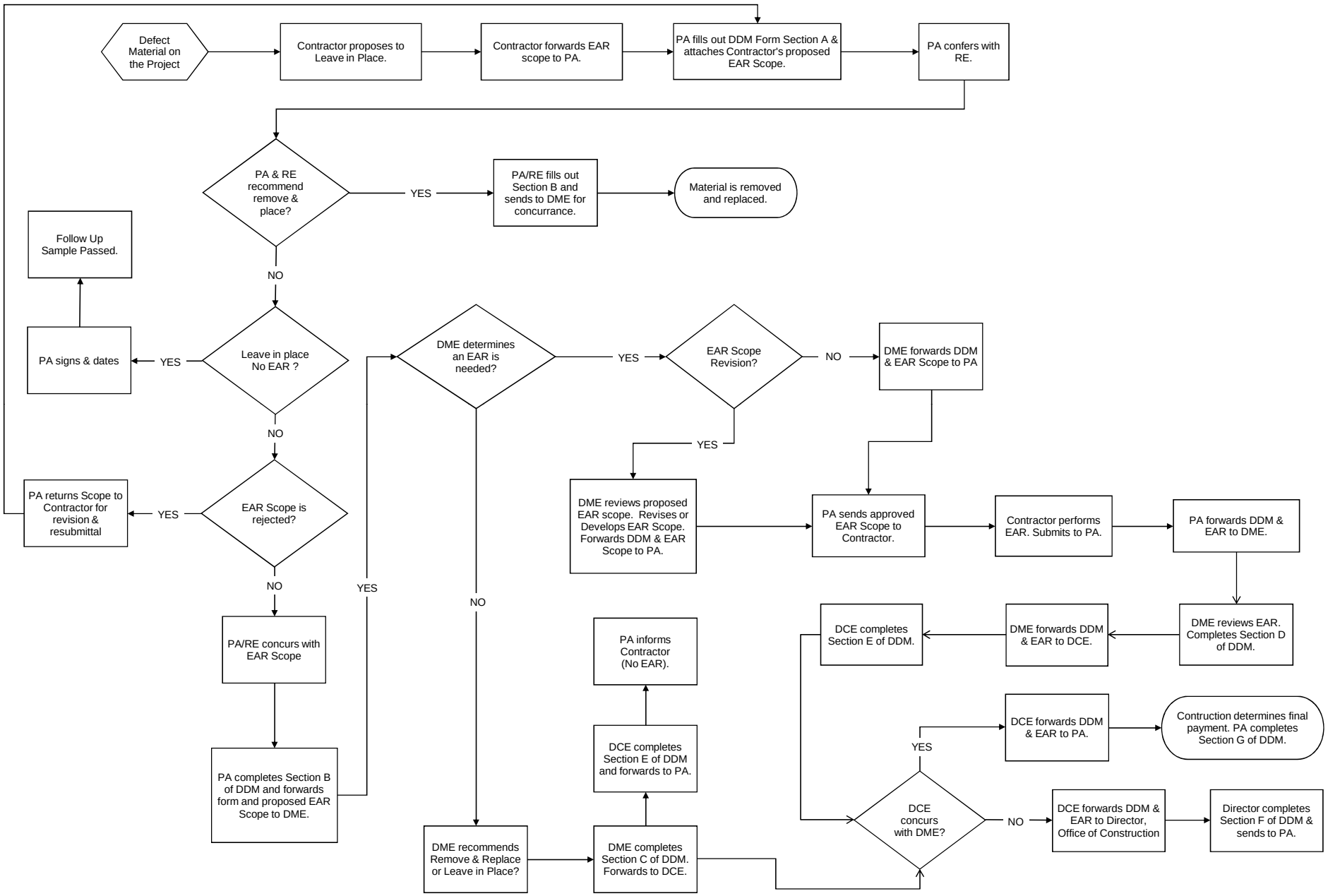ATTACHMENT 5-8-1
FLOW CHART
RESOLUTION OF DEFECTIVE MATERIAL